

PREPAREDNESS FOR 988 IN THE US

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July 20

DATA CORNER

[Talk.CrisisNow.com/LearningCommunity](https://talk.crisisnow.com/LearningCommunity)

988 and Core Crisis Continuum



During the
Crisis Jam

What We Did

- Administered a survey to 180 state, or county behavioral health directors in February-March 2022 that oversee an estimated 120 million Americans (response rate 26%).
 - Survey domains included:
 - Strategic planning
 - Financing
 - Infrastructure (including staffing)
 - Service coordination
- Conducted qualitative interviews with 15 directors from more-prepared and less-prepared jurisdictions.



HEALTH CARE

What We Found

Strategic Planning

- 97% of respondents thought that preparedness for rollout of 988 was somewhat/very important.
- Fewer than half were involved in the development of a strategic plan.

Financing

- 1 in 7 respondents (16%) said they had established a budget to support 988.

Infrastructure

- 85% of respondents said their communities currently have a crisis hotline of some sort.
- A majority reported having clinical personnel available 24/7 every day, and that employees had received applied suicide intervention services training (ASIST).

Service Coordination

- Around half of respondents collected information on time-to-answer, fewer than half on dropped/abandoned calls or whether callers in emergencies are connected to MH services.

Planning Strengths and Challenges

- Primary limitations = MH workforce shortages and retention issues, lack of funding, need for more coordinated planning
- Primary strengths = Collaborations with local agencies, ability to draw on providers with solid local knowledge

Data Corner Bytes – 7/20/22

Publications

- Purtle J, Lindsey MA, Raghavan R, Stuart EA. National Suicide Prevention Lifeline 2020 In-State Answer Rates, Stratified by Call Volume Rates and Geographic Region. *Psychiatric Services* 2022.

<https://ps.psychiatryonline.org/doi/10.1176/appi.ps.202200020>

Research Funding

NIMH Notice of Special Interest: Priority Research Opportunities in Crisis Response Services

<https://grants.nih.gov/grants/guide/notice-files/NOT-MH-22-110.html>

NIMH Notice of Special Interest: Research using implementation science to support the delivery of evidence-based practices in community-based mental or general medical healthcare settings

<https://grants.nih.gov/grants/guide/notice-files/NOT-MH-22-170.html>

Send New Bytes to matthew.goldman@ucsf.edu

Colorado Crisis Hub

Presented by Dr. Michael Allen & Bev Marquez

July 20th
12 Noon
Start

9888

WEEK ONE!

JAM SESSION

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