








988 Crisis Jam – Ep 126 – May 10, 2023 – Chat Transcript

- 09:00:43 From Kristen Ellis, LMFT - RI : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:01:07 From Kristen Ellis, LMFT - RI : See all the Crisis Jam recordings, Moving America's Soul on Suicide videos and more at <https://bit.ly/FiveLanes>. Please comment, share, like and subscribe!
- 09:01:14 From Marcie Timmerman MHAKY : Appreciate the YouTube!
- 09:01:24 From Kristen Ellis, LMFT - RI : Reacted to "Appreciate the YouTu..." with ❤️
- 09:01:30 From Kristen Ellis, LMFT - RI : Reacted to "a survey we just pub..." with ❤️
- 09:02:27 From HARDEND : Greetings from Arizona.
- 09:02:35 From Karen Denise Jones : The LGBTQ+ episode has risen to #7 with a surge in views.
- 09:02:42 From Kristen Ellis, LMFT - RI : Reacted to "The LGBTQ+ episode h..." with 🎉
- 09:03:21 From HARDEND : Question: Will the 1-Year Performance Report include data on EMS and first responder interactions (calling 988, referred to 988, etc.) by State? Thank You
- 09:03:23 From Kristen Ellis, LMFT - RI : Voters Approve King County's Crisis Center Levy (Seattle Times) <https://www.seattletimes.com/seattle-news/mental-health/king-county-voters-approve-crisis-care-centers-levy/>
- 09:03:48 From Marcie Timmerman MHAKY : Reacted to "Question: Will the 1..." with 👍
- 09:03:57 From Marcie Timmerman MHAKY : Reacted to "Voters Approve King ..." with 😊
- 09:04:22 From Nicole Coleman, Idaho DBH, 988 Project Manager : Reacted to "Voters Approve King ..." with ❤️
- 09:04:30 From Kristen Ellis, LMFT - RI : Secretary Becerra Announces New Initiatives at HHS Mental Health Summit:
<https://www.hhs.gov/about/news/2023/05/05/secretary-becerra-announces-new-initiatives-hhs-mental-health-summit-to-strengthen-access-to-mental-health-care.html>
- 09:04:31 From Nai Walter : Reacted to "Secretary Becerra An..." with ❤️
- 09:04:43 From Nai Walter : Reacted to "Voters Approve King ..." with ❤️
- 09:04:48 From Paul Galdys, RI International : Welcome to Seattle Matt. I was on a huddle hosted by King County leaders and providers last week and this is an opportunity to create a fundamental shift in how individuals in crisis will be able to access care that feels like care!
- 09:04:56 From Kristen Ellis, LMFT - RI : SAMHSA Find Support Link: <https://www.samhsa.gov/find-support>
- 09:05:01 From Stephanie Barrios Hepburn : Reacted to "Welcome to Seattle M..." with ❤️

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- 09:05:04 From Marcie Timmerman MHAKY : Reacted to "SAMHSA Find Support ..." with 
- 09:05:17 From Stephanie Barrios Hepburn : Reacted to "SAMHSA Find Support ..." with 
- 09:05:55 From Kristen Ellis, LMFT - RI : People's Choice Sammie Voting Link:
<https://servicetoamericamedals.org/peoples-choice-award/#vote> You can vote every 24 hours!
- 09:06:39 From Sylvia Feliciano : Just voted!
- 09:06:54 From Kristen Ellis, LMFT - RI : Reacted to "Just voted!" with 
- 09:06:55 From Marcie Timmerman MHAKY : Reacted to "People's Choice Samm..." with 
- 09:06:57 From Kristen Ellis, LMFT - RI : Replying to "Just voted!" me too!
- 09:07:06 From Meighan Haupt (NASMHPD) (she/her/hers) : Replying to "Just voted!" voted!
- 09:07:09 From Paul Galdys, RI International : The SAMHSA team definitely deserves the award. They have made an incredible impact that will last for generations. Thank you team SAMHSA!
- 09:07:16 From Marcie Timmerman MHAKY : Replying to "Just voted!" Same!
- 09:07:19 From Kristen Ellis, LMFT - RI : Trevor Project Annual U.S. National Survey:
<https://www.thetrevorproject.org/blog/the-trevor-projects-annual-u-s-national-survey-of-lgbtq-young-people-underscores-negative-mental-health-impacts-of-anti-lgbtq-policies-victimization/>
- 09:07:21 From Sylvia Feliciano : Reacted to "Trevor Project Annua..." with 
- 09:07:42 From Mary Jean Weston : Reacted to "The SAMHSA team defi..." with 
- 09:07:57 From Kristen Ellis, LMFT - RI : Ensuring 988 Achieves Its Promise (Legal Action Center):
<https://www.lac.org/news/ensuring-988-achieves-its-promise>
- 09:08:15 From Kristen Ellis, LMFT - RI : SAMHSA Store: <https://www.samhsa.gov/find-help/988> and click on "Printable Materials"
- 09:08:50 From Kristen Ellis, LMFT - RI : Crisis Jam tees, hoodies, and caps at:
<https://shop.hopeinc.com/Products/ProductGrid/988?r=1> Or volunteer for the Hot Seat and get one for FREE!
- 09:09:43 From Kristen Ellis, LMFT - RI : You've got this, Jessica! 
- 09:10:37 From Meighan Haupt (NASMHPD) (she/her/hers) : Go Jessica!
- 09:11:44 From Kristen Ellis, LMFT - RI : Latest World Happiness Report (March 2023)
<https://worldhappiness.report/ed/2023/world-happiness-trust-and-social-connections-in-times-of-crisis/#ranking-of-happiness-2020-2022>

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- 09:11:58 From Ellie Larrabee : To easy for you Dr. Pollard!
- 09:12:35 From Meighan Haupt (NASMHPD) (she/her/hers) : Tough question! You did awesome!
- 09:13:18 From Kristen Ellis, LMFT - RI : Link to the Big Panda and Tiny Dragon book:
<https://www.amazon.com/Panda-Tiny-Dragon-James-Norbury/dp/1647225124>
- 09:13:33 From David : Of course, they could ask a similar question on purpose/meaning Dr. Pollard! They should!
- 09:13:47 From Karen Denise Jones : But you just still get shirt! '
- 09:13:51 From Kristen Ellis, LMFT - RI : Reacted to "But you just still g..." with 🤔
- 09:13:57 From Aaron Foster : Reacted to "But you just still g..." with 👍
- 09:14:00 From Meighan Haupt (NASMHPD) (she/her/hers) : Reacted to "But you just still g..." with 🤔
- 09:14:05 From Meighan Haupt (NASMHPD) (she/her/hers) : Reacted to "But you just still g..." with 👍
- 09:14:35 From Jessica Monahan Pollard, PhD (she/hers) : Reacted to "To easy for you Dr. ..." with ❤️
- 09:14:41 From David : They actually talk a fair amount about the exact point Dr. Pollard was leaning into on money... a basic amount makes a big difference... but lots more than that doesn't change the outcome that much
- 09:14:49 From Erin Emery-Tiburcio (she/her) : <https://e4center.org/>
- 09:15:21 From Jessica Monahan Pollard, PhD (she/hers) : Reacted to "But you just still g..." with ❤️
- 09:16:06 From Amy Cohen, PhD (APA) : Reacted to "Just voted!" with ❤️
- 09:16:54 From Marcie Timmerman MHAKY : Reacted to "They actually talk a..." with 👍
- 09:17:08 From Kristen Ellis, LMFT - RI : Suicide by Age Group:
<https://www.cdc.gov/suicide/suicide-data-statistics.html>
- 09:17:10 From Meighan Haupt (NASMHPD) (she/her/hers) : Reacted to "They actually talk a..." with 👍
- 09:18:41 From Marcie Timmerman MHAKY : ageism and ableism are way too ingrained together too
- 09:19:05 From Genevieve DeRose : Reacted to "ageism and ableism a..." with 🗨️
- 09:19:12 From Marcie Timmerman MHAKY : Reacted to "ageism and ableism a..." with 🗨️

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- 09:19:13 From Marcie Timmerman MHAKY : Removed a 🗑️ reaction from "ageism and ableism a..."
- 09:20:34 From keith lewis, Washington State HCA : Reacted to "They actually talk a..." with 👍
- 09:20:48 From Amy Cohen, PhD (APA) : so pervasive I feel I have become numb to it
- 09:20:54 From Kristen Ellis, LMFT - RI : Reframing Aging: <https://www.reframingaging.org/>
- 09:21:00 From David : Woohoo!
- 09:21:13 From Susan Robinson, NC : Reacted to "Woohoo!" with 👍
- 09:21:16 From David : Who knew?!
- 09:21:25 From Howard D. Trachtman WARMLINE.ORG he series : peer support over the phone
www.warmkine.org hdt@mbrlc.org 781 642 0368
- 09:21:32 From Amy Cohen, PhD (APA) : thinking of what I could do with an "extra" 7.5 years. So much!
- 09:21:37 From David : Reacted to "thinking of what I c..." with ❤️
- 09:21:41 From Sammi : Reacted to "thinking of what I c..." with 👍
- 09:22:17 From Howard D. Trachtman WARMLINE.ORG he series : oops warmline.org
- 09:22:23 From HARDEND : Does the suicide data for ages 85+ include percentage of the cohort that have an established mental health disorder (under treatment, dx but not treated, no dx or treatment), and how many years the dx has been identified, and DEIA characteristics? Thank You.
- 09:22:41 From Rihana Herbert - PA DHS OMHSAS : Reacted to "thinking of what I c..." with ❤️
- 09:22:43 From Rihana Herbert - PA DHS OMHSAS : Reacted to "thinking of what I c..." with 👍
- 09:23:02 From David : Arggghhh
- 09:23:11 From Mary Jean Weston : Reacted to "Arggghhh" with 👍
- 09:23:46 From Monica Luke (she series) : Yeah, for Frameworks Institute & Reframing Aging
- 09:23:47 From Kristen Ellis, LMFT - RI : E4 Center of Excellence for BH Disparities in Aging
<https://e4center.org/>
- 09:23:53 From Laura Donnan (she/her) : <https://e4center.org/>
- 09:24:13 From Kristen Ellis, LMFT - RI : E4 Training & TA: <https://e4center.org/training-and-technical-assistance/988-education/>
- 09:24:13 From Tanya Cooley (she/they) Division of Mental Health : There are so many health conditions, medications, etc that can mimic mental health conditions in older adults as well.

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- 09:24:29 From Rob Walker (he/him/his) : Reacted to "There are so many he..." with 👍
- 09:24:56 From Marcie Timmerman MHA KY : Reacted to "There are so many he..." with 👍
- 09:25:10 From Marcie Timmerman MHA KY : Reacted to "Does the suicide dat..." with 👍
- 09:25:28 From Liseanne Wick : SO excited to hear this for our crisis centers!
- 09:25:50 From Kristen Ellis, LMFT - RI : E4 Events Calendar: <https://e4center.org/calendar/>
- 09:25:56 From Barb Ford : Older individuals with lived experiences is wonderfully stated!
- 09:26:32 From Kristen Ellis, LMFT - RI : 6th Annual Older Adult MH Awareness Day Symposium: <https://connect.ncoa.org/oamhad2023>
- 09:27:38 From michelle.cornette (she/her) : I did want to share the following SAMSHA suicide prevention funding opportunity, which for the first time includes an explicit emphasis on older adults. Application deadline is next Monday, 5/15: <https://www.samhsa.gov/grants/grant-announcements/sm-23-017>
- 09:27:59 From Laura Donnan (she/her) : Foundational Competencies in Older Adult Mental Health Certificate Program <https://e4center.org/training-and-technical-assistance/foundational-competencies-in-older-adult-mental-health-certificate-program/>
- 09:28:07 From Ally Chundak (she/her) - KDADS : Thank you!!!
- 09:28:10 From TTI NASMHPD : This was a really well done presentation, thank you Erin!
- 09:28:34 From Jessica Monahan Pollard, PhD (she/hers) : Excellent presentation!
- 09:28:39 From Jeanette Tecca PSS Park County Sherriff : fantastic information, can't wait to take some of those modules
- 09:28:40 From Susan Robinson, NC : Reacted to "fantastic informatio..." with ❤️
- 09:28:49 From Susan Robinson, NC : Reacted to "Excellent presentati..." with 💚
- 09:28:54 From Barb Ford : Wonderful presentation!
- 09:29:19 From Kana Enomoto : <https://www.mckinsey.com/mhi/our-insights/living-longer-in-better-health-six-shifts-needed-for-healthy-aging>
- 09:29:45 From Erin Emery-Tiburcio (she/her) : Replying to "Does the suicide dat..." Yes it does - most who complete suicide do have a history of mental health or substance use issues
- 09:30:07 From brenda.patterson : This is so important as there are more of "us" that are falling victim, with the baby boomers reaching 65 and older. Yes I am proudly 65! LOL
- 09:30:21 From Erin Emery-Tiburcio (she/her) : Check out the language guide here: <https://e4center.org/resources/clinician-resources/#ageism>
- 09:30:39 From Rob Walker (he/him/his) : robert.walker@mass.gov








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- 09:30:41 From Kana Enomoto : <https://www.mckinsey.com/mhi/our-insights/gen-z-mental-health-the-impact-of-tech-and-social-media>
- 09:31:01 From Christy-NASMHPD : Wonderful insights Rob! Glad to see you on the Crisis Jam.
- 09:31:12 From Erin Emery-Tiburcio (she/her) : Replying to "There are so many he..." Absolutely - it's a bidirectional relationship for sure
- 09:31:15 From HARDEND : Replying to "Does the suicide dat..." Thank you Erin.
- 09:31:27 From Genevieve DeRose : Replying to "Does the suicide dat..." assuming it does not include assisted suicide (I know it's controversial) data -- would be curious how those groups intersect if at all
- 09:32:00 From Kim Harol warmline.org Executive Committee : Is there information about training for mental health peers? Thanks, Kim
- 09:32:44 From Erin Emery-Tiburcio (she/her) : Replying to "Does the suicide dat..." I don't believe that assisted suicide is included in that data
- 09:33:08 From Genevieve DeRose : Reacted to "I don't believe that..." with 👍
- 09:33:35 From Rob Walker (he/him/his) : We offer training called SOAR - Serving Older Adults Remotely, which trains older adult peevrs. Email me at robert.walker@mass.g
- 09:33:45 From Susan Robinson, NC : Reacted to "There are so many he..." with 👍
- 09:34:04 From Trenda Hedges : <http://olderadultpeerspecialists.org/>
- 09:34:19 From Erin Emery-Tiburcio (she/her) : Check out this great webinar on peer supporters working with older adults! <https://e4center.org/considerations-for-peer-supporters-working-with-older-adults/>
- 09:34:28 From Kiley Wilkens (she/her) : I think there's also room to educate skilled nursing and long-term care facilities about crisis. CMS considers these "facilities" and community-based mobile crisis is not encouraged to deploy to these settings, but according to resident's rights, the facility is their home. Many older adults are sent to the emergency department when they experience a behavioral health crisis. I would love to see some organized effort to change this practice.
- 09:34:55 From Luke Waggoner (he/him), HCA : Reacted to "I think there's also..." with ❤️
- 09:35:00 From Kana Enomoto : Reacted to "I think there's also..." with 👍
- 09:35:02 From Erin Emery-Tiburcio (she/her) : Kiley - yes! SAMHSA just funded a new center of excellence for behavioral health disparities in nursing homes!
- 09:35:07 From Susan Robinson, NC : Reacted to "I think there's also..." with 👍
- 09:35:14 From Kiley Wilkens (she/her) : Reacted to "Kiley - yes! SAMHSA ..." with ❤️

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- 09:35:18 From Genevieve DeRose : Reacted to "I think there's also..." with 👍
- 09:35:20 From Tanya Cooley (she/they) Division of Mental Health : Reacted to "http://olderadultpee..." with ❤️
- 09:35:25 From Susan Robinson, NC : Reacted to "Kiley - yes! SAMHSA ..." with 👍
- 09:35:28 From Marcie Timmerman MHAKY : Reacted to "Kiley - yes! SAMHSA ..." with 😊
- 09:35:38 From Deb Pinals, M.D. : awesome presentation- so nice to see and hear from you Rob, and great job Kana.
- 09:35:47 From Rob Walker (he/him/his) : www.digitalpeersupport.org
- 09:36:01 From Rob Walker (he/him/his) : Thanks, Deb!
- 09:36:08 From Deb Pinals, M.D. : Please all check out this resource from NASMHPD that has a section on crisis services and older adults!<https://www.nasmhpd.org/sites/default/files/2020paper8.pdf>
- 09:36:09 From Stuart Feldman : I need help! please help me! Stuart
- 09:36:20 From brenda.patterson : great information and am glad there is so much research on it!
- 09:36:30 From Jessica Monahan Pollard, PhD (she/hers) : Reacted to "I think there's also..." with 🙌
- 09:36:40 From keith lewis, Washington State HCA : great roundtable and very informative presentation.
- 09:37:01 From Kristen Ellis, LMFT - RI : Crisis Now Calculator <https://calculator.crisisnow.com/#/>
- 09:37:55 From keith lewis, Washington State HCA : Replying to "I need help! please ..." Stuart, what do you need help with?
- 09:39:01 From David : Congrats Dr. Cornette!!!
- 09:39:11 From michelle.cornette (she/her) : Thank you, John! I'm very happy to be joining the team!!! :)
- 09:39:54 From michelle.cornette (she/her) : Reacted to "Congrats Dr. Cornett..." with 📧
- 09:41:54 From HARDEND : Can you provide the link to the NRI states report?
- 09:42:08 From Stephanie Barrios Hepburn : Great data, Ted!
- 09:42:11 From Kristen Ellis, LMFT - RI : Reports available at: www.nri-inc.org/profiles
- 09:42:27 From Kristen Ellis, LMFT - RI : <https://www.nri-inc.org/profiles>
- 09:44:46 From Amy Cohen, PhD (APA) : Great to see the data showing growth in mobile crisis teams!

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- 09:45:09 From Stephanie Barrios Hepburn : Does the report highlight which have MCTs available 24/7?
- 09:45:18 From Susan Robinson, NC : Reacted to "Great to see the dat..." with 
- 09:46:01 From Luke Waggoner (he/him), HCA : Reacted to "Great to see the dat..." with 
- 09:46:06 From Liseanne Wick : Reacted to "Does the report high..." with 
- 09:46:31 From Amy Cohen, PhD (APA) : Solving the crisis IN THE FIELD. GOOD NEWS
- 09:47:00 From HARDEND : Recommend contacting the National EMS Information System (NEMSIS) <https://nemsis.org/> to look into data sharing of prehospital care data and 988 interactions, suicide responses, etc.
- 09:47:25 From Susan Robinson, NC : child specific teams!
- 09:47:31 From Jeanette Tecca PSS Park County Sherriff : I am in a rural area and it is hard here.
- 09:47:47 From Corinna Roy, RI : So then the median cost of \$470K per team includes non-24/7 teams?
- 09:48:51 From HARDEND : Can we get Michelle's PPT Data Corner slides?
- 09:50:14 From Kristen Ellis, LMFT - RI : Replying to "Can we get Michelle'..." Data Corner and other slides will be posted in the Learning Community! :)
<https://talk.crisisnow.com/learningcommunity/>
- 09:50:20 From David to Karen Denise Jones(Direct Message) : Do we have a contact?
- 09:50:29 From Karen Denise Jones to David(Direct Message) : No.
- 09:50:47 From Amy Cohen, PhD (APA) : Wow! looks at those percent increases with a decrease in response time.
- 09:51:00 From David to Karen Denise Jones(Direct Message) : Let's google the name with mental health or something like that
- 09:51:04 From Sylvia Feliciano : Reacted to "Wow! looks at those ..." with 
- 09:51:05 From Stephanie Barrios Hepburn : Reacted to "Wow! looks at those ..." with 
- 09:51:08 From HARDEND : Thank you Kristen
- 09:51:21 From Kristen Ellis, LMFT - RI : Reacted to "Thank you Kristen" with 
- 09:51:35 From Monica Luke (she series) : is data being collected on call/chats/texts that are related to non-suicide BH issues?
- 09:51:46 From Stephanie Barrios Hepburn : Reacted to "is data being collec..." with 

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- 09:51:47 From Karen Denise Jones to David(Direct Message) : i'm having computer slowing so shut down my programs during the jam to stop a crash. can do after the jam.
- 09:53:29 From Karen Denise Jones to David(Direct Message) : Kristen checked and looks like he's a computer scientist
- 09:54:20 From Krista Hausermann : Is there a standardized evaluation tool that states can implement to measure the impact our 988 lines on contactors?
- 09:54:21 From Suzanne Rabideau : Where can we access call//text/chat volume by state?
- 09:54:29 From Suzanne Rabideau : 988 call/text/chat
- 09:54:54 From Trenda Hedges : What data exists on calls that were not crisis and were transferred or referred to Warm Lines?
- 09:55:04 From Monica Luke (she series) : Replying to "is data being collec..." Thank you for asking my question :-)
- 09:55:19 From Matthew Goldman : Wonderful work, Michelle—thanks so much for presenting today!! And congrats on the exciting new role!
- 09:55:33 From Kristen Ellis, LMFT - RI : Paolo Del Vecchio Shares His Hopes for 988 (#CrisisTalk) <https://talk.crisisnow.com/paolo-del-vecchio-shares-his-hopes-for-988/>
- 09:55:42 From Marcie Timmerman MHAKY : Reacted to "Paolo Del Vecchio Sh..." with 🥰
- 09:55:45 From Marcie Timmerman MHAKY : Reacted to "Wonderful work, Mich..." with 👍
- 09:56:07 From Wayne Lindstrom : Paolo is a rock star!
- 09:56:12 From Amy Brinkley (NASMHPD) : Reacted to "Paolo Del Vecchio Sh..." with ❤️
- 09:56:19 From Amy Brinkley (NASMHPD) : Reacted to "Paolo is a rock star..." with ❤️
- 09:56:24 From Sylvia Feliciano : Reacted to "Paolo Del Vecchio Sh..." with ❤️
- 09:56:44 From Susan Robinson, NC : Reacted to "Paolo Del Vecchio Sh..." with ❤️
- 09:56:51 From michelle.cornette (she/her) : Liseanne, the verbal stats were more recent, and some were comparing March 2022 to March 2023. Feel free to email me with any questions- very happy to clarify! Michelle.cornette@samhsa.hhs.gov
- 09:57:44 From Trenda Hedges : I look forward to a day when people do not have to feel "some kind of way" to disclose mental health challenges.
- 09:57:50 From Kristen Ellis, LMFT - RI : Reacted to "I look forward to a ..." with ❤️
- 09:57:52 From Amy Brinkley (NASMHPD) : Reacted to "I look forward to a ..." with ❤️
- 09:57:59 From Amy Brinkley (NASMHPD) : Replying to "I look forward to a ..."

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Agreed!

09:58:03 From Kristen Ellis, LMFT - RI : 988 State Map <https://reimaginecrisis.org/map>

09:58:12 From Stephanie Barrios Hepburn : Reacted to "I look forward to a ..." with ❤️

09:58:32 From Howard D. Trachtman WARMLINE.ORG he series : always been fond of paolo

09:58:39 From Kim Harol warmline.org Executive Committee : Totally agree with you Trenda!

09:59:03 From Kim Harol warmline.org Executive Committee : Replying to "I look forward to a ..." Totally agree with you Trenda!

09:59:09 From michelle.cornette (she/her) : Krista Hausermann, we'd very much like to work like something toward that and we have many ideas/ suggestions regarding metrics. I'd love to connect/ hear your ideas if amenable. Michelle.cornette@samhsa.hhs.gov

09:59:37 From Stephanie Barrios Hepburn : Replying to "I look forward to a ..." Me too!

10:00:07 From Karen Denise Jones : Next week, we'll have Carol Caraballo and Dawn Peel to talk about Mobile Crisis in Georgia. Join us!

10:00:14 From Suzanne Rabideau : Does anyone know where to access 988 call//text/chat volume by state?

10:00:20 From Luke Waggoner (he/him), HCA : Reacted to "Next week, we'll hav..." with 👍

10:00:23 From Kristen Ellis, LMFT - RI : Moving America's Soul on Suicide at <https://bit.ly/FiveLanes> and <https://masofilm.com/>

10:00:26 From michelle.cornette (she/her) : Replying to "What data exists on ..." Trenda- that's one of the data points we'd love to begin collecting more consistently.

10:00:42 From Stephanie Barrios Hepburn : Reacted to "What data exists on ..." with ❤️

10:00:48 From Stephanie Barrios Hepburn : Reacted to "Trenda- that's one o..." with ❤️

10:00:51 From Susan Robinson, NC : Reacted to "Trenda- that's one o..." with 👍

10:00:59 From michelle.cornette (she/her) : Replying to "Wonderful work, Mich..." Thank you so much, Matt! Was my absolute pleasure! :)

10:01:10 From Trenda Hedges : Michelle - I am with the Illinois Warm Line and would love to continue this conversation on data surrounding transfers from 988 to warmlines

10:01:17 From Trenda Hedges : trenda.hedges@carelon.com

10:01:17 From Jeanette Tecca PSS Park County Sherriff : Bye from Livingston MT

10:01:33 From Karen Denise Jones : Hope to see you all in the Crisis Jam next week!

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10:01:36 From michelle.cornette (she/her) : Replying to "Where can we access ..." Suzanne, please backchannel me. Good to see you again! :)