

00:08:24 David Covington, LPC, MBA RI International: Thank you ASL interpreters!

00:10:15 Karen Jones: Welcome to the 988 Crisis Jam!

00:12:49 Paul Galdys, RI International: A new record! So happy to see all of the energy going into this effort.

00:13:05 Karen Jones: to add your national organization or to add your state Medicaid email me at karen.jones@riinternational.com

00:14:55 Captioner Don Rombach RPR, CRR, CRC: For live captions, click the link: <https://www.streamtext.net/player?event=22RI945am>

00:15:01 Karen Jones: <https://www.wafb.com/app/2022/02/01/this-can-happen-anyone-mental-health-experts-react-death-former-miss-usa/?outputType=apps>

00:15:14 Jennifer Gregory, LPC-S: Just curious, are CEUs available for attending these?

00:15:40 Karen Jones: WA State article: <https://amp.kitsapsun.com/amp/9277403002>

00:16:29 Karen Jones: Suicide hotline: <https://www.politico.com/news/2022/01/28/suicide-hotline-silicon-valley-privacy-debates-00002617>

00:16:57 Karen Jones: 2nd article: https://www.politico.com/news/2022/01/31/crisis-text-line-ends-data-sharing-00004001?utm_source=iterable&utm_medium=email&utm_campaign=campaign_3630331_nl_Philanthropy-Today_date_20220201&cid=pt&source=&sourceid=

00:17:28 Courtney Gallo Hunter: To address the politico story, CTL has ended it's data-sharing relationship with Loris. Here is an update on our privacy practices: <https://www.crisistextline.org/blog/2022/01/31/an-update-on-data-privacy-our-community-and-our-service/>

00:18:06 Courtney Gallo Hunter: Happy to meet with anyone in the community to share steps we've taken to move forward. Here is my email: chunter@crisistextline.org

00:18:52 Karen Jones: time allowing we'll have a Q&A later. please feel free to put your questions in the chat.

00:19:30 David Covington, LPC, MBA RI International: "The cool kids!"

00:20:52 Stacey Williams, DMH: Could you provide that website link in the chat?

00:22:12 Tansy McNulty: The sound paused a bit... Who created the "700" style response system? Stephanie H. stated this but I missed it

00:22:16 Tami Mark: the sounds is a bit garbled

00:22:50 Laura Van Tosh: Banner says low system resources...close applications.

00:22:56 Laura Van Tosh: HA!

00:24:04 Jenna Heise: great info, hard to hear...

00:24:32 Stacey Williams, DMH: -

00:25:28 Laura Van Tosh: Are disparities part of the discussion? Wondering about disability contacts, included as a population with disparity issues.

00:27:12 Chris Bowling: Can someone drop the link for the report that Dr. Hogan keeps mentioning into the chat?

00:28:10 David Covington, LPC, MBA RI International:
<https://www.samhsa.gov/sites/default/files/national-guidelines-for-behavioral-health-crisis-care-02242020.pdf>

00:28:45 Laura Van Tosh: Washington State, where I live, is working on a FIX for 1310. Story is not over.

00:29:08 Andrew Guy: Can you explain what is meant by color coded teams?

00:29:22 Leigh Ann Fitzpatrick: What are the colors for the colored coded on the last slide?

00:30:23 Keri Neblett: How do you address liability concerns from 911 when diverting calls to the crisis center?

00:32:05 Lesley Abashian: What are the possible impacts of recent expansion of telemedicine approaches to behavioral health and the possibility for a therapist to not be in the same state/community as the individual in crisis.

00:32:18 Sandri Kramer: In LA, for the 11 months for which we have data, 76% of the calls transferred to our crisis line by LAPD 911 were handled entirely on the phone; no response at all was necessary.

00:32:28 Laura Van Tosh: I really hope stakeholders play a role to determine "facility" usage.

00:32:47 David Covington, LPC, MBA RI International: <https://thinkbiggerdogood.org/how-communities-must-use-988-to-improve-care-and-correct-crisis-system-disparities/>

00:34:48 Frank O'Halloran: We in Maricopa Co. Az. have many more facilities who accept 24/7/365 no-wrong door for LEOs such as Community Bridges, Connections Arizona, Mind24/7 (Mind has a child/adolescent focus) along with RI International and we all work collaboratively with each other and our crisis line, Solari, and our 3 crisis mobile team providers.

00:37:24 Jeffrey Hill, RIDOH: Is this also known as the increased FMAP from CMS?

00:37:35 David Covington, LPC, MBA RI International: Thanks Frank! Jamie Pothast and Raeann Buckingham from Community Bridges will be the featured presentation in Crisis Jam on March 30 and Dr. Robert Williamson from Connections Health will be the showcase next week on a Day in the Life: Crisis Receiving Center

00:39:49 Laura Van Tosh: 1310 passed last year in WA state.

There is another bill this year in the current legislature (now) 1735 to amend regulations regarding use of force.

00:41:35 David Covington, LPC, MBA RI International: <https://bit.ly/DayinLifeMobileCrisis>

00:41:52 Jeffrey Hill, RIDOH: Would Community Health Workers qualify?

00:42:03 David Covington, LPC, MBA RI International: YouTube video from prior Crisis Jam presenters on a Day in the Life for mobile crisis teams on the street, in homes, apartments and more

00:43:09 Laura Van Tosh: Operationalize peer choice and crisis services. Develop a ladder of care options so there is choice even during a crisis.

00:43:34 CJ Loiselle: So multidisciplinary teams can be a response of one professional qualified based on State licensure and could include others as needed?

00:43:38 Cori Seilhamer: How do we hold other insurance companies responsible to provide these services as well? Not everyone benefitting from this service has Medicaid.

00:44:32 Sally Fouché she/her: May we get a link to the CMS letter Nancy is referring to?

00:44:38 Kathy Martinez: <https://bit.ly/DayinLifeMobileCrisis>

00:44:57 David Covington, LPC, MBA RI International: <https://www.medicaid.gov/federal-policy-guidance/downloads/sho21008.pdf>

00:44:57 Cheryl: <https://www.medicaid.gov/federal-policy-guidance/downloads/sho21008.pdf>

00:46:01 David Covington, LPC, MBA RI International: See Cori's question earlier: How do we hold other insurance companies responsible to provide these services as well? If you missed last week's Patrick Kennedy presentation on parity and all payors, he laid out an action plan... lots of work to do here

00:46:07 Tansy McNulty: Do these grants apply to non-state run, grassroots community response teams as well?

00:46:29 NANCY KIRCHNER: <https://www.medicaid.gov/federal-policy-guidance/downloads/sho21008.pdf>

00:47:16 David Covington, LPC, MBA RI International: Also, check out NASMHPD's Sustainable Funding document and today's Strategic News <https://talk.crisisnow.com/its-time-for-private-insurers-to-join-the-988-conversation/>

00:48:14 Jess Stohlmann-Rainey: In CO we were able to create some solid recommendations against the use of force:
https://drive.google.com/file/d/1rzeF4vWiDAUKX_d2FPewQI8DdADSUvnU/view?usp=sharing

00:49:34 Stephanie Hepburn: Re: color-coding. In Tucson, their mobile crisis teams are color-coded. Call counselors tap into the crisis line's dispatch optimization tool. It's GPS-enabled so call counselors can see the location and status of each team. Green means a team is available, yellow means a team is activated and headed to a call, and gray is when a team is offline.

00:49:54 Paul Galdys, RI International: YES Amy!

00:50:14 Jose Viruet- Erie Family Health Center: Great job!

00:50:37 Rep. Orwall 33: WA State bill to address use of force bill/mental health (HB 1735) was passed out of the House already. We meet with mental health and law enforcement to find the clarification language and it has strong support.

00:51:50 Laura Van Tosh: Thanks for this information, Representative Orwall!

00:52:14 Sally Fouché she/her: Rep Orwall rocks!

00:52:38 David Covington, LPC, MBA RI International: Thanks so much to Rep. Orwall for her leadership... there is an amazing description of her going far above and beyond in the news article Dr. Sims shared at the outset of today's Crisis Jam

00:54:37 Inna Liu: we are so grateful for Rep Orwall's leadership in Washington!

00:54:44 Mike Hogan: Thanks Richard. Very kinda, but you've been the guiding and unifying force

00:57:22 Jenna Heise: Thank you James and Richard!

00:59:10 Rep. Orwall 33: Thank you so much for your kind comments. It's been an incredible team effort here in WA state. Grateful to the national leaders and this amazing 988 JAM!

00:59:11 Caroline Crehan Neumann: If we have specific questions about messaging and marketing, is there an email or person we should contact?

00:59:39 Caroline Crehan Neumann: WI has contracted with a marketing agency to do strategic planning and focus groups on messaging and I'm wondering if they could have a resources at Vibrant or SAMHSA?

01:00:07 David Covington, LPC, MBA RI International: Kate Galatas is scheduled to present on the SAMHSA 988 Communication and Partner Toolkit on April 27

01:00:16 Marcie Timmerman MHAKY: Thanks David!

01:01:01 Marcie Timmerman MHAKY: KY: H.B. 373 is for \$0.70/line!

01:01:27 Stephanie Pasternak (she/her): <https://afsp.org/chapter/fund988ky>

01:01:27 Caroline Crehan Neumann: Thanks David. So no information will be made available until then?

01:01:32 Marcie Timmerman MHAKY: MHA Kentucky here!

01:01:42 Stephanie Pasternak (she/her): https://www.wdrb.com/in-depth/bill-would-fund-kentucky-rollout-of-new-9-8-8-mental-health-and-suicide-hotline/article_277d2f4c-8080-11ec-8bde-63d3b781dca1.html

01:02:01 Marcie Timmerman MHAKY: Thanks for the shout out Steph!

01:02:23 Paul Galdys, RI International: \$0.70 per line in KY. Wow!

01:02:55 David Covington, LPC, MBA RI International: John and the SAMHSA team have been giving some updates on messaging and marketing during their weekly updates... sounds like more to come quickly!

01:03:37 Richard McKeon: As an FYI, SAMHSA's Zero Suicide grantee at Centerstone provided testimony at yesterday's Senate HELP committee hearing. Jennifer Lockman was the witness

01:04:02 Stephanie Pasternak (she/her): Monthly State Advocacy Calls Sign Up:
https://docs.google.com/forms/u/3/d/e/1FAIpQLSee0YllxQQDXY-NAuKv2a7x9i-fWi_JUjSPpn6ljDS6hW2iGg/viewform?usp=sf_link

01:04:07 Jonathan Ross: Can we get the files for the presentations from today? Many thanks

01:04:12 Karen Jones: State Cards on Washington, Virginia, Nevada, and Utah are on talk.crisisnow.com/learningcommunity

01:04:43 Laura Van Tosh: I'd be interested in working on this David Covington. Focus groups? Really important re messaging.

01:05:13 Amy Woodrum (she/her): Maryland 988 Fund (HB 293) bill hearing today at 1:30:
<https://mgaleg.maryland.gov/mgaweb/legislation/details/hb0293>

01:05:14 Rep. Orwall 33: I would be honored to chat on a JAM! Thank you!

01:06:02 Margaret Balfour's iPhone: Will you still be able to see the underlying assumptions in the new tool?

01:06:05 Erin Sullivan, CCIT-NYC: "We have also come to his hallowed spot to remind America of the fierce urgency of now. This is no time to engage in the luxury of cooling off or to take the tranquilizing drug of gradualism." - MLK 'I Have a Dream'

01:06:46 Debra Jorgensen: Thank you Erin!

01:07:00 Wendy Linebrink-Allison: thanks for the incredible updates

01:07:02 Matthew Goldman: Reminding folks about the first-ever National Survey of MCTs in the United States is being conducted in collaboration with Vibrant, SAMHSA, NASMHPD, and researchers Dr. Matthew Goldman and Preston Looper. All mobile crisis, co-responder, and other field-based mental health crisis response teams are encouraged to complete this 15-minute survey by February 28, 2022. Responses will remain confidential. Please click here and share widely!
<http://tinyurl.com/nationalMCTsurvey>

01:07:06 David Covington, LPC, MBA RI International: Hoping for a presentation from Kana Enomoto and the McKinsey team on the new calculator / simulator product in the Crisis Jam on April 13... huge thanks to Paul Galdys for his leadership on making this happen

01:07:12 Karen Jones: both articles are <http://talk.crisisnow.com>

01:08:30 Karen Jones: Take the survey at <http://tinyurl.com/nationalMCTsurvey>

01:08:44 Amy Cohen, PhD (APA): Really excited to see the results of this survey!

01:08:45 Paul Galdys, RI International: Mobile teams... please get your responses into the survey!

01:09:00 Eric Rafla-Yuan (he/him), U.S. Rep Cárdenas: Re: private insurers-- H.R. 5611 / S.1902, which is also incorporated in Rep Cardenas' 988 Implementation Act, requires private insurers to cover crisis services. A clear parity issue. Appreciate everyone's support on moving this forward!

01:10:14 Paul Galdys, RI International: Cardenas legislation is really strong and hope many consider supporting formally.

01:11:25 Karen Jones: feel free to invite others who would be interested to the jam! they can go to talk.crisisnow.com/learningcommunity to sign up!

01:11:29 Stephanie Hepburn: Thank you, Brian! Great job!!!!

01:11:36 Cierra McDonald: Thanks!