

09:52:52 From Karen Denise Jones : Thanks for joining us at 4 AM Sydney!

09:55:15 From Karen Denise Jones : SAMHSA Store Go to the Partner Toolkit: <https://samhsa.gov/find-help/988/partner-toolkit> and click on "Printable Materials"

09:55:41 From Amy Cohen, PhD (APA) : Cool logo. "Hold on to hope"

09:57:06 From Laura Evans : Lindsey! Did you change your hair?

09:57:08 From Captioner Marissa Goulart : Can you share that when everyone comes in? thank you

09:57:09 From Laura Evans : Looks lovely

09:57:12 From Stefanie Pollay : This is random but I ordered one of these shirts and the company keeps sending me new ones in different sizes!! It's so odd!

09:57:47 From Captioner Marissa Goulart : oh sorry my message was for the host

09:57:51 From Aubrey Mauger : These are awesome to see - spreading the word now about the store!

09:58:21 From Madonna Greer, CIT International : I ordered one short sleeve and one long sleeve.

09:59:16 From Amy Cohen, PhD (APA) : Going be a great JAM today!

09:59:26 From Karen Denise Jones : Captioning has some Zoom technical difficulties. To see captions please go to <https://www.streamtext.net/player?event=988meeting>

09:59:35 From Aubrey Mauger : This is my first time at one of these - so I'm quite excited as well :D

09:59:48 From Amy Cohen, PhD (APA) : Welcome Aubrey!

09:59:49 From Karen Denise Jones : For the best view of speakers and translators, please use the Speaker View.

10:00:54 From Karen Denise Jones : <https://bit.ly/CrisisJamCalendar> - Please download and import the following weekly iCalendar (.ics) files to your calendar system.

10:01:21 From Aubrey Mauger : Replying to "Welcome Aubrey!"

Thank you!

10:01:45 From Karen Denise Jones : Crisis Jam recordings and materials at <https://talk.crisisnow.com/learningcommunity/>

10:02:17 From Brandon W (He/Him) : Big Win!

10:02:20 From Karen Denise Jones : NH hospitals sue to stop state from boarding psychiatric patients in their ERs <https://www.nhpr.org/nh-news/2023-01-12/nh-hospitals-sue-to-stop-state-from-boarding-psychiatric-patients-in-their-ers>

10:02:48 From Karen Denise Jones : VA to pay for all emergency mental health care starting next week <https://www.militarytimes.com/news/pentagon-congress/2023/01/13/va-to-pay-for-all-emergency-mental-health-care-starting-next-week/>

10:03:26 From Karen Denise Jones : Rejecting Coercion, Embracing Community Innovation <https://onlinelibrary.wiley.com/toc/15567583/2023/33/3>

10:06:05 From Karen Denise Jones : <https://youtu.be/c2UF26YpPFg>

Accessibility: The Greatest.

10:06:19 From Mary Jean Weston : WOW!! Fabulous video!! Thank you for sharing this.

10:06:20 From Laura Evans : Technology plays such an important role in ensuring accessibility! Glad we are normalizing ways for all to participate in the conversation

10:06:33 From Keith Lewis (he/him) : very powerful video

10:06:38 From Khristia P. : absolutely loved that video ;)

10:07:46 From Hilary Harrison - she/her : Reacted to "absolutely loved tha..." with 👍

10:09:39 From David Covington, LPC, MBA RI International (he/him) : So excited to have John with us... He was the Nancy Pelosi / Kevin McCarthy in Australia at one time... "living experience" brought his leadership to our work!!!

10:09:39 From Stephanie Barrios Hepburn : Great point. Living experience.

10:09:45 From Rob Clark : Proud to say that, so am I Joohn

10:09:48 From Amy B : ❤️

10:10:05 From Carly Sandoval (MSU Extension) : First time I have heard that language, living experience, thanks for sharing!

10:10:08 From Brandon W (He/Him) : Really appreciate that perspective!

10:10:13 From Ale (they/them) : I really like that language

10:10:48 From Babra Chakanyuka : great perspective 'living experience'

10:11:04 From Barb Rainish : Question for the group:

Do u think there should be a change in the 988 phone tree ?? Veterans press #1 is apparently at the top of the recording followed by other populations rather than a GENERAL population press zero followed by specialty lines. At the very least a verbal response in addition to a press the button may be a better experience for callers in crisis.

10:11:24 From Keris Myrick : In the US we use a variety of LE terms such as lived, living experience as well as lived or living expertise so thanks to John for bringing up the variety of ways people self identify

10:12:21 From Barb Rainish : LE can also mean Law Enforcement we use "LEx"

10:12:26 From Amy Cohen, PhD (APA) : Great message. I like it. We all need an eraser from time to time.

10:20:44 From Dean Carson (OHA) : How do Australians react to the term "suicide"? Has promoting the Lifeline leading with "Crisis support. Suicide prevention." and your messaging about mental health and emotional support helped? Some communities in the U.S. are still stigmatized or don't think they can call 988 if not suicidal.

10:24:12 From Dean Carson (OHA) : Has Australia had the same concerns about police dispatch that the U.S. has?

10:25:02 From Suzanne Rabideau : Wondering why reliance so much on philanthropy rather than national gov't supporting the Lifeline...

10:25:19 From Erica Chestnut-Ramirez, EMPACT-SPC : We are happy to be accepted as a new member! Thank you so much!

10:26:53 From Suzanne Rabideau : Do the Lifeline centers dispatch mobile crisis response?

10:28:41 From David Covington, LPC, MBA RI International (he/him) : John and Sue both are up at 4am to join us- THANK YOU!!!

10:30:38 From Amy B : ❤️

10:31:57 From David Covington, LPC, MBA RI International (he/him) : Sue and John, would you both please reply to the questions about law enforcement engagement and mobile crisis response in Australia?

10:32:05 From David Covington, LPC, MBA RI International (he/him) : In the chat/text

10:32:58 From barb. rainish (she/her/Barb.) : nothing about us without us, Peer Support

10:34:49 From Howard D. Trachtman WARMLINE.ORG he series : lets not forget about supportllines run by people with living experience [www.warmline.org](http://www.warmline.org) [hdt@mbrlc.org](mailto:hdt@mbrlc.org) 781 642 0368

10:35:37 From Howard D. Trachtman [WARMLINE.ORG](http://WARMLINE.ORG) he series : what about geolocation

10:36:55 From Aubrey Mauger : Warmline is a lovely resource!

10:37:02 From Dean Carson (OHA) : Does SAMHSA have any updates on when items will be delivered to partners? Are the warehouse and printing issues still occurring?

10:37:22 From Karen Denise Jones : Go to the Partner Toolkit: <https://samhsa.gov/find-help/988/partner-toolkit> and click on "Printable Materials"

10:38:29 From Karen Denise Jones : Want a free crisis jam shirt? volunteer for the hotseat! email [karen.jones@riinternational.com](mailto:karen.jones@riinternational.com)

10:38:38 From John Brogden : Thank you all for the opportunity to join you today.

10:38:49 From David Covington, LPC, MBA RI International (he/him) : Or, phone a friend!

10:38:59 From Amy Cohen, PhD (APA) : Reacted to "Thank you all for th..." with 🍌

10:39:01 From John Brogden : Keep doing the great work you do saving lives. JOHN

10:39:19 From Wendy Linebrink-Allison (she/her) : @Jamie - go with B

10:39:24 From Paul Galdys, RI International : You do it Jamie!

10:39:30 From Paul Galdys, RI International : Well done!

10:39:32 From Amy Cohen, PhD (APA) : WINNER

10:39:33 From Karen Denise Jones : Go, Jamie!

10:39:41 From Wendy Linebrink-Allison (she/her) : @Jamie - You rock

10:39:45 From Megan McDaniel (She/Her) : 🎉

10:40:06 From Paul Galdys, RI International : Jamie Michael is an amazing leader advancing crisis care in New Mexico

10:40:38 From Susan Robinson : Living Lens

10:40:57 From David Covington, LPC, MBA RI International (he/him) : Yes Susan!

10:45:12 From David Covington, LPC, MBA RI International (he/him) : Wow, just terrific and practical help Bryan!

10:45:22 From Stephanie Barrios Hepburn : Great information

10:46:37 From Lisa St. George : Such great information Bryan!

10:48:02 From David Covington, LPC, MBA RI International (he/him) : AMAZING!

10:48:15 From Paul Galdys, RI International : Thank you Bryan!

10:48:36 From Mary Jean Weston : Please read these notes in the chat to Bryan who cannot read them himself.

10:49:35 From Karen Denise Jones : #CrisisTalk: Grasstops, Grassroots and an Inclusive Peer Workforce <https://talk.crisisnow.com/why-988-should-include-youth-led-supports/>

10:50:40 From Bryan Bashin : You are welcome to contact me, Bryan Bashin, at [bashin@calweb.com](mailto:bashin@calweb.com)

10:50:54 From Michael Claeys : Monica is a rock star, great choice!

10:50:56 From Sue Ann : Congratulations, Monica!

10:51:15 From Laura Evans : Thank you John for your leadership in the acting role and great to have you in the role Monica!

10:51:39 From Susan Robinson : Reacted to "Wow, just terrific a..." with ❤️

10:51:42 From SMWilliams : Welcome Monica and Blessings upon you.

10:51:49 From Billina Shaw : Welcome!

10:51:51 From Amy Cohen, PhD (APA) : Reacted to "Thank you John for y..." with 🎉

10:51:53 From Brandon W (He/Him) : Replying to "#CrisisTalk: Grassto..."

is this the correct link. This is going to a youth led article. ??

10:52:10 From Amy B : Yay! Welcome and congratulations!

10:52:18 From Keris Myrick : Welcome Monica!!!

10:52:19 From Johari Eligan : Welcome and Congrats!

10:52:26 From Amy Cohen, PhD (APA) : AGREE with Laura: Thanks to John and Welcome to Monica!

10:53:07 From Susan Robinson : Reacted to "AGREE with Laura: T..." with ❤️

10:53:13 From Jean Olshefsky : Monica is a tremendous leader and true recovery and peer advocate. Have had the privilege working with Monica in Georgia and agree, she is not a quiet soul... 🌟

10:55:00 From Monica Johnson : Thanks everyone and agree about John P. He has done an excellent job and I am lucky to work with him along with the rest of the team!

10:55:10 From David Covington, LPC, MBA RI International (he/him) : Monica is a pioneer with Georgia's innovative crisis care system - beyond exciting to see this state leadership joined with the federal partners!

10:55:21 From Mary Jean Weston : can you share a link to the new Model bill?

10:55:32 From Betsy Hammar, Idaho Office of Suicide Prevention : Can a link to the model bill template be placed here in Chat? Thank you.

10:56:07 From Karen Denise Jones : [https://www.nasmhpd.org/sites/default/files/2022-12/988\\_Model\\_Bill\\_Template\\_2023\\_FINAL.pdf](https://www.nasmhpd.org/sites/default/files/2022-12/988_Model_Bill_Template_2023_FINAL.pdf)

10:56:20 From Betsy Hammar, Idaho Office of Suicide Prevention : Thank you!

10:56:33 From SMWilliams : Thank you for a wonderful stimulating lunch hour. I have to jump off. Blessings to all as you continue to hold the banner high for Mental Health.

10:57:18 From Tina Orwall, State Rep (she/her) : In Washington HB 1134-- 988 Implementation-- rapid response teams, liability protections, training, protocols for 988 and 911.

10:57:56 From Stephanie Barrios Hepburn : Replying to "#CrisisTalk: Grassto..."

Hi @Brandon, this is the link to this week's #CrisisTalk article. The youth-led article is here:  
<https://talk.crisisnow.com/why-988-should-include-youth-led-supports/>.

10:58:54 From Karen Denise Jones : Replying to "#CrisisTalk: Grassto..."

<https://talk.crisisnow.com/grasstops-grassroots-and-transforming-mental-healthcare-with-an-inclusive-workforce/>


10:59:09 From Stephanie Barrios Hepburn : Replying to "#CrisisTalk: Grassto..."

Thanks, Karen!

10:59:22 From Paul Galdys, RI International : Replying to "#CrisisTalk: Grassto..."

Yes Vic! One of Dr. King's quotes was, "Of all the forms of inequality, injustice in health care is the most shocking and inhumane."

10:59:24 From Lisa St. George : Thanks Vic great Strong Talk!!!

10:59:28 From Susan Robinson :  yes Vic

10:59:34 From Karen Denise Jones : <https://masosfilm.com>

10:59:40 From Stephanie Barrios Hepburn : Thanks, Vic!

10:59:50 From Karen Denise Jones : Next week is Dr. Ursula Whiteside! Join us. :)