

09:48:23 From Laura Evans : Hi Sonja, please let us know if you need interpreting service ahead of the start

09:48:40 From Captioner Marissa Goulart :  
<https://www.streamtext.net/player?event=988CrisisJam>

09:48:53 From Captioner Marissa Goulart : This is my third party link to captions.

09:49:15 From Captioner Marissa Goulart : Please share when the meeting starts :)

09:53:40 From Karen Denise Jones : <https://samhsa.gov/find-help/988/partner-toolkit> and click on "Printable Materials"

09:54:12 From Karen Denise Jones : Stickers, Wallet Cards, and more! oh, my!

09:54:14 From Manly Summerfield - MHA-GC : Have they started shipping again? We ordered in September and received an email that they were delayed.

09:55:48 From Manly Summerfield - MHA-GC : Ordered and did not receive.

We did order some posters in July and received them, They are beautiful but we gave them all away.

09:56:06 From Karen Denise Jones : Crisis Jam tees and hats at  
<https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:56:30 From Karen Denise Jones : Want a free one, volunteer for the hotseat! Email  
[karen.jones@riinternational.com](mailto:karen.jones@riinternational.com)

09:56:42 From Meighan Haupt (NASMHPD) (she/her/hers) : The shirts are soft too!

09:56:57 From barb. rainish : can you PLEASE do a poll when the whole group is here to see how many people used 988, and then if it was a good or bad experience???

09:56:58 From Victor Armstrong : Crisis Jam shirts will give you leaner, tighter abs in minutes!

09:59:29 From Laura Evans : My email is [levans@vibrant.org](mailto:levans@vibrant.org)

10:00:38 From Sylvia Feliciano : Can you please put your email in the chat again?

10:01:25 From Amanda Miller : Laura Evans email: [LEvans@vibrant.org](mailto:LEvans@vibrant.org)

10:01:40 From Sylvia Feliciano : Thank you!

10:02:27 From Karen Denise Jones : Next week we'll focus on Emergency Behavioral Health!

10:02:44 From Karen Denise Jones : email [karen.jones@riinternational.com](mailto:karen.jones@riinternational.com) to add your nat'l organization

10:03:28 From Karen Denise Jones : <https://bit.ly/CrisisJamCalendar> - Please download and import the following weekly iCalendar (.ics) files to your calendar system.

10:04:07 From Karen Denise Jones : Sign up the newsletter, recent Crisis Jam highlights and more  
<https://talk.crisisnow.com/learningcommunity/>

10:04:30 From Karen Denise Jones : We keep trying to make AI therapists It's not working.  
<https://www.washingtonpost.com/technology/2023/02/03/ai-mental-health-therapy/>

10:06:03 From Chuck Ingoglia (he/his) : Connecticut Avenue

10:06:07 From Amy Cohen, PhD (APA) : that is awesome!

10:06:49 From Karen Denise Jones : Read Sheree Lowe's #CrisisTalk at See Crisis Talk interview  
September 15, 2020  
<https://talk.crisisnow.com/relying-on-hospital-eds-for-psychiatric-care-how-this-approach-disenfranchises-individuals-in-crisis/>

10:13:11 From Rin Koenig : Live captions can be viewed here:  
<https://www.streamtext.net/player?event=988CrisisJam>

10:15:56 From Stephanie Barrios Hepburn : #CrisisTalk's interview with Eric. Freedom House  
Provides Model for States to Develop Behavioral Health First Responders:  
<https://talk.crisisnow.com/freedom-house-provides-model-for-states-to-develop-behavioral-health-first-responders.>

10:21:43 From Sandra Schneider : see we trained you well

10:21:54 From Sandra Schneider : sorry error

10:22:01 From Moki Macias (she) : It would be helpful to understand current best practices for  
local contracting for ambulance services, and how that can be applied to contracting alternate first  
responders

10:22:26 From barb. rainish : one of the most fascinating presentations. Thank you. Can the  
slides be made available?

10:23:21 From Jessica Westmiller-Chandler Fire Crisis Response : Thank you for this historical  
overview of EMS!

10:23:50 From Karen Denise Jones : Slides and the recording will be available at  
<https://talk.crisisnow.com/learningcommunity/>

10:23:50 From dmigliorino : Are there strides towards having Medicaid allow EMS transport  
individuals to non ED sites such as Crisis Receiving Stabilization Centers

10:24:29 From Melissa Toffolon : Is there a good short video that covers the birth of EMS?

10:24:36 From Dr. Deb Pinals -(She, Her, Hers) : that is so cool that you lived that experience!!!

10:24:49 From kate dahlstrom-NAMI-Grand Traverse : Wow. Who knew??? Much to learn from  
the pioneers.

10:25:10 From Meighan Haupt (NASMHPD) (she/her/hers) : I saw re-runs!

10:25:26 From Victor Armstrong : I remember that show!

10:25:28 From Peter Brown SRC 7190 : I saw the original

10:25:37 From barb. rainish : I loved that show, I still watch reruns:-p

10:26:19 From Moki Macias (she) : Reacted to "Is there a good shor..." with ❤️

10:27:01 From Sandra Schneider : American Sirens

10:27:17 From Dr. Jenn Carson : Can I get Sandra's email?

10:28:05 From Sandra Schneider : it's easy and out there [sschneider@acep.org](mailto:sschneider@acep.org)

10:28:26 From Laura Evans : Yolo County is a valued member of the Lifeline network!

10:28:56 From Eric Rafla-Yuan : Are there strides towards having Medicaid allow EMS transport individuals to non ED sites such as Crisis Receiving Stabilization Centers  
This was feedback we got from our EMS partners and wrote it in the 988 Implementation Act (HR 7116).  
Have not seen it discussed much in other places yet.

10:29:32 From Genna Schofield (NASMHPD) : Re: partnerships with law enforcement, this NASMHPD paper may be of interest - [https://www.nasmhpd.org/sites/default/files/4\\_LawEnforcement-CrisisServices\\_508.pdf](https://www.nasmhpd.org/sites/default/files/4_LawEnforcement-CrisisServices_508.pdf)

10:29:55 From Wayne Lindstrom : Good to see you Karen....congrats on your new role!

10:30:37 From Dr. Deb Pinals -(She, Her, Hers) : Thanks Genna! Yes, that NASMHPD 2021 paper for SAMHSA covers the Freedom House History and some of the information about the federal report and the creation of 911 and what that means for 988. Take a look!

10:31:45 From Stephanie Barrios Hepburn : Here's another piece on the Pittsburgh's Freedom House Ambulance Service, looking at supporting resident-centered crisis responders (interview with Dr. Matthew Edwards): <https://talk.crisisnow.com/the-importance-of-supporting-resident-centered-crisis-responders/>

10:32:18 From Kelly Sterling DBHDD Office of Deaf Services : That is great

10:32:30 From Karen Denise Jones : Future trivia??

10:32:38 From Manly Summerfield - MHA-GC : that's an amazing bit of trivia

10:32:40 From Erica Chestnut-Ramirez, EMPACT-SPC : Reacted to "that's an amazing bi..." with 👍

10:32:49 From Erica Chestnut-Ramirez, EMPACT-SPC : Reacted to "Future trivia??" with 👍

10:32:54 From barb. rainish : I'll sit in the hot seat for that!!

10:33:04 From Dana.Craig : Reacted to "Future trivia??" with 👍

10:33:10 From Amy Cohen, PhD (APA) : Reacted to "I'll sit in the hot ..." with 😅

10:33:28 From Amy Cohen, PhD (APA) : get 'em for Valentine's day

10:34:21 From Amy Cohen, PhD (APA) : we are here to help you, Ruchi!

10:34:25 From Victor Armstrong : Hey Ruchi!

10:34:54 From Stephanie Barrios Hepburn : Thank you so much for the presentation, Dr. Rafla-Yuan!

10:35:05 From Paul's iPhone : Go Ruchi!

10:35:14 From Amy Cohen, PhD (APA) : audience help is coming!

10:35:21 From Michael Claeys : Ruchi ask a friend

10:35:32 From Stephanie Barrios Hepburn : Go Ruchi!

10:35:53 From Sandra Schneider : hint, most of the advances in medicine happen from the battlefield

10:36:02 From Monica Luke (she series) : Reacted to "hint, most of the ad..." with 👍

10:36:04 From Karen Denise Jones : Reacted to "hint, most of the ad..." with 🤔

10:36:04 From Amy Cohen, PhD (APA) : yasssssss!

10:36:15 From Kelly Sterling DBHDD Office of Deaf Services : Reacted to "hint, most of the ad..." with 👍

10:36:17 From Karen Denise Jones : 🤔

10:36:50 From Dr. Deb Pinals -(She, Her, Hers) : You seem so cool!!

10:36:58 From Dr. Deb Pinals -(She, Her, Hers) : the heat is over... :)

10:37:34 From Amy Cohen, PhD (APA) : Go Los Angeles!

10:37:37 From Karen Denise Jones : #CrisisTalk: LA Transitional Housing Has 24/7 Access and No Wrong Door <https://talk.crisisnow.com/los-angeles-transitional-housing-facility-has-24-7-access-and-no-wrong-door/>

10:38:19 From Amy Cohen, PhD (APA) : Better late, then never

10:38:27 From Paul's iPhone : Congratulations on the opening Luana and Ruchi!

10:38:38 From Rin Koenig : Reacted to "Congratulations on t..." with 🍎

10:38:53 From Amy Cohen, PhD (APA) : 176 beds!

10:39:19 From Amanda Miller : I'm blown away by this facility - excellent resource. WO!

10:39:23 From Amanda Miller : WOW!

10:39:27 From barb. rainish : fqha???

10:39:37 From barb. rainish : fqac?

10:39:51 From Dr. Deb Pinals -(She, Her, Hers) : Federally Qualified Health Center (FQHC)

10:39:57 From Laura Evans : Federally Qualified Health Center

10:40:02 From Dr. Jenn Carson : Hello from 686-HELP, the Inland SoCal Crisis Helpline, founded in 1968. I am also an elected board member at the American Association of Suicidology (AAS). I have exciting news, during the 56th AAS Conference in April in Portland, we will be going on a field trip to Lines for Life. Join us! Learn more, here: <https://suicidology.org/aas23/>

10:40:03 From Amy Cohen, PhD (APA) : <https://www.fghc.org/what-is-an-fghc/>

10:40:04 From barb. rainish : thanks!!

10:40:05 From Julie Wilhelm (she/her) : What ages do you serve?

10:40:38 From Eduardo Vega CEO Humannovations he him El : The night shelter model dominates in most of the country.

10:41:00 From Amy Cohen, PhD (APA) : you are NEEDED

10:41:02 From joni schwager : How did you raise funding for this ?

10:41:14 From Laura Brake - KDADS : That is incredible!!!

10:41:26 From barb. rainish : Has anyone been discharged?? To ....housing?

10:41:29 From Victoria Palacio Carr : This is so encouraging! Any advice on how to get this model in other cities?!

10:41:48 From Dana.Craig : Reacted to "hint, most of the ad..." with 👍

10:41:56 From Ashley Fortier, PsyD. - WICHE : What an incredible example of an integrated facility! Great work!

10:42:22 From Eduardo Vega CEO Humannovations he him El : Thank you Luana for your service to our LA community! Its hard to be mentally healthy when you're struggling to survive on the streets.

10:43:36 From Donna Obermeyer, Family Alliance for Mental Health : This is great! Does this function as behavioral health urgent care so that individuals can go there even if they are not houseless?

10:43:45 From Luke Waggoner (he/him), WA HCA : Love all those yes's!

10:44:04 From Liseanne Wick : Such great work!

10:44:07 From barb. rainish : Many people do not realize to survive being homeless/houseless is a FULL TIME job, with overtime. This place seems awesome!!

10:44:15 From Brandon (He/Him) : This is amazing! Such great work and such a great way to get around the barriers

10:47:52 From Eduardo Vega CEO Humannovations he him El : <https://humannov8now.typeform.com/to/RTjOuWFK>

10:48:00 From Moki Macias (she) : Thank you for sharing!

10:48:40 From Eduardo Vega CEO Humannovations he him El : athways to Peer and Lived Experience Integration

in Crisis Services and 988

Co-Learning Colloquium

10:49:13 From Eduardo Vega CEO Humannovations he him El : Pathways to Peer and Lived Experience Integration

in Crisis Services and 988


Co-Learning Colloquium — all are welcome <https://humannov8now.typeform.com/to/RTjOuWFK>

10:49:20 From Matthew Goldman : Read more here:

<https://www.thenationalcouncil.org/resources/quality-measurement-in-crisis-services/>

10:49:45 From Karen Denise Jones : National Council for Mental Wellbeing: Quality Measurement in Crisis Services <https://www.thenationalcouncil.org/resources/quality-measurement-in-crisis-services/>

10:50:45 From Laura Evans : Quality measures are important! We were just speaking on this!

10:50:55 From Rob Clark : Reacted to "Hello from 686-HELP,..." with 

10:51:18 From Laura Evans : Also see the blog post:

<https://www.mhanational.org/blog/designed-fail-measurement-patient-experience>

10:52:22 From Karen Denise Jones : Publications: FOCUS (Volume 21, Issue 1): Emergency Psychiatry: Updates, Future Directions, and Core Concepts

<https://focus.psychiatryonline.org/toc/foc/current>

Hirschtritt ME, Howard CA, Simon GE. Fulfilling the Goals of 988 Through Crisis Stabilization Care. PS 2023;appi.ps.20220503.

<https://ps.psychiatryonline.org/doi/10.1176/appi.ps.20220503>

Fix RL, Bandara S, Fallin MD, Barry CL. Creating Comprehensive Crisis Response Systems: An Opportunity to Build on The Promise of 988. Community Ment Health J 2023;59(2):205–8.

<https://doi.org/10.1007/s10597-022-01017-6>

10:52:32 From Matthew Goldman : FOCUS (Volume 21, Issue 1): Emergency Psychiatry: Updates, Future Directions, and Core Concepts

<https://focus.psychiatryonline.org/toc/foc/current>

10:52:52 From Matthew Goldman : Ah Karen already posted! Thank you

10:53:03 From Lisa Colpe NIMH : NIMH updated the NOSI !

<https://grants.nih.gov/grants/guide/notice-files/NOT-MH-23-140.html>

10:53:18 From Matthew Goldman : Fantastic, thank you Lisa for the updated link!

10:53:21 From Eric Rafla-Yuan : This is great and timely, thanks Dr. Goldman and Dr. Shoyinka.

10:54:31 From Sarah Corcoran, GCS (she/her) : <https://www.whitehouse.gov/briefing-room/statements-releases/2023/02/07/fact-sheet-in-state-of-the-union-president-biden-to-outline-vision-to-advance-progress-on-unity-agenda-in-year-ahead/>

10:54:56 From Jennie Harvell : Dr. Palmieri, what is known about the cause(s) of the security breach?

10:54:58 From Karen Larsen CEO, Steinberg Institute (she/her) : Replying to "Good to see you Kare..."

Hi Wayne! I hope you're well. So nice to see your name

10:56:07 From kate dahlstrom-NAMI-Grand Traverse : Do any other states beside CA have a state millionaire's tax to fund BH?

10:56:13 From Eduardo Vega CEO Humannovations he him El : Thanks for the shout Richard. Great to see you !

10:57:19 From Sosunmolu Shoyinka MD, MBA : Thank you Karen for sharing the link.

10:58:59 From Sosunmolu Shoyinka MD, MBA : The report also speaks to measuring equity in crisis services.

10:59:24 From Rob Clark : This is the way

10:59:31 From Rep Tina Orwall : YES!! Behavioral health and fire/EMS are key partners for rapid response!!

10:59:39 From Rob Clark : Reacted to "YES!! Behavioral he..." with 👍

11:00:14 From Genna Schofield (NASMHPD) : If you'd like to receive regular updates from NASMHPD, sign up for our newsletter here: <http://eepurl.com/hnyJJ5>

11:00:55 From Karen Denise Jones : Join us next week to talk about our Emergency BH services