

00:06:26 Kymber Corbin: Hello everyone - Happy Wednesday!

00:06:40 Karen Jones: Hello and welcome to today's 988 Crisis Jam!

00:08:16 Kymber Corbin: A recording of this presentation will be available shortly after its completion at <https://talk.crisisnow.com/learningcommunity/>

All past videos are available here, as well.

00:16:38 Margie Balfour: For the trivia question? Oh lord ok

00:17:33 james: cant do worse than I did :) although seat belts are important everyone. wear them!

00:20:00 Reginald Wallace: Good luck! I've got all the faith in you :)

00:20:16 Suzanne Rabideau: These are like double advanced Jeopardy questions:-)

00:20:55 Suzanne Rabideau: here's a guess less than 3%

00:21:04 Leigh Ann Fitzpatrick - KY DMS: 5%

00:21:09 Linda Henderson-Smith (she/her): 3

00:21:13 Dottie Davis: 6%

00:21:15 Monica Luke - she series: less than 1%

00:21:23 Mobile Crisis Clinician: 3

00:21:36 Wayne Lindstrom: WL: 4%

00:21:37 Marcus Biswa: 4

00:21:57 Amy Cohen, PhD (APA): audience is always SO SMART

00:22:01 marti vogt: 3

00:22:39 Suzanne Rabideau: I have not seen that data lately - that was a guess. Officer Margiotti made AZ collect this data

00:23:04 Brad Munger: 🍌 Great job, Margie!!

00:24:56 Rin Koenig: <https://bit.ly/DayinLifeMobileCrisis>

00:25:21 \*Brian Sims, M.D. NASMHPD: Great job everyone!

00:28:57 Youth Team: What is PPI

00:30:19 Gabriela Solis: Hello! What are the programs/jurisdictions on the panel?

00:30:37 \*Brian Sims, M.D. NASMHPD: Please feel free to post your questions here. Thanks!

00:31:07 Youth Team: Can you mention the different trainings again?

00:31:15 Caroline Crehan Neumann: Does your mobile team practices, protocols, staffing, logistics differ from rural vs. urban areas?

00:31:54 Brad Munger: Do your crisis teams have radios that link with 911/PSAP/LEA?

00:31:54 Carly Hartle: Do you have issues with “power-struggles” with the police?

00:33:46 Sally Fouché she/her: Can you describe what "secure the scene" means with some examples?

00:34:02 Rin Koenig: <https://bit.ly/DayinLifeMobileCrisis>

00:34:11 Toyin Ola: +1 on Brad's question about radios for communication with 911 and LE

00:35:22 Annette Marcus: How have do you deal with dynamics of systemic racism and the (often realistic) fear people have of the police

00:35:41 Cheri Skelding: A big barrier for us with LE is that they would like a MC response NOW...10 min or less, when they are on scene. Our mobile teams are really challenged to come even close to that expectation. How do your teams address timeliness (who quick can you respond, where are you stationed, etc) with LE?

00:37:41 Marcus Biswa: how dod you break the barriers?

00:38:04 Frances Purdy - Oregon:Do you use youth peer delivered services staff?

00:38:05 kmartinez: Is an implementation plan available from any of the speakers as to how the mobile teams were initially formed, community involvement, governance/management of the teams, what regulations needed, how Medicaid reimbursement was obtained.

00:38:22 Marcus Biswa: how barrier is broken?

00:40:10 Brad Munger: Do any of the mobile crisis teams carry or have access to a two-way radio to dispatch?

00:40:17 Mike Maples: What specialized training to your Mobile outreach teams receive? certifications?

00:40:51 Brad Munger: 🙌 Thanks everyone!

00:40:53 marti vogt: Thank you

00:40:56 Rin Koenig: <https://bit.ly/DayinLifeMobileCrisis>

00:41:03 Marcus Biswa: thanks

00:41:14 Patti Hart, MA, LISAC: 🙌 Thanks Crisis Experts!

00:41:16 Sally Fouché she/her: SOO great! Thank you panelists for all you are!

00:41:23 Lisa Jobe-shields: amazing work, would love to hear more from you all! thank you for your work!

00:41:33 Marcus Biswa: really professionals people

00:41:46 Eric Boyer, Trust: This was a super helpful presentation, thanks.

00:43:01 Peter Brown: Departure in 5 minutes needs to be the goal

00:44:37 Marcus Biswa: Do you have mobile crisis team here in OH?

00:45:08 Sarina Thate Othunwahe DiMaso: Is there a Mobile Crisis Team here in Chicago?

00:45:34 Madonna Greer: Would love to see a side by side comparisons of the different models CHOOTS , Mobile Crisis, Peer teams, and co-responder models etc...

00:45:46 Robin Stull: I am part of a MCRT in Sandusky County in Ohio - we are run differently as we are part of NAMI and are a pilot program.

00:46:00 Leigh Ann Fitzpatrick - KY DMS: Yes Madonna Greer!!!!

00:46:34 Amy Cohen, PhD (APA): Yes Madonna Greer---I would like to hear a presentation on that too!

00:47:22 Margie Balfour: Really interesting data point from the crisis stakeholder meeting that Dana referred to... in southern AZ 80% of the calls are resolved on the phone without sending a mobile team, but for the calls diverted to the crisis line from 911, it's more like 50%. The speculation was that people calling 911 have an expectation that someone will physically respond.

00:48:06 Dan Abreu: Many communities will not have the capacity to deploy mobile crisis in a robust way. Come 7/22 there will still be reliance on LE. for these communities. How can these communities best prepare for 988?

00:48:24 Peter Brown: The nation has to stop thinking of this as some sort of secondary service and make it the same sort of priority as ambulance services

00:49:02 Brad Munger: 🍌Thanks!

00:49:11 Marcus Biswa: I am stationed in Akron, it is great service. want to be a help in the community. But How????

00:52:09 Myranda Green-TBD Solutions: States are moving forward with messaging and marketing of 988- What is the best avenue for them to align with national messaging at this time?

00:52:50 Erin Sullivan: How would mobile crisis teams respond to an individual in crisis who is not in an exact location like their home? For instance, as one with ample lived experience at the hands of police serving as the first responders to people in crisis, I once saw an individual in crisis walking into oncoming traffic on a major avenue in NYC. I didn't want to call 911 because I knew police would be dispatched, and that time, I was already acutely familiar with what that they could look like. This was in early 2015 so I called NYC's then Parachute Program, which operated a mobile crisis response team. However, they needed this individual's exact coordinates, but he was walking very quickly and on the move. I had no choice but to call 911 since he could have been killed.

00:53:07 Brad Munger: Will the SAMHSA funding be distributed or competitive?

00:53:26 Robin Stull: Sorry if this is something that has been said before - If someone calls 988 - does it funnel to the local hotlines for MH/SUD or go to the 911 dispatch?

00:54:18 Stephanie Hepburn: That's really exciting, Richard!

00:54:32 Myranda Green-TBD Solutions: If someone calls 988 it will route them to the National Suicide Prevention Lifeline, not 911

00:55:17 Robin Stull: Okay, thank you for the answer!

00:56:07 Myranda Green-TBD Solutions: You are welcome, Robin!

00:57:23 Karen Jones: <https://crisisnow.com/library>

00:57:28 Tammy Alexander, Arkansas DHS: Wonderful, Meighan! Thanks for including the deaf mental health coordinators in the 988 planning!

00:57:32 Madonna Greer: This is good news as I am hard of hearing.

00:57:40 amins: Once implementation occurs, if someone calls 988, how will the call route to the geographically correct crisis line? IE: Will routing be determined by caller's area code or by their physical location?

00:57:45 bob glover: great to address the deaf and hard to hea

00:58:04 Myranda Green-TBD Solutions: Area code, for now.

00:58:11 Margie Balfour: Psych Services graciously made the psych services version free access: <https://ps.psychiatryonline.org/doi/10.1176/appi.ps.202000721>

00:59:04 MLumbreras: Thank you Margie Balfour!

01:02:37 Marcus Biswa: Got to leave. Have to join another meeting soon.

01:04:20 Monica Luke - she series: FYI - ABC 2,0 does not include the 988 levy though, so we are working on that :-)

01:05:20 Stephanie Pasternak (she/her):  
<https://malegislature.gov/Bills/192/S2572/BillHistory?pageNumber=2>

01:05:49 Stephanie Pasternak (she/her):  
[https://docs.google.com/forms/d/e/1FAIpQLSee0YIlxQQDXY-NAuKv2a7x9i-fWi\\_JUjSPpn6IjDS6hW2iGg/viewform](https://docs.google.com/forms/d/e/1FAIpQLSee0YIlxQQDXY-NAuKv2a7x9i-fWi_JUjSPpn6IjDS6hW2iGg/viewform)

01:07:16 Brad Munger: Where is the catalogue of cards posted?

01:07:52 Karen Jones: <https://talk.crisisnow.com/learningcommunity> has the state cards under tools and resources

01:08:30 Karen Jones: <https://masosfilm.com>

01:08:51 Brad Munger: Thanks!!

01:09:04 Gabriela Solis: Thank you!

01:09:09 Carin Hennessey -- DHCFP, Nevada Medicaid: Thank you!

01:09:11 John Wallschlaeger: Great discussions. Thanks all

01:09:13 Madonna Greer: Thank you