

08:59:26 From Leigh Ann Fitzpatrick : What states Medicaid agencies pays for crisis calls? What is the code and rate? What are your regulations and SPA language?

09:02:28 From Leigh Ann Fitzpatrick : Thanks in advance for any information!
Leighann.fitzpatrick@ky.gov

09:11:28 From Sandy Schneider : The American College of Emergency Physicians will be presenting a special free Theater of War. This presentation uses Broadway actors performing Greek tragedies and relate them to our Covid world. Aug 4, 8-10 pm eastern.
<https://webapps.acep.org/meetingsv1/Registration.aspx?mcode=AVS-821>. all invited

09:12:56 From Laurel Stine : Naomi Osaka also was similarly brave in taking time for her wellness. Thanks Brian for bringing up Simone Biles.

09:13:25 From Lisa St. George : Great that we are looking at supported employment in a much bigger way!! so important!

09:13:52 From Wayne Lindstrom : Let's include Supported Education.

09:14:06 From Mary VanHaute : Thank you for recognizing the human side of our nation's law enforcement officers. They are among the people we serve and need our services; excluding them through our negative language about LEOs or stereotyping them is tragic.

09:14:09 From Mary Giliberti -MHA : Meighan - This is critical! How do we identify the direct relationship between preventive services and less crisis and how do we get better about understanding what is causing crisis. Thank you so much. MHA very much wants to be part of this conversation!

09:15:23 From David Covington to Karen Jones(Direct Message) : x

09:19:12 From David Covington to Karen Jones(Direct Message) : x

09:19:15 From Jack Rozel (He/Him) : Freedom House's legacy continues in Pittsburgh: offering supported housing, training, and mentoring, targeting URM and economically disadvantaged local residents -- <https://inside.upmc.com/freedom-house-2-launch/>

09:19:21 From Mike Hogan : One place there is strong evidence is in the research on Individual Placement and Support (supported employment) showing that it reduces levels of hospitalization. As Meighan noted, SE is still not prioritized, in part because its not seen as psychiatric treatment. This also leads to a mindset that people need to be "ready" treatment wise before employment. The IPS experience is that work LEADS TO recovery, not the other way around.

09:24:07 From Lisa St. George : When people say they want to try to work or go to work, everything needs to happen to support that goal. If we hold people back they may not feel hopeful about working again for a long time. Talking to individuals who have gone to work for many years and observing the transformation of their lives in every way supports that work is healing.

09:24:33 From David Covington to Karen Jones(Direct Message) : x

09:27:12 From Natalie Tietjen, AFSP : S. 2425 Suicide Hotline Improvement Act and mark-up notice: <https://www.help.senate.gov/hearings/s-1486-s-1543-s-2425-s-2401-and-nominations>

09:27:16 From Nicole Gibson (she/her) : Hi everyone - Nicole Gibson with AFSP here - I work with Taylor on state policy. We do have some news from this week - Oregon HB 2417 was signed by the governor yesterday, this is their 988 bill that calls for a study on 988 user fees but also appropriates \$5M for crisis centers and \$10M for mobile crisis teams

09:30:13 From Mary Giliberti -MHA : Perhaps it is time to go to CMS again to ask for bundled rates for supported employment, ACT and Coordinated Specialty Care. I have tried many times over years but perhaps it is time for another push to make it easier to bill for things that actually work.

09:30:42 From Meighan Haupt : Thank you so much Mike. Great points.

09:31:14 From David Covington to Karen Jones(Direct Message) : someone has their mic open and you can hear papers

09:31:27 From David Covington to Karen Jones(Direct Message) : x

09:33:57 From Sarah Corcoran : Just a quick reminder for the \$3.5 trillion infrastructure package that will run through the Budget Reconciliation process (Senate Democrats) that the HCBS funding should flow through - keep up pressure on Senate Democratic Leadership over the next week to show support for the inclusion of the full \$400 billion that was proposed.

09:34:17 From Jess SR She/Her : I think it is a little reductive to say that work causes "recovery" - it may be that conditions associated with work give people a survivable life (money, connections to the community, feeling like you are contributing something). Working is also complicated because it can create access barriers to health insurance, medication, SNAP, etc.

09:36:17 From Jim Vollendroff : So glad we are talking about the role of supported employment and it's role in recovery. Attached is a link to a great report - Well Together - A blueprint for community inclusion: fundamental concepts, theoretical frameworks and evidence. Important work from Mark Salzer, Temple University. Community inclusion as a medical necessity, including supported employment is critical to include in our planning. <https://media.wellways.org/inline-files/Well%20Together.pdf>

09:38:16 From Jess SR She/Her : It may be more useful to find ways to meet people's basic needs regardless of their working status if we want to talk about reducing the problems that lead to suicide. Universal basic income, socialized healthcare, etc. Then people can engage in workforce, volunteering, and other methods of connecting with their community without their engagement being directly linked to basic survival.

09:38:17 From David Westbrook - Lines for Life : Love the iPad telehealth services. Supper innovative.

09:50:24 From Eric Rafla-Yuan : This is a very sophisticated system. Is there a plan to route 988 calls directly to C3 rather than going through 911? You mentioned that APD is the primary entry point for calls.

09:52:10 From drhandley : We have a Crisis Hotline that is currently taking Lifeline Calls and will be involved in handling the 988 Calls for our area once that launches. Our Hotline staff currently does coordinate with 911 if needed.

09:52:53 From Mary Hoefler : What is the typical wait time for a caller?

09:53:06 From Eric Rafla-Yuan : Thank you Dr. Handley

09:53:21 From Sarah Corcoran : WASHINGTON POST: Key Senate Democrats and Republicans appear set to clinch a \$1 trillion infrastructure deal
<https://www.washingtonpost.com/business/2021/07/28/senate-infrastructure-deal/>

09:53:25 From Dave Eldredge : Marisa, this is truly remarkable, particularly the integrated system of response and collaboration taking place. Thank You, Thank You for sharing this with others!

09:56:22 From Tom Insel : Good example that 988 may look more like “telehealth” than just a new 911 line.

09:57:33 From Nicole Coleman (She/Her) : Marisa you all have done an incredible job and something I know Idaho would love to work towards being able to partner like that with 911 dispatch.

09:59:31 From Mike Hogan : kudos to National Council for CCBHC leadership. Great progress, but a long way still to go

10:01:24 From Preston Looper : Any sense of % of calls identified as behavioral health?

10:01:31 From Mike Hogan : The Integral protocols should be replicable (with resources and a lot of work) and should be in the 988 toolkit

10:02:09 From Mike Hogan : The 9% id'd as BH is very similar to the national 911 data we've seen