

08:55:36 From David Covington, LPC, MBA RI International (he/him) : "It's a Medicaid bonanza today!" Lindsey Browning

08:59:26 From Brian Sims, M.D NASHMHPD : Greetings to all from NASHMHPD!

09:00:16 From Karen Jones : Welcome to the 988 Crisis Jam!

09:00:43 From Karen Jones : For the best view of the speakers and ASL translator, please choose "Speaker View"

09:00:45 From Leigh Ann Fitzpatrick : Good afternoon from KY!

09:00:57 From Karen Jones : To see the captions, choose "Show Subtitles".

09:01:31 From Karen Jones : <https://talk.crisisnow.com/learningcommunity/>

09:02:15 From BChakanyuka : Hello everyone!

09:03:19 From Karen Jones : <https://www.youtube.com/watch?v=QY6YbfOVBvo>

County of San Diego

09:03:27 From Janice Greller : hello, Janice Greller executive director NAMI Martin County FL

09:04:10 From Tina Orwall, Rep (she/her) : so true

09:04:21 From Paul Galdys, RI International : Great quote

09:07:30 From Carlos Mackall : Great news!

09:13:44 From David Covington, LPC, MBA RI International (he/him) : Mobile services that go to the person! Outside of a hospital or other facility setting... LOVE IT!

09:17:13 From David Covington, LPC, MBA RI International (he/him) : Nancy referenced the close coordination with CMS and SAMHSA developing the mobile crisis opportunity and it's so evident... terrific alignment with the SAMHSA National Guidelines for BH Crisis Care

09:20:03 From Karen Jones : Recordings of today's jam and shared materials will be available at <https://talk.crisisnow.com/learningcommunity/>

09:22:51 From Preston Looper : can you speak to allowable use of telehealth in mobile crisis and flexibility for micropolitan and rural areas?

09:24:31 From Suzanne Rabideau : Perhaps at a future jam - cover what is meant by crisis assessment - some states are building what they understand for psych social assessment- over kill - not efficient not targeted to crisis resolution - look at this <http://isr.unm.edu/reports/2020/mobile-crisis-team-screening-and-assessment-tools-and-procedures1.pdf> great view points on assessment

09:25:21 From David Covington, LPC, MBA RI International (he/him) : Really great point Suzanne! We should all be thinking about the significant differences in enrolling someone in ongoing outpatient or other care... and the brief crisis engagement and resolution efforts of call hubs, mobile teams and crisis facilities

09:27:19 From David Covington, LPC, MBA RI International (he/him) : Great question Tom! The heart of the SAMHSA National Guidelines for BH Crisis Care is "anyone, anywhere, anytime," not segmented systems

09:27:37 From Margie Balfour : Can you give any updates on CMS's review of some of the pending legislation that defines crisis stabilization services - specifically some of the language that restricts licensing as subacute, or excludes involuntary patients (who are most in need of crisis services!)

09:27:41 From Madonna Greer, CIT International : Agree David

09:28:17 From Tina Orwall, Rep (she/her) : Yes thank you David! Beautiful vision!

09:28:57 From Paul Galdys, RI International : Great question Preston!

09:30:18 From Paul Galdys, RI International : Licensure rules are largely state driven and there is a lot of variability Margie.

09:30:24 From David Covington, LPC, MBA RI International (he/him) : Will be important to have folks like Dr. Margie Balfour in these discussions of Crisis Receiving Facilities... ensuring they act as the equivalent of the hospital ED for medical emergencies in our 988, mobile crisis continuum

09:31:38 From Paul Galdys, RI International : Thank you for the fantastic presentation and discussion Nancy!

09:31:40 From Laura Conrad : Some states already have auth to do this, ie Mass for youth.

09:31:46 From Myranda Green-TBD Solutions : Many states are developing new licensure/certification guidelines and do look to CMS for guidance. I appreciated Dr. Balfour's question.

09:32:06 From Margie Balfour : Thanks for the great presentation - I ❤️ Medicaid!

09:32:08 From David Covington, LPC, MBA RI International (he/him) : Her persistence around involuntary guests being included in the Crisis Receiving Facility 23 hour temporary observation and treatment program is vital... otherwise, we'll always be leaning on the backstop of hospitals and EDs

09:32:30 From Suzanne Rabideau : Can you please technical assistance be provided how to use the SPA vs waiver.

09:32:54 From David Covington, LPC, MBA RI International (he/him) : Her\* Margie!

09:33:53 From Sonja Burns : Yes - we need Dr. Margie Balfour at the table re: Crisis Receiving Facilities. And leaving all things to "voluntary" will once again leave out many of our community members in the crisis continuum.

09:34:04 From Sonja Burns : Thank you for the presentation!

09:34:23 From BChakanyuka : thank you

09:34:34 From Laura Conrad : Mass has not started claiming because they need to tweak their adult system

09:34:41 From Karen Jones : 🙌

09:34:47 From Amy Cohen, PhD (APA) : super duper on the hot seat

09:34:50 From Paul Galdys, RI International : Well done Leigh Ann!

09:34:57 From Reginald Wallace : 🍌 great job!

09:35:03 From Karen Jones : Great job, Leigh Ann and all our Zoom pollers

09:35:06 From Leigh Ann Fitzpatrick : Thank you!!!!!!

09:35:18 From David Covington, LPC, MBA RI International (he/him) : Welcome Leigh Ann and way to go!!! You'll have a 988 Crisis Jam t-shirt on the way! And, thanks so much for being one of our most loyal and active Crisis Jammers <3

09:36:07 From Leigh Ann Fitzpatrick : Thanks David! I find these Jam Sessions invaluable! I learn something new each week!

09:37:13 From Matthew Goldman : Is this Virginia 911 PSAP triage matrix aligned with the NENA standards?

09:38:27 From Matthew Goldman : <https://www.nena.org/page/SuicideCrisisLineInterop>

09:39:05 From Preston Looper : Can you speak to issue of guns in home and how the call is triaged

09:39:15 From Karen Jones : Read this week's #CrisisTalk article at <https://talk.crisisnow.com/virginia-develops-statewide-911-call-matrix-to-divert-mental-health-and-substance-use-crises/>

09:39:31 From Alexandria Robinson (she/her) : My email is [Alexandria.Robinson@dbhds.virginia.gov](mailto:Alexandria.Robinson@dbhds.virginia.gov)

09:39:43 From David Covington, LPC, MBA RI International (he/him) : "TEAM SAMHSA!"

09:39:44 From Leigh Ann Fitzpatrick : @Preston, great question!

09:41:49 From David Covington, LPC, MBA RI International (he/him) : Local response capacity across all forms of outreach, call, text and chat- great next step!

09:42:37 From Tina Orwall, Rep (she/her) : Great updates! Thanks John!

09:43:13 From Linda Langford (she/her) : FCC Public Forum on Geolocation for 988 on May 24th at 9:30am ET: <https://www.fcc.gov/news-events/events/2022/05/forum-geolocation-988>

09:43:16 From Amy Cohen, PhD (APA) : Good news about the extra funds to SAMHSA

09:46:08 From Meighan Haupt (NASMHPD) : <https://www.nasmhpd.org/content/988-implementation-guidance-playbooks>

09:48:17 From Dawn Peel : Can you share more information about how to access the June 22nd meeting related to services for individuals who are deaf/ hard of hearing? Thanks

09:49:09 From Meighan Haupt (NASMHPD) : @Dawn - Thank you for your question! The presentation will be the June 22nd Crisis Jam feature presentation.

09:49:17 From Stephanie Pasternak (she/her) :  
<https://dph.nv.gov/uploadedFiles/dphnvgov/content/Programs/ClinicalSAPTA/988%20Public%20Workshop%20Agenda%20-%20Final%20KH.pdf>

09:49:21 From Dawn Peel : Fantastic, thank you!

09:49:23 From Paul Galdys, RI International : Go team Nevada!

09:49:52 From Myranda Green-TBD Solutions : Crossing my fingers for Kansas!

09:50:41 From Meighan Haupt (NASMHPD) : Thank you, Lindsey!

09:51:34 From Amy Cohen, PhD (APA) : We will be promoting the 988 Playbooks on SMI Adviser. They look amazing.

09:52:09 From Paul Galdys, RI International : Team Washington's level of coordination among agencies as well as state leaders is amazing

09:53:24 From Laura Evans : I concur! Kudos Washington

09:55:17 From Karen Jones : Check out the calculator at <https://calculator.crisisnow.com/#/> and feel free to email [karen.jones@riinternational.com](mailto:karen.jones@riinternational.com) if you have any questions.

09:55:49 From Amy Cohen, PhD (APA) : So many great talks coming up!

09:56:12 From Karen Jones : See the episodes with Dr. Tom Joiner and Dr. Ursula Whiteside at <https://masosfilm.com/>

09:56:31 From Karen Jones : Suggestions for a future Crisis Jam? let me know!

09:56:51 From Paul Galdys, RI International : Thank you Lindsey

09:56:57 From Sonja Burns : Thank you!