

00:07:22 Zoom user: Hi Pier. Hi David

00:09:02 Pierluigi Mancini PhD: Hi

00:12:59 Kymber Corbin: A recording of this presentation will be available shortly after its completion at <https://talk.crisisnow.com/learningcommunity/> All past videos are available here, as well.

00:16:15 Charles Ingoglia: So appreciate your leadership and commitment Pierluigi!

00:17:13 Marcus Biswa: agree!!

00:17:16 David Covington, LPC, MBA: In addition to this week's #CrisisTalk interview with Stephanie, please also check out the Crisis Jam featured presentation video from October 6 - <https://talk.crisisnow.com/learningcommunity/>

00:18:30 Jose Viruet- Erie Family Health Center: I agree! I'm a native Spanish speaker and I have a hard trouble translating some BH terms.

00:21:41 Marcus Biswa: Me too, as Nepali speaker had often been with interpreters together for my wife in BH appt it was like does it match the interpretation he is doing

00:27:00 Liseanne Wick: Feeling grateful this morning for Dr. Gould's many years of research and tremendous contributions in the field of suicidology.

00:28:38 Marcus Biswa: Woh! great job

00:32:45 Monica Luke: Is there data on calls that not specifically about suicide (like a psychotic episode)?

00:36:00 Sandri Kramer: Dr. Gould, do you think that one of the reasons we see so much higher numbers for suicidal ideation with our chatters (versus our callers) is because of the buffer provided by the pre-chat survey? It might be a lot more difficult for callers to tell a crisis counselor in person that they are having suicidal thoughts when asked. The pre-chat survey always asks it and they can answer it with more (perceived) anonymity.

00:38:08 Hilary Harrison-she/her:Can we get a link to this work in this chat please

00:40:21 Nick Nudell: can we access these after the zoom?

00:40:52 Patti Hart, MA, LISAC: Thank you for your work Dr. Gould...such important information.

00:41:04 Wayne Lindstrom: Is there any research comparing effectiveness of volunteers versus professional staff?

00:41:18 Marcus Biswa: thanks Dr. Gould. Lot of new thing to know

00:41:42 Susan Robinson: With much appreciation; this is incredibly helpful contribution to us all

00:41:43 Karen Jones: the full recording from today's crisis jam and the slides from the featured presentation will be available later today on <https://talk.crisisnow.com/learningcommunity/>

00:42:56 Liseanne Wick: I remember that time, as well. Monumental in our field.

00:43:57 Matthew Goldman: Thank you so much for your leadership in this space, Dr. Gould! This body of work provides a great model for further research and evaluation across crisis services as these systems continue to develop.

00:44:32 Stephanie Hepburn: <https://onlinelibrary.wiley.com/doi/10.1111/sltb.12769>

00:44:33 lindalenoir: Please let's keep Schools in the conversation!

00:47:04 marti vogt, Georgia: Great data. Started working at a suicide hotline in Columbus Ohio. Knew then it served an outstanding purpose. We provided great training and the hearts of the volunteers were huge. That combination was huge. Would be great to see data on volunteers effectiveness vs paid staff

00:49:21 Jennifer Randal-Thorpe: I am interested in working on this team. are there any opportunities available?

00:50:33 Nick Nudell: The paramedic professional community would appreciate having audience with the 988 team, we are on the same team but have not been involved to date.

00:54:31 Krohmer, Jon: Nick: we (OEMS) have been meeting with them regularly and are continuing that. will be working on more information sharing with EMS community. similar with 911 community. Thanks.

00:55:57 John Palmieri: Jennifer, Nick, others: feel free to reach out to me with questions about SAMHSA 988 team: [john.palmieri@samhsa.hhs.gov](mailto:john.palmieri@samhsa.hhs.gov)

00:57:26 Jennifer Randal-Thorpe: Thank you John. I will reach out.

00:58:52 Stephanie Hepburn: [https://www.nasmhpd.org/sites/default/files/3\\_SuicidePrevention-988\\_508.pdf](https://www.nasmhpd.org/sites/default/files/3_SuicidePrevention-988_508.pdf)

01:02:05 Suzanne Rabideau: Helping Imminent Risk of Suicide policy

01:02:22 Sandri Kramer: Imminent Risk Policy

01:02:50 Sandri Kramer: Suicide Risk Assessment Standards

01:03:04 Sandri Kramer: Didi Hirsch

01:03:09 Paul Galdys: National Suicide Lifeline Policy for Helping Callers at Imminent Risk of Suicide

01:03:15 Rusha Grinstead, OHA, she/her: Suicide risk assessment

01:03:19 Amy Cohen, PhD (APA): Go Didi Hirsch!

01:04:16 Meighan Haupt: Great job Lee Ann!

01:05:46 Jennifer Randal-Thorpe: How do you get set up to be a call center?

01:08:37 Stephanie Pasternak (she/her): <https://reimaginecrisis.org/>