

08:51:44 From John Vining : California

08:52:09 From John Vining : 8:52 am

08:52:13 From John Vining : your math is good

08:52:39 From Tina Voelker-Ross, DBH : Alaska

08:53:04 From Tina Voelker-Ross, DBH : yes...

08:55:44 From Rin Koenig : Outside of work, when I mention 988, no one knows what I'm talking about :(

08:55:57 From Karen Jones : To see the captions, please click "Show subtitles".

08:56:41 From Karen Jones : Even providers don't know about 988.

08:57:06 From Sarah Bassing-Sutton : Yes. It is not known to many especially outside of the behavioral health world

08:57:18 From David Covington : Terrific

08:57:42 From Kristen Ellis, LMFT : I've spoken with some folks who are leaders in their region and they only knew it was a thing, not the date or how it was going to work.

08:58:51 From Christopher Bowling : From my interactions with those who work and run emergency communications centers (includes 911 PSAPs), it is not well known to include how call centers involved with 988 and communications centers involved in answering 911 calls will interface.

09:01:49 From Karen Jones : Email [karen.jones@riinternational.com](mailto:karen.jones@riinternational.com) to add your national organization or indicate your state's Medicaid representation in the Crisis Jam.

09:02:39 From Bev Marquez : Good Morning, can you please talk about the intent of Vibrant approaching states and expressing concern about preparedness, including comparison with other states, and not including network providers in the conversation? Appreciate addressing this as I believe I am not alone in raising this question. Thank you.

09:03:56 From Karen Jones : Axios news article: <https://www.axios.com/988-suicide-hotline-number-poll-651ba534-301a-4fa2-985a-e041ddf788d3.html>

09:04:16 From barb. (she/her/Barb.) : what are the chances that the roll out date delayed?? For certain states or all states?

09:04:42 From Karen Jones : The Oklahoman: <https://www.oklahoman.com/story/news/2022/04/21/oklahoma-mental-health-crises-number-988-suicide-prevention-resource-line/7335629001/>

09:06:04 From Bob Crayton : NC Awarded Grant to Transition to 9-8-8 Suicide Prevention Lifeline Number This Summer  
Apr 27, 2022  
The North Carolina Department of Health and Human Services today announced it has been awarded \$3.3 million to expand support for people in mental health crisis. This funding from the Substance Abuse

and Mental Health Administration to the Division of Mental Health, Developmental Disabilities and Substance Abuse Services will help North Carolina transition the Suicide Prevention Lifeline from the current 10-digit number to an easier, three-digit number — 9-8-8 — for people having suicidal thoughts or experiencing a mental health crisis. <https://www.ncdhhs.gov/news/press-releases/2022/04/27/nc-awarded-grant-transition-9-8-8-suicide-prevention-lifeline-number-summer>

This grant will run from April 30, 2022–April 29, 2024.

09:06:37 From Kate Galatas, 988 Communications Officer - SAMHSA : "Rollout date" is really the date set years ago (July 16, 2022) by the FCC mandating that all telephone and mobile providers make access to 988 possible. So less about the rollout, per se, and more about the transition date mandated by FCC. Hope that helps!

09:07:44 From Karen Jones : Questions on the 988 Briefing presentation? Put them in chat!

09:07:53 From Laura Evans : Hi @Bev, I'd like to understand more of what you may have encountered in your state. Feel free to email [info@lifeline.org](mailto:info@lifeline.org) or can email me more directly at [levans@vibrant.org](mailto:levans@vibrant.org).

09:11:26 From Monica Luke - she series - LAF : Is using geo-location a foregone conclusion? It may have a chilling effect on folks feeling safe to call 988. If the focus is that callers voluntarily give their location, is it necessary?

09:13:12 From Leigh Ann Fitzpatrick : @Monica. I think the concern is that if I have a cell phone in Kentucky and I move to Florida, then if I call 988, I will be routed to KY not FL. We can keep our cell phone numbers now.

09:13:57 From Monica Luke - she series - LAF : @Leigh Ann - yes, I know that too. I keep thinking using the originating cell tower without detailed location could handle that

09:15:03 From Cheri Skelding : There are different levels of geolocation. "Tower" location will help get callers to the closest center and the most important. "Latitude and Longitude" location would likely be inappropriate and I agree, would prevent some from outreaching 988.

09:15:04 From Mary Jean Weston : Do you know what time the Geolocation meeting will be?

09:15:24 From Dr. Tanye' Tyler : Has anyone recently become a Lifeline Partner? We haven't been able to get a consistent response.

09:16:23 From Gabriella Wong (accessSOS) : How can we register to attend this geolocation meeting?

09:17:56 From Luke Waggoner (he/him), HCA : I believe geolocation can be used, if preferred, just to route the call with no location data pushing through to the person answering the call. That is how it has been described by our states 911 leadership.

09:17:58 From Karen Jones : The recording and materials from today's Crisis Jam will be available by the end of the week at <https://talk.crisisnow.com/learningcommunity/>

09:19:46 From V de la Vega : I'd also really love to find out more about how to attend the geolocation meeting

09:20:17 From Karen Jones : SAMHSA 988 Partner Toolkit <https://www.samhsa.gov/find-help/988/partner-toolkit>

09:20:43 From Chris Miller : <https://www.fcc.gov/news-events/events/2022/05/forum-geolocation-988>

09:21:00 From John Palmieri : thanks Chris

09:22:23 From Mayquie Jackson : How to become a 988 service provider

09:22:43 From Ellen Harwell : <https://suicidepreventionmessaging.org/988messaging/framework>

09:22:45 From David Covington : Love it!!! "Co-brand and co-own with us [SAMHSA]"

09:23:19 From John Palmieri : Mayquie-do you mean as crisis worker or as a 988 Lifeline crisis center?

09:23:54 From Amy Cohen, PhD (APA) : for the forum for geolocation it seems to only have a date not a time. where do we find the time?

09:24:52 From John Palmieri : The final agenda will be forthcoming but it is expected to be an all day event

09:25:08 From Amy Cohen, PhD (APA) : thanks John!

09:25:13 From Heather Gotham : Can you provide an update on the cross-federal agency group working on standardizing training/competencies for 988 staff/crisis workers?

09:25:14 From barb. (she/her/Barb.) : is there any requirement to use your branding? My community has another divert phone number (311 for info)from 911 as well as 988, and 211

09:25:15 From Monica Luke - she series - LAF : Will any PSA's be run by SAMHSA? Or will that only be a state-by-state decision (after July 16)?

09:25:29 From Marcie Timmerman MHAKY : But to be clear- PSAs and such are on hold until after 2023?

09:26:24 From Mayquie Jackson : John Palmieri as a mobile response team we're 211 service provider also yes 988 call center

09:26:29 From Laura Conrad : I see the geolocation forum is happening on 5/24 but no time, does anyone have the time?

09:26:53 From John Palmieri : time for geolocation will be forthcoming, planning to be an all day event

09:27:12 From John Palmieri : PSA scripts are in toolkit and for use after July 2022

09:27:42 From Anonymous : Re: the Geolocation FCC forum -- I clicked the link provided by @Chris Miller and there is no registration link on the webpage that I'm looking at.

09:28:34 From Mark Creekmore, NAMI Washtenaw (MI) : What are the responsibilities and roles of state partners and local (county-city) partners. How are the roles allocated?

09:28:49 From John Palmieri : this will be a live feed event

09:30:29 From David Covington : "988 promotion direct to consumer push to create awareness should hold till the formal launch on July 16, 2022" (Kate Galatas)

09:31:27 From Marcie Timmerman MHAKY : "Promote Consciously". Got it.

09:31:35 From barb. (she/her/Barb.) : what do you expect people not using 988 do? Staus quo?

09:32:24 From Julie Peticca : Excellent point regarding the local impact. Our local partners are growing increasingly concerned about this. Fortunately, we have good connections and open lines of communication.

09:33:24 From Julie Peticca : This is especially important when crisis service components are delivered by different agencies

09:36:29 From Monica Luke - she series - LAF : @John Palmieri - thank you very much for the geolocation explanation. I appreciate it

09:36:45 From Ingrid Hartman : All 988 calls are going to approved Lifeline members on July 16, correct? Once a provider is approved to be a Lifelines member, then they should be able to accept 988 calls?

09:37:39 From John Palmieri : 988 calls will be routed to the Lifeline network yes

09:37:40 From Maddy Schoenberger : Would it be possible to repeat where we can find the previous slide?

09:39:29 From Jack Rozel (he/him) : Not sure it is solvable w/o knowing the average LOS for the beds

09:39:49 From Debbie Atkins : agreed there is amissing factor for peer respite

09:40:00 From Karen Jones : I don't think Margie is here. :(

09:40:13 From Megan Celedonia GOV Office (she/her) : can you show the previous slide again?

09:40:14 From David Covington : The ALOS is 10 to 14 days for peer respite

09:40:19 From David Covington : )

09:40:52 From Luke Waggoner (he/him), HCA : I picked 10 times also. :(

09:41:14 From David Covington : Nearly 600 served in the 23 hour program in a month versus about 25 to 30 persons

09:41:27 From kate dahlstrom : What about recidivism?

09:41:43 From barb. (she/her/Barb.) : i do not think you are cokparing apples and oranges

09:43:31 From David Covington : So looking forward to Tony's featured presentation coming up in two weeks!!! "We talk about recovery..." How do we live it by removing barriers to hire peers?!

09:43:32 From Laura Evans : The slide deck will be made available on <https://talk.crisisnow.com/> following the Jam. Shout-out to Margie for creating a great visual of crisis stabilization models

09:44:20 From David Covington : Great job Sarah! So glad to have you featured as this learning community will really benefit from your experience across all the crisis lanes!

09:45:09 From Shannon Scully (she/her) : Yesterday the White House announced a major initiative between the DOL and DOJ to support people who are re-entering from incarceration and connecting them to employment. Also some great resources for people who have government contacts or for how to hire formerly incarcerated. <https://www.whitehouse.gov/briefing-room/statements-releases/2022/04/26/fact-sheet-biden-harris-administration-expands-second-chance-opportunities-for-formerly-incarcerated-persons/>

09:45:14 From Karen Jones : Read the article at <https://talk.crisisnow.com/tony-sanchez-says-states-must-eliminate-peer-support-specialist-employment-barriers/>

09:45:37 From Mayquie Jackson : @John Palmieri as a mobile response team we're 211 service provider also yes 988 call center

09:47:47 From Wendy White Tiegreen - GA DBHDD : As a member of Tony's hiring team in GA, I can say how enriched our policy is as a result of his voice and leadership. It is crucial to listen to the voices of lived experience and to be constantly evolving our recovery practice!

09:48:47 From Jean Olshefsky : Thank you and agree 100% Wendy!

09:49:52 From Kathy Martinez, Project Mgr BHSD : Thank you for the Playbooks - great resource

09:49:52 From Victoria Peña (NASMHPD) : 988 Implementation Guidance Playbooks: <https://www.nasmhpd.org/content/988-implementation-guidance-playbooks>

09:50:39 From Stephanie Pasternak (she/her) : Highly recommend the 988 playbooks! A wealth of information in there.

09:50:44 From \*Brian Sims, M.D. NASMHPD : Smoking cessation Leadership Center – <https://smokingcessationleadership.ucsf.edu>

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09:57:36 From John Palmieri : thanks for your partnership Lisa! Really appreciate our friends at NIMH

09:58:35 From Lisa Colpe NIMH : The NIMH Division of Services and Intervention research is excited to announce a “Research Collaboration Meet and Greet” sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA) and the National Council for Mental Wellbeing, with support from NIMH and NIDA.

This free event will be held May 4, 2022, 2:30PM (eastern). <https://thenationalcouncil-org.zoom.us/meeting/register/tJwvceCoqDMpGtKfyshClmMihZT32NK2xtwo>

The purpose of this event is to facilitate research-practice partnerships and help applicants responding to priorities outlined in this recently published Notice of Special Interest be successful: NOT-MH-22-170: Research using implementation science to support the delivery of evidence-based practices in community-based mental or general medical healthcare settings.

10:00:23 From Delmy Perez : Thank you