

988 Crisis Jam – Ep 132 – June 21, 2023 – Chat Transcript

- 09:01:10 From Georgea Madeira : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:01:24 From Georgea Madeira : And feel free to invite anyone to the Crisis Jam who might be interested! :)
- 09:01:29 From Kristen Ellis, LMFT - RI : Reacted to "And feel free to inv..." with 🤔
- 09:01:38 From HARDEND : Greetings from Arizona
- 09:01:42 From Georgea Madeira : See all the Crisis Jam recordings, Moving America's Soul on Suicide videos and more at <https://bit.ly/FiveLanes> .
- 09:01:53 From Georgea Madeira : Please comment, share, like and subscribe!
- 09:01:57 From Terrence Smithers : Reacted to "Please comment, shar..." with 👍
- 09:02:05 From Howard D. Trachtman WARMLINE.ORG he series : POWER OF PEER SUPPORT www.warmline.org hdt@mit.edu 781 642 0368
- 09:02:21 From Georgea Madeira : Has the Crisis Jam dropped off your calendar? Download the new and updated series at <https://bit.ly/CrisisJamSeries>
- 09:02:34 From Georgea Madeira : 988 Lifeline One-Year Anniversary Event in Austin, Texas <https://youtu.be/9EWFMKcB2DU>
- 09:02:49 From Georgea Madeira : Reimagining Crisis Response <https://nami.org/Advocacy/Crisis-Intervention/988-Reimagining-Crisis-Response>
- 09:03:02 From Paul Galdys, RI International : Great work being done in Austin Texas around crisis care!
- 09:03:10 From Georgea Madeira : US Mayors Cit 'Unprecedented' Mental Health Crisis as Top Concern <https://www.bloomberg.com/news/articles/2023-06-03/cities-cite-mental-health-loneliness-and-depression-as-top-policy-concerns>
- 09:03:32 From Georgea Madeira : 'Are you guys going to shoot me?' Police encounters with mentally ill people increasingly turn deadly. <https://www.bostonglobe.com/2023/06/03/metro/are-you-guys-going-shoot-me-police-encounters-with-mentally-ill-people-increasingly-turn-deadly/>
- 09:04:07 From Georgea Madeira : 988 Suicide & Crisis Lifeline in the SAMHSA Store: <https://www.samhsa.gov/find-help/988> and click on "Printable Materials"
- 09:04:34 From Georgea Madeira : Crisis Jam tees, hoodies, and caps at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>
- 09:04:44 From Georgea Madeira : Or volunteer for the Hot Seat and get one for FREE! :)
- 09:04:48 From Kristen Ellis, LMFT - RI : Reacted to "Or volunteer for the..." with 🎉

988 Crisis Jam – Ep 132 – June 21, 2023 – Chat Transcript

- 09:05:05 From Georgea Madeira : Trivia Hotseat – Dr. Kenneth Thompson (2021 Article) Hanging in there: Mental health and wellbeing in the aftermath of COVID-19.
<https://www.publicsource.org/mental-health-and-wellbeing-in-the-aftermath-of-covid-kenneth-thompson-first-person/>
- 09:05:08 From Terrence Smithers : Reacted to "Trivia Hotseat – Dr...." with 😊
- 09:05:44 From Paul Galdys, RI International : Great to see you Ken!
- 09:06:01 From Terrence Smithers : Ditto!
- 09:07:54 From Mary Giliberti : are you sure you don't want to phone a friend?
- 09:08:03 From Kristen Ellis, LMFT - RI : Reacted to "are you sure you don..." with 👍
- 09:08:15 From Terrence Smithers : WOW!
- 09:08:20 From Kristen Ellis, LMFT - RI : Replying to "are you sure you don..." Should have called ya! ;)
- 09:08:22 From Diane Shinn - Ohio Department of Medicaid : I met Lois at a conference years ago - she is so inspiring!
- 09:08:28 From Karen Denise Jones : tricky, tricky!
- 09:08:36 From Kristen Ellis, LMFT - RI : Reacted to "tricky, tricky!" with 😊
- 09:08:40 From Joshua Gran : That was an excellent question
- 09:08:42 From Daniel Herron : Reacted to "tricky, tricky!" with 😊
- 09:08:43 From Journée Baham : OMG! so cruel
- 09:08:43 From dsofferin : I'm sure the folks in Ga got this one right!
- 09:08:46 From Georgea Madeira : Lois Curtis, Whose Lawsuit Secured Disability Rights, Dies at 55 <https://www.nytimes.com/2022/11/10/us/lois-curtis-dead.html?auth=login-google1tap&login=google1tap>
- 09:08:49 From Paul Galdys, RI International : Tricky.... sounds like Mary knew it all along!
- 09:09:01 From Kenneth Thompson : well well well..
- 09:09:17 From Georgea Madeira : 2023 Olmstead v. L.C. (Lois Curtis) Anniversary Event
<https://www.eventbrite.com/e/2023-olmstead-v-lc-lois-curtis-anniversary-event-tickets-651116897167?aff=oddtcreator>
- 09:09:20 From Joshua Gran : Lois Curtis is the truth
- 09:09:46 From Kenneth Thompson : Reacted to "are you sure you don..." with 🤪
- 09:09:56 From Kenneth Thompson : Reacted to "Great to see you Ken..." with ❤️

988 Crisis Jam – Ep 132 – June 21, 2023 – Chat Transcript

- 09:10:59 From Kenneth Thompson : Reacted to "Should have called y..." with 🤔
- 09:11:17 From Kenneth Thompson : Reacted to "Tricky.... sounds li..." with 👍
- 09:11:37 From Kenneth Thompson : Replying to "Tricky.... sounds li..." she's a lawyer!
- 09:11:52 From Kenneth Thompson : Reacted to "Lois Curtis is the t..." with ❤️
- 09:13:18 From Terrence Smithers : Replying to "Tricky.... sounds li..." 🤔
- 09:13:24 From Kristen Ellis, LMFT - RI : Reacted to "🤔" with 😏
- 09:13:42 From Michelle Baxter : I was just about to say that I'm curious about thoughts on Crisis Intervention Team (Memphis Model) and/or MH corresponding with police to calls.
- 09:16:29 From NAMI Michigan Kevin Fischer : CIT (the Memphis Model) has long agreed that law enforcement officers should only respond with there is a threat of danger. Unfortunately, in many communities law enforcement is the only response available. We're working to change this nationally.
- 09:16:50 From Terrence Smithers : Reacted to "CIT (the Memphis Mod..." with 👍
- 09:17:14 From HARDEND : Can you provide a link to details on the Memphis Model? Thank You 😊
- 09:18:00 From Sabrina Taylor : Replying to "Can you provide a ..." Here is a link to CIT International's best practice guide. Free to download a PDF
- 09:18:01 From NAMI Michigan Kevin Fischer :
<https://www.citinternational.org/bestpracticeguide>
- 09:18:02 From Sabrina Taylor : Replying to "Can you provide a ..."
<https://www.citinternational.org/bestpracticeguide>
- 09:18:38 From Sabrina Taylor : Reacted to "CIT (the Memphis M..." with ❤️
- 09:18:48 From Sabrina Taylor : Reacted to "https://www.citint..." with ❤️
- 09:18:53 From Sabrina Taylor : Removed a ❤️ from "https://www.citint..."
- 09:19:33 From HARDEND : ❤️
- 09:19:47 From HARDEND : Replying to "Can you provide a li..." ❤️
- 09:20:39 From Richard McKeon : Where can the DOJ findings be found for Louisville and Minneapolis be found?
- 09:21:21 From Joshua Gran : I highly recommend Mike Hatch's 911 / Dispatcher Diversion Training. He's outlined in the CIT Best Practice Guide for his work in Broome County NY. I worked with Mike and his team at Crisis Response Consulting to train over 250 dispatchers in Westchester County, NY (just north of NYC).

988 Crisis Jam – Ep 132 – June 21, 2023 – Chat Transcript

- 09:21:46 From Sabrina Taylor : Replying to "Where can the DOJ ..."
<https://www.justice.gov/opa/pr/justice-department-finds-civil-rights-violations-minneapolis-police-department-and-city> <https://www.justice.gov/opa/press-release/file/1587661/download>
- 09:21:58 From Georgea Madeira : Reacted to "https://www.justice...." with 👍
- 09:22:20 From Taylor & Kelsey | Canopy Roots : @RichardMcKeon - the DOJ's report on the City of Minneapolis can be found in this CrisisTalk article and highlights the Minneapolis Behavioral Crisis Response (BCR) led by Canopy Roots Folks can learn more at www.canopyrootsmn.com
- 09:22:36 From Sabrina Taylor : Replying to "Where can the DOJ ..."
<https://www.justice.gov/opa/pr/justice-department-finds-civil-rights-violations-louisville-metro-police-department-and#:~:text=%E2%80%9COur%20investigation%20found%20that%20the,stops%2C%20searches%2C%20and%20arrests.>
- 09:22:42 From Georgea Madeira : Reacted to "@RichardMcKeon - the..." with 👍
- 09:22:50 From kate dahlstrom : Wow! Holding communities accountable to the ADA with regard to BH.
- 09:23:14 From Monica Luke (she series) : How can we expand these recommendations/changes to other police departments without an investigation/consent decree (i.e. not wait for something bad to happen - again)?
- 09:23:37 From StacyNonnemacher : Reacted to "How can we expand th..." with 👍
- 09:24:44 From Taylor & Kelsey | Canopy Roots : Replying to "How can we expand th..." Canopy Roots has been working with the City of Mpls since 2021 to launch a mental health first responder program. We're prepared to support other cities/counties to expand their public safety systems. Please reach out to us at info@canopyrootsmn.com or learn more about our crisis response model at www.canopyrootsmn.com
- 09:24:45 From Howard D. Trachtman WARMLINE.ORG he series : @kate but at one city or state at a time how is p&a network www.ndrn.org helping hdt@mit.edu 781 642 0368
- 09:25:34 From kate dahlstrom : Reacted to "@kate but at one ci..." with 👍
- 09:25:39 From Georgea Madeira : Website: <https://www.justice.gov/crt/special-litigation-section>
- 09:25:49 From Georgea Madeira : Complaint portal: <https://civilrights.justice.gov/>
- 09:26:03 From Georgea Madeira : Haley.vanerem@usdoj.gov
- 09:26:13 From Joshua Gran : Thank you so much
- 09:26:14 From Terrence Smithers : Thanks Georgea!
- 09:26:27 From Georgea Madeira : Reacted to "Thanks Georgea!" with ❤️

988 Crisis Jam – Ep 132 – June 21, 2023 – Chat Transcript

- 09:27:17 From Haley Van Erem (DOJ) : Louisville findings report:
<https://www.justice.gov/crt/case-document/file/1572951/download>
- 09:27:58 From HARDEND : Thank You Haley!
- 09:28:13 From Haley Van Erem (DOJ) : Minneapolis findings report:
https://www.justice.gov/d9/2023-06/minneapolis_findings_report.pdf
- 09:28:39 From kate dahlstrom : On the other hand, what about folks who need inpatient care, but aren't able to get it?
- 09:32:33 From Monica Luke (she series) : Thanks for tying all the pieces together, Mary That was very helpful
- 09:33:00 From Terrence Smithers : Reacted to "Thanks for tying all..." with 👍
- 09:33:03 From Paul Galdys, RI International : Yes Mary. Those in need should expect care that feels like care when they ask for help.. and we must create a path to fund access to emergency crisis services when and where the person needs it!
- 09:33:16 From Terrence Smithers : Reacted to "Yes Mary. Those in n..." with ❤️
- 09:33:22 From Sabrina Taylor : Reacted to "Yes Mary. Those in..." with ❤️
- 09:33:50 From Victor Armstrong : Well done, Mary!
- 09:34:02 From Paul Galdys, RI International : Reacted to "Well done, Mary!" with 👍
- 09:34:21 From Sabrina Taylor : Reacted to "Well done, Mary!" with 👍
- 09:34:27 From Terrence Smithers : Reacted to "Well done, Mary!" with 👍
- 09:35:54 From Terrence Smithers : Fantastic Dr. Ken. Stellar thoughts and challenge to everyone, Thank you! ❤️
- 09:35:55 From Paul Galdys, RI International : Thank you Ken!
- 09:36:09 From Sonja Burns : We also have people who need long-term care - or a residential / intentional community with robust supports and NO time limits - and too often we use Olmstead as the reason to preclude this opportunity as part of a true continuum of care.
- 09:36:28 From Michelle Baxter : SAMHSA has TA available:
<https://www.youtube.com/watch?v=pZGkSxiTiWs>
- 09:37:17 From Victor Armstrong : Very insightful, Ken!
- 09:38:30 From Karen Denise Jones : 988 social media shareables - Pride Month
<https://www.samhsa.gov/find-help/988/partner-toolkit/social-media-shareables>
- 09:39:24 From Georgea Madeira : Has the Crisis Jam dropped off your calendar? Download the new and updated series at <https://bit.ly/CrisisJamSeries>

988 Crisis Jam – Ep 132 – June 21, 2023 – Chat Transcript

- 09:39:57 From Kenneth Thompson : Reacted to "Very insightful, Ken..." with ❤️
- 09:40:07 From Kenneth Thompson : Reacted to "We also have people ..." with 👍
- 09:40:17 From Kenneth Thompson : Reacted to "Thank you Ken!" with ❤️
- 09:40:26 From Kenneth Thompson : Reacted to "Fantastic Dr. Ken. S..." with ❤️
- 09:41:25 From Jana (Jay-nuh) | she/they : Replying to "Has the Crisis Jam d..." Georgea, do you have a Google Calendar version of this file?
- 09:42:26 From Karen Denise Jones : Replying to "Has the Crisis Jam d..." We only have .ics files but you can export it using the steps at <https://support.google.com/calendar/answer/37118?hl=en&co=GENIE.Platform%3DDesktop>
- 09:43:54 From kate dahlstrom : These iPads are modified to only connect to BH services, correct? They are specially made? What is cost?
- 09:44:17 From Terrence Smithers : Fantastic resource, Carrie. Thanks for sharing your progress
- 09:44:20 From Evonne Hawe : what is the cost of providing 15,000 ipads to those individuals? And who funds it?
- 09:45:11 From Howard D. Trachtman WARMLINE.ORG he series : what about cost of internet access
- 09:45:23 From Mary Giliberti : So helpful to see a proactive, preventive approach to crisis. Did you see a decrease in crisis calls once implemented?
- 09:45:47 From Howard D. Trachtman WARMLINE.ORG he series : training on how to use ipad?'
- 09:46:03 From Stephanie Barrios Hepburn : Replying to "These iPads are modi..." I interviewed Josh Cantwell, COO at GLMHC, on the iPads. Might be of interest. <https://talk.crisisnow.com/in-oklahoma-people-in-need-and-first-responders-get-ipads-for-rapid-face-to-face-mental-health-response/>
- 09:46:14 From Taylor & Kelsey | Canopy Roots : Reacted to "So helpful to see a ..." with 👍
- 09:47:32 From Georgea Madeira : Oklahoma Mental Health & Substance Abuse Services: odmhsas.org
- 09:47:38 From Michelle Baxter : Do you have a plan for EMS to be included?
- 09:48:56 From Kenneth Thompson : how can i get a transcript/video of this?
- 09:50:05 From Karen Denise Jones : We will share the recording on YouTube <https://talk.crisisnow.com/learningcommunity/> will also have the recording and other materials shared
- 09:51:37 From Sonja Burns : <https://www.kff.org/medicaid/issue-brief/behavioral-health-crisis-response-findings-from-a-survey-of-state-medicaid-programs/>

988 Crisis Jam – Ep 132 – June 21, 2023 – Chat Transcript

- 09:51:49 From Monica Luke (she series) : For those states that show up in orange - are they subject to the clawback?
- 09:51:50 From Jana (Jay-nuh) | she/they : Replying to "Has the Crisis Jam d..." Thank you!
- 09:52:10 From Sonja Burns : <https://www.kff.org/medicaid/press-release/amid-a-mental-health-crisis-in-the-u-s-a-new-kff-report-examines-the-steps-that-state-medicaid-programs-are-taking-to-help-shore-up-the-availability-of-crisis-services-beneficiaries/>
- 09:52:13 From Richard McKeon : Im surprised that coverage for hotline services was as high as 22 out of 45. Are we confident it is that high?
- 09:53:08 From Georgea Madeira : <https://www.kff.org/medicaid/issue-brief/behavioral-health-crisis-response-findings-from-a-survey-of-state-medicaid-programs/>
- 09:53:20 From Georgea Madeira : <https://www.kff.org/medicaid/issue-brief/medicaid-coverage-of-behavioral-health-services-in-2022-findings-from-a-survey-of-state-medicaid-programs/>
- 09:53:31 From Georgea Madeira : <https://www.kff.org/medicaid/issue-brief/telehealth-delivery-of-behavioral-health-care-in-medicaid-findings-from-a-survey-of-state-medicaid-programs/>
- 09:53:46 From Georgea Madeira : <https://www.kff.org/medicaid/issue-brief/a-look-at-strategies-to-address-behavioral-health-workforce-shortages-findings-from-a-survey-of-state-medicaid-programs/>
- 09:54:01 From Georgea Madeira : <https://www.kff.org/medicaid/issue-brief/leveraging-medicaid-for-school-based-behavioral-health-services-findings-from-a-survey-of-state-medicaid-programs/>
- 09:54:09 From Terrence Smithers : You're amazing Georgea. Thank You!
- 09:54:11 From Georgea Madeira : <https://www.kff.org/medicaid/issue-brief/how-do-states-deliver-administer-and-integrate-behavioral-health-care-findings-from-a-survey-of-state-medicaid-programs/>
- 09:54:21 From Georgea Madeira : <https://www.kff.org/statedata/collection/medicaid-behavioral-health-services/>
- 09:54:50 From Georgea Madeira : Heather Saunders: heathers@kff.org
- 09:54:51 From Paul Galdys, RI International : Based on this KFF work, it appears as though there is still a tremendous opportunity to improve access to emergency mental health and substance use crisis care in a manner that realizes parity with emergency physical health care.
- 09:54:55 From Georgea Madeira : Reacted to "You're amazing Georg..." with ❤️
- 09:55:03 From Terrence Smithers : Reacted to "Based on this KFF wo..." with 👍
- 09:55:10 From Georgea Madeira : Opinion | A Wicked Challenge: Unarmed, Trauma-Informed and Culturally Affirming Response to Behavioral Crisis 911 Calls In Minneapolis

988 Crisis Jam – Ep 132 – June 21, 2023 – Chat Transcript

<https://talk.crisisnow.com/opinion-a-wicked-challenge-unarmed-trauma-informed-and-culturally-affirming-response-to-behavioral-crisis-911-calls-in-minneapolis/>

09:55:11 From Paul Galdys, RI International : Thank you Heather and Tom!

10:00:18 From Georgea Madeira : Moving America's Soul on Suicide at <https://bit.ly/FiveLanes> and <https://masosfilm.com/>

10:00:26 From Michelle Baxter : Thank-you!

10:00:27 From Joshua Gran : Thanks Brian