

988 Crisis Jam – Ep 121 – April 05, 2023 – Chat Transcript

09:00:02 From RI International to Everyone: <https://talk.crisisnow.com/learningcommunity/>

09:00:33 From Edita Fuentes to Everyone: Good morning everyone from Edita Fuentes, Adim Asst/Community Development of Nueces County Mental Health Programs in Corpus Christi, TX. I'm also a volunteer with the local NAMI GCC (National Alliance on Mental Illness Greater Corpus Christi). It's overcast here...telling us that rain is eminent. Looking forward to today's session.

09:00:37 From Annette Marcus to Everyone: Hello. I am suicide prevention policy manager for the Oregon Alliance to Prevent Suicide at the Association of Oregon Community Mental Health Programs. At AOCMHP we are in the process of developing a Mobile Crisis Foundations training, so very interested!

09:00:40 From Marie Eddy to Everyone: <https://bit.ly/FiveLanes>

09:01:07 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Susie [수지] Reece I am the Director of Lived Experience Initiatives at the Suicide Prevention Resource Center. Thanks!

09:02:21 From Marie Eddy to Everyone: <https://www.nytimes.com/2023/03/28/health/pediatric-mental-health-hospitalizations.html>

09:03:10 From Marie Eddy to Everyone: [samhsa.gov/find-help/988/partner-toolkit](https://www.samhsa.gov/find-help/988/partner-toolkit) and click on "Printable Materials"

09:03:28 From Kristen Ellis, LMFT - RI to Everyone: I just got my delivery (from October) a week or so ago! 🎉

09:03:36 From Marie Eddy to Everyone: [samhsa.gov/find-help/988/partner-toolkit](https://www.samhsa.gov/find-help/988/partner-toolkit)

09:03:50 From Karen Denise Jones to Everyone: Want a free Crisis Jam shirt, hoodie, or hat? Volunteer for the hotseat! Email me at Karen.Jones@riinternational.com

09:03:56 From Marie Eddy to Everyone: <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:05:04 From Dean Carson (OHA) (he/him) to Everyone: Also got my October delivery on Friday. The materials look so great! Does SAMHSA know the current estimated delay so we can encourage community partners? Is SAMHSA working on any bulk ordering processes for community-based organizations, clinics, schools or local governments?

09:06:19 From Karen Denise Jones to Everyone: Wahoo!

09:06:20 From Sylvia Feliciano to Everyone: I would really like to see more airports implement crisis unit response.

09:06:33 From Cosette A. to Everyone: Reacted to "I would really like ..." with ❤️

09:06:33 From Marie Eddy to Everyone: https://www.clasp.org/wp-content/uploads/2022/04/Youth20Mobile20Response20Services_0.pdf

09:06:46 From Paul's iPhone to Everyone: Vic is awesome

09:06:47 From Karen Denise Jones to Everyone: Great job, Vic, and everyone on the jam!

09:06:58 From Keith Lewis (he/him) to Everyone: Reacted to "Im in Zimbabwe and e..." with 👍

09:08:55 From Jess Murano-UIH to Everyone: Urban Indian Health here, we are starting the Wo'okiye mobile response in Sioux Falls to better serve our relatives who are homeless, justice impacted, and to also provide de-escalation services that police would normally respond too.

09:09:01 From Chelsea Booth to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:09:06 From Jana (Jay-nuh) | she/they to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:09:08 From Shelby Rowe - SPRC (she/her) to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:09:12 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:09:16 From Sylvia Feliciano to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:09:36 From Molly, 988 R&E (she/they) to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:10:45 From Leigh Ann Fitzpatrick, CSW to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:11:15 From Erin Kollenbroich [she/her] DCDHS to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:11:17 From Sylvia Feliciano to Everyone: YES.

09:11:48 From Ryan McClinton to Everyone: Truth! Say that Cosette

09:12:15 From APAF School and Justice to Everyone: Reacted to "Truth! Say that Cose..." with ❤️

09:12:23 From APAF School and Justice to Everyone: Removed a ❤️ reaction from "Truth! Say that Cose..."

09:12:25 From APAF School and Justice to Everyone: Reacted to "Truth! Say that Cose..." with ❤️

09:12:33 From APAF School and Justice to Everyone: Reacted to "Urban Indian Health ..." with ❤️


09:13:17 From Tansy McNulty to Everyone: true public safety ecosystem. Thank you for your diligence in holistic safety for under-resourced communities

09:13:25 From Molly, 988 R&E (she/they) to Everyone: I appreciate this so much. thank you Cosette and Raheem team for your work and sharing

09:16:35 From Monica Luke (she series) to Everyone: Yeah for Cambridge HEART!

09:18:52 From Jess Spohn (they/them) to Everyone: Reacted to "Urban Indian Health ..." with ❤️

09:20:34 From Ryan McClinton to Everyone: Reacted to "I appreciate this so..." with 💚


09:20:43 From Ryan McClinton to Everyone: Reacted to "true public safety e..." with 

09:22:30 From Annette Marcus to Everyone: We are struggling mightily with how to fund this kind of response due to the national model which assumes that Medicaid dollars will pay for mobile response services.

09:22:38 From Arshya Vahabzadeh M.D. (Child Psych / CEO Orbit Health) to Everyone: Really appreciate the perceptive and insights, Cosette. Thank you for your hard work.

09:23:34 From Babra D Chakanyuka to Everyone: This is great especially the part about racism can influence how responders respond to a caller .

09:24:14 From Annette Marcus to Everyone: The point about risk matrices is so powerful.

09:24:21 From Dean Carson (OHA) (he/him) to Everyone: Reacted to "We are struggling mi..." with 

09:24:22 From Leola Washington to Everyone: Excellent Presentation!!!

09:24:30 From Cosette A. to Everyone: Work with us at Raheem - <https://apply.workable.com/raheem/>

09:24:37 From Jess Spohn (they/them) to Everyone: This was amazing information, thank you so much!!!

09:24:41 From Sylvia Feliciano to Everyone: This is powerful work. Thank you!


09:24:51 From Cosette A. to Everyone: Get a demo of Patch dispatching app - <https://getpatch.org/>

09:25:01 From Cosette A. to Everyone: Sign up to join the Patch Network - <https://bit.ly/PATCHsignup>

09:25:06 From Monica Luke (she series) to Everyone: How is Patch paid for as it's free to CCRT's

09:25:08 From brenda.patterson to Everyone: great information, very thought provoking, thank you!

09:25:23 From Ryan McClinton to Everyone: ^^^ yes Annette Marcus, we continue to find deeply rooted bias in measurement and evaluation matrix that often either pave the way for continued harm or block out transformative practices like the CCRT's Cosette is speaking about.

09:25:25 From Sylvia Feliciano to Everyone: Reacted to "^^^ yes Annette Marc..." with 

09:25:28 From Sirrilla Blackmon DMHA to Everyone: Excellent presentation !

09:25:29 From Babra D Chakanyuka to Everyone: Great information thank you!!!

09:25:29 From Stephanie Barrios Hepburn to Everyone: Fantastic presentation and resources, Cosette.

09:25:36 From Ashley-Laren Smalls to Everyone: so amazing, thank you!

09:25:43 From Molly, 988 R&E (she/they) to Everyone: absolutely incredible info, thank you so so much for this

09:25:47 From Dean Carson (OHA) (he/him) to Everyone: Amazing work! Is there a list of CCRTs already in existence to share with state partners?

09:25:54 From Ryan McClinton to Everyone: Amazing presentation Cosette!!! Thank you as always saying what needs to be heard and providing steps to that process

09:26:31 From Jess Stohlmann-Rainey to Everyone: One big problem in the wake of 988 and centralizing crisis response services is the requirement that crisis organizations in the 988 participate in surveillance and policing. It also streamlines most funding toward organizations in the network, effectively bankrupting organizations that don't use carceral responses (crisis lines, mobile response, peer respites, etc.).

09:26:41 From Gabriella Wong (accessSOS) to Everyone: Thanks for sharing Cosette! Great presentation and information.

09:26:44 From Shayna Klassen, SPRC (she/her) to Everyone: Thank you Cosette for the powerful presentation and work!

09:26:47 From Suzanne Bancale F2F Montana to Everyone: As a mom of a Transgender child with autism- I know what it is like to be treated with Police interaction when mental health support was needed. Thanks for your presentation.

09:26:49 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "As a mom of a Transg..." with ❤️

09:26:52 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Thank you Cosette fo..." with ❤️

09:26:55 From Ashley-Laren Smalls to Everyone: Reacted to "As a mom of a Transg..." with ❤️

09:26:59 From Shelby Rowe - SPRC (she/her) to Everyone: Reacted to "One big problem in t..." with ❤️

09:27:12 From Carolina Goodman to Everyone: Thank you, Cosette! You have presented the possibility that CCRTs can actually happen instead of only hoping and dreaming.


09:27:16 From Marie Eddy to Everyone: Check out the Strong Talk podcast with Vic Armstrong. The last episode his guest was Shelby Rowe! Listen at <https://strongtalkpod.buzzsprout.com/> or your favorite podcast platform.


09:27:30 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Woot woot for Shelby Rowe.

09:27:31 From Molly, 988 R&E (she/they) to Everyone: Reacted to "One big problem in t..." with ❤️

09:27:35 From Tiffany Russell to Everyone: Thanks for your presentation Cosette! This is great work!


09:27:36 From Cosette A. to Everyone: Thank you for listening in everyone, if you want to chat with me or have more questions, you can also reach out to me at cosette@raheem.org

09:27:37 From Molly, 988 R&E (she/they) to Everyone: Reacted to "As a mom of a Transg..." with 


09:27:43 From Shayna Klassen, SPRC (she/her) to Everyone: Reacted to "Woot woot for Shelby..." with 


09:27:45 From Molly, 988 R&E (she/they) to Everyone: Replying to "As a mom of a Transg..."thank you for sharing this <3

09:27:51 From Margaret Balfour's iPhone to Everyone: Very thought provoking! Can you speak more about the bias you are seeing in outcome measurement?

09:28:07 From Danielle Bolduc, MADPH (she/her) to Everyone: Reacted to "One big problem in t..." with 

09:28:19 From Molly, 988 R&E (she/they) to Everyone: might these slides be shared independent of the crisis jam recording? for ease of reference!


09:28:27 From Monica Luke (she series) to Everyone: Reacted to "One big problem in t..." with 


09:28:49 From Leigh Ann Fitzpatrick, CSW to Everyone: Reacted to "might these slides b..." with 

09:29:00 From Gayle Giese to Everyone: Are there Lifeline call centers who are connected to CCRTs to use them as a resource?

09:29:26 From Karen Denise Jones to Everyone: Slides and all materials will be available on our site <https://talk.crisisnow.com/learningcommunity/>

09:29:44 From Jacqueline Spielman NAMI Carroll County MD, 988 ambassador to Everyone: Great question !


09:29:48 From Ryan McClinton to Everyone: Reacted to "Thank you for listen..." with 


09:29:51 From Molly, 988 R&E (she/they) to Everyone: Reacted to "Slides and all mater..." with 

09:30:48 From Babra D Chakanyuka to Everyone: Yes and that is what we hear from many communities that we keep hearing that their approaches are wrong

09:31:56 From Cosette A. to Everyone: Replying to "Very thought provoki..."Calls start with the dispatcher— we need a more diverse set of dispatchers, and when dispatchers don't have good training in bias calls are not forwarded to mobile crisis teams. Police often get a lot of sway in what calls they are willing to allow mobile crisis teams to respond to, and we need to look into this because they can respond to more. Vera talked about this more here: <https://www.vera.org/news/most-911-calls-have-nothing-to-do-with-crime-why-are-we-still-sending-police>

09:31:56 From Suzanne Bancale F2F Montana to Everyone: Victor- how can we equip the faith based communities to create ccrt's

09:32:38 From Keith Lewis (he/him) to Everyone: Reacted to "Vic is awesome" with 

09:33:04 From Cosette A. to Everyone: Reacted to "One big problem in t..." with 

09:33:12 From Cosette A. to Everyone: Replying to "One big problem in t..." Absolutely!

09:33:27 From Ryan McClinton to Everyone: Reacted to "One big problem in t..." with 🙌

09:33:30 From Babra D Chakanyuka to Everyone: Great response- be trust-worthy!!!

09:33:58 From Ale (they/them) to Everyone: Reacted to "One big problem in t..." with ❤️

09:33:59 From Molly, 988 R&E (she/they) to Everyone: Reacted to "One big problem in t..." with 🙌

09:34:21 From Cosette A. to Everyone: Reacted to "Victor- how can we e..." with ❤️

09:34:39 From Susan Kerin to Everyone: I think it is important to include Arab communities as they have been the target of the Countering Violent surveillance programs that use police and mental health to gather intelligence. There is a big trust issue.
<https://www.psychologytoday.com/intl/blog/almost-addicted/201607/the-dangers-counteracting-violent-extremism-cve-programs>

09:34:44 From Cosette A. to Everyone: Reacted to "Thanks for your pres..." with ❤️

09:34:48 From Cosette A. to Everyone: Reacted to "Thank you, Cosette! ..." with ❤️

09:34:59 From Ryan McClinton to Everyone: We also have to talk about the connection to the NEXT System of Care and existing harms that aren't always acknowledged or recognized because the current structure of evaluations for Care providers.

09:35:01 From Cosette A. to Everyone: Reacted to "As a mom of a Transg..." with 🙌

09:35:14 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "I think it is import..." with ❤️

09:35:26 From Cosette A. to Everyone: Replying to "As a mom of a Transg..." Thank you for being there for your child mama <3

09:35:32 From Cosette A. to Everyone: Reacted to "Thank you Cosette fo..." with ❤️

09:35:33 From Ryan McClinton to Everyone: Reacted to "As a mom of a Transg..." with 🍀

09:35:35 From Molly, 988 R&E (she/they) to Everyone: Reacted to "As a mom of a Transg..." with 🙌

09:35:36 From Cosette A. to Everyone: Reacted to "Thanks for sharing C..." with ❤️

09:35:37 From Ale (they/them) to Everyone: Thank you, Shelby. I think about this a lot, and it weighs on my heart often. It's so helpful to hear from this community on this topic.

09:35:39 From Ale (they/them) to Everyone: Reacted to "As a mom of a Transg..." with 🙌


09:35:41 From Ale (they/them) to Everyone: Reacted to "As a mom of a Transg..." with ❤️

09:35:56 From Cosette A. to Everyone: Reacted to "I think it is import..." with ❤️

09:36:03 From Makenzie Bayless to Everyone: Reacted to "As a mom of a Transg..." with ❤️

09:36:08 From Jana (Jay-nuh) | she/they to Everyone: Reacted to "Thank you, Shelby. I..." with 🙌


09:36:09 From Makenzie Bayless to Everyone: Reacted to "Thank you for being ..." with ❤️

09:36:14 From Molly, 988 R&E (she/they) to Everyone: Reacted to "Thank you, Shelby. I..." with 

09:37:06 From Suzanne Bancale F2F Montana to Everyone: Replying to "As a mom of a Transg..."
When my child blocked my toddler and I in the bathroom, and I contacted 911-- the Police responded, and took them down, and was planning to haul them to jail!!

09:37:12 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Thank you, Shelby and Vic.

09:37:13 From Victor Armstrong to Everyone: We should think about the potential role of CCBHC's.


09:37:39 From Leigh Ann Fitzpatrick, CSW to Everyone: Reacted to "We should think abou..." with 

09:37:52 From Cosette A. to Everyone: Thanks so much Brian!


09:37:54 From Ale (they/them) to Everyone: Thank you so much as well Vic! And Cosette!


09:37:56 From Marie Eddy to Everyone: <https://susiereece.org/about/>


09:38:30 From Keith Lewis (he/him) to Everyone: Thanks you all for your comments. This is such an important topic and so very important if crisis work is looking to really make a difference in working with underrepresented communities and work towards healing long years of police crisis work.

09:38:43 From Molly, 988 R&E (she/they) to Everyone: Reacted to "Thanks you all for y..." with 

09:38:49 From Suzanne Rabideau to Everyone: Would it be possible to post the Liberated Dispatch Training from Raheem to the crisis now website?

09:39:33 From Ryan McClinton to Everyone: Reacted to "Would it be possible..." with 

09:39:41 From Dean Carson (OHA) (he/him) to Everyone: Reacted to "might these slides b..." with 

09:40:00 From Molly, 988 R&E (she/they) to Everyone: Reacted to "Would it be possible..." with 

09:40:10 From Suzanne Bancale F2F Montana to Everyone: Replying to "As a mom of a Transg..."
This was terrifying, and beyond what their meltdown needed.

09:40:29 From Shelby Rowe - SPRC (she/her) to Everyone: Replying to "As a mom of a Transg..." so terrifying!

09:40:42 From Cosette A. to Everyone: Replying to "Would it be possible..." Hi Suzanne, the Liberated Dispatch Training is a training we offer to CCRTs on a 1:1 basis— we can share more about this with Crisis Now, but you can reach out to me to host one at cosette@raheem.org, or by signing up for the Patch Network at <https://bit.ly/PATCHsignup>

09:40:57 From Babra D Chakanyuka to Everyone: Yes great point!

09:41:40 From Suzanne Bancale F2F Montana to Everyone: Replying to "Would it be possible..."
Wow, thank you!

09:41:53 From Karen Denise Jones to Everyone: Thank you so much for speaking, Susie. Very important points that we need to include in the conversation and designing a system of care.

09:41:55 From Shelby Rowe - SPRC (she/her) to Everyone: Language itself is a trauma experience. Yes. Thank you Susie!

09:42:31 From Babra D Chakanyuka to Everyone: Great information about languages , access and inclusion of non English speaking communities

09:42:35 From Shayna Klassen, SPRC (she/her) to Everyone: Thank you Susie, your experience and message is so powerful. thank you for sharing!

09:42:35 From Leigh Ann Fitzpatrick, CSW to Everyone: Thank you Susie!

09:42:36 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Wow, thank you!" with ❤️

09:42:39 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Yes great point!" with ❤️

09:43:25 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Thank you Susie!" with ❤️

09:43:29 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Thank you Susie, you..." with ❤️

09:43:34 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Great information ab..." with ❤️

09:43:40 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Language itself is a..." with ❤️

09:43:52 From Jess Spohn (they/them) to Everyone: Reacted to "Thank you so much fo..." with ❤️

09:44:00 From Keith Lewis (he/him) to Everyone: Reacted to "Language itself is a..." with ❤️

09:44:18 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Thank you all again. Director of Lived Experience Initiatives at Suicide Prevention Resource Center

09:44:31 From Leigh Ann Fitzpatrick, CSW to Everyone: Reacted to "Thank you all again...." with 👍

09:44:32 From Shelby Rowe - SPRC (she/her) to Everyone: Reacted to "Thank you all again...." with ❤️

09:44:42 From Ale (they/them) to Everyone: Reacted to "Language itself is a..." with ❤️

09:44:43 From John Palmieri to Everyone: <https://www.samhsa.gov/about-us/who-we-are/offices-centers/or/model-standards>

09:44:45 From Marie Eddy to Everyone: NASMHPD's Center for Innovation in Health Policy and Practice Page – <https://www.nasmhpd.org/content/nasmhpd-center-innovation-health-policy-and-practice>

TIC Videos & Webinars Page – <https://www.nasmhpd.org/content/tic-videos-and-webinars>

09:44:56 From Shelby Rowe - SPRC (she/her) to Everyone: Replying to "Thank you all again...." We are so lucky to have you on our SPRC team!

09:45:05 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "We are so lucky to h..." with ❤️

09:45:17 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Replying to "Thank you all again...." I'm beyond grateful to be included with people like you!

09:45:28 From Shayna Klassen, SPRC (she/her) to Everyone: Reacted to "We are so lucky to h..." with ❤️

09:45:32 From Victor Armstrong to Everyone: Reacted to "Check out the Strong..." with ❤️

09:45:41 From Shelby Rowe - SPRC (she/her) to Everyone: Reacted to "https://www.samhsa.g..." with ❤️

09:45:49 From Molly, 988 R&E (she/they) to Everyone: Reacted to "Language itself is a..." with ❤️

09:46:50 From Howard D. Trachtman WARMLINE.ORG he series to Everyone: power of peer support www.warmline.org hdt@mbrlc.org 781 642 0368

09:47:03 From Cosette A. to Everyone: Susie, thank you for your work and lifting up the importance of language accessibility in crisis response.

Just wanted to share about one of our Patch Network partners, MPOP that approach crisis response and anti-Asian sentiment in Seattle in case anyone needs it or wants to connect: <https://www.mpopsea.org/>

09:47:10 From Stephanie Pasternak (she/her) to Everyone: NAMI has created a resource with tips for helping people ensure that they can have continued access to health insurance and mental health services during this "unwinding period."
https://www.nami.org/NAMI/media/NAMI-Media/PDFs/NAMI_Helpful-Steps-for-Keeping-Medicaid-Coverage-in-2023.pdf

09:47:25 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Reacted to "Susie, thank you for..." with 🍷

09:47:27 From Marie Eddy to Everyone: <https://reimaginecrisis.org/map>

09:47:40 From Susie [수지] Reece, SPRC She | Her | Hers to Everyone: Replying to "Susie, thank you for..." Thank you for sharing!!!

09:47:54 From Hannah Wesolowski, NAMI (she/her) to Everyone: Reacted to "NAMI has created a r..." with 🍷

09:48:55 From Cosette A. to Everyone: Reacted to "Thank you for sharin..." with 🍷

09:49:01 From Stephanie Barrios Hepburn to Everyone: That's good news re: telecom!

09:49:55 From Marie Eddy to Everyone: <https://talk.crisisnow.com/mental-health-care-shouldnt-come-in-a-police-car/>

09:52:07 From Stephanie Pasternak (she/her) to Everyone: Reacted to "That's good news re:..." with 👍

09:54:15 From Wendy White Tiegreen - GA DBHDD to Everyone: Thanks for the GA update: In addition to the \$2M additional funds for GCAL, there is ~\$6M to expand Mobile Crisis and ~\$23M to expand/enhance our BH Crisis Centers (crisis stabilization/temp ops and 24/7 crisis drop in).

09:54:40 From Stephanie Pasternak (she/her) to Everyone: Reacted to "Thanks for the GA up..." with 🎉

09:54:46 From Wendy White Tiegreen - GA DBHDD to Everyone: So a ~\$30M investment in sum.

09:54:51 From Margaret Balfour's iPhone to Everyone: Totally agree! If there is no safety issue then the crisis response should be the responsibility of the health care system.

09:54:59 From Molly, 988 R&E (she/they) to Everyone: Reacted to "Totally agree! If th..." with 📌

09:57:12 From Carolina Goodman to Everyone: Los Angeles is shifting to understanding the need for non law enforcement response. In fact, LAPD's police union recently made a statement to that effect. However, we do not yet have the infrastructure (enough services and health/mental health professionals) to meet the need.

09:57:40 From Manly Summerfield - MHA-GC to Everyone: That's the issue just about everywhere - Not enough services to meet the need.

09:59:25 From Cosette A. to Everyone: As part of our dispatch app Patch, we created our own set of crisis types based on incident codes gleaned from various operators and NENA to demonstrate what we believe is the expansiveness of calls that community-based crisis response teams (CCRTs) can respond to. I think the embedded coding in some of the CAD systems local call centers use is a good place to start too.

09:59:25 From Margaret Balfour's iPhone to Everyone: I have a little infographic of how Tucson decides police vs mental health response
<https://www.flickr.com/photos/bluehurricane/52724632179/in/dateposted-public/>

09:59:27 From Marie Eddy to Everyone: <https://bit.ly/FiveLanes>

09:59:38 From Hannah Wesolowski, NAMI (she/her) to Everyone: Reacted to "I have a little info..." with ❤️

09:59:51 From Shelley Polanco to Everyone: Reacted to "I have a little info..." with ❤️

10:00:00 From Stephanie Barrios Hepburn to Everyone: Reacted to "As part of our dispa..." with ❤️

10:00:05 From Ashley Krider to Everyone: Reacted to "I have a little info..." with ❤️

10:00:18 From Tansy McNulty to Everyone: Can we get that infographic for where Biden's budget dollars are going?