

00:14:36 Karen Jones: See the article at <https://crisisnow.com/talk>

00:15:47 Karen Jones: Thank you so much for sharing on this important talk, Dr. Edwards!

00:16:11 Suzanne Rabideau: Dr. Edwards~ can you please comment on what disenfranchised communities want to be involved in shared decision making not just a seat at the table?

00:17:40 Jason Renaud: Share this link?

00:17:45 Lisa Dailey: <https://wellbeingtrust.org/wp-content/uploads/2021/11/988-Crisis-Response-Report-November-FINAL.pdf>

00:19:50 Matthew Goldman: Love the emphasis on outreach/engagement (i.e., prevention) and post-crisis support (i.e., follow-up) to support the crisis continuum

00:20:50 Jessena Williams: What are the second and third pillars? It is blocked on my screen.

00:21:20 Monica Luke - she series: The graphic is page 5 at the link shared

00:21:34 Jennifer's iPhone: In the 988 overarching vision we seem to often leave our accountable entities for the crisis system... they seem critical to reimbursement, grant giving, accountability standards, assessing outcomes, organizing collaboration... can you say more about how these entities show up in your report?

00:21:41 Jennifer Sabin (she/her): can whoevers screen is sharing click hide so we can see?

00:21:50 Stacey Frohnafel-Hasson: Love this ! Thank you, Lisa.

00:23:11 Colleen: Absolutely sharing! 👍

00:23:18 Sam Shore: Can someone reshape the link? Joined late and the link is not in my chat.

00:23:33 Karen Jones: <https://wellbeingtrust.org/wp-content/uploads/2021/11/988-Crisis-Response-Report-November-FINAL.pdf>

00:23:38 Brian Hastings: Love to see Kim Boswell presenting to the group!

00:23:54 Wendy White Tiegreen - GA DBHDD: Thanks Commissioner Boswell - delighted to be state neighbors and partners in this body of work!

00:24:23 Margie Balfour: I love this! So helpful for bringing attention to the foundational elements needed to support a comprehensive crisis system to both respond to callers in need and also keep them well in the community before/after the crisis.

00:25:38 Suzanne Rabideau: Are the services in AL for Medicaid and non-Medicaid individuals? What is the funding sources?

00:27:27 bhepburn's iPad: Alabama used

<https://www.samhsa.gov/find-help/implementing-behavioral-health-crisis-care>

00:28:11 Meighan Haupt (NASMHPD): SAMHSA's National Guidelines for Behavioral Health Crisis Care can be found here: <https://www.samhsa.gov/sites/default/files/national-guidelines-for-behavioral-health-crisis-care-02242020.pdf>

00:28:17 Haein Son (he/his): Will PPT slides be available ?

00:29:11 Karen Jones: the featured slides will be on <http://talk.crisisnow.com/learningcommunity> soon.

00:30:02 Tami Mark: Can mobile crisis bill insurance as EMTs do?

00:32:13 Christie Penn: Beautiful portrait!

00:32:14 bhepburn's iPad: Excellent presentation. Thank you Kim

00:32:27 Keith Spates: Great job - Kim

00:32:29 Sonja Burns: Excellent presentation!

00:32:36 Ada Katherine van Wyhe: Thank you, Commissioner!

00:32:44 Marcus Biswa: Thanks

00:32:58 Kelsi Linville (she/her/hers): Commissioner Boswell, how are you using FEP funding within your crisis system?

00:33:27 Leah Van Kirk: Yes, I would like to know more about FEP funding for crisis system.

00:38:26 Jason Renaud: FEP programs - <https://www.nami.org/getattachment/Extranet/Advocacy/FEP-State-Advocacy-Toolkit/FEP-State-Advocacy-Guide.pdf>

00:39:42 Richard McKeon: FYI Richard McKeon from SAMHSA has joined the call

00:40:02 Jennifer's iPhone: Hi, What entities are holding the crisis service providers accountable?

00:40:02 Kelsi Linville (she/her/hers): @Jason Renaud, thanks for the link. That article deals with how to fund FEP programs; I was asking how AL uses FEP funding for their crisis system, as noted in the budget slide.

00:40:06 Leigh Ann Fitzpatrick: Medicare and commercial insurance does not cover Mobile Crisis services.

00:40:17 Pat Victorson, NAMI Prince William: Is there a local match required for AL communities receiving state funding?

00:42:47 Tami Mark: Does Medicare and commercial insurance cover ambulances services and EMT? Do we have a parity issue?

00:45:29 Sonja Burns: Is there a collection of data how mobile crisis services and diversion centers are impacting the numbers of people on the forensic waitlists in those communities?

00:45:36 Jennifer's iPhone: we love you Richard

00:45:49 marianne bithos: This is great, but will providers and resources be in place??

00:46:02 Frances Purdy - Oregon: Is there someone on the team that has expertise on children, youth and families ?

00:46:32 Margie Balfour: @TAmi, yes there is a parity issue. Generally, insurance pays for ambulance transport to hospitals (which often doesn't include free standing crisis facilities). In some states, ambulances are allowed to transport to "alternative destination sites" but the rate is \$100s less. CMS has a demonstration project called ET3 (emergency treat triage transport) that pays the same rates when transporting to an alternative destination like a crisis center

00:46:36 Madonna Greer: Frances great question

00:47:08 Meighan Haupt (NASMHPD): Surgeon General's Advisory on Protecting Youth Mental Health <https://www.hhs.gov/sites/default/files/surgeon-general-youth-mental-health-advisory.pdf>

00:47:30 Bob Crayton: ROLL TIDE 🍌🍌

00:48:51 Jeffrey Hill: Great recommendations, but the workforce seems to have disappeared.

00:50:02 Meighan Haupt (NASMHPD): The Effects of COVID-19 on Children, Youth, and Families [https://www.nasmhpd.org/sites/default/files/6\\_Children-Youth-and-Families\\_508.pdf](https://www.nasmhpd.org/sites/default/files/6_Children-Youth-and-Families_508.pdf)  
Improving the Child and Adolescent Crisis System: Shifting from a 911 to a 988 Paradigm <https://www.nasmhpd.org/sites/default/files/2020paper9.pdf>

00:50:18 Susan Kerin (CCC): For Crisis Care for children/youth, there is an alternative model of NOT triaging through 988 but providing visits 100% of time. I think it is called MRSS and started in New Jersey. What is the National view on this.

00:52:37 Jason Renaud: 2006!

00:52:39 Anna: OHH oHH I can help - Washington!!

00:52:53 Julie Magers: We're not talking enough about earlier intervention for youth that includes essential family support. If we really want an upstream model, we will help people at early stages of unmet needs and support so they don't add to the population of adults with persistent and severe MH.

00:53:09 Keith Spates: Texas?

00:53:33 Anna: no prussure

00:53:50 Marti Vogt, Georgia: Yes Julie, Programs like Sources of Strength which teaches help seeking behaviors and builds resilience in young people.

00:53:52 Carin Hennessey -- DHCFP, Nevada Medicaid: always travel in pairs

00:54:28 Dale K. Adair: teams

00:54:34 Colleen: just made some tea & missed the questions bummer!!

00:55:26 Bob Crayton: Is there a link to that Washington Report?

00:58:10 Karen Jones: The 2006 Washington Safety Summits Report from the trivia question is at [https://wadcr.org/assets/docs/SafetySummitReport10 %2006.pdf](https://wadcr.org/assets/docs/SafetySummitReport10%2006.pdf)

00:58:46 Bob Crayton: Thank you so very much, @Karen!!! 🙏

00:58:54 Jennifer Sabin (she/her): link to the MA legislation please?

00:59:08 Susi: What does the white on the map indicate?

00:59:30 Rubina Halwani: From Utah. Greetings.

00:59:40 Monica Luke - she series: The MA bill is actually in front of the Governor and we expect it to be signed soon. It's an appropriations bill for ARPA funds and does include significant funds for BH including workforce and crisis services

00:59:48 Monica Luke - she series: <https://malegislature.gov/Bills/192/H4269>

01:00:39 Karen Jones: NAMI dashboard:  
<https://www.quorum.us/dashboard/external/mgWzdPqJLWHohzOhdRWE/>

01:02:05 Bob Crayton: State 988 Crisis Response Advocates Monthly Meeting When Mon Jan 10, 2022 4pm – 5pm (EST) Where <https://nami-org.zoom.us/j/87950670712?pwd=RkMvVO1RL2tNMmNMcTAvVIJWd2dYZz09>

01:02:33 Mary VanHaute: Florida is SB478 (<https://flsenate.gov>)

01:02:40 Colleen: I work at a Crisis Center in WA & I just want to THANK YOU ALL for your dedication to 988!!!

01:02:50 Dr. Tanye' Tyler: What are the fees referenced on the map?

01:04:31 Dr. Tanye' Tyler: Thank you.

01:04:46 Bob Crayton: Hannah Wesolowski and Stephanie Pasternak are AWESOMENESS!!!! 🙏🙏

01:05:32 Karen Jones: We will be back on January 5. More to come on our feature that week.

01:05:46 Karen Jones: email me at [karen.jones@riinternational.com](mailto:karen.jones@riinternational.com)