

In October 2021, Dr. John Draper was the Director of the National Suicide Prevention Lifeline. He was asked in the Crisis Jam what would be the staffing experience and credentialing requirements to answer 988 calls.

What was his answer for the fundamental requirements to facilitate calls, texts or chats?

A: High School with Four Years Experience

B: High School with Appropriate Training

C: Trained, Competent and Caring

D: Masters Level or Higher

HENRY WENGLER



Chief Technology Officer
Behavioral Health Link



In October 2021, Dr. John Draper was the Director of the National Suicide Prevention Lifeline. He was asked in the Crisis Jam what would be the staffing experience and credentialing requirements to answer 988 calls.

What was his answer for the fundamental requirements to facilitate calls, texts or chats?

A: High School with Four Years Experience

B: High School with Appropriate Training

C: Trained, Competent and Caring

D: Masters Level or Higher

HENRY WENGLER



Chief Technology Officer
Behavioral Health Link

