

Chief of Quality &
Clinical Innovation
Connections
Health Solutions

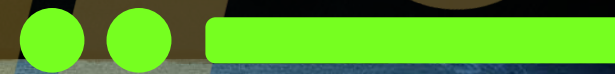
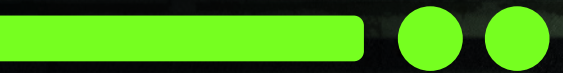


DR. MARGIE BALFOUR

DATA CORNER

[Talk.CrisisNow.com/LearningCommunity](https://www.talkcrisisnow.com/learningcommunity)

988 and Core Crisis Continuum



Research Study: Patient Flow and Reutilization of Crisis Services Within 30 Days in a Comprehensive Crisis System

Crisis Episode Flow

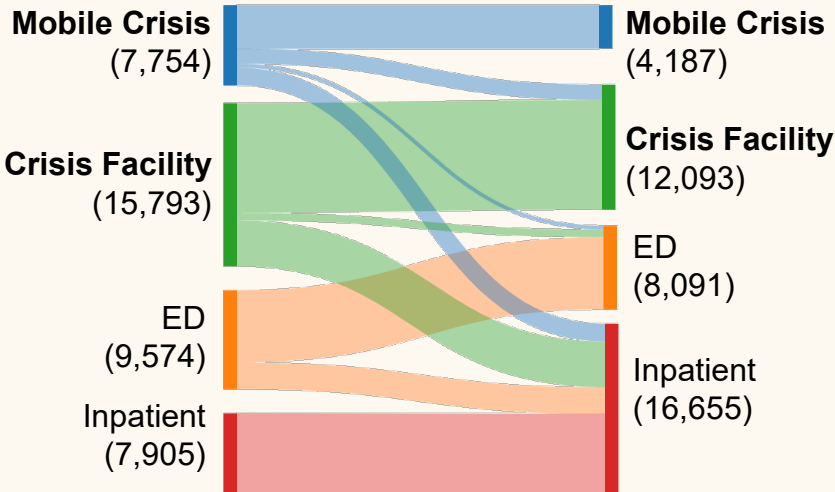
57.4% of the crisis episodes **began** with a mobile crisis team or crisis facility rather than the emergency department (ED) or inpatient.

Of those, 69.1% **remained** in the crisis system (ending in mobile crisis or crisis facility).

CRISIS EPISODE FLOW
All Pima County Episodes (n=41,026)

START

END



Reutilization within 30 days

63.3% did not reutilize any services.

Of those that did, 73.0% occurred in a crisis setting (mobile crisis team or crisis facility) rather than the emergency department (ED) or inpatient.

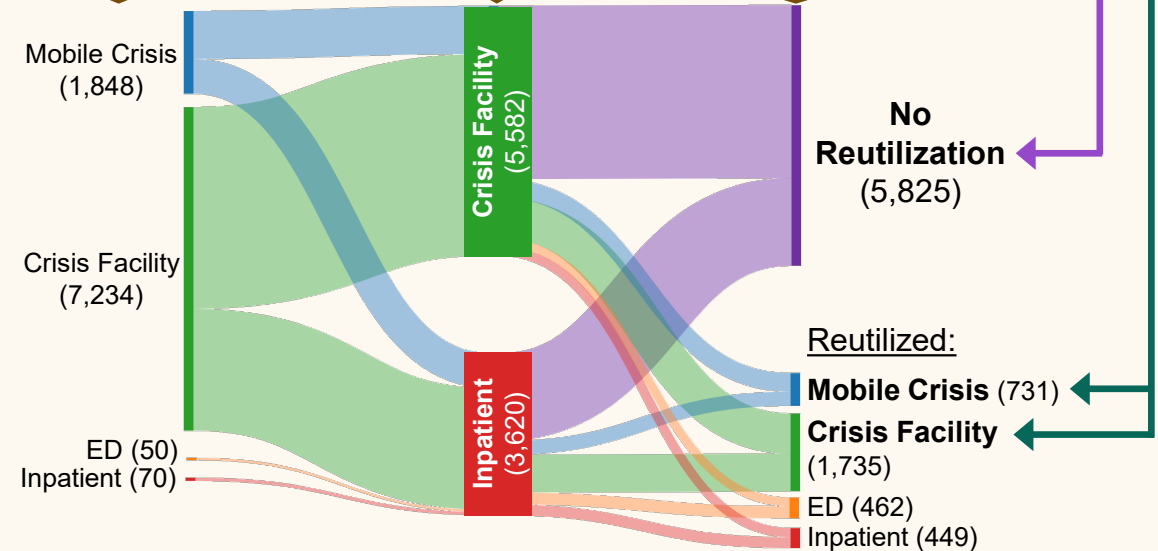
INDEX CRISIS EPISODE
Subset receiving services at CRC (n=9,202)

30-DAY REUTILIZATION

START

END

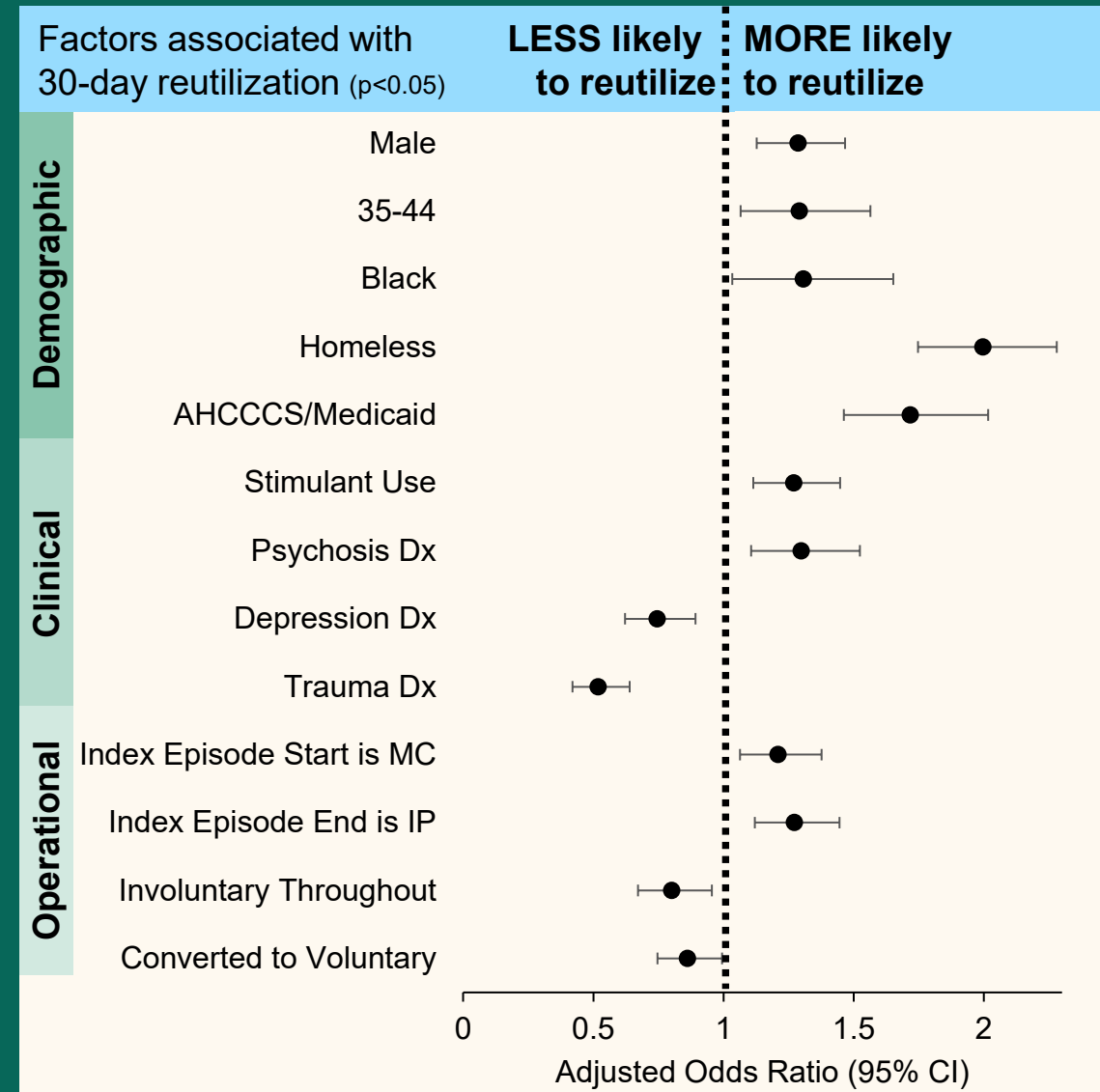
Reutilized



AHCCCS claims analyzed by the ASU Center for Health Information and Research

Research Study: Patient Flow and Reutilization of Crisis Services Within 30 Days in a Comprehensive Crisis System

- To identify factors associated with reutilization, we merged Medicaid claims with Connections EHR data for the 9,202 episodes that included a Crisis Response Center (CRC) visit.
- We also examined the trajectory of individuals who received care at the CRC under an involuntary commitment due to danger to self or others.
 - Most (59.3%) of the visits that began with an involuntary legal status were **converted to voluntary status** at the time of discharge.
 - This group, as well as those who remained involuntary throughout their visit, had **decreased odds of 30-day reutilization** compared to the voluntary population.



AHCCCS claims analyzed by the ASU Center for Health Information and Research

Data Corner Bytes – 3/20/24

Publications

Goldman ML, McDaniel M, Manjanatha D, et al.: **Impact of San Francisco's New Street crisis response Team on Service use among people experiencing homelessness with mental and substance use disorders: A mixed methods study protocol.** PLOS ONE 18: e0295178, 2023.

<https://journals.plos.org/plosone/article?id=10.1371/journal.pone.0295178>

**Calling All
Data People!**

If you or someone you know wants to present at a future Data Corner on research, evaluation, or all things data, please email

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