

09:50:48 From Captioner Marissa Goulart :
<https://www.streamtext.net/player?event=988meeting>

09:51:03 From Captioner Marissa Goulart : This is the link for ADA captions

09:51:48 From Rin Koenig : Thank you Marissa!

09:57:40 From Karen Denise Jones : <https://samhsa.gov/find-help/988/partner-toolkit> and click on "Printable Materials"

09:57:56 From Terry Gish : Reacted to "samhsa.gov/find-help..." with 👍

09:58:22 From Karen Denise Jones : Crisis Jam tees and other merchandise are available at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:58:32 From Karen Denise Jones : Volunteer for the hotseat for a free one!

09:59:02 From NAMI Guilford : Still waiting on mine.

10:00:28 From Rin Koenig : View ADA captions here:
<https://www.streamtext.net/player?event=988meeting>

10:01:23 From Karen Denise Jones : Live Captions are available at <https://www.streamtext.net/player?event=988meeting> or see auto captions by clicking 'Show Captions'

10:02:14 From Genevieve DeRose : Reacted to "Live Captions are av..." with ❤️

10:02:49 From Karen Denise Jones : <https://bit.ly/CrisisJamCalendar> - Please download and import the following weekly iCalendar (.ics) files to your calendar system.

10:03:32 From Karen Denise Jones : 988 Crisis Jam Learning Community - Sign up for updates, access the Zoom link, and see the prior meeting materials at <https://talk.crisisnow.com/learningcommunity/>

10:04:40 From Paul Galdys, RI International : Barbara Stanley has made and will continue to make a huge difference through her-life saving work

10:04:48 From Karen Denise Jones : Barbara Stanley, Influential Suicide Research <https://www.nytimes.com/2023/01/29/health/barbara-stanley-dead.html>

10:05:02 From Karen Denise Jones : #CrisisTalk articles with Dr. Stanley <https://talk.crisisnow.com/dr-barbara-stanley-on-developing-safety-planning-intervention-training-for-peer-support-specialists/> and <https://talk.crisisnow.com/how-safety-planning-intervention-fills-a-critical-gap-in-suicide-prevention/>

10:05:39 From Karen Denise Jones : Reps Obernolte, Cardenas introduce bill to prevent cyberattack disruption of the National Suicide Hotline <https://obernolte.house.gov/media/press-releases/rebs-obernolte-cardenas-introduce-bill-prevent-cyberattack-disruption-national>

10:10:08 From Mary Jean Weston : Please put link to this video in the chat. It's excellent!

10:10:42 From Monica Luke (she series) : love, love, love the focus on a fit-for-purpose system designed for the actual need

10:11:05 From Tom Insel : Outstanding video. How can we promote?

10:11:14 From Karen Denise Jones : The Promise of 988: Crisis Care for everyone, Everywhere, Every Time <https://youtu.be/M6BPxH09tqU>

10:11:21 From Paul Galdys, RI International : Great video. Thinking in terms of emergency care for acute mental health and/or substance use needs positions crisis care better in terms of pushing for parity reimbursement.

10:11:56 From Betsy Hammar, Idaho Suicide Prevention Program : Woot, woot for the video!

10:13:29 From Howard D. Trachtman WWW.WARMLINE.ORG he series : need to be able to dispatch peer support www.warmline.org hdt@mbrlc.org 781 642 0368

10:13:31 From Steve Hamerdinger : Seems to be a great video. I long for the day when things like this would be open-captioned rather than having to rely on auto-generated captions in YouTube or an interpreter in a separate screen. Seems not matter how often we bring this up, people fail to remember.

10:15:26 From Karen Denise Jones : HI Steve, The video has had captions added on this YouTube version instead of auto captions. <https://youtu.be/M6BPxH09tqU>

10:17:46 From Karen Denise Jones : For the best view of the ASL translators and the speakers, please choose 'Speaker' view

10:19:24 From Brandon Wilcox : "Personal Stories Shelf"----AMAZING! This is really innovative way of getting lived experience voice into the world

10:19:51 From Daniel Rammel : This is the Peer Lead drop-In center that my Community Based Peers work out of in Culpeper, Virginia.

10:21:40 From Daniel Rammel : Do you offer grants for participants that can't pay?

10:21:50 From Kristen Benson : is it possible to get a copy of these slides?

10:22:29 From Brandon Wilcox : Devices tools tend to be tools only available for the resourced and those with expendable income, any work within google to create routes to these tools for those in poverty or under-resourced?

10:23:35 From Charles HomeAway Health : 🙌 amazing services that are desperately needed; we're opening a pair of crisis respites in NYC, we will definitely connect with Google search, connect patients with the other Google products

10:25:52 From Jennie Harvell : What data sources does google use to populate maps for the recover together sites?

10:25:57 From Glenn Laudenslager, MBA - Charge Ahead Marketing : Great content, thank you. It seems like organic search is the main pathway that people can find evidence-based content from

legitimate and trusted advocacy organizations. And organizations can use SEO strategies to be present in those searches. However when legitimate organizations try to run paid advertising with Google to promote evidence-based mental health education and tools, those campaigns are most often shut down by filters that sense sensitive topics like SUD, medications, etc. Are there any plans or pathways to allow legitimate advocacy organizations to use paid advertising on Google to promote legitimate tools around mental health and crisis care?

10:26:43 From Felicia Benson : Reacted to "Great content, thank..." with 

10:26:47 From Paul Galdys, RI International : The presentations are loaded to the materials section of the Learning Community soon after the session each week:
<https://talk.crisisnow.com/materials/>

10:27:07 From Charles HomeAway Health : Is there a google liaison for those of us opening Crisis respites to connect further?

10:27:14 From Mary Jean : Thanks for the reminder. :-)

10:28:15 From Brian Hepburn : Excellent presentation. Very exciting. Thank you

10:29:41 From Manly Summerfield - MHA-GC : Or is there a liaison that those of us with established centers could connect and work with?

10:30:16 From Charles HomeAway Health : Reacted to "Or is there a liaiso..." with 

10:30:41 From Preston Looper : As you think about what content to surface, are you leveraging a readiness to change framework?

10:31:07 From Monica Luke (she series) : How is this being monetized? I'm concerned about privacy inhibiting folks from searching and/or clicking on the results if they are being tracked

10:32:01 From Greg Dicharry : For YouTube how is it determined what content is displayed when some of the flagged keywords are searched

10:34:31 From Keris Myrick : When working on a mental health advisory group with Google and YouTube one of the things we found was that YouTube connect creators who share their personal stories were not knowledgeable about best practices for sharing personal stories, stories about suicide etc - we recommended that YouTube provide a training for content creators can take and get recognition from YouTube (credits) to ensure story tellers are not causing harm while wanting to do good, is this happening yet?

10:35:03 From Glenn Laudenslager, MBA - Charge Ahead Marketing : Reacted to "When working on a me..." with 

10:35:46 From Megan Jones Bell : Nice to see you Keris! Your feedback on personal stories directly contributed to this feature. Yes YouTube has worked with NAMI on creator training for how to tell personal stories safely

10:35:49 From Jamie Sellar (He/Him) RI International : I've seen it too. Very impressive.

10:35:50 From Karen Denise Jones : Email me if you'd like to volunteer for the hotseat and to get your own Crisis Jam shirt! karen.jones@riinternational.com

10:35:52 From Stephanie Barrios Hepburn : Is there any collaboration with schools and their platforms? (Many have GoGuardian.) Do they block resources (unintentional consequence)?

10:36:09 From Genevieve DeRose : Reacted to "When working on a me..." with 👍

10:36:22 From Keris Myrick : Thanks Megan 😊!!

10:37:03 From Brandon Wilcox : good luck friend!

10:37:37 From Jessica DiVento Dzuban : re: best practices for mental health -- we do coach creators on best practices. all content on our shelves also goes through medical reviewers to ensure the content is not harmful

10:39:00 From Vic Armstrong : That also assumes that we are asking questions in a way that accounts for the nuances of race, culture, and ethnicity.

10:39:07 From Keris Myrick : Thanks Jessica - it would be great too if people with lived experiences who have expertise in storytelling and peer practices can also be used as expert reviewers for you all as well 😊

10:39:20 From Brandon Wilcox : Reacted to "Thanks Jessica - it ..." with ❤️

10:39:27 From Daniel Rammel : Reacted to "Thanks Jessica - it ..." with ❤️

10:39:27 From Brandon Wilcox : Replying to "Thanks Jessica - it ..."

could not agree more!

10:39:30 From Megan McDaniel (She/Her) : Reacted to "Thanks Jessica - it ..." with ❤️

10:39:46 From Karen Denise Jones : #CrisisTalk Service Fees, Equity, and Funding 988 <https://talk.crisisnow.com/service-fees-equity-and-funding-988/>

10:39:53 From Daniel Rammel : Replying to "Thanks Jessica - it ..."

Year of the Peer!

10:40:51 From Ellen Harwell : Reacted to "Thanks Jessica - it ..." with ❤️

10:41:09 From Susan Robinson : Replying to "Thanks Jessica - it ..."

peers across ages youth and adults and older adults

10:41:23 From Luke Waggoner (he/him), WA HCA : I paid \$0.96 a month for 4 lines for the WA 988 tax. This year I'll pay \$1.60 a month.

10:42:32 From Daniel Rammel : Our CSB is one of the 5 areas spearheading the MARCUS Alert here in Virginia.

10:42:37 From Stephanie Pasternak (she/her) : NAMI and our partners have a #ReimagineCrisis 988 State Advocacy Toolkit <https://drive.google.com/drive/folders/1KC7IVYMFngPxufg3YXgOC0-85Gj2OrQp>

10:42:38 From Monica Luke (she series) : It's ironic that 911 fees cover a smaller set of services and 988 fees are much lower and needs to provide all three pillars ...

10:42:55 From Stephanie Pasternak (she/her) : Replying to "NAMI and our partner.."

I recommend Parts 1 and 11 for fee and general funding-related talking points.

10:43:28 From Nancy Aguirre , CRSA : Replying to "I paid \$0.96 a mon..."

Why the increase, if I may ask?

10:43:53 From Rep Tina Orwall : Sustainable funding is critical! It allowed us to fully staff our 988 call centers, fund the 988 Tribal line (Native and Strong Line) and will be used for 988 Rapid Response Crisis Teams this year.

10:43:57 From Howard D. Trachtman WWW.WARMLINE.ORG he series : @monica luke indeed we need this in massachusetts hdt@mit.edu 781 642 0368

10:44:21 From Linda Langford (she/her) : I remember one state saying they pushed back against legislators who wanted to call it a "tax." They said, "if the total yearly cost is \$3.00 a year, not really accurate to call it a tax. It's a small fee.:

10:44:39 From Hannah Wesolowski, NAMI (she/her) : Reacted to "It's ironic that 911..." with 🖱️

10:44:44 From Manly Summerfield - MHA-GC : Our state here in SC refuses to call it anything but a tax

10:44:44 From Hannah Wesolowski, NAMI (she/her) : Reacted to "Sustainable funding ..." with ❤️

10:44:47 From Daniel Rammel : Proud member of Zero Suicide !

10:45:14 From Hannah Wesolowski, NAMI (she/her) : Replying to "Sustainable funding ..."

Thanks for your leadership, Rep. Orwall!

10:45:23 From Stephanie Pasternak (she/her) : Reacted to "Sustainable funding ..." with ❤️

10:45:30 From Hannah Wesolowski, NAMI (she/her) : Reacted to "I remember one state..." with 

10:45:37 From Vic Armstrong : I am hopeful that the more we normalize the conversation, the more we are able to frame the work as responding to mental health emergencies, rather than "crisis".

10:45:37 From Stephanie Barrios Hepburn : Thank you, Richard!

10:45:47 From Luke Waggoner (he/him), WA HCA : Replying to "I paid \$0.96 a month..."

Our legislation planned for the fee to increase from \$0.24 per line in 2022 to \$0.40 starting 1/1/23. I'm not sure what led them to do it that way.

10:47:57 From Levi Van Dyke-VOAWW : Reacted to "Sustainable funding ..." with 

10:48:16 From barb. : the 988 phone tree must change!!!!

10:48:26 From joni schwager : Since the fees are woefully adequate, how else do states fully fund?

10:49:12 From Shellie : How can we make funding sustainable for the Warmlines, which helps with the "preventative" measures here?

10:49:12 From Stephanie Pasternak (she/her) : Replying to "Sustainable funding ..."

Ditto - Rep. Orwall you have done an amazing job communicating the need for funding through a fee structure.

10:49:44 From Stephanie Barrios Hepburn : Absolutely, Christy.

10:49:56 From Laura Evans, Vibrant Emotional Health : Replying to "Sustainable funding ..."

Yes! Rep. Orwall and Sen. Dhingra were key to the WA success!

10:50:02 From Jill Smith-MiCAL : can that link be put in the chat?

10:50:12 From Sarah Corcoran, GCS (she/her) : Not this week, thanks, David!

10:50:30 From Sherry Wylie, HCA, DBHR : Can you put the youth piece link in chat?

10:50:54 From Christy Malik--NASMHPD : The recording link is:
<https://www.youtube.com/watch?v=xMfxWLdEEM>

10:51:46 From Christy Malik--NASMHPD : Please feel free to reach out if you have any questions on the youth crisis webinar recording (Christy.Malik@nasmhpd.org)

10:52:39 From Shellie : Thank you Christy, I will be in touch.

10:53:22 From Christy Malik--NASMHPD : Go Laura!

10:53:28 From Rin Koenig : Reacted to "Go Laura!" with ❤️

10:54:37 From Karen Denise Jones : Strong Talk podcast is now live with Ep 1! Listen at <https://strongtalkpod.buzzsprout.com/> and watch the YouTube playlist at <https://www.youtube.com/playlist?list=PLidjbJeaMxnfJkQMT0jfkfagIDYI5V6Iro>

10:55:53 From Laura Evans, Vibrant Emotional Health : Thank you Vic, Tonja for this important space to discuss!

10:57:52 From Stephanie Barrios Hepburn : Thank you, Vic and Tonja.

10:57:58 From Sherry Wylie, HCA, DBHR : Well said Tonja

10:58:02 From Michael Claeys : Well said Tonja!

10:58:04 From Susan Robinson : Reacted to "Thank you Vic, Tonja..." with ❤️

10:59:13 From Paul Galdys, RI International : Thank you Tonja and Vic!

10:59:13 From Karen Denise Jones : See Tonja's story in her Moving America's Soul on Suicide film <https://masofilm.com/fighting-while-wounded/>

10:59:45 From Susan Robinson : Reacted to "Well said Tonja!" with ❤️

11:00:01 From Karen Denise Jones : Join us next week with Dr. Eric Rafla-Yuan on 'We've Been Here Before: History of Emergency Medical Services

11:00:10 From Linda Langford (she/her) : Reacted to "Thank you Tonja and ..." with ❤️

11:00:21 From Karen Denise Jones : Misha Kessler – On your own in university <https://masofilm.com/on-your-own-in-university/>

11:00:36 From Paul Galdys, RI International : Great session. Thank you!

11:00:44 From jtecca : Thank you from Livingston, MT