

988 Crisis Jam – Ep 150 – November 01, 2023 – Chat Transcript

- 09:01:13 From Marie Eddy : "Opening Up" Spoken Word w/ The Lady Deanne - Full Poem | 988 - Oklahoma's Mental Health Lifeline https://youtu.be/kXXX1iuPdLk?si=C_vEI9GEI4kcwYI3
- 09:01:27 From Angeline Anselme : Art Visual Performing and Literature Arts.
- 09:01:38 From Betsy Hammar : Reacted to "Poetry, Prose, Journ..." with 👍
- 09:02:00 From Marie Eddy : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:02:19 From Angeline Anselme : Reacted to "Opening Up" Spoken ... with ❤️
- 09:02:25 From Angeline Anselme : Reacted to "Opening Up" Spoken ... with ❤️
- 09:02:36 From Marie Eddy : See all the Crisis Jam recordings, Moving America's Soul on Suicide videos and more at <https://bit.ly/FiveLanes> Please comment, share, like and subscribe!
- 09:03:18 From Marie Eddy : Do you have an idea for a future Crisis Jam topic? Let us know! Email crisisjam@crisisnow.com
- 09:04:02 From Marie Eddy : States sue Meta claiming its social platforms are addictive and harm children's mental health <https://apnews.com/article/metachildrenteensharmslawsuit-17858802d76143d358e38ee15150dc94>
- 09:07:11 From Marie Eddy : My mom's suicide wasn't a personal failure. When she needed community, the system let her down. <https://www.usatoday.com/story/opinion/voices/2023/10/30/suicide-rates-homeless-resources-housing-mental-health/71317206007/>
- 09:07:25 From Leigh Ann Fitzpatrick : Reacted to "My mom's suicide was..." with ❤️
- 09:07:31 From Marie Eddy : 988 Suicide & Crisis Lifeline in the SAMHSA Store: <https://www.samhsa.gov/find-help/988> and click on "Printable Materials
- 09:08:11 From Marie Eddy : Crisis Jam tees, hoodies, and caps at <https://shop.hopeinc.com/Products/ProductGrid/988?r=1>
- 09:10:18 From Leigh Ann Fitzpatrick : This has been asked before!
- 09:10:38 From Leo Petrilli : C
- 09:10:49 From Joanna Rosen : I thought it looked familiar!
- 09:11:15 From Amy Cohen : Split the audience!
- 09:11:27 From Ryan Kaspar - AVP Network Operations, Vibrant (He / Him) : 1968 was the first call center in the US, I think, but not 3 digits!
- 09:11:37 From Marie Eddy : <https://www.usatoday.com/story/news/2018/02/16/birth-lifeline-nations-911-emergency-system-turns-50/346832002/>

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The United Kingdom's 999 system is considered the world's oldest and was put in place after a tragedy in 1935, when a fire killed five women. Using the old emergency system, a caller reporting the fire was placed on hold until it was too late for firefighters to get there in time.

- 09:12:05 From Paul Galdys : Tough question. CIT International rocks!
- 09:12:08 From Amy Cohen : woohooooo. My memory actually worked.
- 09:12:16 From Debbie Plotnick : Reacted to "woohooooo. My memo..." with 😂
- 09:12:32 From Marie Eddy : Arizona Crisis System the Equivalent of Everest Base Camp... the Final Climb Still Ahead <https://talk.crisisnow.com/arizona-crisis-system-the-equivalent-of-everest-base-camp-the-final-climb-still-ahead/>
- 09:12:39 From Kristen Ellis, LMFT - RI : Reacted to "woohooooo. My memo..." with 😂
- 09:13:14 From Leigh Ann Fitzpatrick : Reacted to "Tough question. CIT ..." with 👍
- 09:13:20 From Leigh Ann Fitzpatrick : Reacted to "woohooooo. My memo..." with 👍
- 09:15:15 From Betsy Hammar : Reacted to "Tough question. CIT ..." with 🙌
- 09:15:34 From Melissa Butler : but the 90's was only 10 years ago?! ;)
- 09:15:41 From Day Catalano : Reacted to "but the 90's was onl..." with 😬
- 09:15:43 From Calli Tucker : Reacted to "but the 90's was onl..." with 😂
- 09:15:44 From Laura Evans, Vibrant Emotional Health (She/Her) : Reacted to "but the 90's was onl..." with 😂
- 09:15:47 From Jane Tobler : Reacted to "but the 90's was onl..." with 😂
- 09:16:22 From John Draper : Thank you Tia! You're amazing!
- 09:16:25 From Kristen Ellis, LMFT - RI : Reacted to "but the 90's was onl..." with 😂
- 09:17:37 From Ursula Whiteside : Reacted to "Thank you Tia! You'r..." with ❤️
- 09:17:59 From Marie Eddy : Reacted to "but the 90's was onl..." with 😂
- 09:19:18 From Robin Trush : Q: how long before someone is re-routed after a local entity does not pick up?
- 09:19:56 From John Draper : You're being honest, Tia. It's about 40k back in the day
- 09:21:07 From Debbie Plotnick : ""Familiar voices" I really appreciate this respectful language.
- 09:21:27 From Betsy Hammar : Reacted to """"Familiar voices" I..." with ❤️
- 09:22:02 From Ursula Whiteside : Reacted to """"Familiar voices" I..." with 👍

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- 09:22:56 From Howard Trachtman : power of peer support over the phone www.warmline.org
hdt@mbrlc.org 781 642 0368
- 09:23:22 From Laura Misaras : Reacted to "power of peer suppor..." with ❤️
- 09:24:21 From Laura Misaras : Question: formal (e.g. Usted) vs informal (tu) Espanol/Spanish?
- 09:29:24 From Monica Luke : Does Vibrant plan to expand data collection to support outcomes for the individuals - starting with disposition (send a mobile team, or person goes to walk-in) and also ultimate outcome - was the person helped/connected in a way that creates future safety in community?
- 09:30:58 From Ursula Whiteside : Thank you! Excellent!
- 09:30:58 From John Draper : Great job, Tia Dole!!
- 09:31:04 From Nicole Coleman : great info
- 09:31:05 From Tia Dole : tdole@vibrant.org
- 09:31:13 From Tia Dole : Replying to "Great job, Tia Dole!..." You are very kind 😊
- 09:32:19 From Justin Volpe : Is there data on the amount of involuntary hospitalizations after being connected with 988?
- 09:32:59 From Leigh Ann Fitzpatrick : Replying to "Does Vibrant plan to..." I second the question.
- 09:34:26 From Rin Koenig she/her NASMHPD : Reacted to "Is there data on the..." with 👍
- 09:34:35 From sonja burns : Reacted to "Is there data on the..." with 👍
- 09:35:47 From Tia Dole : Replying to "Does Vibrant plan to..." We are planning on a post survey HOWEVER, the calls are anonymous and we want to keep it that
- 09:35:49 From Tia Dole : Replying to "Does Vibrant plan to..." way
- 09:35:56 From David Oberfell : Reacted to "Great job, Tia Dole!..." with 👍
- 09:37:24 From Tim Marshall : Adding to Monica's question-Especially when the caller is a third party caller about a child and youth who really needs a face to face mobile assessment.
- 09:37:29 From Monica Luke : Replying to "Does Vibrant plan to..." Understood, but how a call wraps up is known and Vibrant could help standardize what call centers do in terms of data collected, including follow up guidance (with permission)
- 09:38:43 From Leigh Ann Fitzpatrick : How do call centers, or do they, bill Medicaid for the calls?
- 09:38:57 From Day Catalano : Reacted to ""Familiar voices" I..." with ❤️
- 09:39:58 From Crisis Jam : Thank you Dr Tia and Ryan for telling us all about subnetworks! exciting that we might reach 7.5m people in need and improve access to care with these networks.
- 09:40:57 From Betsy Hammar : Reacted to "We are planning on a..." with 👍

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- 09:41:11 From Sabrina Taylor : Reacted to "woohooooo. My memo..." with 😂
- 09:41:13 From Tia Dole : Replying to "How do call centers,..." Combination of funding with SAMHSA and State funding. Some states plan to bill to medicaid
- 09:41:18 From Sabrina Taylor : Reacted to "Tough question. CIT ..." with ❤️
- 09:41:36 From Sabrina Taylor : Reacted to "https://www.usatoday..." with 👍
- 09:41:42 From Barb. Rainish : link?
- 09:41:51 From Tiffany M. Russell/SAMHSA 988 Office : <https://www.samhsa.gov/crisis-systems-response-training-technical-assistance>
- 09:45:35 From Deb Pinals MD : Thanks, Tiffany and all!
- 09:46:07 From Marie Eddy : 32 states featured in Crisis Jam / Crisis Talk + Puerto Rico and Australia 18 not yet - Arkansas, Delaware, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Maine, Mississippi, North Dakota, Pennsylvania, South Carolina, South Dakota, Vermont, West Virginia and Wyoming
- 09:46:14 From Tiffany M. Russell/SAMHSA 988 Office : Replying to "Thanks, Tiffany and ..." Thanks Deb! Hope all is well.
- 09:46:18 From Tiffany M. Russell/SAMHSA 988 Office : Reacted to "Thanks, Tiffany and ..." with ❤️
- 09:49:21 From Crisis Jam : Every state with a photo was highlighted on #CrisisTalk or the Crisis Jam but there are 18 states with no photo that have not yet been featured. Let us know if you have an idea for a feature for those states.
- 09:50:50 From Tiffany M. Russell/SAMHSA 988 Office : Replying to "link?" Here is the link to register and find previous recordings: <https://www.samhsa.gov/crisis-systems-response-training-technical-assistance>
- 09:50:57 From Crisis Jam : email us at crisisjam@crisisnow.com
- 09:51:04 From Marie Eddy : <https://www.guidelobby.com/federal-ccc-legislation>
- 09:53:44 From Marie Eddy : Youth Mental Health Advocate Trace Terrell on Youth Peer Support and the Intersection of Public Health and Storytelling <https://talk.crisisnow.com/youth-mental-health-intersection-of-public-health-and-storytelling/>
- 09:53:49 From Ursula Whiteside : Reacted to "Youth Mental Health ..." with ❤️
- 09:54:12 From Leo Petrilli : Trace knows. 💚
- 09:54:19 From Aaron Foster : Reacted to "Youth Mental Health ..." with ❤️
- 09:54:48 From Dwight Holton : We ❤️ Trace at Lines for Life and YouthLine!!!

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- 09:55:39 From Betsy Hammar : Reacted to "We ❤️ Trace at Lines..." with ❤️
- 09:55:49 From Laura Misaras : Reacted to "We ❤️ Trace at Lines..." with ❤️
- 09:56:58 From Tia Dole : I have a call right after this and have to jump. Thank you for having me! (Trace is great and hi Dwight!)
- 09:58:19 From Stephanie Mitchell Hughesstephanie : Storytelling saves lives.
- 09:58:25 From Laura Evans, Vibrant Emotional Health (She/Her) : Reacted to "Storytelling saves l..." with 🙌
- 09:58:33 From Kristen Ellis, LMFT - RI : Reacted to "Storytelling saves l..." with 🙌
- 09:58:46 From Ursula Whiteside : Reacted to "Storytelling saves l..." with 😊
- 09:59:00 From Laura Misaras : Reacted to "Storytelling saves l..." with 🌈
- 09:59:43 From Stephanie Hepburn : So awesome to have you hop on, Dwight, and hear your thoughts!
- 09:59:50 From Ursula Whiteside : Colbie! She's fantastic!
- 09:59:51 From Stephanie Hepburn : Reacted to "We ❤️ Trace at Lines..." with ❤️
- 10:00:08 From Crisis Jam : Just a reminder: The Crisis Jam follows EST. After the time change next week, those in AZ and HI (that do not follow savings time) will need to adjust the time difference (AZ will join at 10 AM their time)
- 10:00:16 From Marie Eddy : Thanks for your understanding as we make changes to keep our community safe! See you next week.
- 10:00:20 From Kristen Ellis, LMFT - RI : Reacted to "Just a reminder: The..." with 💜
- 10:00:25 From Marie Eddy : Reacted to "Just a reminder: The..." with ❤️
- 10:00:25 From Betsy Hammar : Reacted to "Colbie! She's fantas..." with 👍