


















## 988 Crisis Jam – Ep 165 – March 13, 2024 – Chat Transcript

- 09:01:35 From Georgea Madeira : Veteran Mental Health: Not All Wounds are Visible  
<https://youtu.be/CgsHeiePRrA?si=hnEqvccxL0-GcqpQ&t=76>
- 09:01:52 From Georgea Madeira : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:02:41 From Georgea Madeira : Do you have an idea for a future Crisis Jam topic? Let us know! Submit it at <https://talk.crisisnow.com/submit/>
- 09:03:34 From Georgea Madeira : Fiscal Year 2025 Budget in Brief  
Highlights: Mental Health Infrastructure, Supports State, Local, and Tribal Law Enforcement and Public Safety., Delivering Critical Resources to Address the Overdose Epidemic, Strengthens Mental Health Parity Protections. <https://www.hhs.gov/sites/default/files/fy-2025-budget-in-brief.pdf>
- 09:03:39 From Daisy Delmore : Good morning! My name is Bianca Patrick, Assistant Director for 988. I have attempted to register and was not able to. Please send the registration information to my email [bpatrick@crisiscenterbham.org](mailto:bpatrick@crisiscenterbham.org)
- 09:04:07 From Kristen Ellis, LMFT - RI : Replying to "Good morning! My nam..." Registration is at: <https://talk.crisisnow.com/learningcommunity>
- 09:04:23 From Daisy Delmore : Replying to "Good morning! My nam..." Thanks
- 09:04:34 From Georgea Madeira : Contributing to the future of mental health  
Gurin is one of more than one million Veterans who are part of the Million Veteran Program (MVP), the VA's largest research effort. The goal of the program is to help find new ways to detect, prevent and treat health conditions that matter to Veterans. <https://www.va.gov/minneapolis-health-care/stories/contributing-to-the-future-of-mental-health/>
- 09:04:36 From Kristen Ellis, LMFT - RI : Replying to "Good morning! My nam..." Please note it can take 48 hrs to gain approval. :)
- 09:05:08 From Georgea Madeira : Register for Crisis Now III in Amsterdam at <https://talk.crisisnow.com/summit-2024/>  
\*\*\*Please note that if registering through the Global Leadership Exchange, you will see zero spots available. There are still openings when you register directly on the summit website.\*\*\*
- 09:06:31 From Kristen Ellis, LMFT - RI : Yay Sara!!! :)
- 09:06:37 From Georgea Madeira : Reacted to "Yay Sara!!! :)" with 🍷
- 09:06:49 From Marie Eddy : Reacted to "Yay Sara!!! :)" with 🍷
- 09:08:55 From Kristen Ellis, LMFT - RI : Great job, Sara! Wahoo!
- 09:09:01 From Georgea Madeira : Read the #CrisisTalk article, For Veterans, Language About Mental Health Matters at <https://talk.crisisnow.com/for-veterans-language-about-mental-health-matters/>
- 09:09:03 From Crisis Jam : Yay! Got it, Sara.

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- 09:09:17 From Susan Robinson : Reacted to "Great job, Sara! Wah..." with 
- 09:09:27 From Georgea Madeira : Hear Silouan's story in Moving America's Soul on Suicide <https://bit.ly/MovingAmericasSoul>
- 09:09:39 From Shawna Swarts : Washington County in Oregon is a huge struggle to take care of vets. Why should we have such a lack of resources for this population. Our Vets severed our country and I have a strong feeling around this that we should take care of them no matter what. They should never be houseless or lacking supports.
- 09:09:56 From David Stanley : Reacted to "Read the #CrisisTalk..." with 
- 09:10:59 From Deborah Blalock : SCDMH offers a First Responder Support Team (FRST) across the state. It only serves LE, FF, EMS, Dispatchers and coroners.
- 09:11:19 From David Stanley : I had a really hard time after separating from the military and it was great there were resources available but few veterans feel they need or should use services
- 09:12:28 From Laura Evans : Replying to "I had a really hard ..." Thank you for your service David and for sharing this insight. Much work to be done to overcome stigma.
- 09:12:56 From David Stanley : Reacted to "Thank you for your s..." with 
- 09:13:53 From Shawna Swarts : As a provider at a crisis center, we have a hard time getting through to the VA to talk to someone to get support or get connected. With how HIPAA is makes it so challenging with how their ROI's are and they will not take others ROI's
- 09:14:22 From David Stanley : Reacted to "As a provider at a c..." with 
- 09:15:12 From Georgea Madeira : SAMHSA's SMVF Technical Assistance Center <https://www.samhsa.gov/smvf-ta-center>
- 09:19:01 From Tenasha Hildebrand : Are the completed CIMs available to review on SAMHSA's website?
- 09:24:26 From Stacey Owens : Sign up for the SMVF TA Center newsletter: <https://signup.e2ma.net/signup/1820873/1777480/>
- 09:24:46 From Stacey Owens : Register for the SMVF-CIM Learning community series: <https://web.cvent.com/event/1f7ade10-fb22-4fdf-85c2-18433873b143/register>
- 09:27:44 From Kate Dahlstrom : Replying to "As a provider at a c..." HIPAA can be a real roadblock to help. 9 out of 10 medical providers apply it incorrectly, it seems. Need a HIPAA presentation.
- 09:28:18 From David Stanley : Reacted to "HIPAA can be a real ..." with 
- 09:28:39 From Stacey Owens : @Tenasha Hildebrand the completed CIM plans reside with the communities, so are not on the SAMHSA website. However, many teams share their experiences. We're grateful for Bob and Ellen being here to share their experiences in MD and NY respectively today.














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- 09:28:53 From David Stanley : Reacted to "@Tenasha Hildebrand ..." with 
- 09:29:07 From Kate Dahlstrom : How about a presentation on correct application of HIPAA? It does not need to be such a roadblock to collaborative care.
- 09:29:35 From David Stanley : Reacted to "How about a presenta..." with 
- 09:30:00 From Josh Gran : This is so necessary. In my experience, the VA loves to learn more about what we're doing in the community, especially in crisis response. And vice versa. The community often doesn't know all that the VA does.
- 09:30:17 From David Stanley : Reacted to "This is so necessary..." with 
- 09:30:59 From David Stanley : Replying to "This is so necessary..." This exactly, and often the VA in some communities has some stigma due to some bad history rep. They should be a lot more visible and active in communities and regions
- 09:31:15 From Stacey Owens : Reacted to "Washington County in..." with 
- 09:31:19 From Barb. Rainish : Reacted to "How about a presen..." with 
- 09:31:36 From Stacey Owens : Reacted to "I had a really hard ..." with 
- 09:31:43 From Stacey Owens : Reacted to "SAMHSA's SMVF Techni..." with 
- 09:31:56 From Josh Gran : Replying to "This is so necessary..." Agreed. Sometimes we forget that institutions are made up of actual people.
- 09:32:07 From David Stanley : Reacted to "Agreed. Sometimes we..." with 
- 09:32:26 From David Stanley : Replying to "This is so necessary..." That's why I love outreach and community partnership
- 09:32:49 From Stacey Owens : Reacted to "How about a presenta..." with 
- 09:32:54 From Debra Martin : Reacted to "That's why I love ou..." with 
- 09:33:00 From Stacey Owens : Reacted to "This is so necessary..." with 
- 09:33:50 From Howard Trachtman : peer support over the phone warmline.org hdt@mbrlc.org  
781 642 0368
- 09:34:39 From Susan Robinson : "ASK the Question"
- 09:35:20 From Josh Gran : I've done a few SIM maps with Dan Abreu (the great Dan Abreu) from PRA. He always reminded me NOT to forget a focus on veterans in the process. It's nice to see a mapping specific to their needs now.
- 09:36:01 From Stacey Owens : Reacted to "I've done a few SIM ..." with 

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- 09:36:12 From Susan Robinson : North Carolina is implementing "ASK the Question" - incorporating this in primary care and across settings... so important as a routine ....
- 09:36:28 From Susan Robinson : Yes...agree Lt Colonel Brown
- 09:36:42 From David Stanley : A lot of veterans, especially if they separate with no medical needs, just go back to their communities with their trauma and identity crisis and are not recognized and acknowledged. It's thought that you only reach out to the VA if there are physical medical issues
- 09:37:09 From Crisis Jam : thank you so much for bringing this important topic to our learning community.
- 09:37:19 From Josh Gran : Reacted to "thank you so much fo..." with ❤️
- 09:37:21 From Georgea Madeira : Reacted to "thank you so much fo..." with ❤️
- 09:37:26 From Susan Robinson : Thank you Stacey Owens
- 09:37:52 From Janice Greller : Thank you for much needed information
- 09:37:59 From Stacey Owens : Reacted to "Thank you Stacey Owe..." with 👍
- 09:38:01 From Tenasha Hildebrand : Are the completed CIMs available to review on SAMHSA's website?
- 09:38:42 From Jordan Margolis : Reacted to "Question from the di..." with 👍
- 09:39:17 From Georgea Madeira : CDC Guidance for Community Response to Suicide Clusters, United States, 2024 <https://www.cdc.gov/mmwr/volumes/73/su/su7302a3.htm>
- 09:39:49 From Stacey Owens : Use this link to sign up for all of SAMHSA e-blasts: <https://samhsa.us4.list-manage.com/subscribe?u=d0780dc94825e65acd61c17dc&id=ee1c4b138c>
- 09:40:49 From David Stanley : Reacted to "thank you so much fo..." with ❤️
- 09:41:53 From Jessica Davis : I am not seeing a link for the grant in the chat!
- 09:42:17 From Susan Robinson : CDC Guidance for Community Response to Suicide Clusters, United States, 2024 <https://www.cdc.gov/mmwr/volumes/73/su/su7302a3.htm>
- 09:42:26 From Billina Shaw : <https://www.samhsa.gov/grants/grant-announcements/sm-24-004>
- 09:43:07 From Billina Shaw : Reacted to "Thank you Stacey Owe..." with 👍
- 09:43:26 From Stacey Owens : There was also a comment from Shawna Swarts above about local crisis centers having challenges communicating with local VA medical centers. Community-based agencies might consider approaching their local VAs to establish MOUs. That is admittedly not always a straight-forward process, but the local VA Community Engagement and Partnerships Coordinator (CEPC) would be a good starting point for this type of discussion.

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- 09:47:35 From S. Rams : Are we still making degrees (Formal Education) a high priority in treating this health crises
- 09:48:05 From Amy Cohen : This is my dream---to have an RV to drive around, park in targeted place---to deliver care/engage in care! Kudos South Carolina!
- 09:48:13 From David Stanley : Reacted to "This is my dream---t..." with 
- 09:48:19 From Susan Robinson : Reacted to "This is my dream---t..." with 
- 09:48:32 From Stacey Owens : Using the RVs in parades for outreach purposes is a great idea!
- 09:48:50 From David Stanley : Reacted to "Using the RVs in par..." with 
- 09:48:55 From Kristen Ellis, LMFT - RI : Reacted to "This is my dream---t..." with 
- 09:48:58 From Georgia Madeira : 988 Legislation <https://reimaginecrisis.org/map>
- 09:50:01 From David Stanley : Peer Specialist with crisis services in Eau Claire county Wisconsin here
- 09:50:20 From Stephanie Pasternak : Maine LD  
2237:<https://legislature.maine.gov/billtracker/#Paper/2237?legislature=131>
- 09:50:56 From Stephanie Pasternak : Reacted to "Peer Specialist with..." with 
- 09:51:14 From Georgia Madeira : Tiffany Bloss With Suicide Prevention and Crisis Services Reflects on 988 Specialized Services for LGBTQ+ Young People <https://talk.crisisnow.com/suicide-prevention-lgbtq-young-people/>
- 09:51:49 From Crisis Jam : "Our callers say, 'I can't live, I can't be me.' It's not ok for someone to not feel confident in who they are and live authentically," shares Bloss
- 09:52:25 From Stephanie Hepburn : Reacted to "Tiffany Bloss With S..." with 
- 09:53:12 From David Stanley : Reacted to ""Our callers say, 'I..." with 
- 09:53:29 From Crisis Jam : Angela Weeks will join the Crisis Jam on April 10th on the International Day of Pink for a feature on LGBTQI+.
- 09:54:04 From Haley Helms : Reacted to "Tiffany Bloss With S..." with 
- 09:54:06 From Haley Helms : Reacted to ""Our callers say, 'I..." with 
- 09:54:07 From Stacey Owens : Reacted to "Angela Weeks will jo..." with 
- 09:54:36 From Stephanie Hepburn : Reacted to "Angela Weeks will jo..." with 
- 09:54:39 From Stephanie Hepburn : Reacted to ""Our callers say, 'I..." with 
- 09:54:56 From David Stanley : Reacted to "Angela Weeks will jo..." with 

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- 09:55:04 From Amy Cohen : woohooooo Tanja!
- 09:55:05 From Georgea Madeira : Strong Talk Podcast <https://strongtalkpod.buzzsprout.com/>
- 09:55:13 From Georgea Madeira : Reacted to "woohooooo Tanja!" with 🍌
- 09:55:15 From Daniel Herron : Reacted to "woohooooo Tanja!" with 🍌
- 09:55:19 From Amy Cohen : Reacted to "Angela Weeks will jo..." with ❤️
- 09:55:21 From Daniel Herron : Reacted to "woohooooo Tanja!" with 🟡
- 09:55:27 From Debra Martin : Reacted to "woohooooo Tanja!" with 🍌
- 09:55:32 From Debra Martin : Reacted to "Angela Weeks will jo..." with ❤️
- 09:55:38 From Debra Martin : Reacted to "Tiffany Bloss With S..." with ❤️
- 09:56:02 From Kristen Ellis, LMFT - RI : Reacted to "woohooooo Tanja!" with 🍌
- 09:56:05 From Kristen Ellis, LMFT - RI : Reacted to "Angela Weeks will jo..." with ❤️
- 09:59:51 From Crisis Jam : Thank you, Tonja!
- 10:00:00 From David Stanley : Thank you. Very inspiring and helpful for a fellow veteran and to share with my communities.
- 10:00:06 From Stephanie Hepburn : Reacted to "Thank you. Very insp..." with ❤️
- 10:00:07 From Josh Gran : Reacted to "Thank you, Tonja!" with ❤️
- 10:00:12 From Stephanie Hepburn : Reacted to "Thank you, Tonja!" with ❤️
- 10:00:18 From Stephanie Hepburn : Reacted to "Strong Talk Podcast ..." with ❤️