

00:07:10 Karen Jones: Welcome to the 988 Crisis Jam!

00:19:53 Marcus Biswa: both officers body language symbol victim can't express feeling and is insecure.

00:21:16 wendy.farmer@beaconhealthoptions.com : Thank you for this distinction. Teams with two individuals in plain clothes in unmarked vehicles can be so very effective and have low rates of having to utilize police for co-response. Co-response of course is superior in my opinion to law enforcement only response, but teams of mental health professionals and peers can be so effective!

00:27:42 Julie Magers: I'm so sorry, I missed the last slide, can you flip back to that for one moment?

00:28:20 Rin Koenig: Julie, the slides will be available online later today

00:28:31 Julie Magers: Oh, thank you!!!

00:28:36 Rin Koenig: www.talk.crisisnow.com/learningcommunity

00:29:01 Robin Sales: Will the recording be available?

00:29:06 Rin Koenig: Yes!

00:29:17 Matthew Goldman: Dr. Watson, can you speak to any work that's been done or is ongoing looking at comparative effectiveness of different compositions of mobile teams? (ie BHC only, BHC + police, BHC + EMT/paramedic, +/- peers)

00:29:18 Julie Magers: Oregon right now is developing a list of what our 988 and our MRSS teams need to be trained in and I am very interested in how these competencies you've listed have been developed.

00:29:24 Laura Van Tosh: Look at what doesn't work first? Seems like reinvention of wheel.

00:29:49 Jose M Viruet: Yes! College courses are needed.

00:31:14 Laura Van Tosh: As a CAHOOTS user it mattered not to do what doesn't work so team could still function and not pause to look at competencies.

00:31:14 Matthew Goldman: Also just published in Psych Services, email me for PDF if you can't access matthew.goldman@ucsf.edu

Cops, Clinicians, or Both? Collaborative Approaches to Responding to Behavioral Health Emergencies

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00:31:18 Jeffrey Hill (RI): I have been talking about High School level career pathways to "helping field" that bridge students to community college or bachelors programs of social work, especially in

schools that have a higher percentage of students of color and ESL to encourage a new diverse workforce. It will take many years, but it could be a start.

00:31:18 Lynda lgargan@ffcmh.org : You've mentioned lived experience several times, can you elaborate on what this would be? Lived experience in what? Thanks!

00:31:39 Laura Van Tosh:As a CAHOOTS user it mattered not to do what doesn't work so team could still function and not pause to look at competencies.

00:32:56 Rin Koenig: Lived experience usually means personal experience with mental health and/or substance use.

00:34:38 Robin Sales: Is there a best practice for Dispatcher training?

00:35:03 Sarah Krassenbaum: Has their been any analysis of 911 calls to determine if those how co-occurring disorder get coded? in other words if there was a substance use component does that call get coded as "criminal" regardless of other factors?

00:35:28 Madonna Greer: CIT International has a dispatcher training available.

00:35:50 Chauna Brocht: Yes, research on what people want when their in crisis would be very helpful to move programs away from a law enforcement response.

00:36:43 Cindy Kimmons: I am a peer, and we have a really diverse population where I am located,

00:37:50 tom betlach: Medicaid has been a leader in supporting Peer specialists - are there any examples of states that have had traction in getting other payers to cover Peer services

00:38:00 Bob Crayton: Guest Post: Shifting mental health calls away from police will not greatly affect their workload <https://www.washingtonpost.com/dc-md-va/2021/08/30/guest-post-911-analysis/>

00:40:20 jihle: I am with the Office of Consumer affairs in Nebraska and would appreciate conversation about developing the workforce

00:40:31 Laura Van Tosh:Comment above made me wonder about SMIAdvisor Advance Directive.

00:40:31 Tom Insel: <https://mindsitenews.org/2021/09/29/the-9-8-8-crisis-hotline-is-coming-will-states-answer-the-call/>

00:41:17 Laura Van Tosh:Thank you, Dr. Insel!

00:42:55 Wendy White Tiegreen - GA DBHDD: Certified Peer Specialists may reflect the persons-served population more than other professions. In a GA-DBHDD study (conducted by the University of GA) of the adult CPSs in 2019, the respondents were "predominantly female (65.96%), with slightly less than half identifying as White non-Hispanic (45.8%)."

00:44:13 Laura Van Tosh:This will shift our gears...
https://www.washingtonpost.com/local/mental-disorder-cdc-covid-eligibility/2021/10/27/2a45eea0-32ae-11ec-9241-aad8e48f01ff_story.html

00:45:05 Julie Magers: Working in community based programming to support youth and their families when experiencing mental health crisis, I have found that our responder teams (youth peers, family peers, qmha, qmhp, other mental health practitioners) need advanced and specialized training in applying their skills/practice in THESE scenarios. Those who are earlier in their practices in these roles (as is case in much of county mental health workforce) aren't as successful in meeting the complex needs of the youth/family experiencing crisis.

00:48:56 Denise Bulling: Has anyone come up with a protocol they can share to direct how 911 can use 988 crisis line counselors in the way that Johnnie is describing the co-location model?

00:49:00 Kirsten Hansen (she/her): Kirkland, WA is hiring a community responder supervisor. We need good people applying! Please share <https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkjoxMDEsInVyaSI6ImJwMjpicGJjayIsImJ1bGxldGluX2lkjoiMjAyMTA5MjkuNDY2NTIwNjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3Zlcm5tZW50am9icy5jb20vam9icy80MTQ3Mi0xL2NvbW11bml0eS1yZXNwb25kZXItc3VwZXJ2aXNvci1jaXR5LW9mLWtpcm5tYW5kIn0.zbROlBPKkFu6i6u2G7KncO8KjB5fkTTUvznQwDxfero/s/1292367924/br/113095674505-l>

00:49:37 Sally she/her: ++ to Kirsten --- please share job postings. Kirkland, WA is doing exciting work

00:50:41 Johnnie Gasper:Hi Denise, our system will be directly linked into 988 but we will still leverage the TFN to link 911 to those crisis professionals with CAD access. Not to say that 911 cannot leverage/transfer to 988-we expect that both will be used. However, the TFN will also exist to try and help us document and close calls in both the 911 and Crisis System

00:50:50 Kirsten Hansen (she/her): And a community responder lead - <https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkjoxMDIsInVyaSI6ImJwMjpicGJjayIsImJ1bGxldGluX2lkjoiMjAyMTA5MjkuNDY2NTIwNjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3Zlcm5tZW50am9icy5jb20vam9icy80MTQ3NC0xL2NvbW11bml0eS1yZXNwb25kZXItbGVhZC1jaXR5LW9mLWtpcm5tYW5kIn0.oHMKqmYE2Z1YKsNP2TkXjx73jneYBkh8Dtmkm2ieGwQ/s/1292367924/br/113095674505-l>

00:53:29 Tom Insel: New data on use of force by police: <https://doi.org/10.1186/s12888-021-03510-w>

00:53:34 Linda Henderson-Smith (she/her): is there a link to the 2020 report?

00:54:48 Heather Gotham, MHTTC Network: here are the highlights: https://www.samhsa.gov/data/sites/default/files/2021-10/2020_NSDUH_Highlights.pdf

00:56:08 Marcus Biswa: thanks for updates, Richard

00:56:09 Heather Gotham, MHTTC Network: Report and slides webpage: <https://www.samhsa.gov/data/report/2020-nsduh-annual-national-report>

00:56:17 Mary Giliberti: I appreciate SAMHSA giving update every week. Shouldn't CMS do the same? Lindsey - your hosting reminds us that the focus should also be on Medicaid. They have the responsibility for financing this system and it seems that CMS should give an update as well and be attending.

00:58:14 Laura Van Tosh: Mary - excellent point. They also played a huge role in certifying certain roles in workforce.

01:00:26 Karen Jones: www.crisisnow.com/library

01:00:57 tom betlach: I second Mary's excellent suggestion that CMS provide some updates on the work they are doing in this space

01:02:31 Eric Rafla-Yuan (US Rep.Cárdenas-CA): Here is a section outline for H.R. 5611/ S. 1902. Folks can contact me with questions at eric.rafla-yuan@mail.house.gov .

01:03:28 Suzanne Rabideau: legislatively funded crisis services, block grant, local \$

01:03:36 Wendy White Tiegreen - GA DBHDD: 1115, SPA, DSHP

01:04:01 rboss: Braided funding to Regional Behavioral Health Authorities?

01:07:34 Sarah Corcoran:<https://napolitano.house.gov/media/press-releases/napolitano-katko-send-letter-cms-supporting-increased-crisis-stabilization>

01:09:18 Mary Giliberti: Senate finance sent out emails yesterday moving RFI deadline to Nov. 15th. " Thank you to everyone who has already submitted a response to the RFI. For those who have not yet submitted a response, we have updated the deadline to November 15th. We hope that the additional time will be helpful, and we look forward to receiving your responses. Please see the original email below for more details."

01:09:23 Stephanie Pasternak (she/her):
https://docs.google.com/forms/d/e/1FAIpQLSee0YIlxQQDXY-NAuKv2a7x9i-fWi_JUjSPpn6IjDS6hW2iGg/viewform

01:09:56 Sarah Corcoran:Thanks, Mary!

01:10:59 Sainte: please this recording to srobinson@onecarebhs.com

01:11:17 Stephanie Pasternak (she/her): Good flags Laura! Thank you

01:11:51 Kymber Corbin: Recordings of this (and previous) presentations can be reached at <https://talk.crisisnow.com/learningcommunity/>

01:12:07 John Palmieri: Great job Lindsey!

01:12:25 Meighan Haupt: Excellent Lindsey! Thank you!

01:12:27 Julie Magers: Thank you!!! Chock full of info and updates.