

09:53:58 From Karen Denise Jones : SAMHSA Store <https://samhsa.gov/find-help/988/partner-toolkit> and click on "Printable Materials"

09:54:44 From Karen Denise Jones : 988 Crisis Jam items at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:56:26 From Karen Denise Jones : If you haven't seen last week's Special Youth Edition, check out the video at <https://youtu.be/rxVsvaRVZMk>

09:58:39 From Rin Koenig : Captions can be viewed at <https://www.streamtext.net/player?event=988MEETING>

09:59:04 From Angela Ball : How do we get a T-shirt???

09:59:38 From Karen Denise Jones : Crisis Jam shirts are at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:59:52 From Paul Galdys, RI International : Have to have the 988 Crisis Jam shirt!

10:00:37 From Karen Denise Jones : If your national organization isn't list, email me at karen.jones@riinternational.com

10:01:43 From Karen Denise Jones : <https://bit.ly/CrisisJamCalendar> - Please download and import the following weekly iCalendar (.ics) files to your calendar system.

10:02:19 From Karen Denise Jones : Click on the Zoom link, see videos and shared materials, and sign-up for weekly newsletters at <https://talk.crisisnow.com/learningcommunity/>

10:02:37 From Paul Galdys, RI International : Love the focus on evolving youth crisis services and very grateful for Deb Pinals' leadership in this space!

10:04:05 From Wendy White Tiegreen (she/her/hers) - GA DBHDD : Love to see this history - especially the Peer Support emphasis!

10:04:29 From Jean Olshefsky : @Wendy agree!

10:04:29 From Paul Galdys, RI International : Love the new SAMHSA and NASMHPD guidance to create life-saving access to care that feels like care for our youth in crisis.

10:04:52 From Christy : NASMHPD & Vibrant is hosting a webinar on Supporting Youth with High Acuity Crisis and Suicidal Needs. Date: January 19 from 2-3 pm ET. Registration link: <https://us02web.zoom.us/meeting/register/tZwkduGvqz4oGNQX5AXscQ5fNMInC9hjPbk1>

10:04:55 From Paul Galdys, RI International : Yes Wendy!

10:05:22 From Dawn Peel, DBHDD : Deaf and hard of hearing; language and culture

10:05:28 From Rena Fitzgerald : violence & threats

10:05:32 From Genna Schofield (NASMHPD) : Crisis prevention!

10:05:40 From Arlene Stephenson : I would like to hear from the 988 Contact Centers

10:05:40 From Tina Voelker-Ross : special populations

10:05:40 From Kathryn Akeah : Receiving Facilities alternatives in rural communities

10:05:45 From Jess Spohn (they/them) : LGBTQ+

10:05:48 From Susan McLaughlin, she/her : culturally appropriate responses

10:05:50 From Stacy Nonnemacher (she/her) NASDDDS : More on IDD

10:05:52 From Liz Ortenburger, SafeNest : Domestic and sexual violence

10:05:54 From Betsy Hammar, Idaho Office of Suicide Prevention : I'd love to learn more about use of Caring Contacts at the farther end of the crisis continuum.

10:05:54 From Howard D. Trachtman WARMLINE.ORG he series : peer support and peer support lines www.warmline.org hdt@mbrlc.org 781 642 0368

10:05:56 From Mary Giliberti- Mental Health America : crisis follow up to prevent crisis again

10:05:56 From Monika Weldon, DBH, LASAC (she/her) : LGBTQIA+ community; intersectionality/inequity issues

10:05:57 From Lee Ann Reinert, IL : balance between co-responder/police involved models and mobile crisis responses

10:05:57 From Madonna Greer, CIT International : Early intervention

10:05:57 From hope.siler : military

10:05:59 From Monica Luke (she series) : Psychotic disorder crisis

10:05:59 From Justin Volpe : Multiple pathways to recovery

10:06:01 From Arianna Antisin : follow up

10:06:02 From Anthony Reynolds : Reimbursement for MCS other than Medicaid.

10:06:02 From Amira Caluya (they/them), WA Dept of Health : why video relay is needed for 988

10:06:05 From Denise Bulling- NUPPC-Nebraska : EBP training options for crisis intervention personnel

10:06:11 From Liz Ortenburger, SafeNest : Strangulation

10:06:12 From Ellen Blackwell : Estrangement

10:06:13 From Stacy Nonnemacher (she/her) NASDDDS : Stabilization

10:06:15 From Tina Voelker-Ross : rural crisis response

10:06:16 From Angela Ball : PEER Support

10:06:24 From Laura Torres (she/her) : older population

10:06:30 From Kelly Sterling DBHDD Office of Deaf Services : Thanks for that update Meighan!

10:06:31 From PA- Courtney Malecki : collaboration with schools

10:06:33 From Jennie Harvell : Technology tools for: (i) crisis calls (Vibrant UP roadmap and timeline), (ii) tools to dispatch responders; and (iii) tools for referrals to BH and social services.

10:06:36 From dmigliorino : training options for receiving facilities

10:06:36 From Monika Weldon, DBH, LASAC (she/her) : Peer warm lines within 988 system

10:06:37 From Akemie Jones : Rural Crisis Response and Access to care

10:06:38 From Leola Washington : Excellent Historical and infrastructural framework presented.
Thanks.

Fondly,
Dr. Washington

10:06:41 From Amira Caluya (they/them), WA Dept of Health : <3 thank you for update on video relay! <3

10:06:44 From Susan McLaughlin, she/her : best practices/skills for crisis response

10:06:53 From Wendy White Tiegreen (she/her/hers) - GA DBHDD : Co-occurring IDD/ASD

10:07:04 From Jean Olshefsky : Peer Support and Trauma Informed Care for all responders

10:07:11 From Susan McLaughlin, she/her : workforce development and training

10:07:22 From Wayne Lindstrom : Barriers to 988 crisis response system implementation.

10:07:22 From Alison Kwok : LGBTQIA

10:07:22 From Wendy White Tiegreen (she/her/hers) - GA DBHDD : Maximizing Financing/Budget Forecasting

10:07:24 From Leo Petrilli. : Addiction recovery, maintenance and aftercare.

10:07:32 From Karen Denise Jones : Cries for help pour into 988 mental health, suicide line
<https://www.yahoo.com/lifestyle/callers-keep-flooding-988-mental-051349031.html>

10:07:33 From Peter Brown : Where is data available on use of 988?

10:07:34 From Jean Olshefsky : IDD/Peer Support

10:08:09 From Karen Denise Jones : 'Disruptive', or Depressed? Psychiatrists Reach Out to Teens of Color
<https://www.nytimes.com/2022/12/13/health/adolescents-mental-health-psychiatry.html>

10:08:20 From Leslie Ellis-Lang (she/her) : Intersection of MRSS and 988

10:08:31 From stacey.palosky : SAMHSA is posting national performance metrics here:
<https://www.samhsa.gov/find-help/988/performance-metrics>

10:08:41 From Ellen Harwell (she/her) : Promoting 988 among college and university athletes.

10:08:45 From Leigh Ann Fitzpatrick, KY DMS : @Leslie Ellis-Lang, YES!

10:10:52 From Leigh Ann Fitzpatrick, KY DMS : We are doing this in KY!

10:17:57 From Suzanne Rabideau : How could this system integrate with what Vibrant is putting together with Salesforce?

10:19:06 From Rob Clark : THIS is the type of technology that fits the ecosystem. BRAVO! Beacon!

10:19:08 From Suzanne Rabideau : Does this system also have a workforce management tool for predicting future needs and for scheduling of mobile staff?

10:20:28 From Tiana Jones : SafeNest is really good

10:22:06 From Meighan Haupt : Fantastic response time

10:24:26 From Caroline Crehan Neumann : where can you access the podcast?

10:25:12 From Jennie Harvell : If communities have access to 911 CAD, would a lite-weight CAC like Beacon be needed? If so, why?

10:25:49 From Suzanne Rabideau : Fantastic

10:27:51 From Jennie Harvell : Thanks!

10:27:57 From Jason Friesen [Trek Medics Intl] : Beacon Platform Website — <https://www.trekmedics.org/beacon/>

10:28:13 From Jason Friesen [Trek Medics Intl] : Crisis Response Podcast Website — <https://trekmedics.org/crisis-response-podcast/>

10:30:02 From Tiana Jones : Woo good work!!

10:30:35 From Stephanie Barrios Hepburn : Thank you, Liz!

10:33:10 From Crisis Text Line : San Diego local here! Thanks for sharing. Could you clarify the difference between your MCRT and the PERT team?

10:35:28 From Jean Olshefsky : Love the staffing model and f/u

10:36:14 From Marcie Timmerman MHAKY : Can you share your screening tool?

10:36:28 From Karen Denise Jones : <https://samhsa.gov/find-help/988/partner-toolkit> and click on “Printable Materials”

10:37:08 From Karen Denise Jones : Volunteer for the hotseat trivia and get a free Crisis Jam shirt! Just email karen.jones@riinternational.com

10:37:23 From Susanna Marchuk : Presentors, can we have your contact information?

10:37:36 From Jason Friesen [Trek Medics Intl] : jfriesen@trekmedics.org

10:38:03 From Ava Kaufmann, NASMHPD : B

10:38:46 From Olivia Almaguer : B

10:38:49 From Brandon W (He/Him) : B

10:39:01 From David Covington : Phone a friend!

10:39:41 From Suzanne Rabideau : What?

10:40:09 From David Covington : But, bias is likely the dominant factor

10:40:18 From Karen Denise Jones : Thanks for being on the hotseat, Jordan!

10:40:18 From Suzanne Rabideau : Exactly

10:40:52 From David Covington : 'Disruptive' or depressed?

Numerous studies have found an imbalance in the frequency Black children are either underdiagnosed or receive harsher diagnoses, with disruptive or aggressive disorders

10:42:06 From Karen Denise Jones : #CrisisTalk: 988 Sustainability Depends on Healthcare Insurers Paying Their Fair Share <https://talk.crisisnow.com/988-sustainability-depends-on-healthcare-insurers-paying-their-fair-share/>

10:42:13 From David Covington : <https://www.nytimes.com/2022/12/13/health/adolescents-mental-health-psychiatry.html>

10:43:13 From Kate Galatas, 988 Communications Officer - SAMHSA : Thanks for the reminder of what 988 print materials folks can get through the SAMHSA store! Just FYI, the materials are available for free as Meighan mentioned ... but there are limits to how many of each can be ordered, and we are doing our best to keep inventory where it needs to be but do have issues given the sheer demand! Also, please know that there are lots of Spanish materials available ... we would love to see orders for those increase!!!

10:43:36 From Tim Graves : The biggest difference between PERT and MCRT in SD is that PERT accompanies uniformed public safety. MCRT responds instead of public safety. This frees up public safety to focus on their core mission and lets our behavioral health professional focus on what they do best.

10:44:39 From Marcie Timmerman MHAKY : Does anyone have a list of states who have an All Payer Claims Database?

10:45:01 From Paul Galdys, RI International : Well said around the focus on service definitions and coding to advance parity reimbursement of crisis services. Thank you for this work Arlene!

10:45:56 From Dr. Deb Pinals -(She, Her, Hers) : Great interview Arlene!

10:45:59 From Ted Lutterman (NRI) : There is a Commonwealth fund report on states with All Claims databases: <https://www.commonwealthfund.org/publications/fund-reports/2020/dec/state-apcds-part-2-uses-benefits>

10:47:29 From Megan McDaniel (She/Her) : YES!

10:47:31 From Ellen Blackwell : I am so very grateful to Pooja for talking about her experience and happy to her looking healthy today

10:48:01 From Donna Obermeyer, Family Alliance for Mental Health : Thank you for sharing your story.

10:48:11 From Michelle L. Jackson : Thank you for sharing your experience.

10:48:16 From Laura Brake - KDADS : Thank you for sharing your story and advocating for change!

10:48:17 From Brandon W (He/Him) : Thank you for sharing!

10:48:19 From David Covington : Check out Pooja's amazing website at [poojasmehtha.com](https://www.poojasmehtha.com)

10:48:24 From Wendy Sefcik : Pooja so grateful you are here to share your story. Thank you for your efforts to make things better for other. You are amazing.

10:48:29 From hope.siler : thank you so much for sharing

10:48:34 From Jean Olshefsky : Thank you Pooja, keep sharing your Hope

10:48:34 From Megan McDaniel (She/Her) : Thank you for sharing and being vulnerable <3

10:48:41 From CW Tillman : Thanks for sharing your story!

10:48:49 From Tim Tunner (NASMHPD) : Thank you Pooja!

10:49:06 From David Covington : <https://www.poojasmehtha.com/>

10:49:32 From Stephanie Barrios Hepburn : Awesome, Richard!

10:49:32 From Laura Van Tosh : Your story helps to connect dots. Thank you. I hear one possible game-changer was not to be put in handcuffs and experiencing other acts typically used with commitment processes. I know the feeling.

10:49:35 From David Covington : How exciting Richard! <3

10:49:45 From Pooja Mehta : Thank you everyone, for your attention and kind words 😊 very blessed to be here today, and very adamant that blessings should have nothing to do with it

10:49:51 From Donna Obermeyer, Family Alliance for Mental Health : My family member has had multiple emergency room experiences. I'm advocating for Behavioral Health urgent care as alternatives to the hospital ER.

10:50:01 From Dawn Peel, DBHDD : Congratulations Monica!

10:50:07 From Stephanie Barrios Hepburn : Thank you for sharing your experience, Pooja.

10:50:10 From kate dahlstrom-NAMI Grand Traverse : Our son had a bad experience at the ED/ER. I tried to file a RR complaint and was told that there are no Recipient Rights for behavioral health in the ED.

10:51:32 From kate dahlstrom-NAMI Grand Traverse : Is that true? Is that determined by a state's mental health code?

10:51:36 From Donna Obermeyer, Family Alliance for Mental Health : it is difficult to file complaints about ER visits.

10:53:25 From Stephanie Barrios Hepburn : Good point, Richard.

10:53:28 From Meighan Haupt : That's great news!

10:53:49 From Tim Graves : Thank you Pooja for you courage and conviction sharing your story and advocating for those who may not have a voice.

10:53:54 From Victoria Peña (NASMHPD) : A Behavioral Health Parity Playbook: Strengthening State Laws and Partnerships - https://www.nasmhpd.org/sites/default/files/2023-01/NASMHPD_Parity%20Playbook_2022.pdf

10:53:59 From Michelle L. Jackson : Absolutely good news especially since a 6 year old recently shot a school teacher.

10:54:08 From Sherry Wylie, HCA, DBHR (she/her) : Thank you Richard, we are implementing Mobile response and stabilization services MRSS statewide to get upstream for youth

10:55:10 From Linda Langford (she/her) : "Inequity is illegal!"

10:55:45 From Monica Luke (she series) : @Richard - can there be an update on what is happening around the use of geolocation? We continue to hear concerns about sending MCT without permission from the caller and geolocation is the "catch phrase" for those concerns?

10:56:03 From Victoria Peña (NASMHPD) : A Behavioral Health Parity Playbook: Strengthening State Laws and Partnerships - https://www.nasmhpd.org/sites/default/files/2023-01/NASMHPD_Parity%20Playbook_2022.pdf

10:57:12 From Howard D. Trachtman WARMLINE.ORG he series : @monica luke thanks for bringing up geolocation

10:57:41 From OH - Robin Stull LPPCCS (she/her) NAMI : Sadly I missed Richard's update due to a phone call - can someone put a quick summary

10:57:49 From Paul Galdys, RI International : Crisis providers have been told that crisis services "are not covered" for far too long given parity law has been in place for over 25 years. These are applicable to many payers and far too often end up paid for by the state or local tax revenue due to a lack of payment by responsible insurers.

10:57:52 From Krista Hausermann : Can Arlene put the links to the other two documents in the chat?

10:58:24 From Andrea Duarte, CT DMHAS : CT GLS dollars were used to develop Gizmo's Pawesome Guide to Mental Health(C) and curriculum for 3rd & 4th graders, which is now on the AMCHP Innovation Hub. Read-Alongs, activities, youth & trusted adult pledges, social media, etc. Youth mental health education through a suicide prevention lens. Visit www.gizmo4mentalhealth.org

10:58:32 From David Covington : THANK YOU JOANNA!

10:58:32 From Karen Denise Jones : We'll add the Congressional Outlook to <https://talk.crisisnow.com/learningcommunity/>

11:00:27 From Karen Denise Jones : See the map and details at <https://reimaginecrisis.org/map/>

11:01:24 From Karen Denise Jones : Next week we have John Brogden from Australia! It'll be a good one!

11:01:37 From Brenda O-Voice&Vision : thanks!

11:01:40 From Joanna Rosen, AFSP : Thanks everyone!

11:01:43 From Michelle L. Jackson : Thanks