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*Developing an AI Use
and Governance Policy:
Centerstone's Example*



AI governance policies can provide structure and 'guardrails' for organizations beginning to use AI



Ashley Newton

CEO, Centerstone Institute

Executive Director, Patient Safety Org.

“There is so much changing right now, with new AI technology coming rapidly and where people have very different reactions. Some of the tools seem promising, but also raise lots of questions. We didn’t feel comfortable implementing new AI technologies without some guardrails for staff and leadership.”

Key goals and considerations in developing Centerstone's 'Governance and Use of Artificial Intelligence'

Shared Expectations

Provide guardrails and shared expectations for org

Transparency

With no federal regulation, transparency about policy and procedures all the more critical

Writing it down isn't enough

Educational and communication series on AI to support institutional learning and change

How do we build trust?

Lessons from COVID-19 about how to make org-wide changes in trust building manner

What is the vision for AI in behavioral healthcare?

- Is it...
 - AI vs. humans?
 - AI on its own?
 - **Humans with AI**

- To access a copy of Centerstone's AI Governance policy, see the Crisis Jam website for this week's episode

 CENTERSTONE <i>Clinical and Administrative Policies and Procedures</i>	
Section: Compliance	Policy: 04.081.AM
Title: Governance and Use of Artificial Intelligence	

Purpose:

The purpose of this policy is to provide organizational instruction and guidance around Centerstone's use of healthcare-facing, human-centered artificial intelligence as industry best practices and regulatory guidance are rapidly evolving.

Scope:

This policy applies to the use of artificial intelligence technologies in both clinical and business operations at Centerstone.

Centerstone's "Governance and Use of Artificial Intelligence" Policy

Ashley Newton (CEO / Centerstone Institute) has graciously agreed to share their newly developed AI Use policy, with a goal of assisting other organizations in developing their own policies.

Centerstone's AI Use policy covers:

- Governance structure and procedures
- Best practices guidance
 - Regulatory compliance
 - Risk planning and data privacy
 - Transparent communications
 - Clinical practice guidelines

