

## 988 Crisis Jam – Ep 118 – March 15, 2023 – Chat Transcript

- 09:00:05 From Karen Denise Jones to Everyone: Auto captions are available by clicking "Show Captions". Live captions are at <https://www.streamtext.net/player?event=988CrisisJam>
- 09:01:08 From Kristen Ellis, LMFT - RI to Everyone: [https://youtube.com/playlist?list=PLidjbJeaMxndwT16YI8HU3avj\\_4SHRjKG](https://youtube.com/playlist?list=PLidjbJeaMxndwT16YI8HU3avj_4SHRjKG) 81 hours, several hundred presenters and participants
- 09:01:13 From Karen Denise Jones to Everyone: Is your national org NOT listed? Email me! [karen.jones@riinternational.com](mailto:karen.jones@riinternational.com)
- 09:01:31 From Kristen Ellis, LMFT - RI to Everyone: <https://bit.ly/CrisisJamCalendar> - Please download and import the weekly iCalendar (.ics) files to your calendar system.
- 09:01:48 From Kristen Ellis, LMFT - RI to Everyone: All of our learning materials are available here: <https://talk.crisisnow.com/learningcommunity/>
- 09:02:40 From Kristen Ellis, LMFT - RI to Everyone: Teen MH Crisis: <https://www.hmpgloballearningnetwork.com/site/bhe/perspectives/report-demonstrates-urgency-addressing-teen-mental-health-crisis>
- 09:03:04 From Kristen Ellis, LMFT - RI to Everyone: CSG Justice Center: <https://csgjusticecenter.org/2023/03/07/federal-agencies-convene-law-enforcement-and-behavioral-health-leaders-to-discuss-shared-opportunity-of-988/>
- 09:03:30 From Kristen Ellis, LMFT - RI to Everyone: NACO <https://www.naco.org/resources/county-funding-opportunities-support-community-members-experiencing-behavioral-health>
- 09:04:01 From Kristen Ellis, LMFT - RI to Everyone: NY Times: <https://www.nytimes.com/2023/03/13/nyregion/nj-police-shooting-najee-seabrooks.html>
- 09:04:11 From Edita Fuentes to Everyone: Greetings everyone from Edita Fuentes of Nueces County Mental Health Programs (Admin Asst/ Community Development) and volunteer with NAMI GCC (Secretary + Public Policy Representative) in Corpus Christi, TX!
- 09:05:23 From Kristen Ellis, LMFT - RI to Everyone: Replying to "Greetings everyone f..." Hi Edita! Welcome!
- 09:05:26 From Ted Lutterman (NRI) to Everyone: Next Tuesday (March 21), NASMHPD and NRI are hosting a webinar featuring Oklahoma on "Innovative Uses of Technology in Crisis Response, Service Coordination and Transport Alternatives to Better Serve Individuals Experiencing Mental Health Crisis" March 21, 2023 2:30-4:00 p.m. ET Meeting Registration - [https://us06web.zoom.us/meeting/register/tZcucOGopjMsGNBrwim30i6hFnJHGI8XF\\_uF](https://us06web.zoom.us/meeting/register/tZcucOGopjMsGNBrwim30i6hFnJHGI8XF_uF)

09:06:00 From Kristen Ellis, LMFT - RI to Everyone: Quote:  
<https://www.youtube.com/watch?v=QY6YbfOVBo&t=53s>

09:06:29 From Kristen Ellis, LMFT - RI to Everyone: Ron Bruno Crisis Talk:  
<https://talk.crisisnow.com/the-misunderstanding-of-the-crisis-intervention-team-program/>

09:12:42 From Howard D. Trachtman W396ARMLINE.ORG he series to Everyone: nice mention of warmlines [www.warmline.org](http://www.warmline.org) [hdt@mbrlc.org](mailto:hdt@mbrlc.org) 781 642 0368

09:13:14 From Karen Denise Jones to Everyone: Ron Bruno on #CrisisTalk: Mental Health Shouldn't Come in a Police Car <https://talk.crisisnow.com/mental-health-care-shouldnt-come-in-a-police-car/>

09:13:20 From CW Tillman to Everyone: There is a huge gap in how individuals with a mental health crisis that are employed in public safety jobs are treated by law enforcement as opposed to the general public. Standard Operating Procedures are relaxed and expanded efforts to protect privacy and confidentiality of individuals are just two ways that the response is different. When EMS were responding to my residence when I was suicidal, they called dispatch on the phone to protect my privacy as a 911 official in the county.

09:14:53 From David Covington to Everyone: Why doesn't CIT International promote the embedded co-responder model? <https://bit.ly/MobileCommunityResponse>

09:15:07 From Melissa McKee to Everyone: Reacted to "Why doesn't CIT Inte..." with 👍

09:15:11 From Laura Evans to Everyone: Reacted to "Why doesn't CIT Inte..." with ❤️

09:16:38 From Monica Luke (she series) to Everyone: Reacted to "nice mention of warm..." with 👍

09:16:44 From David Covington to Everyone: I first heard Ron share this foundational philosophy about five years ago... simple but so profound and impactful for the person in crisis... law enforcement is used only if there's an explicit threat to public safety or overt criminal activity... and hospitals are only used if there's a clear physical health medical emergency

09:17:36 From Sabrina Taylor to Everyone: Hi David! CIT International is not against embedded co-responders per-se, but we like to point out that you are still using criminal justice infrastructure vs creating stand alone health infrastructure

09:17:56 From Gayle Giese, NAMI Florida to Everyone: Reacted to "Hi David! CIT Intern..." with 👍

09:17:57 From David Covington to Everyone: Well said Sabrina!

09:18:10 From Sabrina Taylor to Everyone: Thank you my friend!

09:18:41 From Melissa McKee to Everyone: Reacted to "Hi David! CIT Intern..." with 👍

09:18:42 From Madonna Greer to Everyone: Agree

09:18:45 From Kristen Ellis, LMFT - RI to Everyone: [www.CRPTinc.org](http://www.CRPTinc.org) [admin@CRPTinc.org](mailto:admin@CRPTinc.org)

09:19:00 From Donna Obermeyer, Family Alliance for Mental Health to Everyone: Thanks for talking about options other than hospital emergency departments!

09:19:07 From Monica Luke (she series) to Everyone: This graphic of the purposes of each of these pieces and where & how they need to connect is very helpful. Thank you, Ron

09:19:57 From Karen Denise Jones to Everyone: Recording and materials from today's Crisis Jam will be available at <https://talk.crisisnow.com/learningcommunity/>

09:20:03 From Madonna Greer to Everyone: This graph can be found in the CIT International Best Practice Guide.

09:20:15 From Casey Darling-Horan (York/Adams MH/IDD) to Everyone: Is there an opinion on using co-responders as a opening attempt? We had more investment in criminal justice system initially and used their infrastructure because we had challenges. Could we be setting up an unintentional barrier or is it still possible to increase the health infrastructure?

09:21:04 From Ari Blum to Everyone: I really appreciate that Co-Responder models, where fiscally supported, are considered a best and effective practice

09:21:36 From Amin Shariff to Everyone: Reacted to "I first heard Ron sh..." with 👍

09:22:00 From Amin Shariff to Everyone: Reacted to "Hi David! CIT Intern..." with 👍

09:22:26 From Sabrina Taylor to Everyone: Hi Casey, it could go either way. There are many benefits to a co-responder model and every community is different. You have to do what works for you, just don't lose sight of your ultimate goal, to divert away from the criminal justice system all together

09:22:49 From Casey Darling-Horan (York/Adams MH/IDD) to Everyone: Reacted to "Hi Casey, it could g..." with 👍

09:22:50 From Melissa McKee to Everyone: Reacted to "Hi Casey, it could g..." with 👍

09:23:01 From Madonna Greer to Everyone: Reacted to "Hi Casey, it could g..." with 👍

09:23:02 From Monica Luke (she series) to Everyone: Reacted to "Hi Casey, it could g..." with 👍

09:23:03 From Ashley-Laren to Everyone: Reacted to "Hi Casey, it could g..." with 👍

09:23:31 From Amin Shariff to Everyone: Reacted to "Hi Casey, it could g..." with 👍

09:25:04 From Joshua Gran to Everyone: I HIGHLY recommend CIT International's Guide to Best Practices in Mental Health Crisis Response. It's a phenomenal resource

09:25:23 From Madonna Greer to Everyone: Reacted to "I HIGHLY recommend C..." with 👍

09:25:28 From Dan Abreu to Everyone: Great; quote Don

- 09:25:34 From Sabrina Taylor to Everyone: Reacted to "This graph can be ..." with ❤️
- 09:25:38 From Joshua Gran to Everyone: <https://www.citinternational.org/bestpracticeguide>
- 09:25:41 From Sabrina Taylor to Everyone: Reacted to "I HIGHLY recommend..." with ❤️
- 09:25:44 From Dan Abreu to Everyone: Training in the context of system reform...
- 09:25:50 From Sabrina Taylor to Everyone: Reacted to "Great; quote Don" with 🙌
- 09:25:56 From Sabrina Taylor to Everyone: Reacted to "https://www.citint..." with ❤️
- 09:25:59 From Madonna Greer to Everyone: Reacted to "https://www.citinter..." with ❤️
- 09:26:06 From Sabrina Taylor to Everyone: Reacted to "Training in the co..." with 👍
- 09:26:08 From Madonna Greer to Everyone: Reacted to "Great; quote Don" with 👍
- 09:26:20 From Casey Darling-Horan (York/Adams MH/IDD) to Everyone: Reacted to "https://www.citinter..." with 👍
- 09:26:41 From Don Kamin to Everyone: Reacted to "Training in the cont..." with 👍
- 09:28:34 From Suzanne Bancale Family to Family Montana to Everyone: As a mom, I have difficult history of Police responding to my son being aggressive- he has multiple diagnosis, including autism and mental health. I am a HUGE proponent of having Mental Health responders for people like my son!! I now have great PTSD when meeting police- even a dear friend. When he is in uniform- I can not talk!!
- 09:29:04 From Cheri Skelding to Everyone: What feels so key is getting buy in from Law Enforcement. Even some of the best advocates still perpetuate that people in crisis are dangerous. Research/stats don't seem to matter. If there is ONE example of a "bad outcome" because police weren't there...the conversations stops. Regardless of how many other "bad outcomes" we see with LE there. Its a frustrating conversation. But, if LE feels they are THE MOST responsible for safety, getting them to engage with other systems has been challenging.
- 09:30:02 From madysong to Everyone: 👍 agree Cheri
- 09:30:12 From David Covington to Everyone: Great point Cheri! Trust is built by a dedicated behavioral health crisis response that's equipped and responsive to people with higher level needs... police have become amazing partners in Arizona where the investments have been made over the past 20 years
- 09:30:16 From Suzanne Bancale Family to Family Montana to Everyone: I would love to see people with Lived Experience and skills, to be trained as Crisis Support
- 09:30:17 From Amin Shariff to Everyone: Reacted to "What feels so key is..." with 👍
- 09:30:28 From CW Tillman to Everyone: Reacted to "I would love to see ..." with ❤️

09:30:34 From Madonna Greer to Everyone: Reacted to "Great point Cheri! T..." with 👍

09:30:41 From Amin Shariff to Everyone: Reacted to "Great point Cheri! T..." with 👍

09:30:46 From David Covington to Everyone: Just terrific comments Dr. Watson- thank you!

09:30:48 From Ashley-Laren to Everyone: Reacted to "I would love to see ..." with ❤️

09:30:51 From Monica Luke (she series) to Everyone: That would be so terrific, Amy - we need to have the training for the role, not ask people to do work they aren't trained for

09:30:51 From Jennifer Sabin (NH SOR) to Everyone: yes!

09:30:52 From Madonna Greer to Everyone: Reacted to "I would love to see ..." with ❤️

09:31:00 From Kristen Benson to Everyone: Yes!

09:31:04 From Betsy Hammar, Idaho Suicide Prevention Program to Everyone: Reacted to "Great point Cheri! T..." with 🙌

09:31:10 From Jennifer Sabin (NH SOR) to Everyone: MSWs don't even have training in suicidality, generally

09:31:18 From David Covington to Everyone: Reacted to "MSWs don't even have..." with 👍

09:31:20 From Danielle Bolduc, MADPH (she/her) to Everyone: Reacted to "MSWs don't even have..." with 👍

09:31:21 From Tina Field (she/her) to Everyone: Reacted to "MSWs don't even have..." with 👍

09:31:27 From Amanda Miller to Everyone: Another key concern is liability. What are the risk associated with 911 diversion.

09:31:29 From Claire Wang to Everyone: Isn't the training and education level of the mobile team part of the Medicaid requirements to be reimbursable?

09:31:33 From Sally Fouché (she/her) to Everyone: Ron Bruno and Amy Watson you are AMAZING!!!! So grateful for how you have led on these issues. You are making a HUGE difference!

09:31:38 From Chauna Brocht to Everyone: Reacted to "As a mom, I have dif..." with ❤️

09:31:41 From Jennifer Sabin (NH SOR) to Everyone: Reacted to "Ron Bruno and Amy Wa..." with 👍

09:31:54 From Suzanne Rabideau to Everyone: Aligned to Amy's comments about who can be on a mobile team combined with earlier comments on financing, federal gov't supporting states to add or expend mobile crisis Medicaid benefit and the feds support this by paying 85%. All states could be using this approach. Feds also encouraging use of peers on mobile crisis teams.

09:31:56 From Chauna Brocht to Everyone: Reacted to "MSWs don't even have..." with 👍

09:31:57 From Tenasha Hildebrand to Everyone: Ron, Don, and Amy- really great to hear all that you have to share, thank you!

09:32:02 From Todd Fellegly to Everyone: Peer to peer is so important.

09:32:04 From madysong to Everyone: Amanda, my colleague and I have run into that concern with LE - the liability

09:32:12 From Donna Obermeyer, Family Alliance for Mental Health to Everyone: For my family law enforcement response has been helpful. Mental health response has not been reliable and can carry risk of detainment and a distressing time spent in the hospital ED.

09:32:15 From Angela Shamblin, Crisis Text Line to Everyone: Reacted to "Another key concern ..." with 👍

09:32:17 From Kristen Ellis, LMFT - RI to Everyone: [samhsa.gov/find-help/988/partner-toolkit](https://samhsa.gov/find-help/988/partner-toolkit) and click on "Printable Materials

09:32:29 From Stephanie Pasternak (she/her) to Everyone: Dr. Watson wrote a great piece in Health Affairs on the crisis response workforce:  
<https://www.healthaffairs.org/doi/10.1377/forefront.20210903.856934/full/>

09:32:33 From Joshua Gran to Everyone: Thank you Don and Amy. Great work always

09:32:39 From Kristen Ellis, LMFT - RI to Everyone: Get your 988 Crisis Jam swag here OR volunteer for the HOT SEAT! <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:32:41 From Elizabeth Sinclair Hancq to Everyone: Reacted to "Dr. Watson wrote a g..." with 👍

09:32:45 From Dean Carson (OHA) to Everyone: Does SAMHSA have any updates on ETA for ordered materials and how the backup is going?

09:32:46 From Karen Denise Jones to Everyone: Volunteer for the hotseat by emailing me and getting a free shirt! [karen.jones@riinternational.com](mailto:karen.jones@riinternational.com)

09:32:55 From Sharon Price NCDHH to Everyone: Reacted to "I would love to see ..." with ❤️

09:33:01 From Suzanne Bancale Family to Family Montana to Everyone: Ladie's T-shirts run small

09:33:09 From Manly Summerfield - MHA-GC to Everyone: Would love an update on Samhsas backordered materials

09:33:21 From Casey Darling-Horan (York/Adams MH/IDD) to Everyone: Reacted to "Another key concern ..." with 👍

09:33:52 From Casey Darling-Horan (York/Adams MH/IDD) to Everyone: Reacted to "Amanda, my colleague..." with 👍

09:34:02 From Kristen Ellis, LMFT - RI to Everyone: Go Sue Ann!

09:34:18 From Aaron Foster to Everyone: Rock it Sue Ann!

09:34:21 From Chelsea Booth to Everyone: our SAMHSA communications folks weren't able to join today but we'll let them know that you all would updates and work to get that information for an upcoming Crisis Jam!

09:34:40 From Dean Carson (OHA) to Everyone: Reacted to "MSWs don't even have..." with 😞

09:34:54 From Karen Denise Jones to Everyone: Been on the hotseat before? Send a hotseat challenge to a friend! ;)

09:34:57 From Dean Carson (OHA) to Everyone: Reacted to "Aligned to Amy's com..." with 👍

09:35:26 From Dean Carson (OHA) to Everyone: Reacted to "our SAMHSA communica..." with 👍

09:35:37 From Kristen Ellis, LMFT - RI to Everyone: Road Runners report:  
<https://www.treatmentadvocacycenter.org/storage/documents/Road-Runners.pdf>

09:35:50 From Rachel Post to Everyone: Reacted to "Road Runners report:..." with 😞

09:35:55 From Brandon (He/Him) to Everyone: Ugh! All of those are sooo many miles! What a weigh to measure the state of MH crisis in our nation

09:36:03 From Karen Denise Jones to Everyone: You still get a free shirt! Thanks for participating!

09:36:21 From David Covington to Everyone: We're surprised! It's the scale!!! Bonus quote coming up

09:37:18 From Susan Robinson, NC to Everyone: Reacted to "nice mention of warm..." with 👍

09:37:23 From Elizabeth Sinclair Hancq to Everyone: Thanks for the shout out to our report! For those interested, you can find the full report here:  
<https://www.treatmentadvocacycenter.org/road-runners>

09:37:54 From Chauna Brocht to Everyone: Do federal Medicaid regulations allow payment for MRTs who bill Medicaid to transport to Emergency Departments if necessary?

09:38:20 From Kristen Ellis, LMFT - RI to Everyone: Law enforcement agencies must continue to be prepared to respond when safety and or crime related concerns are present.  
<https://www.citinternational.org/resources/Documents/Position%20Papers/CIT%20Int%20Embedded%20Co-response%20Position%20Paper.pdf>

09:39:01 From CW Tillman to Everyone: Fairfax County, VA has a model with Diversion First. Law Enforcement would transport individuals with mental health needs to the Community Services Board facility that is staffed with both counselors and peer support staff 24/7

09:39:01 From Suzanne Rabideau to Everyone: @chauna - yes, for those mobile crisis teams that meet the federal and state requirements.

09:40:01 From Sabrina Taylor to Everyone: Reacted to "Law enforcement ag..." with ❤️

09:40:16 From Chauna Brocht to Everyone: Replying to "@chauna - yes, for t..." Can you point me to the federal regulations by any chance? Our state draft Medicaid regs for Mobile teams do not allow teams to bill for transportation. I'd really appreciate it!

- 09:40:43 From Madonna Greer to Everyone: Reacted to "Law enforcement agen..." with ❤️
- 09:41:34 From Mary Giliberti to Everyone: In addition to important findings on racial discrimination, the DOJ findings letter asserts an emerging ADA discrimination theory that needlessly sending law enforcement is a violation of federal civil rights law and they could make reasonable modifications to avoid this discrimination. It might make sense to have DOJ come on this call to explain in the future.
- 09:41:35 From John Palmieri to Everyone: <https://policingequity.org/mental-health/69-cpe-whitepaper-mentalhealth/file>
- 09:41:51 From John Palmieri to Everyone: <https://www.justice.gov/opa/press-release/file/1573011/download>
- 09:42:00 From Kristen Ellis, LMFT - RI to Everyone: NASMHPD's Center for Innovation in Health Policy and Practice Page – <https://www.nasmhpd.org/content/nasmhpd-center-innovation-health-policy-and-practice> TIC Videos & Webinars Page – <https://www.nasmhpd.org/content/tic-videos-and-webinars>
- 09:42:01 From Amin Shariff to Everyone: I so appreciate this conversation. As former law enforcement (26 years), who is now on the behavioral health/crisis side of the equation, partnerships between these entities are so important. In Colorado, we are working hard to build these relationships.
- 09:42:09 From Suzanne Rabideau to Everyone: Replying to "@chauna - yes, for t..." CMS guidance on mobile crisis - <https://www.medicaid.gov/federal-policy-guidance/downloads/sho21008.pdf>
- 09:42:14 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "I so appreciate this..." with ❤️
- 09:42:18 From John Palmieri to Everyone: <https://www.samhsa.gov/sites/default/files/samhsa-fy-2024-cj.pdf>
- 09:42:25 From David Covington to Everyone: Reacted to "I so appreciate this..." with ❤️
- 09:42:27 From Chauna Brocht to Everyone: Reacted to "In addition to impor..." with 👍
- 09:43:01 From Suzanne Rabideau to Everyone: Replying to "@chauna - yes, for t..." Subsequent to this SHO guidance, CMS conveyed MCT can be paid for transportation.
- 09:43:30 From Karen Denise Jones to Everyone: During next week's Crisis Jam, Becky Stoll will be talking about Taking Care of Our Workforce.
- 09:43:38 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "During next week's C..." with ❤️
- 09:43:46 From Madonna Greer to Everyone: Reacted to "During next week's C..." with ❤️
- 09:44:01 From Dana.Craig to Everyone: Reacted to "During next week's C..." with 👍
- 09:44:05 From Danielle Bolduc, MADPH (she/her) to Everyone: Reacted to "During next week's C..." with ❤️



09:44:08 From Keith Lewis (he/him) to Everyone: Reacted to "During next week's C..." with 👍

09:44:09 From Susan Robinson, NC to Everyone: Reacted to "During next week's C..." with ❤️

09:44:23 From Bev Marquez to Everyone: Reacted to "I so appreciate this..." with ❤️

09:44:24 From David Covington to Everyone: Gentle pressure, relentlessly applied! Dr. Brian Hepburn and the NASMHPD team have been doggedly focusing on effective crisis care and a dedicated BH response since 2017- THANK YOU for your leadership!

09:45:10 From Carin Hennessey -- Nevada Medicaid to Everyone: Reacted to "As a mom, I have dif..." with ❤️

09:45:44 From Carin Hennessey -- Nevada Medicaid to Everyone: Reacted to "I would love to see ..." with ❤️

09:45:53 From Lindsey Browning to Everyone: Here is a little information about the Medicaid changes that are happening this year with the return to normal eligibility operations.  
<https://medicaidirectors.org/resource/medicaid-agencies-and-unwinding/>

09:45:54 From Susan Robinson, NC to Everyone: Reacted to "Here is a little inf..." with ❤️

09:46:03 From Chauna Brocht to Everyone: Replying to "@chauna - yes, for t..." Thank you! Do you know where I can find the subsequent communication from CMS re: transportation?

09:46:57 From Stephanie Pasternak (she/her) to Everyone: NAMI 988 State Legislation Map & Chart:  
<https://reimaginecrisis.org/map/>

09:47:03 From Kristen Ellis, LMFT - RI to Everyone: Reimagine Crisis Map for 988 legislation by state:  
<https://reimaginecrisis.org/map>

09:49:32 From Monica Luke (she series) to Everyone: HB1999 in Mass also would required 988 on student ID cards

09:49:51 From Kristen Ellis, LMFT - RI to Everyone: Doug Middleton Crisis Talk:  
<https://talk.crisisnow.com/nfl-player-launches-mental-health-initiative/>

09:49:54 From Caitlin Davidson to Everyone: Reacted to "HB1999 in Mass also ..." with 🙌

09:49:54 From Stephanie Pasternak (she/her) to Everyone: SC Budget:  
<https://governor.sc.gov/sites/governor/files/Documents/Executive-Budget/FY24%20Executive%20Budget%20Book%20-%20Print%20Layout%5B35%5D.pdf>

09:50:00 From Stephanie Pasternak (she/her) to Everyone: Reacted to "HB1999 in Mass also ..." with 🙌

09:50:28 From Stephanie Pasternak (she/her) to Everyone: Rhode Island bill:  
<http://webserver.rilegislature.gov/BillText/BillText23/HouseText23/H6121.pdf>

09:50:28 From Karen Denise Jones to Everyone: Doug Middleton in #CrisisTalk: "It's a lot different seeing your best friend battle and trying to fight through it."

- 09:50:33 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "Doug Middleton in #C..." with ❤️
- 09:50:48 From Kristen Ellis, LMFT - RI to Everyone: Watch the full Strong Talk podcast with Doug Middleton at <https://youtu.be/a4Bhza3kbeM> or listen at <https://strongtalkpod.buzzsprout.com/>, or anywhere you get Podcasts (Apple, Spotify, etc)
- 09:51:19 From Monica Luke (she series) to Everyone: <https://malegislature.gov/Bills/193/S1237>  
<https://malegislature.gov/Bills/193/H1999>
- 09:51:55 From Kristen Ellis, LMFT - RI to Everyone: BH Crisis Stabilization Centers Survey: <https://tinyurl.com/CrisisSurvey2023>
- 09:53:39 From Kristen Ellis, LMFT - RI to Everyone: In 2004, Ukeru's parent organization, Grafton Integrated Health Network—a behavioral healthcare organization—launched an innovative initiative to reduce the use of restraint and seclusion, techniques associated with high employee turnover, injuries, and peer-to-peer aggressions. Like many behavioral health providers, Grafton used restraint when those in its care presented aggressive behaviors; when the initiative began, the organization reported over 1,500 seclusions and almost 7,000 restraints for 220 individuals. No training program was available to address this challenge. So Grafton created its own solution. Working with direct care staff and behavioral health experts, Grafton developed Ukeru, a cutting-edge program based on a core philosophy of Comfort vs. Control® and trauma informed care.
- 09:53:41 From Dan Abreu to Everyone: Dr. Sheryl Kubiak, of Wayne State University found in her report, Mental Health Across the Criminal Legal Continuum: A Summary of 5 Years of Research Across 10 Counties that for every 1-mile increase in the distance between the call location and the crisis center, officers were 1% less likely to take the individual to the crisis center.
- 09:54:04 From Jennifer Sabin (NH SOR) to Everyone: Becky is amazing
- 09:54:24 From Travis Atkinson, TBD Solutions to Everyone: Agreed, Becky is amazing!
- 09:54:33 From Kristen Ellis, LMFT - RI to Everyone: <https://youtu.be/BNLBckpgNZA> and <https://masosfilm.com/>
- 09:56:40 From Suzanne Rabideau to Everyone: All payors need to be at the table too, not just Medicaid:-)
- 09:56:50 From Betsy Hammar, Idaho Suicide Prevention Program to Everyone: Reacted to "All payors need to b..." with 👍
- 09:56:52 From Susan McLaughlin, she/her to Everyone: Reacted to "All payors need to b..." with 👍
- 09:56:54 From Monica Luke (she series) to Everyone: Reacted to "All payors need to b..." with 👍
- 09:56:58 From David Covington to Everyone: Reacted to "All payors need to b..." with ❤️
- 09:57:01 From Ashley-Laren to Everyone: Reacted to "All payors need to b..." with ❤️

09:57:28 From Susan Robinson, NC to Everyone: Reacted to "All payors need to b..." with ❤️