988 Crisis Jam – Ep 161 – February 14, 2024 – Chat Transcript

10:03:23 From Georgea Madeira to Everyone: Sign up for updates, see prior recordings, and check out materials shared at https://talk.crisisnow.com/learningcommunity/

10:03:56 From Georgea Madeira to Everyone: Do you have an idea for a future Crisis Jam topic? Let us know! Submit it at https://talk.crisisnow.com/submit/

10:04:28 From Mary Jean Weston to Everyone: What is link to get merchandise (T-shirts)?

10:04:35 From Georgea Madeira to Everyone: Some 988 suicide hotline calls in NY are routed out of state. A House bill could fix that https://www.lohud.com/story/news/2023/12/22/ny-suicide-hotline-calls-going-out-of-state-new-bill-targets-loophole/71974859007/

10:05:27 From Georgea Madeira to Everyone: 988 Lifeline Getting Mostly Good Reviews — But call routing and adequate staffing remain issues https://www.medpagetoday.com/psychiatry/generalpsychiatry/107961#:~:text=Generally%20Positive%20Reviews&text=So%20far%2C%201.5%20years%20in,said%20in%20a%20phone%20interview

10:06:03 From Georgea Madeira to Everyone: 988 Lifeline spotting! It was on the back on AZ student ID. Did you see 988 information somewhere you thought was unusual or innovative? Let us know! Send a photo and tell us where you saw it in an email to crisisjam@crisisnow.com

10:06:18 From Justin Volpe to Everyone: Student ID's in Miami Dade County now have this

10:06:32 From Rin Koenig to Everyone: Reacted to "Student ID's in Miam..." with ❤️

10:06:32 From Shelley Polanco to Everyone: Reacted to "Student ID's in Miam..." with 💯

10:06:34 From Jana (Jay-nuh) | she/they to Everyone: Reacted to "Student ID's in Miam..." with ❤️

10:06:35 From Georgea Madeira to Everyone: Register for Crisis Now III in Amsterdam at https://talk.crisisnow.com/summit-2024/

10:06:37 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "Student ID's in Miam..." with ❤️

10:06:39 From Rachel Havekost to Everyone: Reacted to "Student ID's in Miam..." with 🔥

10:07:03 From Iden Campbell to Everyone: Reacted to "Student ID's in Miam..." with ❤️

10:07:23 From Iden Campbell to Everyone: Reacted to "988 Lifeline Getting..." with 👍🏿

10:07:38 From Amy Brinkley to Everyone: Reacted to "Register for Crisis ..." with ❤️

10:07:46 From Amy Brinkley to Everyone: Reacted to "Student ID's in Miam..." with 👍

10:08:46 From Amy Brinkley to Everyone: Yea! I got it right!

10:08:53 From Rachel Havekost to Everyone: Reacted to "Yea! I got it right!" with 💜

10:08:54 From Brian Rinker to Everyone: Reacted to "Yea! I got it right!" with 💜

10:08:59 From Justin Volpe to Everyone: Replying to "Yea! I got it right!" First time ever

10:09:11 From Amy Brinkley to Everyone: Reacted to "First time ever" with 😂

10:09:15 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "First time ever" with 😂

10:09:40 From Georgea Madeira to Everyone: Reacted to "Student ID's in Miam..." with ❤️

10:10:08 From Adam L Scheffler to Everyone: But, if people see, just want to talk, maybe they won't call that number if they are really in crisis.

10:10:27 From Paul Galdys to Everyone: Great to have Jenna on the Jam again!

10:11:03 From Adam L Scheffler to Everyone: Plain language is also saying what it is and what it means.

10:11:22 From Rachel Havekost to Everyone: Replying to "But, if people see, ..." This is a good point Adam. This begs the question, how do we tow the line between being inclusive without minimizing severity?

10:11:29 From Howard Trachtman to Everyone: peer support over the phone www.warmline.org hdt@warmline.org 781 642 0368

10:11:31 From Crisis Jam to Everyone: Please remember to stay on mute unless you're presenting.

10:12:03 From Adam L Scheffler to Everyone: Reacted to "This is a good poi..." with 👍

10:13:22 From Adam L Scheffler to Everyone: 48, 67 ... bit of a nightmare

10:13:47 From Annie Strite to Everyone: Reacted to "48, 67 ... bit of a ..." with 👍

10:14:17 From Adam L Scheffler to Everyone: A perfectly fractured system

10:15:06 From Jack Rozel to Everyone: Dividing out resources across the counties is as much a political problem as a math problem. Grateful for PA OMHSAS's leadership in managing those stormy waters.

10:15:30 From John Wallschlaeger to Everyone: Reacted to "Dividing out resourc..." with 👍

10:15:35 From Don Kamin to Everyone: Reacted to "Dividing out resourc..." with 👍

10:15:42 From kehinde solanke to Everyone: Reacted to "Dividing out resourc..." with 👍

10:15:46 From Jack Rozel to Everyone: Reacted to "A perfectly fracture..." with 👍

10:17:32 From Tina Clymer to Everyone: Reacted to "Dividing out resou..." with 👍

10:18:07 From Daniel Trego to Everyone: Reacted to "Dividing out resourc..." with 👍

10:19:02 From Suzanne Rabideau to Everyone: Can you expand a little on how it looks for 988 centers to "deploy" mobile teams? Are there other centers deploying mobile crisis? Is it standardized across the state or hybrid models?

10:19:30 From Adam L Scheffler to Everyone: How are you now collaborating with the peer support training and certification entities in PA to ensure an adequate supply of trained peer supporters?

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10:20:24 From Amy Cohen to Everyone: I love seeing you leveraging Temple Univ for a certification with 30 FREE (yes FREE) CEU. Great!

10:21:39 From Paul Galdys to Everyone: Reacted to "I love seeing you le..." with 👍

10:21:41 From Kate Dahlstrom to Everyone: What shouldn't EDs adapt with the times and add EmPATH units or embed psychiatrists into their staff, especially in rural area that have a hospital but not much else. Whole body, integrated care. Having separate facilities for head and body is not often economically feasible.

10:22:19 From John Wallschlaeger to Everyone: Reacted to "I love seeing you le..." with 👍

10:22:24 From Amy Cohen to Everyone: excellent to see the work with NAMI; it's a win/win

10:22:52 From John Wallschlaeger to Everyone: Reacted to "excellent to see the..." with 👍

10:23:50 From kehinde solanke to Everyone: Replying to "Can you expand a lit..." In Philadelphia County, our 988 crisis call center is embedded within the dept of behavioral health, and the dept contracts with the mobile crisis response providers. so when calls come in to our 988 call center, we send referrals/dispatch to the mobile team providers. No other centers in Philadelphia dispatches mobile teams. No this is not standardized across the state.

10:24:08 From Madonna Greer, CIT International to Everyone: Break down silos.

10:25:06 From Stephanie Mitchell Hughes to Everyone: We must climb out of silos and work collaboratively.

10:25:09 From Pat Victorson to Everyone: Reacted to "excellent to see the..." with 👍

10:25:29 From Madonna Greer, CIT International to Everyone: Reacted to "We must climb out of..." with 👍

10:25:52 From Rin Koenig to Everyone: Reacted to "We must climb out of..." with 👍

10:26:30 From Chynna Terwilliger to Everyone: Reacted to "We must climb out of..." with 👍

10:29:16 From Adam L Scheffler to Everyone: ICYMI - SAMHSA's updated Overdose Prevention and Response Toolkit (January 2024) - https://store.samhsa.gov/sites/default/files/overdose-prevention-response-kit-pep23-03-00-001.pdf

10:29:43 From Kate Dahlstrom to Everyone: MI has a really good insurance parity bill in the works. HB4707.

10:30:02 From Kate Dahlstrom to Everyone: Much better than the federal parity bill.

10:30:02 From Adam L Scheffler to Everyone: Reacted to "We must climb out ..." with 👍

10:30:46 From Tim Tunner to Everyone: Reacted to "Much better than the..." with 👏

10:33:11 From Paul Galdys to Everyone: Love seeing all the great focus on improving access to care that feels like care to chose in need when and where they need it throughout Pennsylvania!

10:33:24 From John Wallschlaeger to Everyone: Reacted to "Love seeing all the ..." with 👍

10:33:36 From Madonna Greer, CIT International to Everyone: Reacted to "Love seeing all the ..." with 👍

10:33:41 From John Wallschlaeger to Everyone: Reacted to "MI has a really good..." with 👍

10:33:53 From John Wallschlaeger to Everyone: Reacted to "We must climb out of..." with ❤️

10:34:01 From John Wallschlaeger to Everyone: Reacted to "Break down silos." with 👍

10:34:20 From Adam L Scheffler to Everyone: That comment also reminds me that crisis services deal with the end result of the social drivers of ill health.

10:34:35 From Tina Clymer to Everyone: Thank you Amy that was very kind of you. We are in a great position right now because the leadership at OMHSAS is supportive and engaged with counties. Now more than ever.

10:35:10 From Jenna Mehnert Baker to Everyone: jemehnert@pa.gov

10:35:23 From Annie Strite to Everyone: Reacted to "Thank you Amy that w..." with 👏

10:35:31 From Annie Strite to Everyone: Reacted to "Thank you Amy that w..." with ❤️

10:35:45 From Tina Clymer to Everyone: I am going to jump off because I am on vacation i sunny Florida. Have a fabulous day. Happy Valentine's Day

10:35:52 From Rachel Havekost to Everyone: Reacted to "I am going to jump o..." with 💜

10:35:58 From Brian Rinker to Everyone: Reacted to "I am going to jump o..." with 💜

10:36:04 From Annie Strite to Everyone: Reacted to "I am going to jump o..." with ❤️

10:36:11 From Annie Strite to Everyone: Replying to "I am going to jump o..." Safe travels!

10:37:54 From Jeffrey Arlt to Everyone: Topic Suggestions: identify what is preventing states from fully funding and delivering mental health crisis response system as outlined in the Roadmap to the Ideal Crisis System? https://www.thenationalcouncil.org/resources/roadmap-to-the-ideal-crisis-system/

10:38:12 From Vashti Langford to Everyone: Reacted to "Topic Suggestions: …" with ❤️

10:38:18 From sonja burns to Everyone: Reacted to "Topic Suggestions: ..." with 👍

10:38:50 From Jeffrey Arlt to Everyone: Reacted to "Topic Suggestions: …" with ❤️

10:38:51 From Betsy Hammar to Everyone: Reacted to "Topic Suggestions: ..." with 👍

10:39:12 From Jill Mays to Everyone: Reacted to "Topic Suggestions: ..." with 👍

10:39:13 From Iden Campbell to Everyone: Reacted to "We must climb out of..." with ❤️

10:39:40 From Georgea Madeira to Everyone: Reacted to "Topic Suggestions: ..." with 👍

10:40:21 From Paul Galdys to Everyone: Really enjoyed having the SAMHSA team with us in AZ

10:40:25 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "Really enjoyed havin..." with 🌟

10:40:34 From Georgea Madeira to Everyone: Reacted to "Really enjoyed havin..." with ❤️

10:40:34 From Jill Mays to Everyone: Reacted to "Really enjoyed havin..." with ❤️

10:41:43 From Amy Cohen to Everyone: Reacted to "Really enjoyed havin..." with 🎉

10:42:55 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "I am going to jump o..." with ❤️

10:43:00 From John Wallschlaeger to Everyone: Reacted to "Topic Suggestions: ..." with 👍

10:43:48 From Marie Eddy to Everyone: Reacted to "Really enjoyed havin..." with ❤️

10:43:49 From Marie Eddy to Everyone: Reacted to "Really enjoyed havin..." with 🎉

10:47:38 From Rin Koenig to Everyone: Reacted to "Really enjoyed havin..." with ❤️

10:48:12 From Brian Hepburn to Everyone: Thank you Brooke

10:48:18 From Meighan Haupt to Everyone: Reacted to "Thank you Brooke" with ❤️

10:48:20 From Haley Helms to Everyone: Reacted to "Thank you Brooke" with ❤️

10:48:25 From Georgea Madeira to Everyone: Reacted to "Thank you Brooke" with ❤️

10:48:35 From Deb Pinals to Everyone: Great work, Commissioner Doyle!

10:48:43 From Rin Koenig to Everyone: Reacted to "Great work, Commissi..." with 👏

10:48:46 From Meighan Haupt to Everyone: Reacted to "Great work, Commissi..." with ❤️

10:48:50 From Georgea Madeira to Everyone: Reacted to "Great work, Commissi..." with ❤️

10:48:53 From Rin Koenig to Everyone: Reacted to "Thank you Brooke" with ❤️

10:48:55 From Haley Helms to Everyone: Reacted to "Great work, Commissi..." with ❤️

10:49:14 From Georgea Madeira to Everyone: 988 Legislation https://reimaginecrisis.org/map

10:49:17 From Howard Trachtman to Everyone: just learning about it now thanks commisioner

10:49:19 From Day Catalano to Everyone: Reacted to "Great work, Commissi..." with ❤️

10:49:22 From Day Catalano to Everyone: Reacted to "Thank you Brooke" with ❤️

10:50:49 From Jeffrey Arlt to Everyone: California Prop 1 on the March 5th ballot reduces funding for mobile crisis teams

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10:51:01 From Georgea Madeira to Everyone: Central Maryland's Data-Driven 988 Marketing Campaigns and Lowering the Stakes of Engagement https://talk.crisisnow.com/central-marylands-data-driven-988-marketing/

10:52:22 From Amy Brinkley to Everyone: Reacted to "Thank you Brooke" with ❤️

10:54:48 From Tina Field (she/her) to Everyone: Reacted to "Central Maryland's D..." with ❤️

10:54:48 From Jane Tobler to Everyone: So interesting to hear from Liselle--LOVE the use of data for making the helpline more accessible!

10:55:18 From Adam L Scheffler to Everyone: Variations in Suicide Risk and Risk Factors After Hospitalization for Depression in Finland, 1996-2017   Kari Aaltonen, MD, PhD (1); Reijo Sund, PhD (2); Christian Hakulinen, PhD (3,4); Sami Pirkola, MD, PhD (5); Erkki Isometsä, MD, PhD (1)   Author Affiliations

   (1) Department of Psychiatry, University of Helsinki and Helsinki University Central Hospital, Helsinki, Finland

   (2) Institute of Clinical Medicine, University of Eastern Finland, Kuopio, Finland

   (3) Department of Psychology and Logopedics, University of Helsinki, Helsinki, Finland

   (4) Finnish Institute for Health and Welfare, Helsinki, Finland

   (5) Faculty of Social Sciences, University of Tampere and Pirkanmaa Hospital District, Tampere, Finland

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   https://ja.ma/3UGMYL0

10:56:02 From Kristen Ellis, LMFT - RI to Everyone: YES! Human to help!

10:56:10 From Madonna Greer, CIT International to Everyone: Reacted to "YES! Human to help!" with ❤️

10:56:23 From Madonna Greer, CIT International to Everyone: Not a problem to solve.

10:56:25 From Rin Koenig to Everyone: Reacted to "YES! Human to help!" with ❤️

10:56:31 From Chynna Terwilliger to Everyone: Reacted to "YES! Human to help!" with ❤️

10:56:33 From Rin Koenig to Everyone: Reacted to "Not a problem to sol..." with ❤️

10:56:47 From Amy Cohen to Everyone: Rachel: A human to help, not a problem to solve. YES!

10:56:49 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "Not a problem to sol..." with ❤️

10:56:53 From John Wallschlaeger to Everyone: Reacted to "YES! Human to help!" with ❤️

10:56:57 From Kara Kessel to Everyone: Reacted to "Rachel: A human to ..." with 👏

10:56:57 From John Wallschlaeger to Everyone: Reacted to "Not a problem to sol..." with ❤️

10:57:04 From Stacy Nonnemacher to Everyone: Reacted to "Rachel: A human to ..." with ❤️

10:57:07 From Rin Koenig to Everyone: Reacted to "Rachel: A human to ..." with 👏

10:57:09 From John Wallschlaeger to Everyone: Reacted to "Rachel: A human to ..." with ❤️

10:57:11 From Haley Helms to Everyone: Reacted to "Rachel: A human to ..." with 👏

10:57:15 From Jane Tobler to Everyone: Reacted to "Rachel: A human to ..." with ❤️

10:57:18 From Day Catalano to Everyone: Reacted to "Rachel: A human to ..." with ❤️

10:57:22 From Danielle Bolduc to Everyone: Reacted to "Rachel: A human to ..." with ❤️

10:57:24 From Madonna Greer, CIT International to Everyone:Reacted to "Rachel: A human to ..." with 👏

10:57:48 From Meighan Haupt to Everyone: Reacted to "Rachel: A human to ..." with ❤️

10:58:02 From Amy Brinkley to Everyone: Reacted to "Rachel: A human to ..." with ❤️

10:58:05 From Annie Strite to Everyone: Wow, powerful words Rachel. Thank you so much.

10:58:12 From Paul Galdys to Everyone: Reacted to "Wow, powerful words ..." with ❤️

10:58:15 From Rachel Havekost to Everyone: For anyone looking to stay connected, below are my socials and contact info:

> https://www.instagram.com/rachel_havekost/
>
> https://www.tiktok.com/@rachelhavekost
>
> https://www.rachelhavekost.com/
>
> rachel.havekost@gmail.com

10:58:20 From Kristen Ellis, LMFT - RI to Everyone: Reacted to "For anyone looking t..." with 💜

10:58:22 From Paul Galdys to Everyone: Reacted to "Rachel: A human to ..." with ❤️

10:58:29 From Rin Koenig to Everyone: Reacted to "For anyone looking t..." with 💜

10:58:34 From Rachel Havekost to Everyone: Reacted to "Wow, powerful words ..." with 💜

10:58:38 From Rachel Havekost to Everyone: Replying to "Wow, powerful words ..." Thank you Annie!

10:58:39 From kehinde solanke to Everyone: Reacted to "For anyone looking t..." with 👏

10:58:42 From Rachel Havekost to Everyone: Reacted to "Rachel: A human to ..." with 🔥

10:58:46 From Rachel Havekost to Everyone: Reacted to "Not a problem to sol..." with 💜

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10:58:47 From Georgea Madeira to Everyone: Strong Talk Podcast
https://strongtalkpod.buzzsprout.com/

10:58:51 From Rachel Havekost to Everyone: Reacted to "YES! Human to help!" with 💜

11:01:06 From Paul Galdys to Everyone: Well said Vic. Thank you my friend!

11:01:26 From sonja burns to Everyone: This is interesting re: system change in Chicago - designing a relationship-based model: https://www.statnews.com/2024/02/08/treatment-not-trauma-chicago-mental-health-police-violence-community/

11:01:37 From Rin Koenig to Everyone: Reacted to "Register for Crisis ..." with 👏

11:01:49 From sonja burns to Everyone: Reacted to "For anyone looking t..." with 💜