

**OVER**

**UNDER**



The team behind **Calculator.CrisisNow.com** has estimated nearly 50,000 staff required for the core crisis workforce nationwide. According to the SAMHSA National Guidelines, what percentage might be **peer roles\***?



OVER



50%



UNDER

JOHN DRAPER



President, R&D  
Behavioral Health Link

\*Does not require clinical, nursing or medical credential.



# SAMHSA NATIONAL GUIDELINES

## Behavioral Health Crisis Care: A Best Practice Toolkit

### TOTAL FTEs Peer Staff

### Clinical/Nursing/Medical

Crisis  
Call/Text/  
Chat Hub

8,000

“Trained team members” expected to “practice active engagement... use the least invasive intervention... [and] have supervisory staff available during all hours... for timely consultation...”

“Clinicians overseeing clinical triage”

Crisis Mobile  
Teams

5,000

“Peer support workers often take the lead on engagement and may also assist with continuity of care by providing support that continues beyond the resolution of the immediate crisis.

Licensed and/or credentialed clinician capable to assess the needs of individuals within the regions of operation”

Crisis  
Receiving  
Center

33,000

“Peers with lived experience similar to the experience of the population served.”

Psychiatrists or psychiatric nurse practitioners (telehealth may be used), Nurses, Licensed and/or credentialed clinicians capable of completing assessments in the region

The team behind **Calculator.CrisisNow.com** has estimated nearly 50,000 staff required for the core crisis workforce nationwide. According to the SAMHSA National Guidelines, what percentage might be **peer roles\***?



**60%**

**OVER**



**50%**



**UNDER**

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