

00:07:31 Kymber Corbin: A recording of this presentation will be available shortly after its completion at <https://talk.crisisnow.com/learningcommunity/> All past videos are available here, as well.

00:14:20 Paul Galdys: Really appreciate NAMI's leadership in moving these conversations forward during this critical time. Thank you!

00:16:01 Bob Crayton: Agree ðŸ™ Paul!!! Hannah, Stephanie & Angela are THE BEST!!! ðŸ™šðŸ™šðŸ™šðŸ™š“

00:19:02 Hannah Wesolowski (she/her): You can learn more at www.ReimagineCrisis.org.

00:24:14 Karen Jones: My apologies!

00:24:55 Leo Petrilli: The roles of organizations in the private sector and their decision makers. [Just as an fyi]. Re: addiction, anxiety, depression, fears, the pandemic and uncertainties. www.trainingmag.com/root-root-root-for-the-home-team/

00:25:58 Liz Clement (she/they): Looking forward to this. Thank you, NAMI and partners!

00:26:01 Marcus Biswa: please sent in email

00:26:12 Jeffrey Hill: Yesterdays release from the White House on Priorities for Reducing Military and Veteran Suicides is very good and has some great strategies that should be considered for the civilian population as well. <https://www.whitehouse.gov/briefing-room/statements-releases/2021/11/02/fact-sheet-new-strategy-outlines-five-priorities-for-reducing-military-and-veteran-suicide/> <https://www.whitehouse.gov/wp-content/uploads/2021/11/Military-and-Veteran-Suicide-Prevention-Strategy.pdf>

00:26:17 Marcus Biswa: registration

00:27:30 Lesley Abashian: How is S1902 being linked to federal parity efforts?

00:27:40 Marcie Timmerman: In KY we don't have a bill drafted or bill sponsor confirmed. Does anyone have an example of a coalition letter that may be signed onto without that specific aspect, but with the overall goals? mtimmerman@mhaky.org if you don't mind to share.

00:28:09 Marcie Timmerman: Thank you so much Reimagine!

00:30:28 Karen Jones: You can register at www.ReimagineCrisis.org

00:31:00 Marcie Timmerman: Thanks for elevating!

00:31:22 Margie Balfour: Whatâ€™s the house companion bill number?

00:31:32 Victoria Morales: Can you put emails in the chat?

00:31:32 Eric Rafla-Yuan (US Rep.CÃ¡rdenas-CA): H.R 5611

00:31:50 Stephanie Pasternak (she/her): spasternak@nami.org

00:32:08 Hannah Wesolowski (she/her): hwesolowski@nami.org

00:32:35 Becky Stoll: How can others sign on as partners like those listed on the slide?

00:33:17 Victoria Morales: What legislation/processes do states need to put in place should these services be passed?

00:34:40 Leo Petrilli: Thank you for S1902 and HR 5611. I am going to snoop around up here in Canada, and see if there is anything that equates. Perhaps there is some commonality.

00:34:47 Bruce Morrow: There was mentioned an additional \$100 million devoted for mobile crisis response. What is that? And is it separate from the \$89.6 million increase for the Suicide Lifeline and 988 implementation?

00:34:49 Margie Balfour: @Victoria this is an important questions. There is lots we need states to do to clear the path for crisis services. Some of it doesn't even cost any \$\$\$. Like making a licensure regs for crisis facilities. It would be great to have a state-level advocacy toolkit.

00:35:46 Kelly Marschall: I would second the request for a state-level toolkit specific to model licensure regulations for crisis facilities.

00:35:46 Hannah Wesolowski (she/her): @Margie and @Victoria, we are putting together a state-level toolkit that we'll share during/after the Week of Action! But yes, defining services, developing oversight as well as funding are all things states need to do.

00:35:50 Laura Evans, Vibrant Emotional Health: @Bruce Morrow, that is a different line of funding than the Lifeline appropriations line.

00:36:13 Hannah Wesolowski (she/her): Love the ideas! We'll look to ways we can add content about these topics.

00:36:36 Sarah Corcoran: @ Bruce, it's a pilot program that was just created by the House Appropriations committee for FY22 in response to a crisis hearing they held earlier this year.

00:37:16 Hannah Wesolowski (she/her): @ Bruce, adding to Sarah's comments, to be clear, this was only passed by the House and is not currently in the Senate version, but we are pushing for it to make it into the final FY 2022 budget. It is separate from the NSPL funding.

00:37:31 Jordan Gulley: <https://www.tacinc.org/resource/implementation-of-the-988-hotline-a-framework-for-state-and-local-systems-planning/>

00:37:40 Jordan Gulley: jgulley@tacinc.org

00:38:22 Marcie Timmerman: Thanks for work on the state toolkits. We are developing a lot of resources in our state but they aren't ready to launch yet.

00:40:22 Victoria Morales: In Maine, I sponsored and we passed LD 1306 this year to allow 911 dispatchers to refer behavioral health crisis calls that are not public safety issues to crisis services and not police. This is to solve the issue that dispatch in Maine has three referral options: EMS, FIRE or Police. We hired a consultant to create a protocol for dispatch and are working on that as we speak.

00:41:50 Karen Jones: you can find the #CrisisTalk article at <http://talk.crisisnow.com>

00:44:16 David Westbrook - Lines for Life: Have other states passed legislation to allow/compel 911 dispatchers to refer out behavioral health calls? Would love to see those bills.

00:44:18 Matthew Goldman: I've heard that crisis chat can get flooded following high profile social media posts about suicide. How do you manage these surges?

00:44:26 Victoria Morales: Here is the legislation. We have a great consultant that seems to get this issue. I'll get that contact info.
<https://legislature.maine.gov/legis/bills/getPDF.asp?paper=HP0962&item=3&snum=130>

00:44:38 Richard McKeon: Be aware that Dr. Gould at Columbia university published a samhsa funded study showing reduction in suicidal ideation for those accessing the Lifeline chat service

00:44:56 Wayne Lindstrom: Please talk about the increased staffing needed to do text/chat.

00:45:35 Bruce Morrow: Text/chat are not part of 988. How can we advocate for funding for that?

00:46:28 Paul Galdys: Hi Victoria. Georgia, Salt Lake City, Los Angeles. Phoenix and Austin are all developing and/or implementing protocols with 911 to achieve similar outcomes... many are on this call and might be worth connecting to share ideas on this important work.

00:47:13 Victoria Morales: The consultant we hired in Maine is Mission Critical Partners. Our first meeting focused on defining what is a behavioral health crisis and what is a public safety crisis, as well as reducing the disproportionate contact BIPOC communities have with police and working closely with Maine tribes. It went very well.

00:47:56 Stephanie Pasternak (she/her): @Bruce the FCC is hosting a Open Commission meeting on Nov. 18th where they will evaluate enabling text-to-988. I would encourage you to listen in:
<https://www.fcc.gov/news-events/events/2021/11/november-2021-open-commission-meeting>

00:48:07 Laura Evans, Vibrant Emotional Health: The FCC has announced that text to 988 will be a part of their agenda at the November meeting: <https://www.fcc.gov/news-events/events/2021/11/november-2021-open-commission-meeting>

00:48:17 David Westbrook - Lines for Life: @ Victoria Morales, Thank you. That's really helpful. Already pulled up the bill and will look up Mission Critical Partners.

00:48:24 Victoria Morales: my email is Victoria.morales@legislature.maine.gov . I would love to meet with everyone who is working on 911 protocols.

00:48:34 Laura Evans, Vibrant Emotional Health: Lifeline Chat service remains available and does not need FCC action

00:49:54 Suzanne Rabideau: Can someone please post how to access the chat research.

00:50:07 Caroline Crehan Neumann: Wisconsin has a 911/988 workgroup to create sample policies for 988 centers and 911 centers as well as sample decision making flow charts and scripts for telecommunicators if needed. I would love to connect with anyone who has done that.

00:50:30 Suzanne Rabideau: The FCC report states carriers have to offer, but it is not clear if the Lifeline must provide chat - can someone clarify?

00:51:02 Elizabeth Sinclair Hancq - Treatment Advocacy Center:
https://www.nasmhpd.org/sites/default/files/3_SuicidePrevention-988_FinalRevised_UPDATED%209.21.21.pdf

00:51:22 Sandri Kramer: Here at Didi Hirsch we have been doing chat/text through Lifeline for years now and it definitely requires a lot of staffing/time resources. Far more than crisis phone support. But it is crucial, especially for reaching the younger population.

00:51:23 Matthew Goldman: <https://onlinelibrary.wiley.com/doi/10.1111/sltb.12795>

National Suicide Prevention Lifeline crisis chat interventions: Evaluation of chatters'™ perceptions of effectiveness

Madelyn S. Gould PhD, MPH, Saba Chowdhury MPH, Alison M. Lake MA, Hanga Galfalvy PhD, Marjorie Kleinman MS, Michelle Kuchuk MS, Richard McKeon PhD

First published: 31 July 2021

<https://doi.org/10.1111/sltb.12795>

00:53:18 Anna: Will Vibrant be working with those states that have a text / chat platform and due to integrations would choose to use their platform over the integrated platform?

00:53:23 Victoria Morales: We also passed a bill I sponsored that requires the Attorney General of Maine to create a model homelessness crisis protocol for each local police department to adopt. The language in the bill is excellent in terms of what crimes that apply. LD 1478. <https://legislature.maine.gov/legis/bills/getPDF.asp?paper=HP1093&item=3&snum=130> . We are a working group of the AG, DA, Police, Crisis providers, homelessness providers, an persons with lived experience. We don't have anything in writing yet, but are working on it.

00:54:05 Suzanne Rabideau: can someone please post the link to CrisisNow Data Corner session for next Friday - the publications that Dr. McKeon is listing need to be added to their research inventory! Thank you

00:54:09 Paul Galdys: Ayesha is awesome!

00:54:24 Ayesha Delany-Brumsey: Aww Paul! Thank you.

00:55:06 Meighan Haupt (NASMHPD): The full set of Beyond Bed Papers for 2017, 2018, 2019, 2020, and 2021 can be accessed at <https://www.nasmhpd.org/content/tac-assessment-papers>

00:55:55 Liseanne Wick: We are thrilled that SAMHSA and Lifeline are working to fund crisis centers who are covering Lifeline chats and texts- especially new funding for 988 texts. MUCH needed!

00:58:25 Eric Rafla-Yuan (US Rep.Çjrdenas-CA): accidental death and disability

00:58:29 Eric Rafla-Yuan (US Rep.Çjrdenas-CA): 1967 report by NAS

00:58:35 Kelly Marschall: accidental death and disability 1997

00:58:44 Eric Rafla-Yuan (US Rep. California): national academy sciences report

00:58:48 Suzanne Rabideau: seatbelts?

00:58:51 Bob Crayton: Thanks, Ayesha for the Jeopardy theme music! :)

00:59:42 Margie Balfour: Because Ayesha is too modest to promote her own paper that was recently published. Its behind a paywall so here is the pdf

01:00:10 Ayesha Delany-Brumsey: Yes Margie! You and Matthew Goldman who is on the call were fantastic authors on that as well.

01:00:12 Leo Petrilli: Thank you to all the ASL interpreters. You are magical.

01:00:37 Sally she/her: Thank you for the paper!!!!

01:00:53 Brent Gibbons: Congrats, Ayesha, great paper!!

01:01:54 Angela Kimball: The paper is wonderful. Kudos to all the authors...

01:03:36 Natalie Tietjen (she/her), AFSP: <https://www.murphy.senate.gov/newsroom/press-releases/murphy-cassidy-seek-input-on-federal-mental-health-substance-use-disorder-programs>

01:03:40 Sarah Corcoran: Scorcoran@guidelobby.com - please email me if you'd like more information on how to support the BH Crisis Services Expansion Act (S. 1902/HR 5611). I also can provide some draft talking points. Thanks!

01:05:07 Hannah Wesolowski (she/her): State dashboard: <https://www.quorum.us/dashboard/external/mgWzdPqJLWHohzOhdRWE/>

01:05:11 Karen Jones: <https://www.quorum.us/dashboard/external/mgWzdPqJLWHohzOhdRWE/>

01:05:18 Sarah Corcoran: Thank you, Ayesha!