

09:57:19 From Kristen Ellis, LMFT : Buy your Crisis Jam tees at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

Want a free shirt? Volunteer for the hotseat by emailing karen.jones@riinternational.com

10:01:42 From Kristen Ellis, LMFT : <https://www.youtube.com/user/davidcovington/featured>

10:02:32 From Kristen Ellis, LMFT : Please download and import the following weekly iCalendar (.ics) files to your calendar system:
<https://bit.ly/CrisisJamCalendar>

10:03:33 From Kristen Ellis, LMFT : Your one-stop to sign-up for the weekly newsletter, see prior recordings and all materials shared in the 100+ episodes, and check out what's coming next time!
<https://talk.crisisnow.com/learningcommunity/>

10:04:31 From Kristen Ellis, LMFT : Language, cultural barriers pose a challenge for Nevada's 988 system. <https://www.nevadacurrent.com/blog/language-cultural-barriers-pose-a-challenge-for-nevadas-988-system/>

10:05:41 From Kristen Ellis, LMFT : What Kristin Chenoweth is doing in a Super Bowl ad for Oklahoma's 988 hotline <https://www.yahoo.com/now/kristin-chenoweth-doing-super-bowl-150048543.html>

10:05:46 From Kristie Brooks : Yay Oklahoma!

10:06:08 From Kristen Ellis, LMFT : See the ad on YouTube at: <https://youtu.be/WDO9ICKAb1Q>

10:06:59 From Aaron J. Walker, NASMHPD : Wow that's great!

10:07:04 From Amy Brinkley (NASMHPD) : Love it.

10:07:06 From Stephanie Barrios Hepburn : So good!

10:07:10 From Victoria Peña (NASMHPD) : Love it!

10:07:17 From Monica Luke (she series) : that's great

10:07:21 From Molly, 988 R&E (she/they) : I'm cracking up. What a commercial!!

10:07:26 From Amy Brinkley (NASMHPD) : Reacted to "I'm cracking up. Wha..." with 😂

10:07:37 From Susan McLaughlin, she/her : Love it!

10:07:42 From Dr. Jenn Carson : I am a board member at the American Association of Suicidology. I wanted to share that we will be doing a field trip to Lines for Life/ YouthLine at the 2023 AAS Conference in Portland (April 19-22). Join us:
<https://www.theeventregistration.com/aas23/2650799>

10:08:01 From Mary Giliberti- Mental Health America : Did OK see an increase in 988 calls after the commercial ran?

10:08:12 From Amy Brinkley (NASMHPD) : Replying to "Did OK see an increa..."

Great question!

10:08:18 From Lisa St. George : A mental health commercial made me laugh!! that is fantastic. It is unforgettable!!

10:08:20 From Molly, 988 R&E (she/they) : Replying to "Did OK see an increa..."

Ooh would love to know

10:11:04 From Karen Denise Jones : please feel free to post your comments or questions on today's talk in the chat

10:11:50 From Amy Brinkley (NASMHPD) : Heartbreaking.

10:13:10 From Tenasha Hildebrand : I hear so often the community wondering what's changed so much for our young folks that we're seeing this. Great topic to be discussing- thank you.

10:16:19 From Susan McLaughlin, she/her : Do you know if anyone is looking at these data for college age students? I worry they are getting lost by being rolled up with all adults and I am observing significant increases in suicide thoughts/rates in this population as well

10:16:38 From Amy Brinkley (NASMHPD) : Reacted to "Do you know if anyone..." with ❤️

10:16:44 From Kristen Ellis, LMFT : CDC Publications:

<https://www.cdc.gov/mmwr/volumes/72/wr/pdfs/mm7206a4-H.pdf>

https://www.cdc.gov/healthyouth/data/yrbs/pdf/YRBS_Data-Summary-Trends_Report2023_508.pdf

10:17:25 From Ashley Fortier, PsyD - WICHE : Reacted to "Do you know if anyone..." with ❤️

10:18:00 From Lisa St. George : Reacted to "Do you know if anyone..." with ❤️

10:18:02 From Monica Luke (she series) : Does SAMHSA recommend that states have a similar coordinating office with local HHS agencies?

10:19:09 From Molly, 988 R&E (she/they) : Reacted to "Do you know if anyone..." with ❤️

10:20:27 From Betsy Hammar, Idaho Suicide Prevention Program : Interesting podcast from Dec. 2022 on NPR Fresh Air, <https://www.npr.org/2022/12/19/1144124269/the-teen-mental-health-crisis> - interview with the New York Times' Matt Richtel, who spent nearly two years reporting on the crisis — speaking with troubled teens and their parents, psychiatrists, primary care physicians, therapists and researchers. His series of articles on the issue is titled The Inner Pandemic.

10:20:44 From Elizabeth Sinclair Hancq : Reacted to "Interesting podcast ..." with 👍

10:21:10 From Javy Passalacqua : Reacted to "Interesting podcast ..." with 👍

10:22:35 From Monica Luke (she series) : Are we tracking how much of that emergency dispatch is involuntary (i.e. the person does not supply their location)?

10:22:55 From Amy Brinkley (NASMHPD) : Replying to "Are we tracking how ..."

great question.

10:23:46 From Adam L Scheffler : Quality Measurement in Crisis Services (Jan 17, 2023) - https://www.thenationalcouncil.org/wp-content/uploads/2023/01/23.01.13_Quality-Measurement-in-Crisis-Services.pdf

10:24:16 From Richard McKeon : Yes we do track voluntary vs involuntary and its about half and half. Also the majority are suicide attempts in progress

10:24:38 From Amy Brinkley (NASMHPD) : Reacted to "Yes we do track volu..." with 👍

10:24:47 From Kristen Ellis, LMFT : <https://www.samhsa.gov/find-help/988/partner-toolkit> click on "Printable Materials"

10:25:03 From Monica Luke (she series) : Replying to "Yes we do track volu..."

thank you!

10:25:28 From Lisa St. George : I would love a deeper dive in a webinar or something about this information. So important!

10:25:37 From Amy Brinkley (NASMHPD) : Reacted to "I would love a deepe..." with ❤️

10:25:47 From Christy Malik : Reacted to "I would love a deepe..." with 👍

10:25:58 From Angela Roberts : Is state-specific data for LGBTQ contacts going to be made available to states?

10:26:18 From Zalman Abraham, The Wellness Institute : Anecdotally, clinicians who specialize in suicidality are saying that since the launch they are seeing a significant increase in 911 dispatches from their clients who call the lifeline to the point that some have become hesitant to send clients to 988.

10:26:41 From Lisa St. George : Reacted to "Is state-specific da..." with ❤️

10:26:55 From Richard McKeon : The 18-24 age group is certainly an area of concern, and we do look carefully at that data. Also the 18-24 age group are now able to be served both in SAMHSA's youth and adult suicide prevention grants (thanks to expanded eligibility contained in the recently passed omnibus)

10:27:07 From Dr. Jenn Carson : Are we working on 211 / 988 coordination?

10:27:29 From Michael Claeys : We continue to have unresolved differences between our answer rates and what Vibrant reports. I am wondering if this is unique to our call center?

10:27:37 From Susan McLaughlin, she/her : Reacted to "The 18-24 age group ..." with ❤️

10:27:44 From Javy Passalacqua : Replying to "Anecdotally, clinici..."

Do these anecdotes span nationwide or is there a specific state/region where this is the case?

10:28:01 From Zalman Abraham, The Wellness Institute : Do we know that dispatches are down among high risk groups, or is it just that the pool of individuals calling is now much larger and includes more people at lower risk?

10:28:09 From Paul Galdys, RI International : Love seeing SAMHSA's efforts to advance crisis care throughout the nation. Thank you John, Richard and team SAMHSA!

10:28:13 From Zalman Abraham, The Wellness Institute : Replying to "Anecdotally, clinici..."

specifically from NY and Florida

10:28:24 From Danielle Bolduc, MADPH (she/her) : Replying to "We continue to have ..."

We are experiencing the same with our ACD based centers.

10:28:53 From Betsy Hammar, Idaho Suicide Prevention Program : Reacted to "The 18-24 age group ..." with 👍

10:29:27 From Mary Jean Weston : Replying to "We continue to have ..."

We see this in NJ as well.

10:29:28 From Betsy Hammar, Idaho Suicide Prevention Program : Reacted to "Love seeing SAMHSA's..." with 🍷

10:29:43 From Monica Luke (she series) : Replying to "Anecdotally, clinici..."

We need a national conversation around this chilling effect and the use of geolocation - of course we want better call routing, but getting the dispatchable location can be made separate

10:29:44 From Wayne Lindstrom : What about the system alignment issues that continue to serve as serious barriers to crisis response system implementation?

10:29:49 From Angela Roberts : Replying to "We continue to have ..."

KY is seeing this as well.

10:30:14 From CW Tillman : Lived experience has to be included in staff and leadership positions as well - not only in advisory roles.

10:30:19 From Jill Smith-MiCAL : Replying to "We continue to have ..."

It is improving but yes, we have issues too in Michigan

10:30:20 From Mary Giliberti- Mental Health America : Can you speak to any coordination efforts with CDC or other agencies to prevent crisis and is any information gathered to determine why people are coming into crisis, especially for at risk communities, and how to get upstream from that in quality improvement efforts and with the data we are gathering? Are there prevention of crisis planning efforts at the state or federal levels? I am struck by the fact that when people with asthma go into ERs, the focus is how to improve engagement and access to care to avoid the emergency.

10:31:44 From Dr. Jenn Carson : I am a childhood attempt survivor. Thank you for this CW Tillman: "Lived experience has to be included in staff and leadership positions as well - not only in advisory roles."

10:32:11 From Monica Luke (she series) : Are we tracking any 988 data for folks calling for reasons other than suicide? There are many other types of BH crisis, but I'm particularly thinking about episodes with psychosis, homeless folks being agitated on the street etc

10:32:39 From Susie [수지] Reece She | Her | Hers : I could not agree more. Meaningful engagement that spans the spectrum of opportunities.

10:32:42 From Donna Obermeyer, Family Alliance for Mental Health : Thanks for bringing that up. How about behavioral health urgent care.

10:32:47 From Victoria Waugh-Reed, SPRC : Reacted to "Lived experience has..." with ❤️

10:32:49 From Wendy White Tiegreen - GA DBHDD : Reacted to "I am a childhood att..." with ❤️

10:32:57 From Valerie Silecchia (she/her) Vibrant Policy Coordinator : Reacted to "I am a childhood att..." with ❤️

10:34:28 From Kelly Sterling : Dr. Palmieri, Are there any updates regarding the 988 videophone for the Deaf Community?

10:34:30 From Michelle Nunemaker - Nebraska : Replying to "We continue to have ..."

Same in NE, we are working with Vibrant though to try and find out where the discrepancies are coming from.

10:34:42 From Richard McKeon : Under a requirement in a Presidential Executive Order we are examining how evidence based suicide prevention including screening, safety planning and follow up in Emergency Departments, Urgent Care Centers, and in emergency transport

10:34:54 From Luke Waggoner (he/him), WA HCA : Replying to "We continue to have ..."

I've heard the same in WA.

10:35:24 From Cheri Skelding : Colorado has significant data discrepancies as well.

10:35:24 From Kyle Kinney : Reacted to "Same in NE, we are w..." with 🤔

10:35:32 From Paul Galdys, RI International : Thank you Brian!

10:35:32 From Kana Enomoto : I'm here!

10:35:57 From Betsy Hammar, Idaho Suicide Prevention Program : Replying to "We continue to have ..."

@Michelle Nunemaker - Nebraska Idaho works closely with their grant officer to understand discrepancies.

10:36:01 From Makenzie Bayless NJ DMHAS : Reacted to "Dr. Palmieri, Are th..." with ❤️

10:36:09 From Dana.Craig : Reacted to "Dr. Palmieri, Are th..." with ❤️

10:36:14 From Cheri Skelding : Replying to "We continue to have ..."

Colorado too!

10:36:15 From Makenzie Bayless NJ DMHAS : Replying to "Dr. Palmieri, Are th..."

Second this question!

10:37:24 From Kelly Sterling : Reacted to "Second this question..." with 🙌

10:37:34 From John Palmieri : yes we are aware of the data variances and working closely with Vibrant and states/territories to address and resolve these

10:37:47 From Dana.Craig : Replying to "Dr. Palmieri, Are th..."

Ditto- I would be interested in knowing if there is any update on this

10:37:49 From Adam L Scheffler : @Mary Giliberti, this is a key point. How are crisis services integrated into a more functional behavioral health continuum?

10:37:54 From John Palmieri : Videophone implementation still scheduled for implementation later this year

10:38:02 From Richard McKeon : We are working to improve and strengthen our ongoing data streams for imminent risk callers but we are not seeing significant increase in the % use of emergency interventions

10:38:25 From Dana.Craig : Reacted to "Videophone implement..." with 🍌

10:38:30 From Kelly Sterling : Reacted to "Videophone implement..." with 👍

10:38:46 From Danielle Bolduc, MADPH (she/her) : Reacted to "Videophone implement..." with 👍

10:38:46 From Kelly Sterling : Reacted to "Ditto- I would be in..." with 🍌

10:39:22 From Dana.Craig : Replying to "Videophone implement..."

Fiscal year or calendar year?

10:39:37 From Kristen Ellis, LMFT : <https://www.samhsa.gov/find-help/988/partner-toolkit> and click on "Printable Materials"

10:40:04 From Liz Wixson, MITRE : Thanks so much John and Brian! Really great info to hear.

10:40:13 From Kristen Ellis, LMFT : Buy your Crisis Jam tees at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

Want a free shirt? Volunteer for the hotseat by emailing karen.jones@riinternational.com

10:40:13 From Monica Luke (she series) : Love my new 988 Sweatshirt!

10:40:38 From Zalman Abraham, The Wellness Institute : Replying to "We are working to im..."

I'm wonder if this % remains true when isolating a segment of individuals with a history of suicidality

10:40:51 From Richard McKeon : For issues regarding any data discrepancies on answer rates, please contact James.wright@samhsa.hhs.gov

10:41:49 From Adam L Scheffler : <https://www.samhsa.gov/about-us/who-we-are/leadership/biographies/john-palmieri>

10:41:56 From Richard McKeon : Replying to "We are working to im..."

We don't have that level of data but it is a very important question

10:42:07 From John Palmieri : I believe end of FY but can confirm if you contact me

10:42:41 From Kelly Sterling : Replying to "I believe end of FY ..."

Is this regarding the videophone timeline?

- 10:43:02 From Kristen Ellis, LMFT : <https://www.beckershospitalreview.com/rankings-and-ratings/hospitals-with-the-most-er-visits-in-2019.html>
- 10:43:06 From Devon McClurken : wow
- 10:43:16 From Monica Luke (she series) : No way! I'm in Boston and that surprises me
- 10:43:39 From Zalman Abraham, The Wellness Institute : Reacted to "We don't have that I..." with 👍
- 10:43:50 From Karen Denise Jones : Thank you, Shelley!
- 10:43:54 From Paul Galdys, RI International : Great work Shelley... Boston is right behind Cape Fear!
- 10:45:13 From Dana.Craig : Replying to "I believe end of FY ..."

ok, I will send you an email - email address?

- 10:45:43 From Shelley Curran - Mercy Care : Thanks Paul and Karen. Your support helped to keep Kristin off my back 😊
- 10:46:10 From John Palmieri : yes videophone. john.palmieri@samhsa.hhs.gov
- 10:46:20 From Kelly Sterling : Reacted to "yes videophone. john..." with 👍
- 10:46:57 From Dana.Craig : Reacted to "yes videophone. john..." with 👍
- 10:48:44 From Howard D. Trachtman WARMLINE.ORG he series : power of peer support can help www.warmline.org hdt@mbrlc.org 781 642 0368
- 10:48:54 From Zalman Abraham, The Wellness Institute : Thank you!
- 10:49:17 From Paul Galdys, RI International : CIT International posted their thoughts on co-responder work in this linked one-pager: <https://www.citinternational.org/resources/Documents/Position%20Papers/CIT%20Int%20Embedded%20Co-response%20Position%20Paper.pdf>
- 10:49:27 From Christy Malik : Go Amy!
- 10:51:07 From Meighan Haupt (NASMHPD)(she/her/hers) : Reacted to "Go Amy!" with ❤️
- 10:51:09 From Lisa St. George : Thanks Amy!!!
- 10:51:25 From Stephanie Barrios Hepburn : Thank you, Amy.
- 10:51:33 From Wendy White Tiegreen - GA DBHDD : Amy and Justin: Thank You for doing this work!

10:51:54 From Ed : Veterans Affairs VCL

10:52:08 From Ted Lutterman (NRI) : The Peer Report Amy was mentioning is at:
https://www.nri-inc.org/media/4dzhgyv1/peer-specialists_final.pdf

10:52:30 From Kristen Ellis, LMFT : <https://talk.crisisnow.com/a-new-podcast-on-racism-mental-health-and-the-importance-of-tough-conversations/>

10:53:06 From Amy Brinkley (NASMHPD) : Reacted to "Go Amy!" with ❤️

10:53:15 From Amy Brinkley (NASMHPD) : Reacted to " Thanks Amy!!!" with ❤️

10:53:18 From Amy Brinkley (NASMHPD) : Reacted to "Thank you, Amy." with ❤️

10:53:22 From Amy Brinkley (NASMHPD) : Reacted to "Amy and Justin: Tha..." with ❤️

10:53:34 From Amy Brinkley (NASMHPD) : Replying to "The Peer Report Amy ..."

Thank you Ted!

10:54:45 From Susie [수지] Reece She | Her | Hers : Thank you once again, Vic.

10:55:07 From Babra Chakanyuka : thank you so much

10:55:09 From Monica Luke (she series) : Thanks, Victor, that's why we need to think about additional guardrails to sending police without permission

10:55:46 From Dr. Jenn Carson : In communities without funding for mental health urgent care (crisis stabilization unit) and crisis mobile units, mental health will not be de-coupled from law enforcement : (

10:55:49 From Ed : Absolutely awesome JAM session today. Thank you all. Praying 🙏❤️

10:56:01 From CynthiaV @ L4L (She) : Agreed, there has been some messaging (intentional and unintentional) that "988 is the mental health 911" and that actually is counterproductive to perceptions in the black community.

10:56:13 From Susie [수지] Reece She | Her | Hers : Yes, it very much is.

10:56:24 From John Palmieri : agree completely

10:56:25 From Monica Luke (she series) : Replying to "Agreed, there has be..."

and the peer community

10:57:00 From Dr. Jenn Carson : Yes, Monica! and peer support services!

10:57:08 From Adam L Scheffler : NACo Commission on Mental Health and Wellbeing -
<https://www.naco.org/resources/signature-projects/naco-commission-mental-health-and-wellbeing>

10:57:12 From Joshua Gran : Thank you so much Victor. I really appreciate the work you're doing.

10:57:29 From Kristen Ellis, LMFT : 🎧 Strong Talk Podcast:

<https://strongtalkpod.buzzsprout.com/>

OR wherever you get your podcasts.

10:58:39 From Stephanie Barrios Hepburn : 100%, Vic.

10:58:46 From Barri Faucett : 100%

10:58:47 From Susan McLaughlin, she/her : Thank you Vic for your wise words and important conversations.

10:58:54 From Dana.Craig : 100%

10:59:51 From Miguel Serricchio : My first Jam. This was fantastic!! Thank you and I look forward to participating in future Jams.

10:59:57 From Adam L Scheffler :

https://www.naco.org/sites/default/files/documents/Behavioral_Health_1pager_final.pdf

11:00:03 From Betsy Hammar, Idaho Suicide Prevention Program : Yes, tear down the levies!

11:00:18 From Paul Galdys, RI International : Thank you Vic!

11:00:21 From Lisa St. George : Powerful Vic, so powerful!!!

11:00:47 From Amy Brinkley (NASMHPD) : Reacted to "Powerful Vic, so pow..." with ❤️