

08:56:13 From Karen Jones : Anyone interested in getting Crisis Jam t-shirt? We have an open in today's hotseat. If you're game to be on, you'll get a free shirt!

08:56:42 From David Covington : Awesome Bob!

08:57:13 From Brian R. Sims MD NASMHPD : Thanks Bob for all you have done in this process!

08:57:18 From corey a : Hello this is Laura from Indiana. Who is the ASL interpreter?

08:57:29 From David Covington : Welcome Jason! Looking forward to "meeting you" in the RoundTable

08:57:42 From BChakanyuka : Hello everyone Babra C from Indiana

08:58:13 From corey a : I see- April the ASL interpreter..

08:58:18 From Kristen Ellis : Not exactly how it works, Paul. Looks like you've got a shirt already!

08:58:19 From David Covington : Hey Vic! Paul is wearing his 988 shirt!!!

08:58:33 From David Covington : Is Rep. Orwall wearing her Jam shirt?!

08:58:35 From David Covington : I can't tell

08:58:42 From David Covington : THUMBS UP!!!

08:58:51 From Vic Armstrong (he/him) : Cool!

08:58:53 From David Covington : YES!!!

08:58:54 From Paul Galdys, RI International : Got my short today!

08:59:02 From Paul Galdys, RI International : shirt

08:59:03 From Tina Orwall, WA Rep (she/her) : Wearing my t-shirt to Rotary today to presenton 988

08:59:21 From Vic Armstrong (he/him) : I'm still waiting on my official shirt.

09:00:02 From Karen Jones : Order you shirt at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:00:15 From Vic Armstrong (he/him) : Looking good Paul!

09:00:54 From Edita Fuentes : Good morning from Edita Fuentes of Nueces County Mental Health Programs, in Corpus Christi, TX!

09:01:13 From Debbie Plotnick, Mental Health America : Hello from Debbie from Mental Health America

09:01:52 From corey a : Hello! This is Laura Genrich-Perkins from Deaf and Hard of Hearing Services in Indianapolis, IN

09:01:55 From Karen Jones : To see captions, click 'Show Subtitle' and for the best view of translators and speakers choose speaker view.

09:02:38 From Karen Jones : FCC Press Release can be viewed/downloaded at <https://www.fcc.gov/document/us-transition-988-suicide-crisis-lifeline-begins-july-16>

09:03:52 From Terrence Smithers : Good morning Debbie, Edita and Laura!

09:04:24 From Donna Platt : Hello everyone from Donna Platt, Emergency Preparedness Coordinator with NC Division of Services for the Deaf and Hard of Hearing

09:04:47 From Kate Breen, Policy Manager : Hi - Kate Breen, Policy Manager at Maryland Governor's Office of the Deaf and Hard of Hearing

09:04:56 From Terrence Smithers : Welcome Donna & KATe

09:05:03 From Vic Armstrong (he/him) : Hi Donna Platt!

09:05:11 From Kate Breen, Policy Manager : THank you!

09:05:39 From Donna Platt : Thanks, Kate and Vic

09:07:01 From Paul Galdys, RI International : This is awesome and essential Gabriella!

09:07:22 From Tenasha Hildebrand : That's awesome! Any option to add mental health or 988, so for those who aren't yet aware of 988, we'll get those routed to the right resource.

09:08:08 From Dana.Craig : This is wonderful!!!!

09:08:16 From Faezeh Taghva : <https://www.samhsa.gov/sites/default/files/national-guidelines-for-behavioral-health-crisis-care-02242020.pdf> p. 69

09:08:19 From Kevin Huckshorn Ph.D, MSN, RN : Gabriella. Thank you so very much for your work here. So impressive; game-changing. You are a hero!

09:09:03 From Terrence Smithers : Restraints for the Deaf and HOH is cruel. It's the same as if we duct taped the mouths' of the hearing

09:09:26 From Eileen Cahill (accessSOS) : <https://www.samhsa.gov/sites/default/files/national-guidelines-for-behavioral-health-crisis-care-02242020.pdf> p. 69

09:09:56 From Tenasha Hildebrand : 👍

09:10:03 From Vic Armstrong (he/him) : In all of our excitement about 988, it is extremely important that we continually remind ourselves of who 988 is for, the end user. We as policymakers, providers, law enforcement etc., are stakeholders but the experience of the end user is what this change is all about.

09:10:29 From Faezeh Taghva (accessSOS) : <https://talk.crisisnow.com/911-must-be-part-of-the-988-conversation/>

09:10:32 From Joshua Michael King : 🙌

09:10:42 From David Covington : just wow

09:10:48 From BChakanyuka : yes this is truly exciting this is a game changer-thank you

09:11:08 From Leigh Ann Fitzpatrick : Is there a cost for the app?

09:11:19 From Megan McDaniel (She/Her) : This app is beautiful! Thank you for your work and for sharing your story!

09:11:27 From Madonna Greer, CIT International : As someone who is HOH, this is great news.

09:11:34 From Christopher Bowling : Good to see you Gabriella as you continue to succeed after the MIT Solve Unbundle Policing challenge and incubator. AccesSOS is just getting better.

09:11:50 From Tansy McNulty : AccesSOS is a free app

09:11:53 From Faezeh Taghva (accesSOS) :
<https://disabilityvisibilityproject.com/2021/04/19/the-new-national-mental-health-crisis-line-wants-to-track-your-location/>

09:12:14 From Eileen Cahill (accesSOS) : @Leigh - no cost for the app. Accessible by anyone with a smartphone with a browser at this time

09:12:55 From David Covington : "I recognize balancing privacy and we ask permission to share location as the person may be needing help now"

09:12:56 From Faezeh Taghva (accesSOS) : <https://www.signedbystories.com>

09:13:41 From Amy Cohen, PhD (APA) : laudable goal

09:13:51 From Lisa Hadley, NASMHPD : Amazing! Thank you so much Gabriella!

09:13:56 From Paige Rusch : Thank you!

09:14:08 From David Covington : "women in STEM and we come from the communities we seek to help"

09:14:08 From Tina Orwall, WA Rep (she/her) : This is incredible, thank you!

09:14:15 From Amy Cohen, PhD (APA) : FREE!

09:14:15 From Sonja Burns : This is really amazing - thank you, Gabriella!

09:14:19 From Tenasha Hildebrand : Is there a link to the app or more info?

09:14:19 From BChakanyuka : I love this thank you Gabriella

09:14:33 From Faezeh Taghva (accesSOS) : <https://forms.gle/GnbLUrjWxVSRMe9i9>

09:14:42 From Ruchi Sukhija : Outstanding endeavor - beyond impressive work! Love everything about AccessSOS!

09:14:53 From Eileen Cahill (accesSOS) : Here is our website where you can learn more as well:
<https://accessos.io/>

09:15:05 From corey a : I would like to have Gabriella's email address. I have few questions for AccessSOS for deaf community.

09:15:06 From Thomas Grinley : BRAVO!

09:15:13 From Jen Christie : so so so cool!

09:15:15 From Paul Galdys, RI International : Wow!

09:15:23 From David Covington : "in awe and stunned" yes, Lindsey!

09:15:30 From Terrence Smithers : Fantastic!

09:15:30 From Madonna Greer, CIT International : So needed.

09:15:58 From Emma Hunt : Wonderful work, Gabriella!!

09:16:40 From Paul Galdys, RI International : Love the title Tansy... 1 Million Madly Motivated Moms

09:16:48 From David Covington : Love to hear a couple words about Tansy's organization! "1 Million Madly Motivated Moms" How amazing is that?!

09:17:03 From Terrence Smithers : 👍

09:17:20 From Whitney (she/hers) : Yass Tansy!

09:17:25 From corey a : Gabriella- HOw od you handle with Sorenson mobile during 911 calls?

09:17:36 From Dan Fichter : <3 agreed, Tansy!

09:17:42 From Idaho - Betsy Hammar : Bravo! My previous neighbors of 20 years, were deaf. We communicated a lot, even face to face, with text. :) Way to leverage the technology!

09:18:52 From Edita Fuentes : What a great presentation! How it evolved is a testament to the need of services for the underserved and the most vulnerable. From one CA transplant to another. Wish you continued success.

09:20:17 From Tina Orwall, WA Rep (she/her) : Receiving texts in multiple languages is also critical!

09:20:23 From Donna Platt : Is there a plan for SAMHA to set up 988 & crisis line for ASL users similar to Disaster Distress Helpline?

09:20:26 From Keith Lewis (he/him) : Gabriella, amazing service and a wonderful app for inclusion of all persons. This work is a trailblazer change for behavioral health crisis needs and beyond.

09:20:38 From corey a : Agree with Olivia- I have experienced with this situation in the past with Deaf community.

09:23:30 From Paul Galdys, RI International : Technology can make a huge difference. "Do the best you can until you know better. Then when you know better, do better." What potential to save lives in this app!

09:24:44 From Donna Platt : Only 1/2 of 911 centers are available to receive and process text calls

09:24:46 From BChakanyuka : Thank you for recognizing the needs of different community needs. Languages are a huge piece. Text and chat will make a huge difference too when available in other languages as we are also learning that the undocumented community due to fear surrounding their immigration status texting seems to speak more to that gap

09:24:52 From Donna Platt : I mean 1/3, not 1/2

09:25:15 From David Covington : Thanks so much for being part of this Crisis Jam community!

09:25:17 From Gabriella Wong (accessSOS) : Check out:

Tansy's organization: <https://www.1m4.org>

Jason's organization: <https://www.trekmedics.org>

Olivia's organization: <https://deaflead.com>

Again, help us with your thoughts: <https://forms.gle/GnbLUrjWxVSRMe9i9>

09:25:18 From Donna Platt : 2/3 of 911 centers nationwide not available to receive text calls

09:25:23 From Emma Hunt : To expand on Olivia's point and for those unfamiliar, text-to-chat is not necessarily accessible for all deaf people. For hard of hearing people this may be a better option, yes. Otherwise, for deaf ASL-users, direct communication in sign language is needed. English is the second language for the majority of D/HH people. This applies to written English and therefore text.

09:25:46 From Tansy McNulty : Thanks so much Gabriella! Information about 1 Million Madly Motivated Moms (1M4): <https://www.1m4.org/links> working to end police violence in the US by the year 2038. Providing alternatives to police response for mental health emergencies is one step in the right direction towards our goal of public safety for all.

09:25:51 From Wayne Lindstrom : NextGen 911 is a national initiative to move 911 from analogue to digital which will make texting possible.

09:26:11 From Karen Jones : Thank you for presenting today, Gabriella! See the company site <https://accessos.io/>

09:26:30 From Meighan Haupt : @Olivia, Great point. Thank you.

09:26:31 From jon krohmer : NG911 will also allow for video communication to PSAPa

09:27:00 From Jason Friesen [Trek Medics Intl] : Wonderful work, Gabriella -- Can't wait to see the growth continue!

09:27:31 From Meighan Haupt : @Emma, thank you for expanding on Olivia's point. Exactly.

09:27:37 From Caroline Crehan Neumann : Where can we access this policy?

09:27:54 From Christopher Bowling : Good to see you on here as well Jason. Keep working the angle.

09:28:10 From David Covington : Phone a friend! Dr. John Draper was the primary author

09:28:13 From Donna Platt : Yes. 911 agencies can set up capabilities either via analog or IP system. You need to contact your local 911 and advocate for Deaf, DeafBlind and Hard of Hearing as well as others in unsafe environment

09:28:24 From Donna Platt : text capabilities

09:29:18 From Paul Galdys, RI International : Xonhane did it and gets a 988 Crisis Jam shirt. Well done!

09:29:20 From Jason Friesen [Trek Medics Intl] : Thanks, Chris! For anyone involved in sending responders to persons in crisis, you'll want to check out our community response platform, Beacon: www.trekmedics.org/beacon/

09:29:57 From Xonhane Medina (she/her) : Thank you for having me! such great conversations to be having.

09:31:04 From Karen Jones : Looking forward to hearing your talk next week! Very important topic.

09:32:10 From Karen Jones : Read the #CrisisTalk article <https://talk.crisisnow.com/transfer-platform-decreases-wait-times-and-increases-connectivity-within-behavioral-health/>

09:32:16 From Christopher Bowling : +1 on Jason's comment. If you are trying to send alternative responders from a 911 Emergency Communications Center after getting a direct call or a transfer from 988, Jason and his team have a platform that will make it easier for your responders to get the information they need without having to get it all repeated while the clock ticks. Take a look and see if it fits your needs.

09:32:48 From Caroline Crehan Neumann : Wisconsin is interested in seeing the IR policy for our coalition and other internal planning- - caroline.crehanneumann@dhs.wi.gov - thanks!

09:33:27 From Kate Breen, Policy Manager : Here is Maryland's work on Text to 911: <https://odhh.maryland.gov/text911/>

09:34:23 From David Covington : Helping callers to the National Suicide Prevention Lifeline who are at imminent risk of suicide: the importance of active engagement, active rescue, and collaboration between crisis and emergency services
John Draper, Gillian Murphy, Eduardo Vega, David W Covington, and Richard McKeon
<https://pubmed.ncbi.nlm.nih.gov/25270689/>

09:36:30 From David Covington : Also, see the policy directly on the Lifeline website: <https://bit.ly/imminentrisk988>

09:38:11 From Caroline Crehan Neumann : Thanks!

09:39:58 From Paul Galdys, RI International : Great visual with "Base Camp"

09:41:13 From Susan Robinson : Agree on image

09:41:57 From corey a : Agree what Steve's comments regarding 988 procedure.

09:43:01 From deafservices@vcsb.org : So glad to see Steve here. In VA I have not been able to use the 988 with videophone as it requires a ten digit number. Hoping to find the ways to either make it work or advertise differently for our Virginians who are Deaf.

09:43:23 From Bob Glover : Steve,

09:43:33 From Donna Platt : Agree with Steve

09:43:44 From Meighan Haupt : Thank you Steve!

09:43:48 From corey a : Problems with shortage of interpreters available during crisis moments

09:43:53 From corey a : Here in Indy

09:44:11 From Bob Glover : outstanding comments Steve

09:44:33 From Mary Giliberti- Mental Health America : good point about children/youth and mobile crisis. Can SAMHSA address the children's crisis guidance and when we can expect it to be released given that children's system is even less developed than adults. Youth are another population where mobile crisis and in home services not available.

09:44:39 From Paul Galdys, RI International : Thank you Steve!

09:44:47 From Gabriella Wong (accessSOS) : Thank you Steve!

09:44:52 From Donna Platt : Any plan for SAMHSA to set up 988 Helpline for ASL users like they did with Disaster Distress Helpline?

09:45:23 From Donna Platt : Also need ASL video explaining about 988? Any plan on developing one?

09:47:15 From Paul Galdys, RI International : Great to see this group's collective efforts are already having a big impact and saving lives through connection to care

09:47:30 From Tina Orwall, WA Rep (she/her) : Excited to see you Richard at the Innovations conference next week!

09:47:51 From corey a : Thanks Donna's question. 😊

09:47:54 From David Covington : 911 isn't there either as Gabriella shared... but love the collective impact and learning community to keep improving

09:48:54 From Amy Cohen, PhD (APA) : It is great that the 988 SAMHSA team is growing!

09:48:55 From Monica Luke - she series : Any data that can be shared on the increased call volume/response?

09:49:29 From Jennifer Joyce : Congrats, Johari!!! Great to see you :-)

09:49:37 From David Covington : Welcome Johari- we're glad you're here!

09:50:04 From Dean Carson (OHA) : Does SAMHSA or Vibrant recommend or not recommend directly linking to the Imminent Risk Policy in partner communications and/or social media? In Oregon, we're trying to listen to our community members and those with lived experience to decide communication strategy. Even mentioning the 2% figure from the FAQs doesn't seem to be reaching those most concerned about 988. Know this will take time but want to be aligned with national messaging and strategy. Thanks.

09:51:38 From Gerald Stansbury (Solari) : Is there a breakdown that shows the number of times 988 is dialed versus the 1-800 number?

09:52:00 From Paul Galdys, RI International : Thank you Richard. Your leadership has driven these collective efforts from the start... which is why you are the top Crisis Jam participant since day 1!

09:54:38 From David Covington : Tech solutions!!!

09:55:17 From Meighan Haupt : Thank you Richard!

09:55:47 From Gabriella Wong (accessSOS) : Here's my email if you have any questions and follow up feedback: gabriella@accessos.io

Again, help us with your feedback: <https://forms.gle/GnbLUrjWxVSRMe9i9>

09:56:05 From David Covington : Rowan was amazing... would be great for the new Promise of 988 segment!

09:56:13 From Paul Galdys, RI International : She was inspirational!

09:56:30 From Amy Cohen, PhD (APA) : Amy and Justin are superstars!

09:56:58 From Vic Armstrong (he/him) : Thanks Meghan for keeping us all straight and on schedule during the annual meeting.

09:56:59 From Shana Palmieri : Thank you for having me today! It was great to hear about Gabriella's technology! So Impressive. If there are any questions for me I can be reached at shana.palmieri@xferall.com

09:57:33 From Karen Jones : Check out the trailer and the episodes released so far for Moving America's Soul on Suicide at <https://masosfilm.com/>

09:58:16 From Karen Jones : Sign up for the reminder emails and news, see prior recordings and materials at <https://talk.crisisnow.com/learningcommunity/>

09:58:46 From Paul Galdys, RI International : Great job today Lindsey. Thank you!

09:58:51 From Sonja Burns : Thank you all!!!

09:59:02 From Medina S. she/her/hers : thank you

09:59:03 From Keith Lewis (he/him) : great job Lindsey

09:59:03 From Vic Armstrong (he/him) : Great job Lindsey!

09:59:09 From Amy Cohen, PhD (APA) : inspirational today as usual

09:59:09 From Gabriella Wong (accessSOS) : Lindsey, fantastic job facilitating, and truly grateful to Crisis Jam organizers for having me!

09:59:13 From Meighan Haupt : Lindsey Thank you!

09:59:13 From Megan McDaniel (She/Her) : Thank you so much Gabriella!

09:59:14 From Henrietta Spears : Thank you all!

09:59:17 From Eileen Cahill (accessSOS) : Thank you!

09:59:17 From Madonna Greer, CIT International : Great meeting today. Thank you