

crisistrivia
hotseat

What happens when you call? Individuals who outreach 988 hear a brief recorded message (under 45 seconds) that offers them additional specialty services before routing them to a Lifeline crisis agent.

“You’ve reached the 988 Suicide and Crisis Lifeline. We are here to help.”
What option comes first in the recording following this greeting?

A: Veteran’s Crisis Line

B: Para español

C: LGBTQ+ Under 25 Years Old

D: Native & Strong Line



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“Para español, oprima el número dos.”
Pressing two for a Spanish-speaking center is first, followed by the Veteran’s Crisis Line (Press 1) and LGBTQ+ (Press 3), with Native & Strong (Press 4) in Washington State.

“You’ve reached the 988 Suicide and Crisis Lifeline. We are here to help.”
What option comes first in the recording following this greeting?

A: Veteran’s Crisis Line

press

1

B: Para español

press

2

ABC

C: LGBTQ+ <25 Years Old

press

3

DEF

D: Native & Strong
(Washington State Only)

press

4

GHI



988
SUICID
& CRISIS
LIFELINE

Crisis JAM SESSION



HOST: DR. AMY COHEN

SMI Adviser

DECEMBER 7th

JACQUELINE SEITZ



Focus: PHI
The Center for
Protected
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Information



TALK.CRISISNOW.COM

**The
Challenge**
Care that feels like care