

08:52:53 From Sabrina : Got audio, we are live!!! @

08:56:38 From Kristen Ellis : Hi everyone! As we all come in, please mute yourself when not speaking. 😊

08:57:38 From Kristen Ellis : The best view of the slides and ASL Interpreters is by using "Speaker View."

For live captions, activate using the button at the bottom of your screen.

08:58:27 From Amy Brinkley : Very cool!

08:58:51 From David Covington : What happened to Vic's mood music?!

08:59:21 From Shina Animasahun : Love it!

08:59:26 From Gerald Stansbury (Solari) : have to love Bob Marley

08:59:41 From Paul Galdys, RI International : Well done Vic!

08:59:59 From Justin Volpe : dancing with camera off

09:00:08 From Debbie Plotnick, Mental Health America : Thanks for Bob Marley, I'm dancing!!!

09:00:17 From Edita Fuentes : Edit Fuentes from the Nueces County Mental Health Programs in Corpus Christi, TX. I actually wore my shirt last Saturday for a local 5K Walk & Run Event.

09:01:18 From Kristen Ellis : Please download and import the following iCalendar (.ics) files to your calendar system.  
Weekly: [https://us02web.zoom.us/meeting/tZ0pd-ghqjgrH9LHFEkvIJ6Vawp9G0CnH8u3/ics?icsToken=98tyKuGhqjseE9CWsRyBRpx5Boigb\\_PwiHZcgvpxtDnACDZfSFXAN\\_VSa5UvM9b4](https://us02web.zoom.us/meeting/tZ0pd-ghqjgrH9LHFEkvIJ6Vawp9G0CnH8u3/ics?icsToken=98tyKuGhqjseE9CWsRyBRpx5Boigb_PwiHZcgvpxtDnACDZfSFXAN_VSa5UvM9b4)

09:01:48 From Kristen Ellis : Learning Community:  
<https://talk.crisisnow.com/learningcommunity/>

09:02:56 From Kristen Ellis : National Council: [https://thenationalcouncil-org.zoom.us/webinar/register/WN\\_TybShUPJTeeCrE-gccK6Gw?mkt\\_tok=NzczLU1KRi0zNzkAAAGGicoGYUcw3\\_4XRgAZMNo5Ho4em8erzijYSRmRhy8sXAfVfaoG7vC-4V9mORKYleWGHlzcP08\\_dE0LxNlkt-dDjIOLGJEP01EqefXdQyTSDg](https://thenationalcouncil-org.zoom.us/webinar/register/WN_TybShUPJTeeCrE-gccK6Gw?mkt_tok=NzczLU1KRi0zNzkAAAGGicoGYUcw3_4XRgAZMNo5Ho4em8erzijYSRmRhy8sXAfVfaoG7vC-4V9mORKYleWGHlzcP08_dE0LxNlkt-dDjIOLGJEP01EqefXdQyTSDg)

09:03:47 From Kristen Ellis : It looks like the CIT room is filling up! So cool!

09:03:50 From Kristen Ellis : Quote: <https://www.ems.gov/pdf/1997-reproduction-accidentaldeathdisability.pdf>

09:04:33 From Rob Clark : Hi all, my first Jam! Here as a "sufferer" but also an advocate of #mentalhealth and #removethestigma

09:04:41 From Brenda Dennis : Good morning everyone! Brenda Dennis, Oregon Health Authority

09:04:43 From Kristen Ellis : Welcome Rob! We're happy you're here.

09:05:53 From Rob Clark : Thank you Kristen! Here to help spread the good word

09:06:15 From David Covington : Great to have so many partners from the CIT International conference in Pittsburgh!!! Thank you Sabrina Taylor!

09:09:00 From Kristen Ellis : Be sure to put your comments, questions, in the chat!

09:10:58 From Adam L Scheffler : Is speaker audio on now?

09:11:28 From David Covington : Hey Adam, yes, coming through clear

09:13:36 From David Covington : What percentage of the time on average does EMS stabilize in the home/community?

09:15:14 From David Covington : About 80 in the room in Pittsburgh - so glad to have our CIT International partners here!

09:16:08 From Daniel Gerard : David it is highly variable. Not every system has the capability to stabilize someone and leave them at home, nor do they have a protocol

09:16:10 From Rebecca A Frock : It would be great to better understand the limitations that Kate is referring to that require her (or EMS) to transport to emergency departments rather than a better option like a crisis center. [rafrock@srmc.unm.edu](mailto:rafrock@srmc.unm.edu)

09:17:20 From Isabel Gassman : To @Rebecca's point, it also seems like updates to policies could be helpful so that policy does allow for transport to crisis centers instead of Emergency Departments.

09:17:48 From Robin Trush, HMA : Is anyone aware of EMS data integrating with a local or state Health Information Exchange in a state?

09:18:23 From Robin Trush, HMA : Does any EMS personnel look up medical information in any HIEs in communities?

09:18:44 From Tina Orwall, WA Rep (she/her) : Great presentation! We are looking at EMS and behavioral health staff (from our behavioral health centers) as a possible rapid response team. Seems like they could medically clear folks before going to a 23 hour center. Have some barriers to address though...

09:18:47 From Megan McDaniel (She/Her) : Is this rich EMS data available to other providers? It seems like a valuable opportunity for partnership with the folks who follow up to improve continuity of care.

09:18:56 From Daniel Gerard : In Alameda County we do. We have an HDE setup and I can see outcomes on every patient

09:19:09 From Khristia P. : What is the protocol for crisis care when someone calls for 911 calls?

09:19:57 From Amy Cohen, PhD (APA) : what?! only essential in 11 states? oh my

09:21:06 From Isabel Gassman : This information is pretty surprising - especially when you think about some police departments with billion dollar budgets

09:21:15 From Amy Cohen, PhD (APA) : that is far too many!

09:21:50 From David Covington : Kate has lost 9 peers to suicide over 25 years... law enforcement describes similar challenges... much more work to do here!

09:22:05 From Alison Kwok : @Isabel I agree. Where do our priorities lie?

09:22:31 From Mike Hogan : critical to remember is that 911 is LOCALLY driven

09:23:03 From Angela Weeks (She/Her/Hers) : This was a really impactful 15 min. Thank you. I learned a lot.

09:23:10 From Rob Clark : We need awareness at the local level. CRITICAL. 911 and 988 both need to be locally-centric, and we have to get the word out to the community.

09:23:55 From Laura Evans : Thank you Kate! This has been very informative. Lots of assumptions have been challenged

09:24:01 From Jane Tobler she/her : Thank you Kate Elkins for a great presentation!

09:24:10 From S. Mahogany Ellis : Great information

09:24:12 From David Covington : wow!

09:24:16 From Sandi Stroud : One of the concerns that has arisen between 988 and 911 as it has rolled out has been where policies are set. 988 policies are set at the federal level...911 are ALL set local.

09:24:18 From Rebecca A Frock : How do we find out if our state has designated EMS as essential?

09:24:21 From Amy Cohen, PhD (APA) : Welcome CIT folks!

09:24:22 From Babra Chakanyuka : great information

09:24:34 From Mia Harris- Lyssn.io : I also learned a lot. Thanks Kate.

09:24:54 From Tina Orwall, WA Rep (she/her) : Yes training and support needed for all first responders on secondary trauma

09:25:03 From NC Collaborative : Kate... critical to remind this group is EMS and 911 are locally driven; this is as important to state the national and state/local challenges you named on a slide and talk more about those with this 988 coalition.... thank you for your summary!! important to note moral trauma -- similar to our military and veterans experience as well...

09:25:20 From Sandi Stroud : Operationally we have to get 988 and 911 leaders to coordinate. I'll echo my EMS husbands commentary on EMS systems...if you've seen one EMS system; you've only seen one EMS system

09:25:47 From NC Collaborative : yes.... Sandi!

09:25:52 From Paige Rusch : Today is International Overdose Awareness Day

09:25:55 From Paige Rusch : <https://www.overdoseday.com/>

09:26:34 From Edita Fuentes : A shout out to Officer Shawn Barnes from Corpus Christi Police Dept. NAMI GCC is PROUD to help sponsor his registration at the International CIT Conference!

09:26:58 From NC Collaborative : yes on PSAPs...

09:27:01 From Amber Black, J.D. | LAC : What are PSAPs?

09:27:15 From Tina Orwall, WA Rep (she/her) : Yes, partnering 988 and 911!!!

09:27:17 From Rob Clark : Public Safety Answering Point - 911 call center

09:28:17 From Amber Black, J.D. | LAC : Thanks all!

09:29:14 From David Covington : "Care team!"

09:29:15 From Amy Cohen, PhD (APA) : I like that "care team"

09:29:50 From Jane Tobler she/her : I love the idea of a CARE Unit, instead of a Crisis Unit.

09:30:06 From Tansy McNulty : Hi Dan, where is your care team located? What city/state does it cover?

09:32:08 From Sandi Stroud : I MN, changes to use of force laws have impacted the ability for law enforcement to support crisis calls...even if they want to

09:32:27 From NC Collaborative : also different capacity and software for CAD (Computer Aided Dispatch) across state and local models impacts response time and connections

09:32:35 From Elkins, Kate (NHTSA) : Shout out to St Charles EMS in Missouri using phone based telehealth to have a Masters level social worker on scene if they need them for an assessment in real time....

09:34:15 From Kristen Ellis : 50 Years EMS: <https://www.ems.gov/OEMShistory.html>

09:34:42 From Leo Petrilli : Congratulations to you folks here. We have nothing like this 988 Crisis Jam event up here in Canada.

09:35:03 From Daniel Gerard : EMS is absolutely an essential service, but also think about it as a public good. Police and fire are public goods, we provide those services equitably to all members of society without economic consequence. We don't care if you have insurance, and if you do have insurance we don't care. We will take you wherever you need to go - EMS was the FIRST inclusive system of care.

09:36:48 From David Covington : It feels like we're in about 1973 related to the vision of behavioral health crisis care looking at the emergency medical services timeline

09:38:10 From Kristen Ellis : Thanks, Leo! Invite anyone you want so maybe we can inspire more of Canada!

09:38:35 From Tansy McNulty : Kate, regarding the St Charles EMS team with social workers responding on site. Is there a website to learn more? Is this the best site for reference?  
<https://www.stcharlescitemo.gov/206/Emergency-Medical-Services-EMS>

09:40:52 From David Covington : And, also, we can leverage the pathway 911 and EMS have already carved... yes!

09:41:08 From Amy Cohen, PhD (APA) : We'll be able to move faster b/c 911 provides foundational knowledge to the field

09:41:09 From Rob Clark : If we don't bring 988 into the 911 ecosystem, specifically NG911 which uses logic and routing protocols to deliver the call to the proper specialist. This the only way we can align local services

09:41:32 From Amy Cohen, PhD (APA) : Alyssa Ward has her shirt on!

09:41:36 From Gary McGinnis-Connections Health Solutions : Waiting for delivery

09:41:36 From Kristen Ellis : 988 Tee: <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:41:39 From David Covington : Alyssa... this is the official version... 988 shirt plus blazer!

09:42:01 From Daniel Gerard : EMS is part of the EHS - the Emergency Health System. So is behavioral health. Collobrative systems of care are crucial. Service delivery models for EMS and behavioral health will be different - essentially who the players are - but the system is the same. 988 is in the pioneer stages of development just as our care teams and behavioral health receiving centers - it is an exciting time.

09:42:42 From Amy Cohen, PhD (APA) : great hot seat question!

09:43:17 From David Covington : Phone a friend!

09:44:09 From Kristen Ellis : Hot Seat: <https://medicalnewsbulletin.com/response-time-emergency-medical-services/>

09:44:30 From Kristen Ellis : So close, Alyssa!

09:49:02 From Wendy White Tiegreen - GA DBHDD : Is there a link to this graphic?

09:49:33 From Kristen Ellis : Crisis Talk Article:  
<https://talk.crisisnow.com/the-sanctuary-a-safe-and-homey-space-for-people-in-crisis/>

09:50:17 From David Covington : Thanks so much Emma for joining us!

09:50:45 From Kristen Ellis : @Wendy: Here's a link to the orange graphic from the last slide:  
<https://www.ems.gov/national-ems-dashboard.html>

09:50:59 From Wendy White Tiegreen - GA DBHDD : Thanks much!

09:52:33 From David Covington : Emma referenced the UK's 111. Paul Lane and the NHS England team will be the featured presentation on September 28

09:53:23 From David Covington : We've been talking about the 55 year history of our 911... but the UK's 999 started in 1937, following the tragic death of five individuals in a house fire

09:55:19 From Amy Cohen, PhD (APA) : So exciting to see Dr. Pinals at NASMHPD!

09:55:21 From Laura Evans : Congrats Deb and to the entire NASMHPD team!

09:55:33 From Shina Animasahun : Go Deb!

09:55:44 From Brenda Dennis : Fantastic to see Dr. Pinals joining NASMHPD

09:56:22 From Isabel Gassman : Will these papers be emailed out as part of the Crisis Jam updates?

09:56:49 From Elkins, Kate (NHTSA) : <https://nemsis.org/> for the chart I showed here is the link for the weekly publication of the national data <https://nemsis.org/ems-by-the-numbers-impact-of-covid-19/>

09:57:03 From Mary Giliberti- Mental Health America : Just want to note that nearly 50 organizations recently sent a letter to the HHS Secretary and Assistant Secretary for Mental Health seeking release of the crisis guidelines for young people. As many attendees of the JAM know, we have requested this guidance for many months and MHA, along with AAP and APA, led a letter noting the launch of 988 and the youth mental health crisis and hoping to help with dissemination soon. <https://mhanational.org/sites/default/files/Youth%20Crisis%20Guidelines%20Letter%20to%20HHS%208.26.pdf>

09:57:06 From Krista Hausermann : Congrats Dr. Pinals!

09:57:11 From Kristen Ellis : MASoS Trailer: <https://youtu.be/BNLBCKpgNZA>  
MASoS Link: <https://masosfilm.com/>

09:57:13 From Elkins, Kate (NHTSA) : EMS 2050 <https://www.ems.gov/projects/ems-agenda-2050.html>

09:57:16 From Meighan Haupt : Go Deb!

09:57:43 From David Covington : @Isabel... we'll definitely share on #CrisisJam... also you can see the full six years of NASMHPD crisis papers at <https://CrisisNow.com>

09:58:38 From Amy Cohen, PhD (APA) : 100th Jam---get your shirt so we can all wear them (with blazer or not---lol!)

09:59:12 From David Covington : We miss all you Pittsburgh CITers! Thanks for joining us

09:59:12 From Amy Cohen, PhD (APA) : very energized by today's call

09:59:21 From Angela Weeks (She/Her/Hers) : Thank you!

09:59:23 From Sonja Burns : Thank you ALL!

09:59:23 From Kristen Ellis : Thanks CIT folks!

09:59:29 From Meighan Haupt : Thank you Vic!!

09:59:30 From Zach Young : Thank you!

09:59:32 From Laura Evans : Great job Vic!

09:59:33 From Amy Cohen, PhD (APA) : Vic!!!!

09:59:37 From Edita Fuentes : What a great session