

00:14:41 Kymber Corbin: <https://talk.crisisnow.com/learningcommunity/>

00:16:18 Nanette Larson: So sorry to hear of the loss of Darby Penney. Thank you, Harvey, for being online to share the news. Is there a link to an obituary you (or someone) can share?

00:24:41 Patti Hart, MA, LISAC: So real and humbling. Many things that were inconceivable are now very understandable in today's context.

00:25:26 Debra Jorgensen: With age comes perspective, oh my. The upside to aging.....

00:27:19 varmstrong1: Preach brother!

00:28:16 Bob Crayton: Yes, Victor! Preach it, Mark!!

00:29:55 Stephanie Hepburn: "Seeing recovery on my side instead of yours."

00:30:10 Stephanie Hepburn: Fantastic presentation.

00:30:37 Debra Jorgensen: yes Stephanie!

00:30:53 kim westcott, criminal justice grantmaking: What a human. Can understand exactly where Dr. Ragin is coming from.

00:30:54 Amanda Regis-FL: Building rapport is essential.

00:31:22 Bob Crayton: Yes, we need more Peer Respite Centers like the one in Charlotte, NC with Promise Resource Network and Cherene Caracao!!

00:31:40 Laura Van Tosh: Be interesting to hear patient and ragins views together.

00:32:23 iPhone: Can I get a copy of this presentation including audio?

00:33:16 Debra Jorgensen: the language to get unmet needs met

00:33:24 Susan Kerin: Awesome presentation!

00:34:12 Mark Savill: Thank you Mark this is a great presentation. We've recently been interviewing crisis providers across California and a lot of what you're describing really resonates with their experiences/insights also.

00:34:13 Jessica Marshall: AMEN

00:34:22 Kymber Corbin: You can receive a copy of this presentation by going to <https://talk.crisisnow.com/learningcommunity/>

00:34:40 Brooke Baisas and Samantha Casarez: Karen, could I get a copy of this presentation emailed to me?

00:34:43 Marcus Biswa: if we have this mind in all facility what a blessing this would be.

00:35:15 Karen Jones: the slides will be available after the meeting on <https://talk.crisisnow.com/learningcommunity/>

00:35:17 Upcounty Community Resources: Excellent presentation. Thank you for your insight!

00:35:28 Marcus Biswa: Entirely new message fruitful

00:35:29 Jennifer's iPhone: Thank you for this truthful presentation.

00:35:43 NaTascha Hughes: This was excellent! Thank you!

00:35:46 Tammie Stackhouse OnCare TAY: Thank you!

00:35:47 Jane Tobler she/her NASMHPD: Thank you Mark! This was excellent!

00:35:56 Rep. Orwall 33: So powerful, thank you! Hope you can with us in WA state

00:35:56 Brooke Baisas and Samantha Casarez: Thank you!

00:35:59 Jason Renaud: Excellent.

00:35:59 kim westcott, criminal justice grantmaking: Thank you!!

00:36:02 Laura Van Tosh: Have any of your clients written articles?

00:36:03 Susan Robinson: timely needed message

00:36:03 Patti Hart, MA, LISAC: Wonderful - so grateful!!

00:36:04 Debra Jorgensen: Thank you Mark!!!

00:36:04 Jennifer Sabin (she/her): So good

00:36:05 RUTH RUSSELL: Thank you!!!

00:36:05 Paul Galdys: Fantastic presentation!

00:36:06 William Dickson NY: Excellent presentation! Thank you!

00:36:07 Amanda Regis-FL: Thank you!

00:36:17 Dana Flannery: Thank you so very much for your presentation!

00:36:22 Laura Van Tosh: Have any of your clients written articles too?

00:36:41 Marcus Biswa: thanks Dr. Mark

00:37:09 Glenn McCarty: Really enjoyed his passion and information. Well done!!

00:37:38 Miranda Tucker: Great presentation!

00:39:17 Lifeline Cares Team: Thank you Craig! Well said!

00:39:39 Mark.Ragins@csulb.edu: thank you craig

00:39:45 Stacey Frohnafel-Hasson: Thank you, Craig! So powerful!

00:40:06 Meighan Haupt: Thank you Craig. I'm really moved. Thank you.

00:41:00 John Wallschlaeger: What a powerful day. thank you. I will be tracking down this recording for sure.

00:41:20 Craig Miller: thank you

00:42:22 Paul Galdys: Craig Miller's videos on YouTube are exceptional at giving insight on how providers can apply approaches to better engage individuals during a crisis instead of focusing on the diagnosis... all from his personal experience.

00:42:33 Marcus Biswa: we have real stars today!

00:46:10 Patti Hart, MA, LISAC: Thanks Paul!

00:46:11 Gina Gibson: Gregg Graham is such an inspirational leader who walks the talk. I'm so proud to be part of BHL!

00:47:05 Jeffrey Hill (RI): Welcome back James!

00:47:20 David Covington, LPC, MBA: Hooray James!

00:48:47 Liseanne Wick: Tht

00:49:21 Liseanne Wick: That's great news for all of us about James!

00:53:01 Patti Hart, MA, LISAC: Truth!

00:53:23 Erica Chestnut-Ramirez: just came back from Disney!!! so helpful and joyful!!

00:54:04 Miriam Pearsall: Is there a recording of the Data Corner meeting from last week?

00:54:15 Liseanne Wick: Spend some time playing with your kids and/or grandkids... so grounding and joyful. :0)

00:55:55 Meighan Haupt: There was 1-800 SUICIDE and they wanted something more positive.

00:56:06 David Westbrook: It was a number North Carolina had.

00:56:26 Richard McKeon: David is so close!

00:56:28 David Westbrook: Different state..

00:57:00 Paul Galdys: Maybe NY... Vibrant's home?

00:58:05 Keith Spates: Texas?

01:00:08 Sarah Corcoran: <https://www.cassidy.senate.gov/newsroom/press-releases/cassidy-murphy-see-input-on-federal-mental-health-substance-use-disorder-programs>

01:00:34 Reginald Wallace: Thanks for flagging those crisis RFI's!

01:01:14 Suzanne Rabideau: Can someone please put the NAMI google document link in the chat so we can access their info? thankyou

01:01:38 David Covington, LPC, MBA:
https://docs.google.com/spreadsheets/d/1EC9lhEJu3iFGaFZ_ESfDlbgcs4q3bnaa/edit#gid=367177948

01:01:41 Sarah Corcoran: Here is the other opportunity to provide comment for the senate finance committee (Due Nov. 1): <https://www.finance.senate.gov/chairmans-news/wyden-crapo-solicit-policy-proposals-to-address-unmet-mental-health-needs>

01:03:04 Suzanne Rabideau: Tried to join the research meeting on Friday, unable to join per the link provided, can someone provide the future link for that meeting

01:03:04 Marcus Biswa: thanks!!

01:03:09 Paul Galdys: Great to see that NAMI group around state legislation moving forward.

01:03:51 Richard McKeon: Is it accurate that 4 states have laws that include the cell phone fees, and that a fifth state has passed a law providing funding through general revenue but no one else committed money yet/

01:04:29 Jessica Marshall: +1 for the research meeting link

01:05:03 Hannah Wesolowski (she/her): To join the monthly advocates call, sign up here: https://docs.google.com/forms/d/e/1FAIpQLSee0YllxQQDXY-NAuKv2a7x9i-fWi_JUjSPpn6IjDS6hW2iGg/viewform

01:05:19 Jennifer's iPhone: what a cool, creative idea!

01:05:48 Charlie Smith SAMHSA: David - is there a site/location for the State State CARds?

01:05:58 Bob Crayton: Thank you, Hannah!!!

01:06:23 Hannah Wesolowski (she/her): Richard, four states have passed a fee--that is correct. Utah and Oregon did not pass a fee, but included general appropriations for crisis care.