

OVER

UNDER





988 Crisis Jam

SAMHSA Guidelines

Crisis
Contact Centers

Mobile Crisis
Services

Stabilization
Services



988 Crisis Jam

SAMHSA Five-year Vision



2023

Horizon 1: Crisis Contact Centers

"Someone to call"

90%+ of all 9-8-8 contacts answered in-state by 2023.



2025

Horizon 2: Mobile Crisis Services

"Someone to respond"

80%+ of individuals have access to rapid crisis response by 2025.



2027

Horizon 3: Stabilization Services

"A safe place to go for crisis care"

80%+ of individuals have access to community-based crisis care by 2027.



The team at **Connections Health Solutions** has estimated diversion rates at each core level of crisis care. Following their logic, what percentage will require higher and more costly care *beyond* call hub, mobile and crisis facility services*?



JOHN DRAPER

President, R&D
Behavioral Health Link



OVER

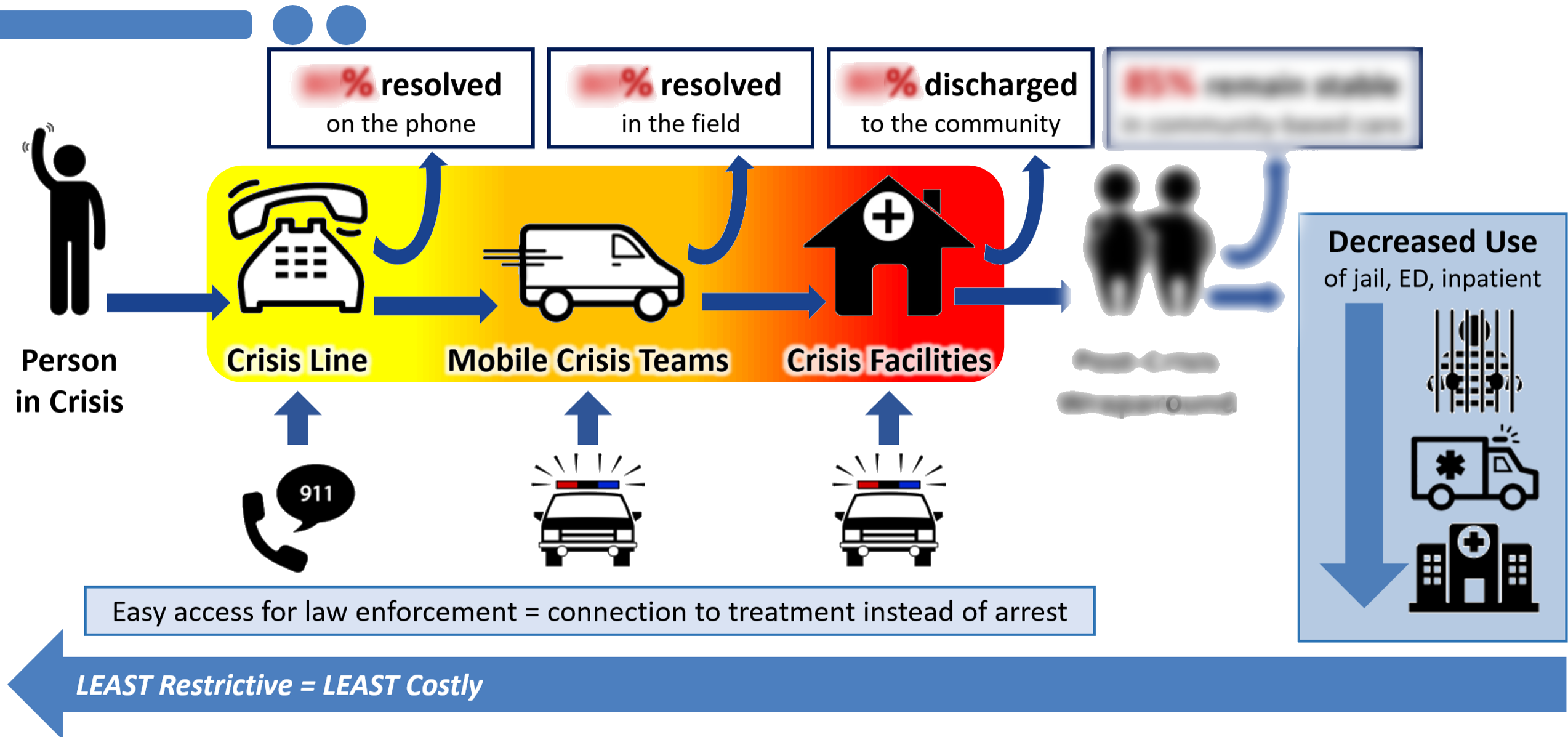


5%



UNDER

*Meaning psychiatric inpatient, hospital ED, or higher level.



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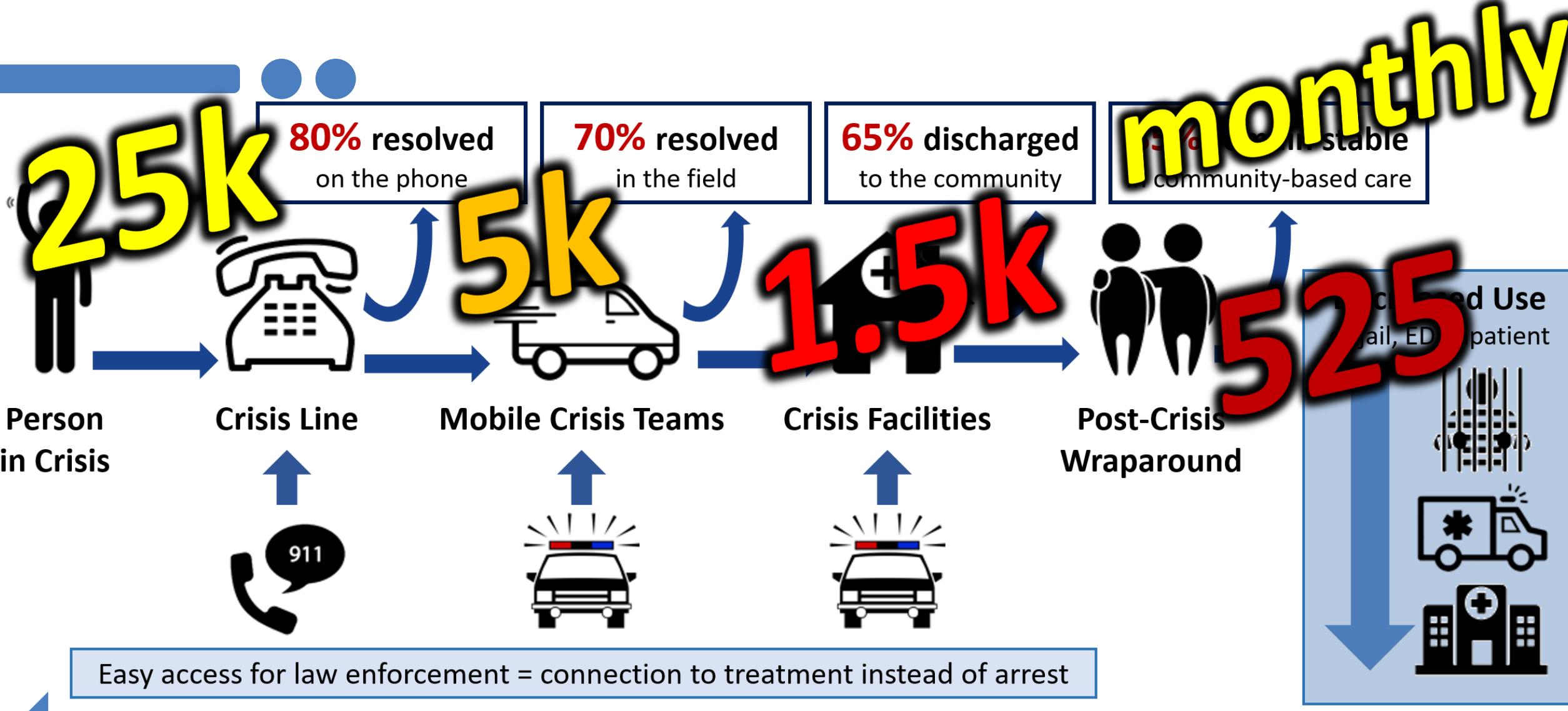


5%



UNDER

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← LEAST Restrictive = LEAST Costly

The team at **Connections Health Solutions** has estimated diversion rates at each core level of crisis care. Following their logic, what percentage will require higher and more costly care *beyond* call hub, mobile and crisis facility services*?



2%

OVER



5%



UNDER

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