











## 988 Crisis Jam – Ep 163 – February 28, 2024 – Chat Transcript

- 10:01:25 From Georgea Madeira : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 10:01:57 From Georgea Madeira : Do you have an idea for a future Crisis Jam topic? Let us know! Submit it at <https://talk.crisisnow.com/submit/>
- 10:01:58 From Amy Cohen : Utilization of crisis services; Homelessness; mental health at the office
- 10:02:18 From Wesley Ingram : Top social issues: mental health/illness, crisis response, gun violence, healthcare system, housing crisis
- 10:02:20 From Georgea Madeira : Reacted to "Utilization of crisi..." with ❤️
- 10:02:30 From David Covington : Hey Amy, lots of people in the pre-show said homelessness, too!
- 10:02:39 From Amy Cohen : I saw this article yesterday!
- 10:02:41 From Georgea Madeira : People in mental health crisis need care, not cuffs. The DOJ seems to agree. <https://www.washingtonpost.com/dc-md-va/2024/02/26/dc-police-mental-health-lawsuit-doj/>
- <https://www.washingtonpost.com/dc-md-va/2024/02/23/dc-police-mental-health-response-lawsuit-justice-department/>
- 10:02:53 From David Covington : Reacted to "Top social issues: m..." with 👍
- 10:02:53 From Amy Cohen : Reacted to "Hey Amy, lots of peo..." with 😬
- 10:02:55 From Georgea Madeira : Reacted to "Top social issues: m..." with 👍
- 10:02:57 From Amy Cohen : Reacted to "Hey Amy, lots of peo..." with 👍
- 10:03:08 From Lois Aborah : Reacted to "Top social issues: m..." with 👍
- 10:03:15 From Kevin's OtterPilot : Hi, I'm an AI assistant helping Kevin Fitts take notes for this meeting. Follow along the transcript here: [https://otter.ai/u/gA5nb968uUcl8l82ulzoS7CbxEg?utm\\_source=va\\_chat\\_link\\_1](https://otter.ai/u/gA5nb968uUcl8l82ulzoS7CbxEg?utm_source=va_chat_link_1)
- You'll also be able to see screenshots of key moments, add highlights, comments, or action items to anything being said, and get an automatic summary after the meeting.
- 10:03:54 From Georgea Madeira : Rep. Orwall on HB 2088: Crisis Teams / Liability <https://youtu.be/9laShsEMbVI?si=5Vr-Mx39z2zgbfA8>
- 10:04:37 From Ruben Watts : Ruben Watts Adapt Inc Peer Support Specialist from Bogalusa, La.
- 10:04:53 From David Covington : Reacted to "Ruben Watts Adapt In..." with ❤️

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- 10:04:55 From Amy Cohen : We are so lucky to have Rep Orwall part of the Jam and also pushing care and legislation forward!
- 10:04:59 From Susan Robinson : Reacted to "We are so lucky to h..." with 
- 10:05:05 From David Covington : Welcome Ruben! Glad you're with us
- 10:05:09 From Georgea Madeira : Register for Crisis Now III in Amsterdam at <https://talk.crisisnow.com/summit-2024/>
- 10:05:16 From Georgea Madeira : Reacted to "Ruben Watts Adapt In..." with 
- 10:05:19 From Georgea Madeira : Reacted to "We are so lucky to h..." with 
- 10:05:34 From Amy Cohen : Reacted to "Top social issues: m..." with 
- 10:06:41 From Amy Cohen : New Hot Seat participant! Let's help him out!
- 10:08:05 From Leigh Ann Fitzpatrick : D
- 10:09:18 From David Covington : Final answer Chris?! :)
- 10:09:48 From Amy Cohen : I love this Hot Seat question! No wrong door, just ring the bell, we're there!
- 10:10:11 From Georgea Madeira : Reacted to "I love this Hot Seat..." with 
- 10:10:31 From Susan Robinson : Reacted to "I love this Hot Seat..." with 
- 10:10:37 From Linda Langford : Reacted to "I love this Hot Seat..." with 
- 10:11:16 From Georgea Madeira : The Biggest Social Issues to Watch in 2024 <https://www.governing.com/politics/the-biggest-social-issues-to-watch-in-2024>
- 10:11:55 From Leigh Ann Fitzpatrick : Reacted to "I love this Hot Seat..." with 
- 10:12:14 From Carly Larson : crime has significantly decreased over the years so interesting it's one to watch...
- 10:18:03 From Howard Trachtman : GOOD TO EMBEDD PEER SUPPORT
- 10:18:16 From Stephanie Pasternak : Reacted to "GOOD TO EMBEDD PEER ..." with 
- 10:19:18 From Howard Trachtman : peer support over the phone [warmline.org](mailto:hdt@warmline.org) 781 642 0368
- 10:20:45 From Chris Santarsiero : Reacted to "I love this Hot Seat..." with 
- 10:22:06 From Chris Santarsiero : I really enjoyed being on the Hot Seat. If anyone would like to learn more about our advocacy efforts, you can reach me at [chris.santarsiero@connectionshs.com](mailto:chris.santarsiero@connectionshs.com). Thank you David for the invitation!

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- 10:22:22 From sonja burns : Do your facilities accept individuals with I/DD ? Autism? Or is there exclusionary criteria beyond reaching the level of imminent danger to self or others?
- 10:23:05 From Ruben Watts : Reacted to "Welcome Ruben! Glad ..." with 👍
- 10:23:20 From David Covington : Reacted to "I really enjoyed bei..." with 🙌
- 10:23:33 From Chris Roup, CRPT : Reacted to "Do your facilities a..." with 👍
- 10:23:56 From Ruben Watts : Reacted to "Ruben looked it up! ..." with 👍
- 10:25:09 From Leigh Ann Fitzpatrick : Reacted to "Do your facilities a..." with 👍
- 10:25:14 From David Covington : THANKS CHRIS! The Crisis Jam episodes with Connections leaders are outstanding. Search the YouTube for Dr. Chris Carson and Dr. Robert Williamson. Dr. Margie Balfour will be our feature on March 20!
- 10:25:41 From Chris Roup, CRPT : Reacted to "THANKS CHRIS! The Cr..." with ❤️
- 10:25:59 From Betsy Hammar : Reacted to "THANKS CHRIS! The Cr..." with 👍
- 10:26:14 From Chris Santarsiero : Reacted to "THANKS CHRIS! The Cr..." with ❤️
- 10:27:48 From Leigh Ann Fitzpatrick : Reacted to "THANKS CHRIS! The Cr..." with 🗨️
- 10:28:01 From Chris Roup, CRPT : I have some very dear friends who are community paramedics. The world needs more of these amazing first responders!
- 10:28:11 From Ruben Watts : All responders need to be trained in Mental Health
- 10:28:27 From David Covington : Reacted to "I have some very dea..." with ❤️
- 10:28:42 From Betsy Hammar : Reacted to "I have some very dea..." with 👍
- 10:28:55 From Leigh Ann Fitzpatrick : Reacted to "I have some very dea..." with 🗨️
- 10:29:01 From Leigh Ann Fitzpatrick : Reacted to "All responders need ..." with ❤️
- 10:29:03 From Ruben Watts : Reacted to "I have some very dea..." with 👍
- 10:29:54 From Robin Trush : Can you speak to the technology you are using for your clinical documentation and if you are involved in interop data exchange for alerts or other continuity of care work
- 10:30:10 From Leigh Ann Fitzpatrick : Reacted to "Can you speak to the..." with 👍
- 10:30:14 From Robin Trush : Is there an HIE in NC for interop?
- 10:31:29 From Elisha Coffey : Reacted to "All responders need ..." with ❤️
- 10:32:02 From Stephanie Pasternak : Reacted to "I have some very dea..." with 🗨️

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- 10:32:30 From David Covington : Here's the Dr. Williamson Crisis Jam Episode 66, The Crisis Receiving Center <https://youtu.be/HTvkDCcAwtc?si=KIYSnyaQXHkY0gxD>
- 10:33:29 From David Covington : And, Episode 36 with Dr. Chris Carson <https://youtu.be/6uWzawbUZe8?si=-c4OHY9KqdFC1clu>
- 10:34:45 From David Covington : Today's poll results... just ring the bell! <3
- 10:35:04 From Georgea Madeira : Reacted to "Today's poll results..." with ❤️
- 10:37:02 From Crisis Jam : Mark your calendar for June 5 when Joy will talk about MAT services at the Crisis Jam!
- 10:37:19 From Chris Roup, CRPT : Reacted to "Mark your calendar f..." with 👍
- 10:37:27 From Chris Roup, CRPT : Reacted to "Today's poll results..." with ❤️
- 10:37:48 From Lindsey Browning : Reacted to "Mark your calendar f..." with 👍
- 10:40:52 From Ruben Watts : Reacted to "Mark your calendar f..." with 👍
- 10:41:15 From Chris Santarsiero : Reacted to "Today's poll results..." with ❤️
- 10:43:01 From David Covington : Great Wendy- also check out Episode 45 with Mary Sowers on Persons with IDD and Crisis [https://youtu.be/DiRwy4vL\\_OQ?si=D0MZXj478EPFd3h4](https://youtu.be/DiRwy4vL_OQ?si=D0MZXj478EPFd3h4)
- 10:44:36 From David Covington : And, Episode 107 with Carlean Ponder and Leigh Ann Davis "Access for People with ID/DD" <https://youtu.be/KN1O-0g024Q?si=BDrFw-9K-uwvxi6U>
- 10:45:00 From Megan Carlson : @Wendy Morris has the Crisis Peer Paper series been released? I remember learning about this in September but don't think I've come across the publication
- 10:45:15 From Wendy Morris : • NASMHPD Behavioral Health Workforce Resource Guide: <https://drive.google.com/file/d/1dt4KA9BSWdDE-JCMoFSJ3eG0KFjwLx5r/view?usp=sharing>
- Crisis Jam episode #157: <https://youtu.be/sX0JFWnKlck>
  - Contact information: Wendy.Morris@nasmhpd.org and [thelinkcenter@nasdds.org](mailto:thelinkcenter@nasdds.org)
- 10:45:36 From Ted Lutterman : Next Monday at 3PM Eastern, webinar on Children's Crisis Services featuring 3 states: (Arizona, Connecticut, and Tennessee). NRI and NASMPHD are leading a series of interactive state peer-to-peer learning sessions hosted by the Substance Abuse and Mental Health Services Administration. The sessions are designed to facilitate and promote the adoption and use of evidence-based and promising practices for behavioral health crisis services in the community. Learn more.
- 10:47:00 From David Covington : Mark as many as apply! Multiple choice
- 10:47:27 From David Covington : Reacted to "Next Monday at 3PM E..." with ❤️
- 10:50:24 From Stephanie Hepburn : Reacted to "Next Monday at 3PM E..." with ❤️
- 10:51:06 From Georgea Madeira : 988 Legislation <https://reimaginecrisis.org/map>

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10:51:14 From Paul Galdys : Thanks Tom and Lindsey. Medicaid is a vital partner in advancing crisis care!

10:53:23 From Kevin's OtterPilot : Some key takeaways from the crisis jam meeting:

- The Alliance in North Carolina has worked to build out a comprehensive crisis care continuum, including facilities, mobile crisis teams, urgent care centers, and stabilization programs. They've partnered with organizations like RI International to implement evidence-based models.
- Connections Health Solutions discussed their 24/7 no wrong door approach and the importance of protecting crisis responders from liability.
- SAMHSA provided updates on upcoming convenings around crisis systems design, 988 grantees, and emergency services coordination.
- Several states like Florida, Vermont, Maryland, and Washington are considering legislation to fund and expand mobile crisis response through 988 fees or other measures.
- Medicaid was identified as a potential partner to help with financing...

See full summary -

[https://otter.ai/u/gA5nb968uUcl8l82ulzoS7CbxEg?utm\\_source=va\\_chat&utm\\_content=wrapup\\_v1&tab=chat&message=23b09ec0-6330-4b48-9d17-a3f7bdbd6d95](https://otter.ai/u/gA5nb968uUcl8l82ulzoS7CbxEg?utm_source=va_chat&utm_content=wrapup_v1&tab=chat&message=23b09ec0-6330-4b48-9d17-a3f7bdbd6d95)

10:54:01 From Georgea Madeira : Enhanced Medicaid Mobile Crisis Map  
<https://reimaginecrisis.org/mobilecrisis/>

10:54:16 From Georgea Madeira : As Youth Mental Health Crises Rise, a Children's Hospital Partners With Mental Health Provider <https://talk.crisisnow.com/as-youth-mental-health-crises-rise-a-childrens-hospital-partners-with-mental-health-provider/>

10:54:27 From Stephanie Pasternak : NAMI 988 State Advocacy calls: Email me at [spasternak@nami.org](mailto:spasternak@nami.org)

10:56:27 From David Covington : Thanks Tom for your continued leadership around maximizing Medicaid funding. Arizona invests more than \$330 million per year for a population of around 7 million people. This would be impossible without the generous match of federal funding, and it empowers an enormous reduction in unnecessary law enforcement and hospital involvement for behavioral health emergencies

10:59:45 From Georgea Madeira : <https://bit.ly/MovingAmericasSoul>  
Please share, like and subscribe. Help us get the word out, or contact Karen Jones (karen.jones@riinternational.com) to schedule a screening in your city!  
Help us break 100,000 YouTube views in the first month!