

00:10:03 Meighan Haupt (NASMHPD): Happy Birthday Paul!

00:10:53 Paul Galdys, RI International: Thank you Meighan!

00:11:23 Kymer Corbin: A recording of this presentation will be available shortly after its completion at <https://talk.crisisnow.com/learningcommunity/>

All past videos are available here, as well.

00:11:28 Gerald Stansbury (Solari): Happy Birthday Paul

00:11:29 Laura Van Tosh: Nice pre call talk! Remembering Paul Wellstone with appreciation for his vision for parity.

00:12:02 Karen Jones: To add national organizations or Medicaid representative for the map, please email karen.jones@riinternational.com

00:13:48 Kana Enomoto: Happy Birthday, Paul!

00:14:06 Karen Jones: <https://bit.ly/CrisisBillingCoding>

00:14:59 Diane Banks - NAMI Texas: Happy Birthday Paul, and greetings everyone from Texas.

00:15:12 Jill Baker: Is there a code suggestion for caring contacts/follow up?

00:15:19 Karen Jones: <https://bit.ly/CrisisBillingCoding>

00:15:50 Paul Galdys, RI International: You are all too kind and thank you so much for the birthday wishes!

00:16:41 Jill Baker: I see it, on page 9. No need to answer my question. Thanks.

00:16:50 Andrew Guy: Are links to these guides available?

00:17:10 Karen Jones: Federal Policy Recommendations to Support State Implementations: <https://www.tacinc.org/resource/federal-policy-recommendations-for-state-mobile-crisis-programs/>

00:17:29 Andrew Guy: Thank you'

00:17:38 Karen Jones: Mobile Crisis Teams <https://www.tacinc.org/resource/state-planning-guide-for-medicaid-financed-mobile-crisis-response/>

00:18:00 Karen Jones: 2022 MHPAEA Report to Congress: <https://www.dol.gov/newsroom/releases/ebsa/ebsa20220125>

00:20:22 Amy Woodrum (she/her): Its one thing to identify codes, its another to get state Medicaid programs to turn them on for reimbursement.

00:23:24 Paul Galdys, RI International: Exactly right Amy and that's an essential step towards financial sustainability of crisis care... and we need to bring Medicare and commercial payers along too!

00:23:38 Margie Balfour: As Keris Myrick pointed out in a recent conference, even our language is separate and unequal. Why are emergencies called “crisis” instead of an emergency if it involved a psychiatric and/or SUD issue?

00:25:09 Elizabeth Crews (she/her): That is an excellent point. I'd never considered that. I feel like language is how bias comes through and demonstrates how intrinsic it is

00:25:39 Laura Van Tosh: Thanks for the links!

00:25:51 Rep. Orwall 33: Primary care needs to step up too...

00:27:14 Dennis Gillan: Just popped on....please cover the "phantom EAP". This occurs when you have a robust EAP with a full list of providers, but no one is taking new patients. Looks good on paper, but in reality it is not working. Went through this personally.

00:27:35 Shelby Rowe (she/her): Margie, great point. Mental health emergencies should be viewed (and allowed to bill) the same as heart emergencies or other life threatening health events.

00:28:17 Craig Obey: It was an amazing report. DOL is really ramping up enforcement and payers are going to need to take notice.

00:29:03 Dennis Gillan: Department of Labor press release on parity:
<https://www.dol.gov/newsroom/releases/ebsa/ebsa20220125>

00:29:16 Patti Hart, MA, LISAC: Thank you for that link!

00:29:18 OH - Robin Stull LPCCS (she/her) NAMI: Thank you for sharing that report.

00:30:01 Dennis Gillan: You are welcome.

00:30:02 Paul Galdys, RI International: Yes Craig. For those of us delivering care, now is the time to get our network teams focused on contracting with all payers!

00:30:21 Laura Van Tosh: Margie, yes!

00:31:32 Laura Van Tosh: Rep Orwall made an important point. Primary Care Docs are the new mh providers in many places.

00:32:20 Diane Banks - NAMI Texas: @ Rep Orwall and Laura Van Tosh I absolutely agree!

00:32:29 Margie Balfour: This is refreshing! The lack of an even an expectation of parity has been infuriating in the much-needed movement to get the police out of being the default responders to BH emergencies. Communities working hard to shift around municipal budgets instead of the public demanding that the healthcare system step up and take care of BH emergencies as they do for emergencies below the neck.

00:32:39 Paul Galdys, RI International: Thank you Representative Orwall and team Washington!

00:32:46 David Lloyd (he/him): This is the Washington State bill:
<https://app.leg.wa.gov/billsummary?BillNumber=5618&Year=2021&Initiative=false>

00:33:40 David Lloyd (he/him): Would define behavioral health crisis services as emergency services —> no prior authorization, no in-network, out-of-network distinctions

00:34:50 Margie Balfour: And also civil commitment laws that require LE to do transports. Gotta fix that too

00:35:25 Angela Kimball: @Margie—right on! We need LE out of transports.

00:36:16 Bob Crayton - NAMI NC: YES, YES @Angela & @Margie 🙌🙌

00:36:55 Paul Galdys, RI International: AZ has draft legislation moving forward to reduce LE involvement in civil commitment transportation.

00:37:00 Diane Banks - NAMI Texas: Yes @ Margie and Angela that would have a huge impact.

00:37:24 Laura Van Tosh: Thank you, Patrick!

00:38:24 David Lloyd (he/him): S.1902 broadly mandates BH crisis response services for all plans nationwide. <https://www.congress.gov/bill/117th-congress/senate-bill/1902/all-info?r=7&s=1>

00:38:46 Elliot Pinsly: In TN, we are working on emergency mental health transportation reform. The state legislature approved a \$4 million pot of recurring funding, which primarily covers grants to Sheriffs to do transportation to psychiatric hospitals in a more humane way (most are contracting out with health care transportation companies so far...in year 2 of this funding). A small portion of the fund covers Mental Health First Aid for Public Safety training. Just FYI in case helpful.

00:39:40 Bob Crayton - NAMI NC: NAMI TN

00:40:11 Jess Stohlmann-Rainey: @Margie and Shelby - wondering if there need s to be a difference between crisis and emergency in MH. I think sometimes we treat all crisis as an emergency and it causes us to use force when it isn't necessary. But that is more of an issue internal to the crisis/mh industry, not so much about approaches to parity.

00:40:14 OH - Robin Stull LPCCS (she/her) NAMI: Children's mental health inpatients units have gotten to the point where it is difficult into any hospitals in Ohio, I've been with agencies where I called all the hospitals in the state of Ohio trying to find placement but was unable..

00:40:45 Bob Crayton - NAMI NC: NAMI TN's Public Policy Director, Alisha LaPolt is AWESOMENESS!!!!!! ❤️🙌🙌

00:41:51 Shelby Rowe (she/her): @Jess, yes, there is so much more to delve into when it comes to defining mental health as crisis/emergency always. There's a lot of room for improvement on all levels. Hoping to keep the conversation going

00:42:19 Paul Galdys, RI International: Sabrina Taylor with City of Phoenix PD has provided tremendous leadership in drafting the bill. I haven't seen the Senate Bill number yet but will share when I see it. Margie... do you have a bill number for this effort?

00:43:47 Bob Crayton - NAMI NC: Alisa LaPolt Policy & Advocacy Director NAMI Tennessee, mental health storyteller; life coach

00:44:07 Monica Luke - she series: Lack of parity enforcement a hundreds of daily business decisions on what services are financially viable to offer. It keeps CCBHC's on the ledge financially. It's an embarrassment that this is 14 years after the parity bill was passed

00:44:38 Diane Banks - NAMI Texas: Well said Angela!

00:45:30 Colleen Carr- Action Alliance: Thank you to Patrick and Angela for your dogged commitment to parity and mental health.

00:45:38 Amy Cohen, PhD (APA): Angela: Thank you thank you for putting into words how disgusted we all are with the lack of parity.

00:45:57 Paul Galdys, RI International: Yes. Thank you Patrick and Angela!

00:46:11 Patti Hart, MA, LISAC: 🙌

00:46:23 Lisa St. George: 🙌

00:46:26 Rin Koenig: 🙌

00:46:26 Victoria pena: 🙌

00:46:33 Margie Balfour: @Paul the AZ bill os SB1210. Also Equitas Project is working on model civil commitment law guidelines that will address transportation

00:46:49 Bob Crayton - NAMI NC: 🙌🙌🙌📖📖

00:46:53 MJ Weston: 🙌

00:46:54 Anh Thu Bui: 🙌

00:47:03 Matt Eckhoff: Thank you Paul and Margie for the Az details!

00:47:24 Margie Balfour: @jess and @shelby, yes, just like medical emergencies have urgent care and Walgreens clinics, there are different levels of BH urgency

00:47:50 Karen Jones: <https://talk.crisisnow.com/homelessness-and-crisis-who-will-answer-the-call/>

00:48:27 Dennis Gillan: Dopesick on Hulu made me look at the folks dealing with substance use disorders and the homeless in a more compassionate way. And screw the Sackler family.

00:48:57 Paul Galdys, RI International: AZ SB1210 (mentally ill; transportation; evaluation; treatment) Link: <https://www.azleg.gov/legtext/55leg/2R/bills/SB1210P.pdf>

00:49:34 Laura Van Tosh: The photo (shop?) is horrible and basically the largest feature of this slide. UGH.

00:50:20 Laura Van Tosh: That's for the feedback file, not a chat conversation. Thanks for reading.

00:50:37 Patti Hart, MA, LISAC: Thanks for the link, Paul!

00:52:29 Matthew Goldman: Reminding folks about the first-ever National Survey of MCTs in the United States is being conducted in collaboration with Vibrant, SAMHSA, NASMHPD, and researchers Dr. Matthew Goldman and Preston Looper. All mobile crisis, co-responder, and other field-based mental health crisis response teams are encouraged to complete this 15-minute survey by February 28, 2022. Responses will remain confidential. Please click here and share widely!
<http://tinyurl.com/nationalMCTsurvey>

00:53:07 Sonja Burns: Thanks for the link, Paul!

00:53:22 Nicole Coleman (she/her): A

00:54:11 Sonja Burns: @margiebalfour - do you know when the Equitas Project recommendations will be published?

00:54:37 Paul Galdys, RI International: Thank you team Georgia!

00:54:47 Karen Jones: <https://gadbhdd.policystat.com/policy/8126762/latest/>

00:54:56 Margie Balfour: @sonja I will find out

00:55:05 Ted Lutterman (NRI): On March 21st, NRI, working with SMI Advisor (APA) is holding a webinar that will focus on the importance of peers with CJ histories working in BH systems (including crisis response). The webinar will include a representative from Georgia to discuss their change in policies as well as other speakers talking about policy changes in other state to maximize inclusion of peers.

00:55:33 Amy Cohen, PhD (APA): Great hot seat question and proud of that policy in GA. So important!

00:55:54 Paul Galdys, RI International: Hi Ted. Is there a link to register?

00:55:56 Margie Balfour: Also the National Council's Crisis Roadmap has info that can be a reference for ppl working for parity and civil commitment issues re BH emergencies:
<http://crisisroadmap.com/>

00:57:43 Kenneth Minkoff: Crisis Roadmap also references how community planning can and should include all payers...

00:57:57 Wendy White Tiegreen - GA DBHDD:
<https://gadbhdd.policystat.com/policy/8126762/latest/>

00:58:34 Shelby Rowe (she/her): Thank you for mentioning tribes, John.

00:59:10 Jill Baker: Has there been any consideration about including safe storage of firearms or medicines in billing codes for crisis services?

01:00:48 Elias: Shoutout to AFSP! You guys rock!

01:02:45 Paul Galdys, RI International: Great opportunity for every state and hope everyone is applying.

01:03:05 Stacey Williams, DMH: Missouri is applying.

01:03:25 KellyMarschall: Nevada is applying

01:03:58 Anh Thu Bui: Can Dr. McKeon share the links to the CDC M&M report and the National Trends of MH care among adults who attempted suicide?

01:03:58 Richard McKeon: Way to go Missouri and Nevada

01:04:52 Meighan Haupt (NASMHPD): Law Enforcement and Crisis Services: Past Lessons for New Partnerships and the Future of 988
https://www.nasmhpd.org/sites/default/files/4_LawEnforcement-CrisisServices_508.pdf

01:05:09 Richard McKeon: I will try to get the link to the cdc mmwr. The other is a journal article in JAMA

01:05:22 Kylee Helmke (she/her):Circling back to the 3/21 NRI webinar - is there a link to register?

01:06:01 Ted Lutterman (NRI): We don't have a link yet for the 3/21 webinar about peers with CJ background, but will share it with the CrisisJam as soon as it is available

01:06:11 Kylee Helmke (she/her):Thank you, Ted!

01:06:12 Margie Balfour: One way I like to get ppl fired up with some righteous indignation re parity is to explain the Arizona crisis system, then point out that when a privately insured patient gets care in our system, the tab is picked up with taxpayer funds for indigent care.... And how much do these health plan CEOs make?

01:06:19 Paul Galdys, RI International: Appreciate your leadership here Brian. Without parity, states, counties and parishes shoulder a disproportionate share of the cost of crisis care. It sounds like our provider community needs to file formal complaints around parity issues to help press this forward.

01:06:40 Paul Galdys, RI International: Exactly Margie!

01:06:49 Matthew Goldman: Here's the JAMA article:
<https://jamanetwork.com/journals/jamapsychiatry/article-abstract/2787969>

01:06:50 Amy Cohen, PhD (APA): YES Margie! Absolutely.

01:06:58 Karen Jones: https://www.nasmhpd.org/sites/default/files/4_LawEnforcement-CrisisServices_508.pdf

01:07:02 David Lloyd (he/him): Restrictions on BH crisis services very likely violate Parity Act, but very few regulators yet focused on this. Providers/advocates have opportunity to bring coverage issues for commercial plans / Medicaid managed care to relevant regulators. To be successful, the issues likely need to be specified in some detail and providers have to at least attempted to bill.

01:07:20 Richard McKeon:
https://www.cdc.gov/mmwr/volumes/71/ss/ss7101a1.htm?s_cid=ss7101a1_w

01:07:56 Paul Galdys, RI International: David... do these complaints go to state departments of insurance? Other?

01:08:27 Anh Thu Bui: Many thanks, Dr. McKeon and Dr. Goldman!

01:08:29 Margie Balfour: Re LE role, Sgt. Winsky and I recently did a podcast re our “Cops Clinicians or Both” policy paper (which is the Psych Services version of one of the NASMHPD papers) <https://pagestopractice.libsyn.com/website/48-cops-clinicians-or-both-collaborative-approaches-to-responding-to-behavioral-health-emergencies>

01:08:34 MJ Weston: Excellent point. Law enforcement will be very important in certain circumstances once 988 launches. Making sure we know when and how to include/engage them will be critical to the success of this process!

01:08:44 Miriam Pearsall: Thank you, Sarah! :)

01:09:05 Sarah Corcoran, GCS (she/her): Thanks, Miriam!

01:09:14 Richard McKeon: Our understanding is that Zero Suicide is one of the programs that will be highlighted in the Congressional hearing

01:09:16 Matthew Goldman: Margie’s podcast was fantastic, highly recommend!

01:09:37 Stephanie Pasternak (she/her): <https://www.quorum.us/dashboard/external/mgWzdPqJLWHohzOhdRWE/>

01:09:51 Dennis Gillan: <https://www.youtube.com/watch?v=9NES3hSNv6o> Shameless plug, but this is my TEDx talk on loneliness...

01:09:58 Monica Luke - she series: One reason state agencies may not get many parity complaints is the process for filing a complaint is confusing (depends on your insurance) and folks are focused on getting the care they need - it takes a lot of energy to pursue the complaint. So it's not a lack of violations ...

01:10:03 Stephanie Hepburn: <https://thinkbiggerdogood.org/how-communities-must-use-988-to-improve-care-and-correct-crisis-system-disparities/>

01:10:32 Dennis Gillan: And speaking of podcasts----this is a good one: <https://leavingthevalley.com/>

01:10:47 Sonja Burns: Thank you everyone!!!