

00:14:22 Paul Galdys: I see Tom Insel here. Hi Tom... is the site up and accessible to all?

00:17:02 Tom Insel: Yes Paul. MindSite News is live! <https://mindsitenews.org> Time permitting, I'll intro later in this meeting.

00:17:58 Paul Galdys: Great to hear you tackling access for youth Richard. Thank you!

00:18:56 Rep. Orwall 33: Sounds like an amazing group. Will there be a discussion on expanding the call lines to include text and chat rooms?

00:20:21 Ruchi Sukhija: Richard, it is indeed awesome to see collaborative efforts amongst groups from key government efforts, especially CMS at the table. 🙌

00:21:04 Tia Dole: I agree 100%!

00:21:08 Miriam Pearsall: Is SAMHSA's report to Congress still in clearance?

00:22:17 Margie Balfour: Totally agree re youth crisis. It's the family that's in crisis, not just the kid. And so our youth crisis unit has a totally different set of challenges.

00:23:27 Tenasha Hildebrand: Completely agree Margie and our new children's crisis facility in Phoenix is designed to accept all referrals, no wrong door, to fully support the child and family unit in crisis.

00:23:47 marcus biswa: Great news!!!! Thanks PIONEER group.

00:29:17 Steve Hamerdinger: Everything Dr. Mancini said about Spanish speaking peoples applies to Deaf people in the US as we.

00:31:30 Susan Kerin: Thank you for mentioning Middle Easterners. Their data is often split up (Asian/African/Caucasian). But more importantly they have been targeted by the Countering Violent Extremism (CVE) surveillance program which used "behavioral health counseling" centers for intelligence gathering. <https://www.psychologytoday.com/us/blog/almost-addicted/201607/the-dangers-countering-violent-extremism-cve-programs> Minneapolis Somalis and Montgomery County Maryland Muslims have a great distrust of behavioral health services now.

00:32:42 marcus biswa: Barrier to report behavioral health is big bills form Hospital. Dream breaking bills.

00:34:39 marcus biswa: Exactly I appreciate often happens to patient with language barrier

00:36:36 marcus biswa: Sure in our community women do not want to talk about reproductive health. Also pregnancy

00:39:44 Paul Galdys: We have found that it is essential to have a team that represents the individuals we serve in each community; including team members who can communicate in the language that individuals we serve are most comfortable using while in crisis.

00:40:51 Steve Hamerdinger: Yes, Paul. That's the point the Deaf Community has been trying to make for years.

00:42:46 Dave Whalen: ASL is the fourth most spoken language in the US

00:42:46 Steve Hamerdinger: ASL isn't on that list. If it were, it would around 4th or 5th, depending on who you ask.

00:43:15 Diane Shinn - Ohio Dept. of Medicaid: Thank you, Dr. Mancini. Great points and reminders!

00:43:22 Wendy White Tiegreen - GA DBHDD: Thanks Dr. Mancini - so glad to have your voice amplified in this national forum!

00:44:24 Nicole Coleman (she/her): I'm glad this conversation was brought to us today. Important for all of us to consider as we build crisis response in our states.

00:44:54 Meighan Haupt: Steve is on

00:45:12 Rep. Orwall 33: Seems like our system heavily relies on the language line. How should we move the system to be more responsive?

00:45:43 Bob Crayton: Can Dr. Mancini put his contact info in the chat? Thanks so very much!!

00:45:53 Dwight Holton: Does he know of good skill building content that serves the purpose of QPR or MHFA for non-Anglo cultures?

QPR translated into Spanish is just that, translated not interpreted  
Totally falls flat in Spanish speaking communities in our experience

00:45:54 SAMHSA Region 3 - Jean Bennett: we can see him fine using speaker view

00:47:37 Dwight Holton: Sorry i meant does anyone know of such content

00:48:17 Brooke Herevia:If you stop screen sharing the participants will be bigger

00:48:48 Bipasha M (she/her): Joining these meetings for the 1st time today. Are the recordings posted after the meeting, and if yes where may I find them? Thank you.

00:49:32 Steve Hamerdinger: Hamerdinger, S., Schafer, K., & Haupt, M. B. (2016). Promising and emerging approaches and innovations for crisis intervention for people who are deaf, hard of hearing, and DeafBlind. National Association of State Mental health Program Directors. Assessment 8. Alexandria, Virginia

00:49:35 Pierluigi Mancini PhD: @Dwight Holton - in my experience the best outcomes come from when you cutlturally and linguistically adapt the curriculum - this is not just translating, it is much more than that. Or to create from scratch a curriculum that is culturally and linguistically appropriate.

00:50:03 Steve Hamerdinger: Amen to Mancini

00:50:13 Kymber Corbin: A recording of today's meeting can be found here <https://talk.crisisnow.com/learningcommunity>

00:51:21 Brooke Herevia:Love all of this, Thank you Steve Hamerdinger and Dr. Mancini and Shelby Rowe!

00:51:45 Bipasha M (she/her): Thank you much Kymber

00:52:02 Paul Galdys: Past meeting recordings and materials can be found here:  
<https://talk.crisisnow.com/learningcommunity>

00:52:29 Pierluigi Mancini PhD: Thank you Shelby. A poorly translated document actually isolates the community further. It gives the message that you don't really know me.

00:52:36 Diane Shinn - Ohio Dept. of Medicaid: "Textbook translation" does not work. You really need native speakers to review materials. Excellent point.

00:53:03 Pierluigi Mancini PhD: And Equitable for all means this must a BUDGET ITEM. It cannot be an afterthought.

00:53:12 Pierluigi Mancini PhD: Thank you everyone, great discussion.

00:53:27 Meighan Haupt: Steve was referring to the paper by NASMHPD - the National Association of State Mental Health Program Directors  
<https://www.nasmhpd.org/sites/default/files/Assessment%20Innovations%20for%20Crisis%20Service%20Intervention%20for%20Deaf%20and%20HOH.pdf>

00:53:31 brenda woodard: Great discussions!

00:54:18 Laura Evans, Vibrant Emotional Health: Thank you for a great feature presentation and discussion!

00:55:58 Meighan Haupt: The NASMHPD paper is entitled, "Promising and Emerging Approaches and Innovations for Crisis Intervention for People Who Are Deaf, Hard of Hearing, and Deafblind

00:58:13 Steve Hamerdinger:  
<https://www.nasmhpd.org/sites/default/files/Assessment%20Innovations%20for%20Crisis%20Service%20Intervention%20for%20Deaf%20and%20HOH.pdf>

00:59:54 Monica Luke - she series - '93 CE/DS Massachusetts/Pawtucket: Question for Dr. Prinsen - how does Intensive Home Treatment compare with other multidisciplinary team programs in situ like PACT and Coordinated Specialty Care (limited to psychotic Dx)?

01:00:34 Sandri Kramer: Is this home treatment system available throughout the country?

01:00:35 Lisa St. George: My husband and I work with refugees and it is important to use people who are highly skilled in speaking the language and interpreting. However, it is also vital that when using translators for medical or psychiatric care, that the translator be skilled in the medical language being used. Sometimes there are not common use words for translating medical and psychiatric information. The translator must be skilled in medical and psychiatric translation specifically.

01:01:31 marcus biswa: I agree Lisa

01:01:54 Shelby Rowe (she/her): Lisa that is such a good point!

01:02:24 Pierluigi Mancini PhD: Yes, Lisa

01:03:17 Steve Hamerdinger: Alabama DMH has an annual Mental Health Interpreter Training Institute to address this. [www.mhit.org](http://www.mhit.org)

01:04:03 Meighan Haupt: NASMHPD Annual 2021 Meeting Link - Includes Slides and Recordings of Sessions: <https://www.nasmhpd.org/content/nasmhpd-annual-2021-commissioners-meeting-%E2%80%9Cbeyond-beds-during-and-after-covid-19%E2%80%9D>

01:04:04 Nili Ezekiel: <https://www.nasmhpd.org/content/nasmhpd-annual-2021-commissioners-meeting-%E2%80%9Cbeyond-beds-during-and-after-covid-19%E2%80%9D>

01:04:13 Lisa St. George: That is so important Steve. I am glad to know that!!

01:05:46 marcus biswa: I too did interpretation to crisis need pt and I know what it is for them. Questionnaires are very important to be answered and interpretation matters here.

01:05:51 Suzanne Rabideau: yes, logic

01:06:17 Rep. Orwall 33: 13 reasons why?

01:06:20 Amy Woodrum (she/her): Robin Williams

01:06:24 marcus biswa: no sound

01:06:40 Suzanne Rabideau: Logic grammy awards

01:06:51 marcus biswa: am i lost or everyone is

01:06:54 Betsy Hammar: Performer Avicii's death from suicide (Tim Bergling).

01:07:05 Shelby Rowe (she/her): Logic's song

01:07:17 Bob Crayton: 4 victims in TX school shooting today :(

01:07:33 Brooke Herevia:^oh no! Awful

01:07:35 Betsy Hammar: Wow, the power of the right message from the right messenger!

01:09:07 John Draper: Logic's song never mentioned the Lifeline number in the lyrics; the song's lyrics just told a story of help and hope about a caller who was suicidal and felt that he could live by the end of the call. The name of the song: "1-800-273-8255." It was a virtual PSA for the Lifeline for about 8 months!

01:10:12 Natalie Tietjen (she/her): <https://www.congress.gov/bill/117th-congress/house-bill/5352?q=%7B%22search%22%3A%5B%22hr+5352%22%2C%22hr%22%2C%225352%22%5D%7D&s=1&r=1>

01:10:45 Sarah Corcoran: Senate Finance RFI opportunity for their forthcoming MH package later this year/into next year (responses due November 1): <https://www.finance.senate.gov/chairmans-news/wyden-crapo-solicit-policy-proposals-to-address-unmet-mental-health-needs>

01:11:40 Sarah Corcoran: Senators Bennet & Cornyn RFI on their white paper (A Bold Vision for America's Mental Well-being,) Comments due this Friday:

<https://www.bennet.senate.gov/public/index.cfm/2021/9/bennet-cornyn-call-on-congress-to-drastically-reimagine-america-s-mental-and-behavioral-health-care-system>

01:12:23 Sarah Corcoran: Finance letter:

<https://www.finance.senate.gov/imo/media/doc/092221%20Bipart%20mental%20health%20RFI.pdf>

01:12:30 Lee Flinn, ID Suicide Prevention Hotline: What's the link to download the materials just mentioned?

01:12:56 Paul Galdys: Materials: <https://talk.crisisnow.com/learningcommunity/>

01:13:13 Tom Insel: <https://mindsitenews.org/>

01:13:48 Paul Galdys: I just subscribed Tom... easy to do in 1 minute!