

988 Crisis Jam – Ep 146 – October 04, 2023 – Chat Transcript

- 09:00:27 From Georgea Madeira : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:01:10 From Georgea Madeira : See all the Crisis Jam recordings, Moving America's Soul on Suicide videos and more at <https://bit.ly/FiveLanes> Please comment, share, like and subscribe!
- 09:01:36 From Georgea Madeira : Do you have an idea for a future Crisis Jam topic? Let us know! Email crisisjam@crisisnow.com
- 09:02:05 From Georgea Madeira : LA County offers 3,000 new mental health and substance use treatment beds in bid to end lawsuit <https://www.latimes.com/california/story/2023-09-26/la-county-3000-mental-health-substance-use-treatment-beds>
- 09:02:27 From Georgea Madeira : Mental health crisis leaves suicidal patients waiting for days in emergency departments <https://www.newschannel5.com/news/newschannel-5-investigates/broken-mental-health-crisis/mental-health-crisis-leaves-suicidal-patients-waiting-for-days-in-emergency-departments>
- 09:04:13 From Georgea Madeira : 988 Suicide & Crisis Lifeline in the SAMHSA Store: <https://www.samhsa.gov/find-help/988> and click on "Printable Materials"
- 09:04:35 From Georgea Madeira : Crisis Jam tees, hoodies, and caps at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1> Want one for free? Volunteer for the hotseat! Email karen.jones@riinternational.com
- 09:04:43 From Marie Eddy : I'll be ordering my 988 swag today!! 🥳
- 09:05:00 From Kristen Ellis, LMFT - RI : Just ordered my long sleeve last night! 💜
- 09:05:04 From Marie Eddy : Reacted to "Just ordered my long..." with ❤️
- 09:05:31 From gayle rose : Wore my shirt while teaching Mental Health First aid this weekend. Lots of compliments.
- 09:05:38 From Rin Koenig : Reacted to "Wore my shirt while ..." with ❤️
- 09:05:41 From Marie Eddy : Reacted to "Wore my shirt while ..." with ❤️
- 09:05:44 From Georgea Madeira : Reacted to "Wore my shirt while ..." with ❤️
- 09:05:45 From Paul Galdys : Reacted to "Wore my shirt while ..." with ❤️
- 09:05:50 From Meighan Haupt : Reacted to "Wore my shirt while ..." with ❤️
- 09:05:51 From Crisis Jam : Reacted to "Wore my shirt while ..." with ❤️
- 09:06:14 From Marie Eddy : 🤔
- 09:06:34 From Crisis Jam : Email me to volunteer for the hotseat! You'll get free Crisis Jam shirt! karen.jones@riinternational.com

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- 09:06:40 From Betsy Hammar : Replying to "Wore my shirt while ..." That's cool, Gayle. I get a lot of notice when I wear my shirt out and about.
- 09:06:50 From Day Catalano : Reacted to "Wore my shirt while ..." with ❤️
- 09:06:51 From Meighan Haupt : John, loved your trees!
- 09:07:25 From Marie Eddy : GOOOO JOHN!!!!
- 09:07:36 From Crisis Jam : 😏
- 09:07:41 From Shelley Polanco : 🤔
- 09:07:44 From Meighan Haupt : Reacted to "🤔" with 😄
- 09:08:20 From Angeline Anselme : Reacted to "Wore my shirt while ..." with ❤️
- 09:08:46 From Kristen Ellis, LMFT - RI : I'm getting lost too. haha
- 09:08:47 From Meighan Haupt : You are doing great John!
- 09:08:54 From Marie Eddy : Reacted to "I'm getting lost too..." with 😄
- 09:08:56 From Georgea Madeira : Reacted to "I'm getting lost too..." with 😄
- 09:08:57 From Terrence Smithers : Reacted to "You are doing great ..." with 👍
- 09:08:59 From Kristen Ellis, LMFT - RI : Reacted to "You are doing great ..." with 👍
- 09:09:00 From Georgea Madeira : Reacted to "You are doing great ..." with 👍
- 09:09:05 From Crisis Jam : Whoa. Awesome job working this out.
- 09:09:12 From Georgea Madeira : Reacted to "Whoa. Awesome job w..." with 🙌
- 09:09:17 From Marie Eddy : 😏
- 09:09:24 From Paul Galdys : Strong reasoning John! but the math?
- 09:09:31 From Marie Eddy : Reacted to "Strong reasoning Joh..." with 🤔
- 09:09:36 From Meighan Haupt : Reacted to "Strong reasoning Joh..." with 🤔
- 09:09:38 From Sabrina Taylot : You are right there!!!
- 09:09:38 From Georgea Madeira : Reacted to "Strong reasoning Joh..." with 😄
- 09:09:40 From Terrence Smithers : Reacted to "Strong reasoning Joh..." with 😄
- 09:10:04 From Meighan Haupt : Reacted to "You are right there!..." with ★
- 09:10:30 From Meighan Haupt : What a split!

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09:10:55 From David Covington : Let's bring Margie in!

09:11:39 From Angeline Anselme : Reacted to "Let's bring Margie i..." with ❤️

09:13:15 From Marie Eddy : 🤔

09:13:23 From David Covington : John split the audience!

09:13:45 From Linda Langford : Good job John!

09:14:01 From Jenna Mehnert Baker : GO get 'em Brie!!

09:14:09 From Brooke Pochee-Smith : Yay Brie!!

09:14:10 From John Draper : Thanks Linda! Zero for 2!

09:14:14 From Meighan Haupt : Hi Brie!!

09:14:22 From Linda Langford : Reacted to "Thanks Linda! Zero f..." with 😂

09:14:23 From Sabrina Taylot : Reacted to " GO get 'em Brie!!" with ❤️

09:14:25 From Jessica Monahan Pollard : Yay Brie!!

09:15:17 From Meighan Haupt : Poll!

09:15:22 From Angeline Anselme : Angel Anselme Peer Support Specialist Adult Mental Health

09:15:28 From David Covington : Phone a friend!

09:15:43 From Laura Evans : Reacted to "Thanks Linda! Zero f..." with 😂

09:15:43 From Marie Eddy : Phone David!

09:15:49 From Meighan Haupt : Reacted to "Phone David!" with 😂

09:15:50 From Paul Galdys : John likes math!

09:15:50 From David Covington : Margie! John

09:15:56 From Kristen Ellis, LMFT - RI : Reacted to "John likes math!" with 😏

09:15:58 From Georgea Madeira : Reacted to "John likes math!" with 😏

09:16:00 From Meighan Haupt : Reacted to "John likes math!" with 😏

09:16:08 From John Draper : NOOOO

09:16:13 From Meighan Haupt : Reacted to "NOOOO" with 😂

09:16:15 From Alyssa Newmoyer : Reacted to "NOOOO" with 😂

09:16:16 From Terrence Smithers : Reacted to "NOOOO" with 😂

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- 09:16:17 From Valerie Silecchia (she/her) Vibrant Emotional Health : Reacted to "NOOOO" with 😂
- 09:16:18 From Georgea Madeira : Reacted to "NOOOO" with 😂
- 09:16:18 From Shelley Polanco : Reacted to "NOOOO" with 😂
- 09:16:18 From Marie Eddy : Reacted to "John likes math!" with 😂
- 09:16:20 From David Westbrook : Reacted to "NOOOO" with 😂
- 09:16:21 From Meighan Haupt : LOL!!!
- 09:16:31 From Shelley Polanco : Reacted to "John likes math!" with 😂
- 09:17:30 From David Covington : ;)
- 09:17:30 From Meighan Haupt : Sky's the limit!
- 09:17:50 From Kristen Ellis, LMFT - RI : Reacted to "NOOOO" with 😂
- 09:17:52 From Marie Eddy : Reacted to "Sky's the limit!" with ❤️
- 09:17:56 From John Draper : YES!!!
- 09:17:56 From Georgea Madeira : Reacted to "Sky's the limit!" with ❤️
- 09:17:59 From Day Catalano : Reacted to "Sky's the limit!" with ❤️
- 09:18:18 From Angeline Anselme : Projected?
- 09:18:19 From Georgea Madeira : Volunteer for the hotseat! Email: karen.jones@riinternational.com
- 09:18:20 From Chris Roup, (she/her) CRPT Inc : Wishes can come true!
- 09:18:33 From John Draper : Reacted to "Wishes can come true..." with ❤️
- 09:18:40 From Angeline Anselme : For fully implemented I understand?
- 09:18:43 From Georgea Madeira : The US has a mental health crisis that could undermine our democracy, US surgeons general say <https://www.cnn.com/2023/09/28/health/mental-health-crisis-undermine-our-democracy-us-surgeon-generals-say/index.html>
- 09:18:52 From Jessica Monahan Pollard : Way to keep your cool in the hot seat Brie!
- 09:18:58 From Brooke Pochee-Smith : Reacted to "Way to keep your cool..." with ❤️
- 09:19:00 From Angeline Anselme : Not fully implemented now...
- 09:19:01 From David Covington : Great job Brie! Fully implemented, our estimated cost avoidance... Paul's going to explain!

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- 09:19:27 From Brian Sims : Link for Surgeon General's Meeting:
https://geiselmed.dartmouth.edu/news/wp-content/uploads/sites/2/2023/09/TheFutureofHealthcare2023_Program.pdf
- 09:21:38 From Laura Evans : Reacted to "John likes math!" with 😏
- 09:21:39 From Laura Evans : Reacted to "John likes math!" with 😊
- 09:21:45 From Laura Evans : Reacted to "Phone David!" with 🙌
- 09:22:02 From Laura Evans : Reacted to "Wore my shirt while ..." with ❤️
- 09:22:11 From Laura Evans : Reacted to "That's cool, Gayle. ..." with 😊
- 09:23:18 From Kelle Masten : Reacted to "Wore my shirt while ..." with ❤️
- 09:23:47 From Angeline Anselme : Larger screen for visually impaired
- 09:25:34 From Crisis Jam : Replying to "Larger screen for vi..." Changing to standard view might help the slides be larger.
- 09:25:41 From Angeline Anselme : The presentation can it be made bigger?
- 09:26:05 From Georgea Madeira : Crisis Resource Need Calculator <https://crisisnow.com/tools/>
- 09:26:25 From Angeline Anselme : Replying to "Larger screen for vi..." I'm on phone.
- 09:27:09 From Angeline Anselme : I'm also PSSAMH Lived Experiences Disabled Senior.
- 09:27:42 From Marie Eddy : Holy smokes, Batman!! What a neat tool!
- 09:27:47 From Georgea Madeira : Crisis Resource Need Calculator
<https://calculator.crisisnow.com>
- 09:27:50 From Kristen Ellis, LMFT - RI : Reacted to "Holy smokes, Batman!..." with 🎉
- 09:27:53 From Laura Evans : Reacted to "Holy smokes, Batman!..." with 🙌
- 09:27:59 From Georgea Madeira : Reacted to "Holy smokes, Batman!..." with 🙌
- 09:28:04 From Crisis Jam : Reacted to "Holy smokes, Batman!..." with 🙌
- 09:28:06 From Terrence Smithers : Reacted to "Holy smokes, Batman!..." with 👍
- 09:28:16 From Kate LaForge : Reacted to "Holy smokes, Batman!..." with 🎉
- 09:28:29 From Marie Eddy : Reacted to "Crisis Resource Need..." with ❤️
- 09:28:41 From Georgea Madeira : Crisis Resource Need Calculator <https://crisisnow.com/tools/>
- 09:30:05 From Crisis Jam : Replying to "The presentation can..." From Zoom: You can switch any of the layouts (except floating the thumbnail window) to full screen mode by double-clicking your Zoom window.

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- 09:30:53 From Angeline Anselme : Replying to "The presentation can..." I'll try. Thank you. I'm on phone.
- 09:32:03 From Marie Eddy : Replying to "The presentation can..." Or you can do the opposite of a pinching motion. Use two fingers, and slide them away from each other.
- 09:32:43 From Angeline Anselme : Replying to "The presentation can..." Not able to full screen mode. on phone. I did try pinch mode. I'll try again.
- 09:33:52 From Georgea Madeira : Paul Galdys, Deputy CEO RI International
Paul.Galdys@riinternational.com
- 09:34:11 From Angeline Anselme : Replying to "The presentation can..." Yes. Pinch did work. I guess I hadn't done that as well when I tried. Tried again. Working
- 09:34:24 From Marie Eddy : Thank you Paul!
- 09:34:38 From Meighan Haupt : Reacted to "Thank you Paul!" with ★
- 09:34:40 From Sabrina Taylot : Great job Paul!!
- 09:34:46 From Meighan Haupt : Reacted to "Great job Paul!!" with ★
- 09:34:50 From Angeline Anselme : Thank you all for your direction.
- 09:35:04 From Angeline Anselme : Thank you Paul and Staff
- 09:35:25 From Paul Galdys : Replying to "Great job Paul!!" Thank you! 😊
- 09:35:36 From Laura Evans : Reacted to "Thank you Paul!" with ★
- 09:35:37 From Laura Evans : Reacted to "Great job Paul!!" with ★
- 09:35:39 From Josh Gran : Thanks Paul. Extremely useful tool
- 09:36:07 From Angeline Anselme : Reacted to "Great job Paul!!" with ★
- 09:36:14 From Angeline Anselme : Reacted to "Thank you Paul!" with ★
- 09:37:16 From Paul Galdys : I should note that evolving crisis regulations in Washington and Maryland are largely copying and pasting service expectations directly from the SAMHSA National Guidelines for Behavioral Health Crisis Care.
- 09:37:25 From David Covington : Reacted to "I should note that e..." with 🙌
- 09:37:28 From Laura Evans : Reacted to "I should note that e..." with 🙌
- 09:38:31 From Kristen Ellis, LMFT - RI : Reacted to "I should note that e..." with 🙌
- 09:38:41 From Chris Roup, (she/her) CRPT Inc : Reacted to "I should note that e..." with 👍

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- 09:39:47 From Paul Galdys : If Medicaid rates only cover half the cost of the service, the State will need to come up with their 10% match for Medicaid expansion services and then pay 100% of the rest (state pays 60% of the cost instead of 10% when rates fall short like this
- 09:40:57 From Paul Galdys : Hurray!
- 09:41:06 From Meighan Haupt : Great to see you Richard!!
- 09:41:18 From Paul Galdys : Reacted to "Great to see you Ric..." with 🍷
- 09:41:28 From Marie Eddy : Reacted to "Great to see you Ric..." with 😊
- 09:41:28 From Laura Evans : Reacted to "Hurray!" with 😊
- 09:41:31 From Laura Evans : Reacted to "Great to see you Ric..." with 😊
- 09:41:37 From Marie Eddy : Reacted to "Hurray!" with 😊
- 09:43:15 From Stephanie Hepburn : Reacted to "I should note that e..." with ❤️
- 09:43:44 From Angeline Anselme : Thank you all. Remember Boots on the Ground, GrassRoots and Ground Zero Staff. Disabled and Accessibility.
- 09:45:11 From Angeline Anselme : Culturally Specific Communities, Marginalized and mostly Excluded Populations, Most Vulnerable Populations need more.
- 09:45:34 From Dana Craig : HANDS WAVING!!!!
- 09:45:40 From Angeline Anselme : Agree Deaf, Visually impaired
- 09:45:47 From Laura Evans : Reacted to "HANDS WAVING!!!!" with 🙌
- 09:45:52 From Angeline Anselme : Need more.
- 09:46:16 From Kristen Ellis, LMFT - RI : Reacted to "HANDS WAVING!!!!" with 🙌
- 09:46:43 From Angeline Anselme : Accessibility for Disabilities very much important.
- 09:47:03 From Rin Koenig : 🙌
- 09:47:05 From Angeline Anselme : Justice Equity Diversity Inclusion and Accessibility
- 09:47:13 From Terrence Smithers : Reacted to "Justice Equity Diver..." with 👍
- 09:47:13 From Sabrina Taylot : That's amazing.
- 09:47:16 From Terrence Smithers : Removed a 👍 reaction from "Justice Equity Diver..."
- 09:47:21 From Terrence Smithers : Reacted to "🙌" with 👍
- 09:48:02 From Ava Kaufmann : 🙌 thank you Meighan! This is so important
- 09:48:13 From Day Catalano : Reacted to "🙌 thank you Meigha..." with ❤️

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- 09:48:16 From Rin Koenig : Reacted to "👏 thank you Meigha..." with ❤️
- 09:48:16 From Angeline Anselme : Solutions and Success and future Plans for Disabilities and Different Languages.
- 09:48:23 From Terrence Smithers : Thanks Meighan for your passion!
- 09:48:31 From Rin Koenig : Reacted to "Thanks Meighan for ..." with ❤️
- 09:48:36 From Marie Eddy : Thank you Meighan!
- 09:48:39 From Angeline Anselme : Reacted to "Thanks Meighan for ..." with ❤️
- 09:48:42 From Angeline Anselme : Reacted to "👏 thank you Meigha..." with ❤️
- 09:48:49 From Angeline Anselme : Reacted to "👏" with 👍
- 09:48:52 From Angeline Anselme : Reacted to "👏" with ❤️
- 09:48:57 From Angeline Anselme : Reacted to "HANDS WAVING!!!!" with 🙌
- 09:49:06 From Robert Glover : So important information Meighan!
- 09:49:14 From Angeline Anselme : Yes. Where they are!
- 09:49:14 From Crisis Jam : 🙌
- 09:49:17 From John Draper : AMEN Laura!
- 09:49:23 From Angeline Anselme : Reacted to "AMEN Laura!" with ❤️
- 09:49:38 From Laura Evans : Reacted to "AMEN Laura!" with 🙌
- 09:50:17 From Angeline Anselme : Text and chat yes. Thank you.
- 09:50:20 From Georgea Madeira : <http://kate-laforge.squarespace.com/>
- 09:50:21 From Kate LaForge : <https://ucsf.box.com/s/42p4l2w818ykt0x2apyrpx2tt315ex6w>
- 09:50:24 From Stephanie Hepburn : "We weren't where the were." Great quote, Laura.
- 09:50:31 From David Covington : Reacted to ""We weren't where th..." with 🙌
- 09:50:53 From Day Catalano : Reacted to ""We weren't where th..." with 🙌
- 09:50:57 From Rin Koenig : Reacted to ""We weren't where th..." with 🙌
- 09:51:01 From David Covington : Replying to ""We weren't where th..." And, we didn't see them until we delivered the service they needed! Paul's point on assessing the actual need of crisis care
- 09:51:10 From Angeline Anselme : Inclusion "Nothing about us without us". All we help. All who help me.

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- 09:52:01 From Leo Petrilli : Thank you to all the panel members. Such a fantastic presentation today. ✨
- 09:52:07 From Angeline Anselme : Reacted to ""We weren't where th..." with ❤️
- 09:52:07 From Marie Eddy : Reacted to "Thank you to all the..." with ❤️
- 09:52:13 From Angeline Anselme : Reacted to "Thank you to all the..." with ❤️
- 09:52:16 From Chris Roup, (she/her) CRPT Inc : Reacted to ""We weren't where th..." with ❤️
- 09:52:25 From Laura Evans : Reacted to ""We weren't where th..." with 😊
- 09:52:31 From Laura Evans : Reacted to "And, we didn't see t..." with !
- 09:52:34 From Laura Evans : Reacted to "Inclusion "Nothing a..." with 🙌
- 09:52:39 From Laura Evans : Reacted to "Thank you to all the..." with ❤️
- 09:52:41 From Georgea Madeira : Reacted to "Thank you to all the..." with ❤️
- 09:53:05 From Stephanie Hepburn : Reacted to "And, we didn't see t..." with ❤️
- 09:53:07 From Stephanie Hepburn : Reacted to ""We weren't where th..." with ❤️
- 09:53:22 From Stephanie Hepburn : Reacted to "Inclusion "Nothing a..." with ❤️
- 09:53:54 From Angeline Anselme : Inclusion yes.
- 09:54:30 From David Covington : Really great insights! Reminiscent of Meighan's and Laura's observations of increases in utilization with video phone
- 09:54:32 From Angeline Anselme : Client expert of their experiences
- 09:54:52 From Angeline Anselme : Thank you Kate.
- 09:55:04 From David Covington : 🙏
- 09:55:24 From Monica Luke : Wouldn't it be important to research calling 988 not 911?
- 09:55:31 From Matthew Goldman : Great stuff Kate! Looking forward to learning more from your work!
- 09:55:43 From Angeline Anselme : Kate and all. View Oregon.gov 988/CSAW Steering Committee
- 09:56:11 From Kate LaForge : Reacted to "Great stuff Kate! Lo..." with ❤️
- 09:56:15 From Georgea Madeira : Ageism and Behavioral Healthcare Disparities <https://talk.crisisnow.com/ageism-and-behavioral-healthcare-disparities/>
- 09:56:30 From Meighan Haupt : Reacted to "Ageism and Behaviora..." with ❤️

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- 09:56:36 From Day Catalano : Reacted to "Ageism and Behaviora..." with ❤️
- 09:56:45 From Terrence Smithers : Thanks everyone for another great Jam! Laura, thanks for being the hostess with the mostess! See y'all next week!
- 09:56:55 From Rin Koenig : Reacted to "Thanks everyone for ..." with ❤️
- 09:57:01 From Laura Evans : Reacted to "Thanks everyone for ..." with ❤️
- 09:57:03 From Georgea Madeira : Reacted to "Thanks everyone for ..." with ❤️
- 09:57:05 From Day Catalano : Reacted to "Thanks everyone for ..." with ❤️
- 09:57:11 From Angeline Anselme : Important to not forget us. Need specialized Senior Peer Support Specialists. Imo
- 09:57:15 From Angeline Anselme : Reacted to "Thanks everyone for ..." with ❤️
- 09:57:17 From Angeline Anselme : Reacted to "Ageism and Behaviora..." with ❤️
- 09:57:20 From Kate LaForge : Replying to "Wouldn't it be impor..." Absolutely! This study focuses particularly on crisis text services and how experiences with other services inform that use. This means in interviews, I'll likely talk to participants about 988, 911, and any other services they've used that are relevant to their lives and history.
- 09:57:25 From Angeline Anselme : Reacted to "Great stuff Kate! Lo..." with 🧡
- 09:57:38 From Chris Roup, (she/her) CRPT Inc : Reacted to "Absolutely! This stu..." with 👍
- 09:57:51 From Angeline Anselme : Reacted to "Absolutely! This stu..." with 👍
- 09:58:01 From Crisis Jam : Erin presented on a prior Crisis Jam, too!
https://youtu.be/_hU3zC85qX0?si=4cKtczdgFKMjPLRj
- 09:58:03 From Monica Luke : Reacted to "Absolutely! This stu..." with 👍
- 09:58:33 From Angeline Anselme : Yes. Please expand Elder and/or Disabled.
- 09:58:55 From Howard Trachtman : yes i am a coaps certified older adult peer specialist
www.warmline.org
- 09:58:57 From Angeline Anselme : Peer model
- 09:59:17 From Georgea Madeira : 78,000 square foot crisis receiving center
<https://healthcare.utah.edu/hmhi/programs/crisis-diversion/crisis-care-center>
- 09:59:30 From Stephanie Hepburn : Reacted to "yes i am a coaps cer..." with ❤️
- 09:59:32 From Angeline Anselme : Medical Model paired with Peer Model
- 09:59:51 From Angeline Anselme : Peer Best Practices and Subject Matter Expertise

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09:59:54 From Aaron J. Walker : Great job Laura!

10:00:02 From Marie Eddy : Ohhh that looks fascinating!

10:00:02 From Angeline Anselme : Reacted to "Great job Laura!" with ❤️

10:00:04 From Day Catalano : Reacted to "Great job Laura!" with ❤️

10:00:07 From Meighan Haupt : You ROCK Laura!!!

10:00:07 From Kristen Ellis, LMFT - RI : Reacted to "You ROCK Laura!!!" with 🎉

10:00:08 From Stephanie Hepburn : I'm very excited!

10:00:09 From Georgea Madeira : Thanks for your understanding as we make changes to keep our community safe! See you next week.