

08:49:19 From Captioner Don Rombach RPR, CRR, CRC : For Zoom live, human-generated, real-time captions, click CC/Live Transcript ^, Show Subtitles. For a transcript view of live, human-generated, real-time captions, click the link and resize the window:

<https://www.streamtext.net/player?event=46RI9am>

08:55:53 From Leigh Ann Fitzpatrick, KY DMS : Love your background!

08:59:22 From Brian Sims, M.D NASMHPD : Thanks! Its where I wan to be!

09:00:03 From Leigh Ann Fitzpatrick, KY DMS : Me too!

09:01:08 From Captioner Don Rombach RPR, CRR, CRC : For Zoom live, human-generated, real-time captions, click CC/Live Transcript ^, Show Subtitles. For a transcript view of live, human-generated, real-time captions, click the link and resize the window:

<https://www.streamtext.net/player?event=46RI9am>

09:01:47 From Karen Jones : To add your state Medicaid as joining the 988 Crisis Jam or to add your national organization, please email karen.jones@riinternational.com

09:02:47 From Karen Jones : Sign-up for the weekly reminders and prior recordings/materials at <https://talk.crisisnow.com/learningcommunity>

09:03:42 From Karen Jones : ABC News: <https://abcnews.go.com/2020/pandemic-heightens-focus-mental-health-care-hotline-number/story?id=83744401>

09:04:23 From Karen Jones : Articles on this topic:
<https://www.philanthropy.com/article/charities-are-contributing-to-growing-mistrust-of-mental-health-text-support-heres-why>

<https://www.theguardian.com/society/2022/feb/19/mental-health-helpline-funded-by-royals-shared-users-conversations>

09:07:04 From Karen Jones : For questions on today's feature, please put them in the chat for the Q&A following the presentations.

09:07:30 From Jennifer Carson : Love hearing about the role of 211. I'm at Inland Southern California 211+ :)

09:09:15 From Krista Hausermann : How do you fund the service to Emergency Depts? Isn't that prohibited by Medicaid?

09:09:41 From Robin Trush : Curious if the child crisis interventions are intervening with LGBTQ child/families - and how you are gathering the SOGI data

09:09:50 From KellyMarschall, SEI, she/her : Can you share what the standardized assessment tools are that you use?

09:09:52 From Tami Mark : can you disseminate the crisis assessment tool that you use? Does it recommend levels of care, such as the LOCUS used in Georgia?

09:10:15 From Jeff Vanderploeg : @ Krista. Funding is provided to the mobile crisis service providers, and they are the ones that respond to the ED, EDs are not directly funded through this service

09:10:46 From Jennifer Carson : Hi All, I'm a board member at the American Association of Suicidology (AAS). You can still register to attend our 55th Annual (Hybrid) Conference from April 27 – 30. Much of the content is on 988. See here: <https://web.cvent.com/event/7315aad2-91f7-490b-ae7-b5d51673c499/summary?RefId=AAS22>

09:12:36 From Karen Jones : To see the captioning, please click "Show Subtitles" under More options.

09:12:41 From KellyMarschall, SEI, she/her : The calls In FY 20 and 21 actually look lower than pre-pandemic. What do you attribute the drop below 2018 numbers to?

09:15:28 From Preston Looper : Please define mobility

09:15:59 From Mary Giliberti : Do you have any performance measures on the experience of youth and families?

09:16:10 From David Covington, LPC, MBA RI International : 30 minutes really is a GREAT median response time for mobile outreach... families in distress will call police who can arrive in 10 to 15 minutes or less when we can't hit this marker of half an hour routinely

09:16:20 From Mary Jean Weston : How do you calculate the number of Mobile Response Teams you need in a particular area (urban vs. rural, etc.)

09:16:58 From Leigh Ann Fitzpatrick, KY DMS : @Mary Jane, Great question!

09:18:21 From Laura Van Tosh : So hard to absorb as fast as the speakers speak. I'll do the replay on s-l-o-w.

09:19:12 From Jennifer Nanez, she/her/hers : How do mobile crisis response teams provide response to youth in the two federally recognized Tribes/reservations in Connecticut?

09:20:02 From Sonja Burns : Are you tracking the outcomes of the children diverted from inpatient?

09:20:08 From Robin Trush : which EHR are you using to collect your data?

09:20:27 From Holly Rioux (she/her) : In CT, are the MCRTs one centralized unit with one employer, or local teams employed privately by regional agencies?

09:20:48 From Deb Hrouda : do you have structured processes for engaging and educating "families" (supports) - both during and following the crisis?

09:20:54 From Heather Gotham MHTTC Network : How is this excellent 2-1-1 system going to interact with 988 as it comes online?

09:21:07 From Lesley Abashian : are you dealing with staffing shortages?

09:21:13 From Kathy Martinez : Transportation in your system if needed to next level of care?

09:23:18 From Manka Dhingra : Do you use certified peers or volunteers?

09:23:24 From Kathleen Hendrickson-ADAMHS : Is this presentation available to print

09:23:51 From Laura Van Tosh : Great Q @Karen H.

09:25:09 From Karen Jones : Recording of today's 988 Crisis Jam and materials shared will be available on <https://talk.crisisnow.com/learningcommunity> by this Friday.

09:25:40 From Tami Mark : How do you have enough clinicians in CT to assign to a each family?

09:25:53 From Jeff Vanderploeg : @KellyMarschall, FY20 is through 6/30/20. Most schools in CT were shut down in that last quarter, and many remained closed during FY21 ending 6/30/21.

09:26:53 From Jeff Vanderploeg : @Mary Gilberti, we also collect a standardized set of satisfaction questions from a sample families that have used the service.

09:26:54 From Laura Van Tosh : Workforce shortage answer was appreciated. Thanks, Tim Marshall.

09:27:29 From Sally vander Straeten : Do you track suicide ideation, behavior?

09:27:41 From Rusha Grinstead,Oregon : What Medicaid code is used for the outreach work pre mobile response, if Medicaid is billed?

09:27:43 From David Covington, LPC, MBA RI International : Lots of questions on staffing and capacity needed. Please explore the Crisis Resource Need Calculator which focuses on mobile teams and crisis facility:
<https://Calculator.CrisisNow.com>

09:27:44 From Lesley Abashian : Any success having private insurance helping to pay for this program

09:27:55 From Sally Fouche (she/her) : May we get a link to your website in the chat? Thanks for this great presentation!

09:28:04 From David Covington, LPC, MBA RI International : <https://calculator.crisisnow.com/#/>

09:28:43 From Jeff Vanderploeg : @Robin, these are data submissions to the state's web based data collection system called the Provider Information Exchange. Not from EHRs.

09:29:39 From Jeff Vanderploeg : @Holly, these are private non profit community behavioral health organizations under contract with DCF to provide this service.

09:30:22 From Captioner Don Rombach RPR, CRR, CRC : For Zoom live, human-generated, real-time captions, click CC/Live Transcript ^, Show Subtitles. For a transcript view of live, human-generated, real-time captions, click the link and resize the window:
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09:30:29 From Jack Rozel, MD (he/him) : A

09:30:30 From Richard McKeon : Signing off now unfortunately

09:30:54 From Jennifer's iPhone : This is so incredible. I must admit it feels hopeless sometimes to hear these great examples of state successes when you are in a state that has so much work to do.

09:31:19 From Laura Van Tosh : What state are you in ?

09:31:34 From Cherylyn Rahr-Wood : Nevada

09:31:43 From Diane Banks : texas

09:31:48 From Leigh Ann Fitzpatrick, KY DMS : KY

09:31:52 From KellyMarschall, SEI, she/her : Nevada

09:32:36 From Sally vander Straeten : Atlanta, GA

09:32:51 From Kristen Ellis, RI International : Great job, Shelby!

09:32:53 From Meighan Haupt (NASMHPD) : Go Shelby!!!

09:32:57 From Diana Cortez Yanez : Hi Shelby!♡

09:33:06 From Kristen Ellis, RI International : ✨

09:33:25 From David Sohmer, Arkansas : Yay for Arkansas!

09:34:17 From Shelby Rowe (she/her) : Hello!!!! Yes! Arkansas representing strong today!

09:36:35 From Meighan Haupt (NASMHPD) : Thank you Miriam and Stephanie!

09:36:37 From Tansy McNulty : Thanks Miriam!!

09:37:00 From Karen Jones : Recording of today's 988 Crisis Jam and materials shared will be available on <https://talk.crisisnow.com/learningcommunity> by this Friday.

09:37:29 From Babra : Thank you..

09:37:46 From Jennifer Carson : Such great content today :) Thank you, Brian, James, Shelby, Tim and everyone else!!!!!!

09:37:48 From David Covington, LPC, MBA RI International : <https://talk.crisisnow.com/learningcommunity/>

09:38:38 From Lisa Hadley : Hi all - general question - any info or resources regarding state requirements or restrictions on transportation of individuals in crisis? Who can transport?

09:39:32 From Stephanie Barrios Hepburn : Here is Miriam's article: <https://talk.crisisnow.com/a-hidden-gem-how-hcbs-can-support-the-behavioral-health-crisis-continuum/>.

09:39:33 From Tansy McNulty : Any Nevada based attendees, I would love to connect to assist here on the ground. E-mail: tansymcnulty@1m4.org

09:40:25 From Holly Rioux (she/her) : Any attendees working on 988 and MCRT for the deaf community, please reach out! I'm working in NH. email: riouxh@gnmhc.org

09:41:43 From Sally vander Straeten : Agreed. Important points!

09:42:23 From Meighan Haupt (NASMHPD) : CrisisTalk Article: Dr. Sharon Hoover on How Schools Are Stakeholders in Mental Health Crisis

<https://talk.crisisnow.com/dr-sharon-hoover-on-how-schools-are-stakeholders-in-mental-health-crisis/>

Improving the Child and Adolescent Crisis System: Shifting from a 9-1-1 to a 9-8-8 Paradigm

<https://www.nasmhpd.org/sites/default/files/2020paper9.pdf>

Making the Case for a Comprehensive Children's Crisis Continuum of Care

https://www.nasmhpd.org/sites/default/files/TACPaper8_ChildrensCrisisContinuumofCare_508C.pdf

09:42:29 From Andrea Fiero (she/her) : Thank you, Meighan ;)

09:42:42 From Wendy White Tiegreen - GA DBHDD : Linking Miriam's presentation and Dr. Hepburn's comments on workforce, GA is planning to use our ARPA HCBS funds on hiring, retention, and shift differentials for some of our crisis stabilization services.

09:43:39 From David Covington, LPC, MBA RI International : The Assistant Secretary gave a shout out "It's called the crisis jam!" :D

09:43:58 From Amy Cohen phone : Super cool

09:46:44 From KellyMarschall, SEI, she/her : Is there a way to update the map to indicate states that have authorized funding outside of a fee?

09:47:25 From Amy Cohen phone : Go Washington!

09:47:41 From Luke Waggoner (he/him), WA HCA : 🍌

09:47:52 From Manka Dhingra : So proud of the work we are doing in WA!

09:49:06 From Stephanie Barrios Hepburn : Thanks for sharing that information, Wendy!

09:49:17 From KellyMarschall, SEI, she/her : Nevada has established its Crisis Response Account and is working to present the proposed fee to the Board of Health for approval.

09:49:27 From Paul Galdys, RI International : Paul.Galdys@riinternational.com ... happy to help with your Calculator questions!

09:50:10 From Stephanie Pasternak (she/her) : 988 State Advocates Monthly Call Sign Up:

https://docs.google.com/forms/d/e/1FAIpQLSee0YllxQQDXY-NAuKv2a7x9i-fWi_JUjSPpn6IjDS6hW2iGg/viewform

09:50:38 From Jeff Vanderploeg : Responding to a question: If you'd like to see more on CT's mobile response service, please visit www.empsct.org. Thank you!

09:51:19 From Krista Hausermann : Can anyone attend Crisis Jam? For example our 911 State Administrator wants to join.

09:51:35 From Stephanie Barrios Hepburn : Yes, anyone can join.

09:51:42 From Karen Jones : Check out Episode 5 at <https://masosfilm.com/>

09:52:30 From David Covington, LPC, MBA RI International :
<https://talk.crisisnow.com/learningcommunity/>

09:52:49 From Karen Jones : Everyone is welcome at the 988 Crisis Jam! The Zoom link is available on our site at <https://talk.crisisnow.com/learningcommunity/>

09:53:32 From Holly Rioux (she/her) : Thank you for the ASL and captions access!

09:53:51 From Karen Jones : Next week with Dr. Browning and Dr. Cotes is sure to be a great feature! Please be sure to join us and invite others who may be interested!