

Mobile Crisis Response Services in Georgia







Evolution of Georgia's Mobile Crisis Response Services

Community Service Boards

- Community Service Boards
- Provide community based behavioral health and developmental disabilities services.
- Serves as the safety net for the uninsured and uninsured people of Georgia.
- Prior to 2011, Community Service **Boards had in-house mobile crisis** teams that served their coverage area.







Regional Mobile Crisis Services

- Services were provided in each DBHDD region by two teams
 - Developmental Disability Provider
 - Behavioral Health Provider



Evolution of Mobile Crisis Services



"Blended" Mobile Crisis Services

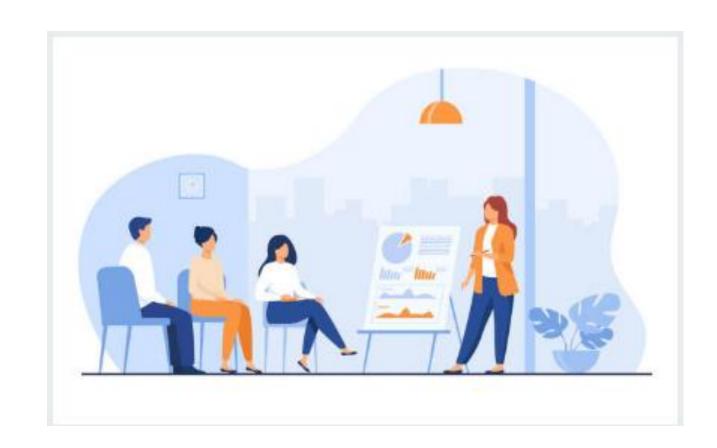
- One mobile crisis provider per region.
- Teams can serve individuals in crisis related to mental health, substance use, intellectual developmental disability, and/ or Autism.



Benchmark Human Services – Regions 1 and 4 Behavioral Health Link – Regions 2, 3, 5, and 6

Mobile Crisis Team Training





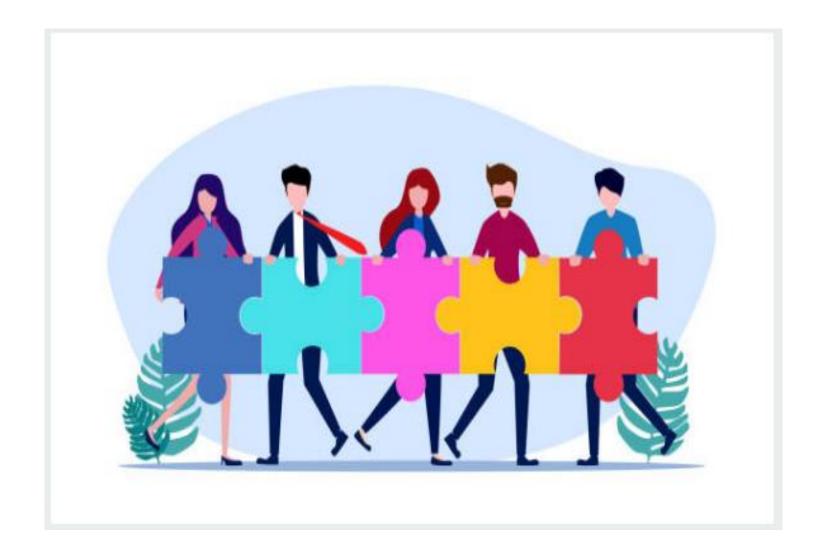
- Required Training
 - Crisis Intervention and TIP 42
 - Cross training of BH and IDD staff
 - DBHDD crisis service system and community psychiatric hospitals
 - Rapid crisis screening
 - De-escalation
 - Dispatch decision tree
 - Web-based access

Mobile Crisis Team Staffing



First Responder

Licensed Clinician

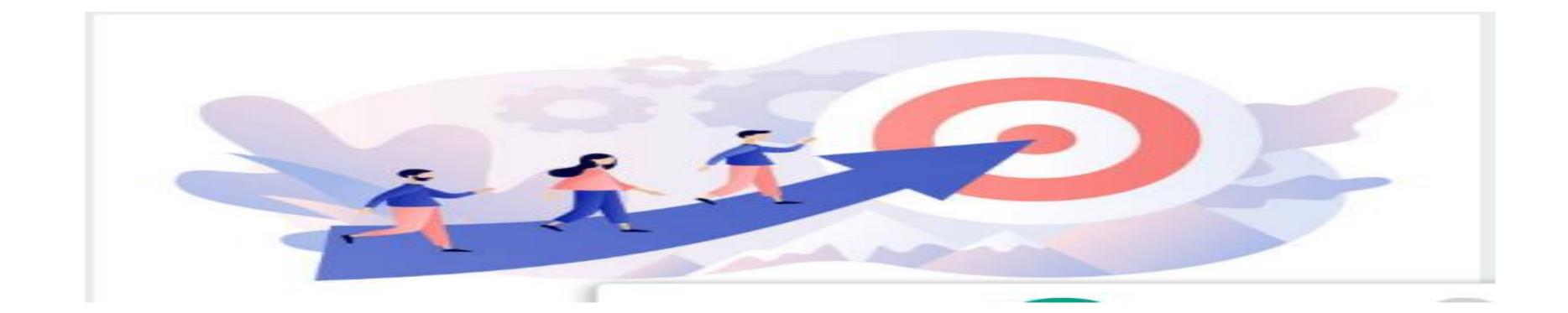


- Second Responder
 - Paraprofessional/ Direct Support Staff
 - Registered Nurse
 - Social Worker
 - Safety Officer
 - Certified Peer Specialist
 - Registered Behavior Technician
 - Behavior Specialist
 - Board Certified Behavior Analyst (BCBA)
 - Board Certified Assistant Behavior Anaylst (BCaBA)

Benefits of "Blended" Model



- Assessing and treating the whole person
- Individual gets the right services to meet their needs
- Increased knowledge of IDD assessment and services for behavioral health professionals and increased knowledge of behavioral health resources for IDD professionals.
- Building a stronger workforce to serve the whole person



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