

988 Crisis Jam – Ep 129 – May 31, 2023 – Chat Transcript

- 09:00:45 From Georgea Madeira : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:01:24 From Georgea Madeira : See all the Crisis Jam recordings, Moving America's Soul on Suicide videos and more at <https://bit.ly/FiveLanes>. Please comment, share, like and subscribe!
- 09:01:50 From HARDEND : Howdy Everyone from Arizona
- 09:02:07 From Myranda Green-TBD Solutions : Reacted to "Howdy Everyone from ..." with 🙌
- 09:02:11 From Karen Denise Jones : Wahoo! 988 Turns One on July 12. It's going to be a great one. Hope you all will join!
- 09:02:20 From Georgea Madeira : Vote early and vote often ☑️
<https://servicetoamericamedals.org/peoples-choice-award/>
- 09:03:06 From Amy Cohen, PhD (APA) : I voted before we got on today; it's breakfast and voting each morning for me. Go 988 team!
- 09:03:12 From Emily Feltren, AFSP (she/they) : Reacted to "Vote early and vote ..." with 👍
- 09:03:12 From Kristen Ellis, LMFT - RI : Reacted to "I voted before we go..." with 🎉
- 09:03:19 From Georgea Madeira : Guidelines for Emergency Responses to People with Behavioral Health or Other Disabilities: https://www.justice.gov/d9/2023-05/Sec.%2014%28a%29%20-%20DOJ%20and%20HHS%20Guidance%20on%20Emergency%20Responses%20to%20Individuals%20with%20Behavioral%20Health%20or%20Other%20Disabilities_FINAL.pdf
<https://www.justice.gov/opa/pr/justice-department-announces-10-additional-steps-one-year-anniversary-executive-order-14074>
- 09:03:28 From Georgea Madeira : Reacted to "I voted before we go..." with 🎉
- 09:03:54 From Terresa Humphries-Wadsworth : Reacted to "Vote early and vote ..." with 👍
- 09:04:01 From Georgea Madeira : Fee-for-Service (FFS) Medicaid Coverage of Core Crisis Services, as of 7/1/2022: <https://www.kff.org/medicaid/press-release/amid-a-mental-health-crisis-in-the-u-s-a-new-kff-report-examines-the-steps-that-state-medicare-programs-are-taking-to-help-shore-up-the-availability-of-crisis-services-beneficiaries/>
https://bhbusiness.com/2023/05/26/roughly-75-of-states-are-missing-core-behavioral-health-crisis-response-services-in-medicare/?euid=61e6aa73ee&utm_source=bhb-newsletter&utm_medium=email&utm_campaign=c858098240&mc_cid=c858098240&mc_eid=61e6aa73ee
- 09:04:34 From Tenasha Hildebrand : 🇺🇸 Arizona
- 09:04:38 From Georgea Madeira : Few People Know About the 988 Lifeline – and Many Who Do Fear Calling it Will Lead to a Police Response: <https://mindsitenews.org/2023/05/26/few-people-know-about-the-988-lifeline-and-many-who-do-fear-calling-it-will-lead-to-a-police->

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[response/?utm_medium=email&utm_source=MindSite%20News&utm_campaign=8a04bbc354-EMAIL_CAMPAIGN_2023_05_29_10_20&utm_term=0_-8a04bbc354-%5BLIST_EMAIL_ID%5D](https://www.pewtrusts.org/en/research-and-analysis/articles/2023/05/23/most-us-adults-remain-unaware-of-988-suicide-and-crisis-lifeline)

<https://www.pewtrusts.org/en/research-and-analysis/articles/2023/05/23/most-us-adults-remain-unaware-of-988-suicide-and-crisis-lifeline>

09:06:10 From Georgea Madeira : Call for Presentation at <https://www.crisiscon.org/>

09:06:24 From Karen Denise Jones : Most U.S. Adults Remain Unaware of 988 Suicide and Crisis Lifeline <https://www.pewtrusts.org/en/research-and-analysis/articles/2023/05/23/most-us-adults-remain-unaware-of-988-suicide-and-crisis-lifeline>

09:06:28 From Tracy Velázquez : <https://www.pewtrusts.org/en/research-and-analysis/articles/2023/05/23/most-us-adults-remain-unaware-of-988-suicide-and-crisis-lifeline>

09:06:44 From Amy Cohen, PhD (APA) : Love your energy, Myranda!

09:07:58 From Georgea Madeira : SAMHSA Store: <https://www.samhsa.gov/find-help/988> and click on "Printable Materials"

09:08:15 From Georgea Madeira : Crisis Jam tees, hoodies, and caps at: <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>

09:08:24 From Georgea Madeira : Or volunteer for the Hot Seat and get one for FREE!

09:08:35 From Karen Denise Jones : Volunteer by emailing me karen.jones@riinternational.com

09:08:52 From Howard D. Trachtman WARMLINE.ORG he series : peer support lines see www.warmline.org hdt@mbrlc.org 781 642 0368

09:09:40 From Amy Cohen, PhD (APA) : The audience often knows!

09:10:18 From Karen Denise Jones : When you know you know. :)

09:10:24 From Kristen Ellis, LMFT - RI : Reacted to "When you know you kn..." with 🍷

09:10:27 From Brenda Dagestad : I had a person post in a closed group that they called 988 and felt more hopeless and suicidal after they spoke with the 988 operator. This was in MN.








09:10:34 From Georgea Madeira : Surgeon General Opens Campaign to Counter Rise in Suicide <https://www.nytimes.com/1999/07/29/us/surgeon-general-opens-campaign-to-counter-rise-in-suicide.html>

09:10:48 From Georgea Madeira : Reacted to "When you know you kn..." with 🍷

09:10:51 From Clay Robbins <he/him>, Project Respond : I can't open that calls for presentations link

09:11:32 From Myranda Green-TBD Solutions : CrisisCon23 call for presentations (new link)- <https://www.crisiscon.org/call-for-presentations.html>

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- 09:11:43 From Wendy White Tiegreen : This Surgeon General's Report also was the first federal citation regarding Peer Support as a vital approach to recovery!
- 09:11:53 From Myranda Green-TBD Solutions : Replying to "I can't open that ca..." Thank you, I updated the link!
- 09:11:56 From Clay Robbins <he/him>, Project Respond : Reacted to "CrisisCon23 call for..." with 
- 09:12:17 From HARDEND : Note: I think you need to subscribe to the NYT to gain full access to the Surgeon General Opens Campaign to Counter Rise in Suicide.
- 09:12:22 From Myranda Green-TBD Solutions : Reacted to "This Surgeon General..." with 
- 09:14:23 From HARDEND : Will a new National Strategy for Suicide Prevention include logic models to address occupation-related risks and resources (e.g., model for EMS/law enforcement first responders vs. layperson occupations, teachers, etc.)?
- 09:17:03 From Amy Cohen, PhD (APA) : Reacted to "When you know you kn..." with 
- 09:17:39 From David Miller : Reacted to "This Surgeon General..." with 
- 09:18:30 From Shelby Rowe - SPRC (she/her) : Richard, our team is so grateful to be part of this historic process. It's hard but necessary work that we love.
- 09:19:18 From Shelby Rowe - SPRC (she/her) : Reacted to "This Surgeon General..." with 
- 09:19:22 From Shelby Rowe - SPRC (she/her) : Reacted to "CrisisCon23 call for..." with 
- 09:19:24 From Mary Jean Weston : Replying to "I had a person post ..." Brenda ~ if the person is willing to provide their phone number and approximate time of the call, you can give that to Vibrant and they will follow up with the center that took the call.
- 09:19:55 From Kristen Ellis, LMFT - RI : Reacted to "Richard, our team is..." with 
- 09:20:26 From Levi Van Dyke : Reacted to "Richard, our team is..." with 
- 09:22:59 From Nili Ezekiel : Reacted to "This Surgeon General..." with 
- 09:23:46 From Donna Obermeyer, Family Alliance for Mental Health : There is a need for an awareness campaign.
- 09:24:03 From Kim- warmlines.org : Will there be consideration to include warmlines (warmlines.org directory) as a resource for people calling into 988?
- 09:24:11 From Debbie Plotnick, Mental Health America : Question for feedback: How will services be paid for, is this a concern for people?
- 09:24:40 From Monica Luke (she series) : Suicide/suicidal ideation don't happen in a vacuum. In what ways will the strategy address the underlying stressors/BH conditions?

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09:24:48 From Suzanne Rabideau : Addressing more a cohesive and ample funding strategy for the crisis services continuum

09:25:07 From Health360 | Celia Meyer | USA CT : Incorporating AmeriCorps national service as part of the strategy to build capacity and develop the workforce pipeline.

09:25:11 From HARDEND : Recommend contacting the following EMS/Fire organizations for input: National Association of EMS Physicians (NAEMSP) <https://naemsp.org/>
National Association of State EMS Officials (NASEMSO) <https://nasemso.org/>

U.S. Fire Administration (USFA) <https://www.usfa.fema.gov/>

National Fire Protection Association (NFPA) <https://www.nfpa.org/>

09:26:01 From Kelsey Yale : Is there any push toward moving Crisis services toward a public good model, meaning free of charge for all. Minneapolis' Behavioral Crisis Response Team is a "public good" and dispatched through 911. Could this be possible for teams dispatched through 988?

09:26:07 From Shelby Rowe - SPRC (she/her) : Reacted to "Recommend contacting..." with ❤️

09:26:18 From HARDEND : Can you add a link for Dr. McKeon's PPT in the chat?

09:26:23 From Health360 | Hanna Tomaszek | AZ : Reacted to "Incorporating AmeriC..." with ★

09:26:49 From Karen Denise Jones : After today's Crisis Jam, we will upload recording and all materials shared to <https://talk.crisisnow.com/learningcommunity/>

09:26:59 From Shelby Rowe - SPRC (she/her) : Replying to "Recommend contacting..."

We held a listening session yesterday with representatives from some of these organizations. Such an important group to include in the conversation.

09:27:26 From Leo Petrilli (He/Him) : Addiction recovery, maintenance and aftercare. Question to ponder (Respectfully) -- How can 988 be used to help facilitate people who are struggling, to get to beneficial programs?

09:28:39 From Terresa Humphries-Wadsworth : For youth - they so often turn to their peers when they are feeling suicidal. What are the plans for directly reaching youth through their communication channels, supporting them, and helping peers know what to do to help?

09:28:50 From Anna Schneemann- WTCG : Reacted to "For youth - they so ..." with 🍷

09:29:08 From Amy Cohen, PhD (APA) : Reacted to "For youth - they so ..." with 👍


09:29:44 From Megan Carlson : Reacted to "Is there any push to..." with 👍

09:30:17 From HARDEND : Replying to "Recommend contacting..."

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Feel free to include me in future meetings. Dr. David James Harden, JD, BHsc, NREMT
david.james.harden@azdhs.gov Thank You.

09:30:22 From Nicole Kraus (She/Her) : More legislative support is needed to improve access to information (IP address and related info) from internet providers when it comes to users who are at imminent risk and are accessing services over web chat services to help facilitate active rescues and use of services like mobile crisis units when deemed necessary for safety. Laws have not caught up to technology and that leads to some challenges.

09:30:54 From Shelby Rowe - SPRC (she/her) : Reacted to "Feel free to include..." with 

09:30:58 From Suzanne Rabideau : another thought - interoperability of information


09:31:20 From Susan Robinson, NC to Karen Denise Jones(Direct Message) : hi Karen this link is not working https://bhbusiness.com/2023/05/26/roughly-75-of-states-are-missing-core-behavioral-health-crisis-response-services-in-medicaid/?euid=61e6aa73ee&utm_source=bhb-newsletter&utm_medium=email&utm_campaign=c858098240&mc_cid=c858098240&mc_eid=61e6aa73ee

09:32:30 From Emily Feltren, AFSP (she/they) : More info about AFSP public policy priorities is on our website here: <https://afsp.org/public-policy-priorities> . More information about AFSP generally is here: <https://afsp.org/> . And, check out our year-long Talk Away the Dark Campaign: <https://talkawaythedark.afsp.org/> . Thank you for having me today!

09:32:34 From Mary Jean Weston : Replying to "For youth - they so ..."

teen Mental Health First Aid (tMHFA) is a wonderful program that teaches teens how to identify, understand and respond to signs of MH and SU challenges among friends and peer.
<https://www.mentalhealthfirstaid.org/population-focused-modules/teens/>
This or a similar program should be included.

09:33:08 From Stephanie Mitchell Hughes : The workplace and legal profession specifically must be focused on





09:34:27 From Stephanie Barrios Hepburn : Reacted to "For youth - they so ..." with 

09:36:01 From Daryl Plevy : Need greater clarity about how/when 988 call centers transfer calls related to suicide to best practice Emergency Mobile Response Teams and Emergency Crisis Stabilization Centers, including use of Care Traffic Control Software and when/how a former suicide hot line intersects with evolving best practice Emergency Response/Crisis Stabilization Center Capability in the community.

09:36:12 From Tenasha Hildebrand : It could be helpful if when calling 911, there are prompts for police, fire, medical, and behavioral health where the behavioral health can be transferred to 988. Perhaps the more we can divert people away from public safety, we're getting people to the right resource as quickly as possible

09:37:07 From Susan Robinson, NC : Veterans, military and National Guard and families suicide prevention - Ask the Question - universal campaign integrated in all screening and interfaces...




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- 09:37:42 From Susan Robinson, NC : and ripple effect among children, youth and spouses of milvets
- 09:37:54 From Myranda Green-TBD Solutions : Reacted to "Need greater clarity..." with 
- 09:38:51 From LH, She/Her : I think we keep seeing police killing folks in behavioral health crisis. Its unfortunate that police don't receive training and have few educational requirements that would lend themselves to a good outcome when called during a crisis.
- 09:39:33 From Nikki Tennis : Love David and TTI!
- 09:39:37 From Karen Denise Jones : My apologies but we are having some technical difficulties with our ASL interpreting service. We'll be up as soon as possible.
- 09:39:47 From Nili Ezekiel : Reacted to "Love David and TTI!" with 
- 09:40:13 From Ava Kaufmann (she/her), NASMHPD : <https://www.nasmhpd.org/tti-impact>
- 09:40:53 From Susan Robinson, NC : stronger emphasis on universal integrated upstream trauma informed understanding on connecting brain science mind-body and healthy social emotional learning, developmental assets, and protective factors for resilience-focused tools and strategies that can interrupt, reset and connect
- 09:42:36 From Amy Cohen, PhD (APA) : Great use of TTI awards from SAMHSA!
- 09:43:01 From Stephanie Barrios Hepburn : That's fantastic, David!
- 09:43:52 From Susan Robinson, NC to Karen Denise Jones(Direct Message) : thank you - works
- 09:43:54 From Georgea Madeira : #CrisisTalk – SMI Adviser: A Data-Driven Grant That Can Adapt: <https://talk.crisisnow.com/smi-adviser-a-data-driven-grant-that-can-adapt/>
- 09:44:22 From Kristen Ellis, LMFT - RI to Karen Denise Jones(Direct Message) : Reacted to "They must have had a..." with 
- 09:44:34 From Susan Robinson, NC to Karen Denise Jones(Direct Message) : You are wo wonderful and so appreciate your presence and facilitating jam every week!
- 09:46:07 From Monica Luke (she series) : Does SMI Adviser support/provide TA to programs that are less clinically oriented? For a example, a peer outreach approach to folks with SMI?
- 09:50:06 From LH, She/Her : Would love to see more work around veterans from SMI Advisor! I recently attended the MI class and it was amazing!
- 09:51:41 From Debra Martin-DBHDD : Reacted to "Would love to see mo..." with 
- 09:51:46 From Amy Cohen, PhD (APA) : Replying to "Does SMI Adviser sup..."

YES! We define the care team broadly--so it includes pharmacy, psychiatrists, psychologists, SWers, etc but ALSO those with lived experience and peer support specialist. We have a peer support specialists on our core team of 8 experts and they help drive content in terms of education, resources, answer

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consults. visit us at smiadviser.org and look around. And email us if you can't find what you want: smiadviser@psych.org

- 09:52:32 From Susan Robinson, NC : Replying to "Does SMI Adviser sup..." 
- 09:52:33 From David : Hits the heart of the challenge Stephanie - thank you for sharing!
- 09:52:50 From LH, She/Her : absolutely, thank you for sharing you story and your children's story.
- 09:53:16 From Donna Obermeyer, Family Alliance for Mental Health : Thank you for sharing your story.
- 09:53:24 From LH, She/Her : we are here, white knuckling alongside. 
- 09:53:24 From David : "White knuckled through my challenges..." Why it's so important for care that feels like care to the person in pain
- 09:53:26 From Journée Baham : This is a great story and viewpoint!
- 09:53:44 From Amy Cohen, PhD (APA) : Replying to "Would love to see mo..."
- Glad we could be of help. That MI class is one we are really proud of---mostly because of the community that developed during the course. We want to do MORE for those caring for Veterans with SMI. If you have specific ideas, let me know, at smiadviser@psych.org. Thanks LH!
- 09:53:48 From Stephanie Barrios Hepburn : Thank you, Stephanie, for sharing.
- 09:53:55 From Nai Walter, MPH : 
- 09:53:59 From Jill Smith-MiCAL : we need more people to share their positive stories of using 988
- 09:54:03 From Georgea Madeira : 988 State Map <https://reimaginecrisis.org/map>
- 09:54:03 From Karen Denise Jones : Thank you so much for sharing!
- 09:54:04 From Kim- warmline.org : such sn important issue that people with lived experience can safely call without worrying about being put on a hold or having the police called
- 09:54:06 From Celeste K (she/her) : vulnerability is beautiful - thank you Stephanie!!
- 09:54:12 From David : And, thank you for being a weekly Crisis Jammer Stephanie!!! Karen, let's get Stephanie a 988 t-shirt!
- 09:54:16 From Petronella Mbu : Thank Stephanie for sharing your story.
- 09:54:23 From LH, She/Her : Replying to "Would love to see mo..." thank you! Ill email you!
- 09:54:28 From Debra Martin-DBHDD : Thank you for sharing!
- 09:54:45 From Leo Petrilli (He/Him) : Stephanie, thank you.

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- 09:54:54 From Stephanie Mitchell Hughes : Replying to "Thank you for sharin..." Thank you for your support
- 09:55:19 From Cheryl Mayes : Thank you, Stephanie for sharing & being open! 👍👍👍
- 09:55:39 From Monica Luke (she series) : Reacted to "YES! We define the ..." with 🙌
- 09:56:25 From Georgea Madeira : Strong Talk Podcast <https://strongtalkpod.buzzsprout.com/>
- 09:56:40 From Stephanie Mitchell Hughes : Replying to "Thank you, Stephanie..." Thank you.
- 09:56:58 From Stephanie Mitchell Hughes : Thank you Everyone for your kind words and support.
- 09:57:49 From Susan Robinson, NC : Reacted to "Thank you Everyone f..." with ❤️
- 09:58:05 From Leo Petrilli (He/Him) : Reacted to "Thank you Everyone f..." with ❤️
- 09:58:12 From Emily Feltren, AFSP (she/they) : Reacted to "Thank you Everyone f..." with ❤️
- 09:58:21 From Nai Walter, MPH : Reacted to "Thank you Everyone f..." with ❤️
- 09:58:23 From Georgea Madeira : Reacted to "Thank you Everyone f..." with ❤️
- 09:58:25 From Nai Walter, MPH : Reacted to "Thank you Everyone f..." with 🧡
- 09:58:31 From Nai Walter, MPH : Removed a ❤️ reaction from "Thank you Everyone f..."
- 09:58:53 From Tim Tunner (NASMHPD) : Reacted to "Thank you Everyone f..." with ❤️
- 09:59:01 From Kristen Ellis, LMFT - RI : Reacted to "Thank you Everyone f..." with 💜
- 09:59:12 From Amy Cohen, PhD (APA) : Reacted to "Thank you Everyone f..." with ❤️
- 09:59:14 From Nai Walter, MPH : Reacted to "Thank you Everyone f..." with ❤️
- 09:59:15 From Nai Walter, MPH : Removed a 🧡 reaction from "Thank you Everyone f..."
- 09:59:48 From Kristen Ellis, LMFT - RI : And THAT is Strong Talk. ;)
- 09:59:55 From Susan Robinson, NC : yes... the trauma we carry... the healing scars impact our lens...what we carry and what we bring to meet that which others carry and bring...
- 10:00:04 From Stephanie Mitchell Hughes : Replying to "we are here, white k..." Yes. It is tough
- 10:00:10 From Georgea Madeira : Moving America's Soul on Suicide at <https://bit.ly/FiveLanes> and <https://masosfilm.com/>
- 10:00:36 From Victor Armstrong : Reacted to "And THAT is Strong T..." with ❤️