

08:54:22 From Paul Galdys : Welcome to the Jam!

09:02:18 From Jacob Smith : Jacob Smith Arkansas Department of Health- Arkansas Lifeline Call Center

09:02:21 From Jose Viruet- Erie Family Health Center : Hi everyone, My name is Jose M Viruet. I'm an SMI advisor and work with Erie Family Health in Chicago.

09:02:25 From Dia Gainor | NASEMSO : Dia Gainor, National Association of State Emergency Medical Services Officials, dia@nasemso.org

09:02:42 From TKnetttler : Tim Knettler, NASMHPD Research Institute (NRI)

09:03:19 From Jess Spohn (they/them) : Hi all! Jess Spohn, LCSW (they/them)- Clinical Director of the Dona Ana County Crisis Triage Center in NM.

09:03:25 From Lois Gillmore, R-10 SAMHSA : Lois Gillmore, REG 10 SAMHSA, Assistant Regional Administrator.

09:03:26 From Laura Van Tosh : Laura Van Tosh, Washington Legislative and Policy Advocates, Seattle, WA

09:03:30 From Greta Mayer : Greta Mayer, Mental Health Recovery Board of Clark, Greene Madison Counties in Ohio

09:04:12 From Dr. Tammie McCurry, ADMH : Dr. Tammie McCurry, Associate Commissioner for Mental Health and Substance Abuse Services, Alabama Department of Mental Health

09:04:42 From Jack Rozel (He/Him) : Jack Rozel, medical director of resolve Crisis Services in Pittsburgh

09:04:56 From Pari Noskin (she/her) : Hi all, Pari Noskin, LMSW, UNM community behavioral health; I'm on the 988 planning team for New Mexico

09:05:04 From Wendy White Tiegreen, GA - DBHDD : FYI, GA and AL have been asked to present on State's BH Crisis Response at the NASHP Conference in September:
<https://www.nashp.org/events/nashpconf21/>

09:07:25 From Andrew Sperling : Sorry Paul, but you stole that line from the late Gov Ann Richards of Texas.

09:07:31 From Taylor BryanTurner, SAMHSA : Taylor Bryan Turner, SAMHSA, Assistant Regional Administrator for New England (CT,ME,MA,NH,RI, VT & Tribes)

09:08:51 From Lynda Gargan : Karen please add the National Federation of Families to the organizational partner list. Thanks

09:08:56 From Lisa Betz, IDHS, DMH : Hi Lisa Betz, Illinois Department of Human Services Division of Mental Health

09:09:25 From Stephen Phillippi : Louisiana is moving forward with Medicaid based payment

09:09:28 From Gabriella Wong (AccesSOS) : Please add AccesSOS to the national organizations partner list. Thanks!

09:09:54 From Courtney, Aetna Better Health of KY : Courtney Ham, Aetna Better Health of KY, Crisis Administrator

09:10:00 From Karen Jones : <https://talk.crisisnow.com/calls/>

09:10:04 From Stacey Frohnapfel-Hasson : Stacey Frohnapfel-Hasson, Ohio Dept. of Mental Health and Addiction Services

09:10:11 From Sarah Krassenbaum : Sarah Krassenbaum NYS Office of Addiction Services and Supports

09:10:26 From Mary Hoefler : Mary Hoefler, CO DHS / Crisis services manager

09:11:08 From Karen Jones : To invite new members to subscribe to our group, email me at Karen.Jones@riinternational.com

09:12:07 From Christie Penn : Christie Penn, KY Division of Behavioral Health, Children's Crisis Program Administrator

09:13:38 From Keri Neblett : Keri Neblett, Iowa Department of Public Health

09:20:55 From Paul Galdys : Welcome to the team!

09:21:17 From Becky Zornick : Thank you - happy to be here!

09:21:41 From Kate Galatas : Thanks so much -- looking forward to the work together!

09:25:55 From Wendy White Tiegreen, GA - DBHDD : @SAMHSA - Where can we find this memo?

09:27:59 From Mary Giliberti -MHA : Can we schedule a time for one of these calls where SAMHSA can present the plan for the public awareness component of the 988 roll out in a future Wednesday call? Many of us have affiliates and members where we can help amplify the message so knowing how the messaging is being developed and when and what is coming out will be helpful. Even timing would be good to know and whether messages are being tested and with whom and whether they will vary in states. Also can you address the Congressional report on funding and whether it will be out by the end of the summer?

09:29:04 From Michelle Cornette, SAMHSA : Michelle Cornette, Ph.D., SAMHSA Suicide Prevention Branch

09:33:26 From Dale K. Adair : What are the discussions around the use of Crisis Text Line and if this will be incorporated into 988?

09:34:29 From Jennifer Sabin (she/her) : Thus far Vibrant and Crisis Text Line are not working together.

09:34:38 From Jennifer Sabin (she/her) : We need to push our national partners to work together on this

09:35:54 From Natalie Tietjen (she/her), AFSP : No update on my end this week!

09:36:26 From Sarah Corcoran : Sounds good! Same on my end.

09:36:43 From margaretmerritt : If anyone here has a strong relationship with California's President Pro Tem of the Senate, Toni Atkins and/or the Speaker of the Assembly, Anthony Rendon, PLEASE give them a call/send her a note TODAY to ask them to give the green light to have AB 988 set for hearing AND to add \$50 million of GF into leaderships budget proposal for year 1 of 988 implementation. We're getting clobbered here and need your help now. Thank you!

09:39:28 From richard.mckee : I have been having conversations with the Crisis Text Line .

09:42:25 From Stephanie Hepburn : Did Gainor mentioned the CMS model ET3, which stands for Emergency Triage, Treat, and Transport. Here is the link: <https://innovation.cms.gov/innovation-models/et3>

09:42:34 From Stephanie Hepburn : *Dia

09:42:51 From Paul Galdys : ET3 is a start but really want to see Crisis Receiving Centers as an approved destination for EMS transport for all funders. Hospital ED drop-off continues to be problematic and an unacceptable option.

09:44:26 From Stephanie Hepburn : 100%, Paul—just posting the link to the model since she mentioned it. (Accidentally typed Did instead of Dia.)

09:47:26 From Alicia Smith : Do protocols also discuss dispatch / phone call triage processes for BH especially related to 911 coordination.

09:47:45 From Leigh Ann Fitzpatrick : I do!

09:49:28 From richard.mckee : Just a note that the 5% MHBG crisis set aside has as one of the identified allowable uses "Evidence based protocols for those at higher suicide risk"

09:51:34 From Laura Van Tosh : Given the state of transportation today and I include police it would be very helpful to hear from lived experience survivors about what's worked or not. EMS is also but one mechanism for transport.

09:51:50 From Mary Giliberti -MHA : For the EMS licensure, what kind of mental health and SUD training do you need to have?

09:52:25 From V de la Vega : Can you explain the difference other than that fire department distinction? What does EMS mean separate from first responder/fire?

09:52:34 From Alexandria Jones : Are EMS agencies experiencing a workforce shortage similar to other industries?

09:53:10 From Paul Galdys : If only we knew a system engineer... so grateful for John Franklin Sierra! :-)

09:53:28 From John Franklin Sierra : :D

09:54:24 From Matthew Goldman : It's so important to learn from the quality and standards of EMS. I do think we should consider the difference between protocols/guidelines and clinical decision support. All of this requires research to build the evidence base and understand the effectiveness of different approaches.

09:54:35 From Amy Pugsley : I like that Dia! Variation is evil :)

09:55:52 From Laura Van Tosh : @Matthew Goldman - agreed(!) and yet plans are being laid down now.

09:56:04 From Lisa St. George : Dia Gainor says, "Variation is evil." I love this!!

09:57:28 From Matthew Goldman : @Laura yes, not an argument to stop what we're doing! We need to study using implementation methods to build on what's happening today to inform what we do tomorrow

09:57:48 From Rep. Orwall 33 : Yes, training and triage! Urgent care settings in primary care to treat MH. They need to be part of the solution.

09:58:32 From richard.mckee : SAMHSA's letter to the FCC is posted in the FCC's public filing system along with all the other posted comments on the Further Notice of Proposed Rule Making on texting to 988

09:58:35 From Laura Van Tosh : @Matthew Goldman
Yes - of course and thanks for raising it.

09:58:45 From Stormie Beckerle : Agreed. I have worked in crisis almost a decade now. There is a huge need for urgent care settings!

09:58:52 From Amy Pugsley : Thank you Dia!

09:59:03 From Paul Galdys : Thank you Dia!

09:59:06 From John Draper : Thanks so much Did!

09:59:15 From John Franklin Sierra : Interestingly, W. Edwards Deming, one of the major historical leaders in the field of systems engineering, listed "understanding and managing variation" as a critical element of systems design: <https://deming.org/understanding-variation-and-appreciating-variety/>

10:00:02 From Laura Van Tosh : @Rep. Orwall - 100%
Variation will drive us or we can resist and call it evil.

10:01:32 From Preston Looper : My take is that workforce may be the most important rate limiting step