

00:03:39 Captioner Don Rombach RPR, CRR, CRC: For a live, transcript view or real-time captions click the link and resize the window: <https://www.streamtext.net/player?event=216RI945am>

00:05:44 AZ- Karen Jones, RI International: If you'd like to add your state to your profile name, click on "More" by your name in the participant list and click "Rename".

00:08:02 Kelly Marschall, SEI (she/her): Nevada-Kelly Marschall

00:09:59 AZ- Karen Jones, RI International: For the best view of the ASL interpreters, please choose the "Speaker View".

00:10:39 Danny Beauchamp: Danny Beauchamp - PA

00:10:59 Sam Vernon: Som Sok- AZ

00:11:07 AZ- Karen Jones, RI International: Welcome to the 988 Crisis Jam!

00:11:38 AZ- Karen Jones, RI International: To add your national organization please email Karen.Jones@riinternational.com

00:12:09 Aaron Foster: Aaron Foster - AZ

00:12:53 Shelley Lesley: Shelley Lesley CA

00:13:54 Marcus Biswa: Marcus Biswa-OH, Akron

00:14:08 AZ- Karen Jones, RI International: HELP Committee Hearing: <https://www.c-span.org/video/?c4999780/user-clip-lockman988baldwin>

00:14:48 AZ- Karen Jones, RI International: Senate Finance Committee Hearing: <https://www.c-span.org/video/?c5001000/user-clip-vm-bennet>

00:15:24 Christine Ure: Chris Ure- representing RI

00:29:08 Raymond Federici: if we have questions, can we ask it in the chat:?

00:29:53 AZ- Karen Jones, RI International: Yes, please feel free to share your questions in the chat.

00:31:54 Madonna: Will there be money for other models like CHOOTS vs. Mobile Crisis?

00:32:04 AZ Robin Trush: Does this speaker have any pearls of wisdom specific to addressing the service needs for youth under the funding streams she identified?

00:32:13 Mary Giliberti: How do EPSDT requirements for children interact with requirements for 988 such as mobile crisis and intensive outpatient care? How should CMS be thinking about that interaction?

00:32:26 Jennifer's iPhone: YES!!!

00:33:19 Sonja Burns: Could you please put links to the reports in the chat?

00:34:29 Raymond Federici: ok. I am a Peer Specialist working on a Peer Warmline, we are part of the agencies mobil crisis team, but we are program funded and not part of billable service--ltr

seems that if its Medicaid billable, we would be asking for a lot of information- doesn't sound either confidential or anymous.

00:34:32 AZ Robin Trush: Education to non-Medicaid leaders in states and communities around EPSDT is CRITICAL!!

00:34:47 Kevin Martone: <https://wellbeingtrust.org/news/how-medicaid-can-advance-mental-health-and-substance-use-crisis-response/>

00:35:01 Kevin Martone: <https://www.tacinc.org/resource/federal-policy-recommendations-for-state-mobile-crisis-programs/>

00:35:21 Kevin Martone: <https://www.tacinc.org/resource/state-planning-guide-for-medicaid-financed-mobile-crisis-response/>

00:35:45 Sonja Burns: Thank you!

00:41:36 Paul Galdys, RI International: Thank you Dr, Ward. Virginia has done fantastic work to advance crisis services. One of the resources many might benefit from is the crisis service rate study done with Mercer (linked here): <https://www.dmas.virginia.gov/media/1411/rate-study-assumptions-for-enhanced-crisis-services.pdf>

00:42:59 Amy Cohen, PhD (APA): and thinking about 988 as NOT 911, but really front line providers

00:43:30 Kimberly Westcott: Thank you for the terrific presentation.

00:43:40 Paul Galdys, RI International: Awesome presentation and discussion!

00:44:33 Margie Balfour: I ❤️ Medicaid! The waivers are one of the few examples in US healthcare where the healthcare system is thought about like an actual system. And it makes good clinical and fiscal sense to invest in crisis care in healthcare systems. (But private plans aren't off the hook)

00:44:45 Petronella Mbu: Thanks for an amazing presentation.

00:45:43 John Wallschlaeger: Outstanding presentation and information. Who knew?

00:46:18 Tom Insel: For more on 988 as not 911:

00:46:22 Tom Insel: <https://www.psychologytoday.com/us/blog/mental-illness-mental-health/202202/ensuring-better-crisis-response-in-2022>

00:46:50 AZ- Karen Jones, RI International: The story from the hotseat question: <https://www.usatoday.com/story/news/2018/02/16/birth-lifeline-nations-911-emergency-system-turns-50/346832002/>

00:48:59 AZ- Karen Jones, RI International: Read the #CrisisTalk article at [talk.crisisnow.com](http://talk.crisisnow.com)

00:49:41 Miriam Pearsall: Excellent perspective on the impact of MH crises on families! Thanks for sharing!

00:49:59 Margie Balfour: @tom Thanks for the 988 is Telehealth perspective. This helps address the operational tension re length of time of a crisis call vs a 911 call (e.g. healthcare intervention takes longer than triage/dispatch)

00:50:43 Laura Evans (she/her), Vibrant Emotional Health: So important @Margie!

00:51:54 Ellen Harwell (she/her): <https://theactionalliance.org/events/webinar-aligning-field-around-988-messaging-framework>

00:53:07 Paul Galdys, RI International: Yes Richard and Tom. Crisis lines are resolving a majority of the calls by phone which is clearly the delivery of a vital service to someone in need.

00:53:13 Rep. Orwall 33: Excited for the marketing advise. We have HB 1181 on veteran suicide prevention that includes 988 signage and 988 car emblems for license plates.

00:53:23 Raymond Federici: Telehealth is when a provider provides services thru the phone to someone who already has a working therapeutic relationship?

00:54:45 Stephanie Hepburn: New: #Crisistalk Is Now Accepting Guest Articles. Interested In Submitting? You Can Do So Here. <https://talk.crisisnow.com/submit/>

00:55:48 Margie Balfour: @rayond: Telehealth doesn't need to have an existing relationship. It is healthcare delivered via video or phone. Can be followup w/ an existing patient or a new assessment, crisis intervention, etc.

00:59:31 AZ- Karen Jones, RI International: You can also find the Congressional Outlook under Materials on <https://talk.crisisnow.com/learningcommunity>

01:00:56 AZ- Karen Jones, RI International: NAMI dashboard: <https://www.quorum.us/dashboard/external/mgWzdPqJLWHohzOhdRWE/>

01:05:16 Amy Cohen, PhD (APA): I REALLY like the license plate idea

01:05:35 WA Melanie Estes, MSW Intern (she/her): Yes, where do I pre-order? :)

01:05:36 Stacey Frohnafel-Hasson: Love the strategies!

01:05:37 Sally Fouché (she/her): Rep Orwall is loaded with good ideas! We are lucky to have her in Washington!!

01:05:58 Jennifer's iPhone: Ditto Sally!

01:06:52 Paul Galdys, RI International: For help modeling demand, flow and costs related to crisis services, you can find the current Crisis Resource Need Calculator as a download on the following page: <https://crisisnow.com/tools/> (A much improved version from McKinsey & Co is coming soon!)

01:07:35 Margie Balfour: Will the new tool let u see the assumptions like the current ones deos?

01:07:50 Rep. Orwall 33: Aww thank you for your kind comments! I am pleased that it is a bipartisan effort including the idea for the signage in key locations. Many, many dedicated advocates and staff working on this! Thank you 988 JAM!!

01:08:24 Margie Balfour: 👍

01:08:40 AZ- Karen Jones, RI International: <https://masosfilm.com>

01:09:57 Paul Galdys, RI International: Perfect timing Laura!

01:09:59 Sonja Burns: Thank you all!!

01:10:06 Stephanie Hepburn: Thanks, Laura!

01:10:06 Cierra McDonald: Thanks!

01:10:06 Laura Brake - KDADS: Thanks so much!

01:10:10 Kimberly Westcott: Thank you!