

09:04:00 From Alexis Teitelbaum (she/her) : C

09:04:01 From Amy Cohen, PhD (APA) : C

09:04:01 From Preston Looper : 55

09:04:03 From Toyin Ola : D

09:04:03 From Rusha Grinstead OHA : 95% choice E

09:04:07 From Jennifer Sabin (she/her) : A

09:04:08 From wendy.farmer@beaconhealthoptions.com : 95%

09:04:10 From Tori Collier : A

09:04:10 From Debbie Atkins, Georgia DBHDD : D

09:04:11 From Leticia Heyward : C

09:04:12 From Mary VanHaute : B

09:04:13 From Nia West-Bey : B

09:04:16 From SARAH PORTER : D

09:04:23 From Helen Jones-Kelley : B

09:04:24 From Megan McDaniel (She/Her) : D

09:04:25 From Melita Rank, FTIHS (she/her) : b

09:04:25 From Kathleen Burns she/her/hers : C

09:04:25 From Darren McGregor : 75

09:04:26 From Aaron J. Walker, NASMHPD : B

09:04:26 From Kenny : 50%

09:04:29 From Monica Granger : 35

09:04:30 From Leticia Heyward : D

09:04:32 From richard.mckeon : SAMHSA is aware of this

09:04:33 From Alicia Smith : C

09:04:39 From Kythryn Carr Harris : C-55%

09:04:40 From Claire Wang : E

09:04:40 From Sam Shore : D 75%

09:05:15 From Rusha Grinstead OHA : Do all the cell phone carriers treat 988 as an emergency number though? My Verizon phone does NOT

09:06:45 From a.kinney : I have Verizon and 988 works for me.

09:07:24 From Tamara Gavin : How are wireless carriers directing the 988 calls? Do they route to local lifeline call centers based on the area code of the number calling? Use GIS to route to nearest call center based on physical location of the caller?

09:08:24 From richard.mckee : All 988 calls are being sent to the current 800-273-8255 #

09:09:29 From tom betlach : Idaho Medicaid has been on the calls as well

09:09:49 From Leslie Hoffmann : Kentucky Medicaid participates

09:12:58 From Glenn McCarty : How were the Ipad paid for and who provides the upkeep?

09:13:33 From Mary Giliberti -MHA : Is it only law enforcement that uses this or can you use it if you are home and want to call in without law enforcement?

09:14:20 From Patricia Lincourt : How did you pay for the tablets for individuals? What funding source?

09:14:34 From Mary Giliberti -MHA : And are you collecting any data on why they are coming into crisis?

09:15:21 From Karen Jones : <https://talk.crisisnow.com/in-oklahoma-people-in-need-and-first-responders-get-ipads-for-rapid-face-to-face-mental-health-response/>

09:23:08 From Margie Balfour : How does it know which lifeline to connect to? Is it based on the area code of your cell phone or its actual location?

09:23:13 From Kim Myers (she/her) : Is Lifeline reporting to centers the number of calls currently coming in through 988?

09:24:05 From John Palmieri (SAMHSA) : It is currently based on area code of cell phone

09:25:37 From John Draper : The Lifeline is not able to determine whether the caller is dialing 988 to link to the Lifeline or not. We are not seeing any noteworthy increase in calls. Extensive, ongoing public awareness (a campaign) would be necessary to increase calls in a substantive, sustained way

09:25:59 From Margie Balfour : @JohnPalmeiri - are there plans to make it location based? As crisis lines take on more "air traffic control" functions like mobile team dispatch, it will be important to connect to local numbers. So many people have area codes that don't match where they currently live

09:27:34 From Shannon Scully : @Margie Blafour, the FCC took in comments a few months ago on implementing geo-location (routing calls by specific location versus area code). They have yet to finalize that rule.

09:28:20 From richard.mckee : The FCC has provided a report to Congress on geolocation

09:28:45 From John Palmieri (SAMHSA) : Agree that this can be an issue with respect to local crisis system integration --this is being considered as noted above by Richard

09:33:00 From John Draper : Margie, the FCC will be exploring the feasibility of providing location-based routing to the Lifeline/988 as per 911. The FCC, communications providers, SAMHSA, the VA, Lifeline and others will be exploring this issue together to see how/if this capability can be applied (see FCC report: <https://docs.fcc.gov/public/attachments/DOC-371709A1.pdf>)

09:34:28 From richard.mckee : Sarah do you know what they are looking at in the house committee on the lifeline appropriation?

09:34:47 From Sarah Corcoran : One-pager on Crisis Care Enhancement Act from Rep. Bustos (D-IL): [https://bustos.house.gov/wp-content/uploads/2021/07/Crisis-Care-One-Pager\\_Bustos.pdf](https://bustos.house.gov/wp-content/uploads/2021/07/Crisis-Care-One-Pager_Bustos.pdf)

09:35:16 From Melissa Schober : One more time with the TN bill number, please?

09:35:23 From Lisa Jobe-shields : what about the "People's Response Act" - Cori Bush?

09:36:03 From Taylor Kleffel (she/her) : TN bill hasn't been filed yet - it's being drafted and Senator Heidi Campbell is sponsoring. Deadline to file isn't until February 2022, but then plan to have it profiled this fall

09:36:12 From Taylor Kleffel (she/her) : \*they

09:36:28 From Melissa Schober : Oh, sorry! Thought I missed the number. Thanks!

09:37:14 From Margie Balfour : Tangentially related to crisis - today is the last day to comment on Arizona's Medicaid waiver request to (among other things) provide up to 18 months of bridge housing for high risk groups - including those with multiple crisis visits. [https://1115publiccomments.medicaid.gov/jfe/form/SV\\_6QGYGgZmVdaP400](https://1115publiccomments.medicaid.gov/jfe/form/SV_6QGYGgZmVdaP400)

09:37:34 From Margie Balfour : Even if u don't live in AZ, this could set a precedent for similar programs in other states

09:37:41 From Margie Balfour : So please comment :-)

09:39:11 From Mike Hogan : Terrific approach, Margie...

09:39:37 From Preston Looper : Nicely done, Paul

09:39:46 From tom betlach : SB 2210 Better Care Better Jobs Act continues 10% HCBS funding over 10 years and has other requirements for states - congressional summary attached <https://www.aging.senate.gov/imo/media/doc/Better%20Care%20Better%20Jobs%20Act%20One%20Pager%20SBS%2006223.pdf> -

09:40:05 From Sarah Corcoran : To Richard's question on lifeline funding in the FY22 L/HHS language- I don't see it listed in the statutory language. We are still waiting for the committee report language which would list it out in more detail.

09:40:10 From Helen Jones-Kelley : Thanks, Paul! Very impressive!

09:40:13 From Mike Hogan : Medicaid buying long term supported housing would be nice, but its a huge stretch. transitional housing is a lot more defensible

09:40:32 From Sarah Corcoran : SAMHSA starts on page 72:  
<https://docs.house.gov/meetings/AP/AP07/20200707/110863/BILLS-116NA-SC-AP-FY2021-LaborHHS.pdf>

09:43:31 From Sarah Corcoran : Apologies, that was an old draft. We will keep you posted when we see the new one.

09:48:11 From Paul Galdys (He/Him/His) : Really great Principles for Equitable Implementation Whitney!

09:52:25 From Isha Weerasinghe (she/her) : CLASP's sign-on letter to HHS to promote non co-responder models is here: <https://forms.gle/dvtDY9xtPsWD7YW6A>. Sign-ons are due 7/14 and we'd love your support!

09:52:58 From Cheri Skelding : Just tried that link and it doesn't appear to be active

09:53:01 From Shannon Scully : Getting a message that the link is broken. Can you re-send?

09:53:08 From Betsy Hammar : Are there any studies to show that co-response with trained law enforcement, that community healing can begin?

09:53:08 From Lisa K. Jackson (she/hers) : Thanks Whitney! Very informative.

09:53:15 From Rep. Orwall 33 : Great meeting as always! And...happy birthday Jenn Stuber!

09:53:23 From Sally's iPhone : The CLASP report is elegantly written and presented. A must read!!!!

09:53:25 From Anita Everett : wonderful presentation Whitney! thank you..

09:53:32 From wendy.farmer@beaconhealthoptions.com : Thank you Whitney. I fear that the emphasis on co-responder models will overshadow the wonderful work that mobile crisis teams can do without the need for law enforcement intervention. While I believe that co-responding is superior to police alone, well trained mobile responders rarely need any sort of police intervention.

09:53:33 From Nikobi Youth Era She/They : Thank you Whitney ! Extremely important\*\*\*\*\*

09:53:34 From Isha Weerasinghe (she/her) : Apologies! Try this:  
<https://forms.gle/dvtDY9xtPsWD7YW6A>

09:53:56 From Whitney (she/hers) :  
[https://docs.google.com/forms/d/e/1FAIpQLSeCBI138WudeRitZMBhnHM8\\_di8e23UI27dI9sM-bMA-gtftQ/viewform?usp=sf\\_link](https://docs.google.com/forms/d/e/1FAIpQLSeCBI138WudeRitZMBhnHM8_di8e23UI27dI9sM-bMA-gtftQ/viewform?usp=sf_link)

09:57:28 From Sue Ann O'Brien : Great presentation, Whitney. And, I couldn't agree with Wendy's more!

09:58:11 From Eric Rafla-Yuan : Thanks Whitney. The point about moving away from default co-responder or other police-based models is so important.

09:59:15 From Whitney (she/hers) : Thank you, Eric. Yes, I think co responder models seems much more digestible, but we have to radically imagine and implement something different

10:00:15 From Mike Hogan : CT Youth mobile system is exemplary...but note it's part of a separate kids agency doing child welfare, juvenile justice and mental health, not by state mental health agency

10:00:45 From Paul Galdys (He/Him/His) : Great comments. I believe Erica with EMPACT has reported that their community-based mobile teams only engage police 3% of the time.

10:01:05 From Chelsea Holcomb she/her Oregon Health Authority : thank you everyone!

10:01:07 From Lisa K. Jackson (she/hers) : Thank you. Always informative and inspiring to attend.

10:01:16 From Whitney (she/hers) : Thank you for having me, David.