

## 988 Crisis Jam – Ep 169 – April 10, 2024 – Chat Transcript

- 09:01:54 From Georgea Madeira : Welcome to the Crisis Jam!
- 09:01:56 From Nai Walter : 🍷
- 09:02:04 From Jill Mays : Reacted to "🍷" with 👍
- 09:02:05 From Terrence Smithers : Reacted to "🍷" with 👍
- 09:02:13 From Georgea Madeira : LGBTQ+ Populations and 988 - Ep 122 | 988 Crisis Jam  
[https://www.youtube.com/watch?v=5ue\\_U3ZClvU](https://www.youtube.com/watch?v=5ue_U3ZClvU)
- 09:02:16 From Terrence Smithers : Reacted to "Welcome to the Crisi..." with ❤️
- 09:02:23 From Kristen Ellis, LMFT - RI : 🗣️ Check out Angela Weeks' previous episode | Crisis Jam Ep 122: LGBTQ+ Populations and 988 [https://youtu.be/5ue\\_U3ZClvU](https://youtu.be/5ue_U3ZClvU)
- 09:02:41 From Georgea Madeira : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:02:51 From Angela Weeks (She/Her) : Reacted to "🍷" with 👍
- 09:03:16 From Georgea Madeira : Do you have an idea for a future Crisis Jam topic? Let us know! Submit it at <https://talk.crisisnow.com/submit/>
- 09:03:57 From Christie Penn : Reacted to "🍷" with 👍
- 09:04:00 From Georgea Madeira : Why 36% of LGBTQ Youth Say They Don't Expect to Live to Age 35 <https://www.healthline.com/health-news/why-34-of-lgbtq-youth-say-they-dont-expect-to-live-to-age-35>
- 09:04:24 From Christie Penn : Reacted to "I have pink on, but ..." with 🗣️
- 09:04:37 From Terrence Smithers : Reacted to "Why 36% of LGBTQ You..." with ❤️
- 09:04:51 From Terrence Smithers : Reacted to "Sign up for updates,..." with 👍
- 09:04:58 From Terrence Smithers : Reacted to "🗣️ Check out Angela..." with 👍
- 09:05:02 From Georgea Madeira : Rising Suicide Rate Among Hispanics Worries Community Leaders <https://kffhealthnews.org/news/article/suicide-hispanics-latinos-increase-mental-health/>
- 09:05:40 From Georgea Madeira : In face of student mental health crisis, City Council wants to expand peer-to-peer support <https://www.chalkbeat.org/newyork/2024/03/12/nyc-council-proposes-increased-support-for-peer-mental-health-programs/>
- 09:06:01 From Kristen Ellis, LMFT - RI : Reacted to "If someone has link,..." with 🗣️
- 09:06:13 From Christina Roup : Reacted to "This video was poste..." with 👍
- 09:08:16 From Crisis Jam : great job, Crisis Jammers!
- 09:08:30 From Georgea Madeira : Reacted to "great job, Crisis Ja..." with 🎉

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- 09:08:31 From Kristen Ellis, LMFT - RI : 🧠💥 Brain Power!
- 09:11:32 From Gayle's OtterPilot : Hi, I'm an AI assistant helping Gayle Porter take notes for this meeting. Follow along the transcript here:  
[https://otter.ai/u/UkjhZCsci2mVOBuA1\\_tGzWkJFZY?utm\\_source=va\\_chat\\_link\\_1](https://otter.ai/u/UkjhZCsci2mVOBuA1_tGzWkJFZY?utm_source=va_chat_link_1)
- 09:12:11 From Georgea Madeira : Slides and materials shared will be available at  
<https://talk.crisisnow.com/learningcommunity/>
- 09:12:50 From Howard Trachtman : peer support over the phone for free directory warmline.org  
[hdt@warmline.org](mailto:hdt@warmline.org) 781 642 0368
- 09:13:07 From Amy Cohen : Reacted to "🧠💥 Brain Power!" with 🎉
- 09:13:12 From Amy Cohen : Reacted to "great job, Crisis Ja..." with ❤️
- 09:22:31 From Amy Cohen : There is a Call To Action for your local schools. Specific changes that you could advocate for to lower suicide attempts!
- 09:22:54 From John Draper : Reacted to "There is a Call To A..." with ❤️
- 09:23:11 From Georgea Madeira : Reacted to "There is a Call To A..." with 🗨️
- 09:23:14 From John Draper : Love these important steps we can take, Angela!
- 09:23:16 From Leah Holmes-Bonilla : Awesome presentation. Thank you Angela!
- 09:23:34 From Meighan Haupt : Reacted to "Love these important..." with ❤️
- 09:24:12 From Angela Weeks (She/Her) : Animation on Providing Equitable and Affirming Care to LGBTQ+ Older Adults: <https://youtu.be/Tqryt-j94cY>
- 09:24:17 From Meighan Haupt : Reacted to "Love these important..." with 🗨️
- 09:24:31 From Meighan Haupt : Reacted to "Awesome presentation..." with 🗨️
- 09:24:53 From Terrence Smithers (he, him) : Thank you Angela. I could listen to you all day long.
- 09:25:00 From Angela Weeks (She/Her) : Reacted to "Thank you Angela. I ..." with ❤️
- 09:25:02 From Meighan Haupt : Reacted to "Thank you Angela. I ..." with ❤️
- 09:25:04 From Angela Weeks (She/Her) : Reacted to "Awesome presentation..." with ❤️
- 09:25:12 From Angela Weeks (She/Her) : Reacted to "Love these important..." with ❤️
- 09:25:24 From Angela Weeks (She/Her) : Introduction to LGBTQ+ Populations with Special Considerations for the 988 Suicide & Crisis Lifeline:  
[https://innovations.myabsorb.com/?KeyName=Intro\\_to\\_LGBTQ\\_Populations\\_and\\_988\\_CEC](https://innovations.myabsorb.com/?KeyName=Intro_to_LGBTQ_Populations_and_988_CEC)
- 09:25:32 From Angela Weeks (She/Her) : Reacted to "There is a Call To A..." with ❤️

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- 09:26:22 From Angela Weeks (She/Her) : [lgbtquequity.org](https://lgbtquequity.org)
- 09:26:32 From Angela Weeks (She/Her) : Important Tips for Supporting Families of LGBTQ+ People: <https://lgbtquequity.org/wp-content/uploads/2024/02/Supporting-Families-of-LGBTQ-People-Final-2.7.24.pdf>
- 09:27:18 From Angela Weeks (She/Her) : Minority Stress & Coping for LGBTQ+ Adolescent Health: <https://lgbtquequity.org/wp-content/uploads/2023/02/LGBTQ-Adolescent-Minority-Stress-Tool.pdf>
- 09:27:46 From Stephanie Hepburn : Reacted to "Thank you Angela. I ..." with ❤️
- 09:28:14 From Amy Cohen : These resources are amazing. The topics really hit on key issues and targeting all the key stakeholders (clinicians, peers, providers, individuals, their loved ones, old and young alike).
- 09:28:29 From Georgea Madeira : Reacted to "These resources are ..." with 🗨️
- 09:28:30 From Angela Weeks (She/Her) : 10 Self-Care Tips for Providers Working with LGBTQ+ Clients: <https://lgbtquequity.org/wp-content/uploads/2024/01/10-self-care-tips.pdf>
- 09:28:42 From Amy Cohen : Reacted to "10 Self-Care Tips fo..." with 👍
- 09:28:46 From Crisis Jam : Reacted to "These resources are ..." with ❤️
- 09:29:03 From Angela Weeks (She/Her) : Reacted to "These resources are ..." with ❤️
- 09:29:28 From Sammi Hadfield : Great resources! Thank you
- 09:29:52 From Amy Cohen : 8 FREE hours of help/guidance! wow! I know I'm raising my hand for this opportunity.
- 09:29:58 From Terrence Smithers (he, him) : Reacted to "These resources are ..." with 🗨️
- 09:30:06 From Angela Weeks (She/Her) : Center of Excellence Newsletter Sign-Up: <https://lp.constantcontactpages.com/su/MMq3klX>
- 09:30:20 From Terrence Smithers (he, him) : Reacted to "8 FREE hours of help..." with 👍
- 09:31:04 From Angela Weeks (She/Her) : Thank you Lyndsay! 🙌
- 09:31:07 From Elliott Hinkle : Unicorn Solutions LLC [www.unicornsolutions.org](http://www.unicornsolutions.org) for training, advising, consultation, support. [elliottunicornsolutions@gmail.com](mailto:elliottunicornsolutions@gmail.com) to reach me more directly.
- 09:31:58 From Lyndsay Smith : Reacted to "Thank you Angela. I ..." with ❤️
- 09:34:41 From Christie Penn : Reacted to "Unicorn Solutions LL..." with ❤️
- 09:35:11 From Crisis Jam : ❤️
- 09:35:16 From Ashley Miller : Reacted to "Unicorn Solutions LL..." with ❤️

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- 09:35:16 From Amy Cohen : remember the back of our pink 988 shirts: You deserve to be here, you deserve to live, thrive, and be happy.
- 09:35:23 From Ashley Miller : Reacted to "remember the back of..." with ❤️
- 09:35:26 From Angela Weeks (She/Her) : Reacted to "remember the back of..." with ❤️
- 09:35:27 From Georgea Madeira : Reacted to "remember the back of..." with 🗨️
- 09:35:36 From Ashley Miller : Reacted to "Introduction to LGBT..." with ❤️
- 09:35:39 From Chris Roup, CRPT : Reacted to "remember the back of..." with ❤️
- 09:35:40 From Angela Weeks (She/Her) : ❤️
- 09:35:49 From Meighan Haupt : Reacted to "❤️" with 🗨️
- 09:35:54 From Georgea Madeira : Reacted to "❤️" with 🗨️
- 09:36:01 From Terrence Smithers (he, him) : Reacted to "remember the back of..." with 🗨️
- 09:36:34 From Crisis Jam : Thank you so much for joining us today to talk with us. "help us live and thrive"
- 09:36:39 From Elliott Hinkle : Reacted to "Thank you so much fo..." with 🗨️
- 09:36:46 From Georgea Madeira : Reacted to "Thank you so much fo..." with 🗨️
- 09:36:49 From Ashley Miller : Reacted to "Thank you so much fo..." with ❤️
- 09:36:50 From Chris Roup, CRPT : Reacted to "Thank you so much fo..." with ❤️
- 09:36:58 From Angela Weeks (She/Her) : Elliott is wonderful to work with! I highly recommend reaching out to them if you need support from someone who works on the ground in rural communities  
❤️
- 09:37:07 From Lyndsay Smith : Make care feel like care - I love that!
- 09:37:13 From Lyndsay Smith : Reacted to "Elliott is wonderful..." with ❤️
- 09:37:16 From Angela Weeks (She/Her) : Reacted to "Make care feel like ..." with ❤️
- 09:37:32 From Lyndsay Smith : feel free to reach out to the Center of Excellence at [lgbtquequity@uconn.edu](mailto:lgbtquequity@uconn.edu)
- 09:37:37 From Elliott Hinkle : Reacted to "Elliott is wonderful..." with 🗨️
- 09:37:45 From Stephanie Hepburn : Reacted to "Make care feel like ..." with ❤️
- 09:37:52 From Stephanie Hepburn : Reacted to "feel free to reach o..." with ❤️
- 09:38:03 From Chris Roup, CRPT : Reacted to "Make care feel like ..." with ❤️

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- 09:38:04 From Stephanie Hepburn : Reacted to "Unicorn Solutions LL..." with ❤️
- 09:38:13 From Stephanie Hepburn : Reacted to "These resources are ..." with ❤️
- 09:38:42 From Brandy Ells : Reacted to "Elliott is wonderful..." with ❤️
- 09:38:51 From Brandy Ells : Reacted to "feel free to reach o..." with ❤️
- 09:39:58 From Crisis Jam : Is there a resource for steps that crisis facilities can consider for LGBTQ+ guests?
- 09:40:53 From Stephanie Hepburn : Excellent (and much needed) presentation and round table. Thank you.
- 09:41:03 From Meighan Haupt : Reacted to "Excellent (and much ..." with 🗨️
- 09:41:35 From Elliott Hinkle : Reacted to "Excellent (and much ..." with 🗨️
- 09:41:49 From Terrence Smithers (he, him) : Reacted to "Excellent (and much ..." with 👍
- 09:41:53 From Angela Weeks (She/Her) : Reacted to "Excellent (and much ..." with ❤️
- 09:41:56 From Rin Koenig : Reacted to "Excellent (and much ..." with 🗨️
- 09:42:26 From Angela Weeks (She/Her) : ❤️ 🗨️ 🏳️🌈
- 09:43:02 From Georgea Madeira : Reacted to "Excellent (and much ..." with 🗨️
- 09:43:05 From Amy Cohen : Yes, we ALL want to be connected!
- 09:44:29 From Terrence Smithers (he, him) : Thank you Meighan!
- 09:44:43 From Georgea Madeira : 988 Crisis Response State Legislation Map  
<https://reimaginecrisis.org/map>
- 09:44:53 From Amy Cohen : Reacted to "Thank you Meighan!" with ❤️
- 09:46:38 From Jill Mays : CSR-TTAC Updates  
Upcoming Events  
April 16 | 988 and BHCCO Monthly Crisis Community Collaboration “3C” Office Hours Session  
<https://www.samhsa.gov/crisis-systems-response-training-technical-assistance#:~:text=April%2016%20%7C%20Monthly%20Crisis%20Community%20Collaboration%20%E2%80%9C3C%E2%80%9D%20Session>
- 09:46:47 From Terrence Smithers (he, him) : Reacted to "CSR-TTAC Updates Upc..." with 👍
- 09:47:14 From Amy Cohen : Go Connecticut!
- 09:48:00 From Georgea Madeira : Mental Health: Risks and Protective Factors for LGBTQ Youth  
<https://talk.crisisnow.com/mental-health-risks-and-protective-factors-for-lgbtq-youth/>

## 988 Crisis Jam – Ep 169 – April 10, 2024 – Chat Transcript

09:48:12 From Jill Mays : April 18 | Connecting to Serve: Promising Practices for 988 & 911 Collaboration Webinar Series; Session 4: The Road to 988/911 Interoperability Report and Understanding Lessons Learned

This episode will cover the recently released report from RAND on the Road to 988 & 911 Interoperability Report and issue brief on Lessons Learned on 988 & 911 Interoperability. We will also have one of the case study states to join the webinar with the lead writer, Dr. Stephanie Brooks Holliday. Dr. Holliday will highlight different approaches to interoperability, the various factors that contribute to facilitating systems coordination, identify components that can hinder progress, and additional elements to consider that support alignment between 988 and 911.

[https://us06web.zoom.us/webinar/register/WN\\_tv2QGZ5rTSuDIF24H1MUUQ#/registration](https://us06web.zoom.us/webinar/register/WN_tv2QGZ5rTSuDIF24H1MUUQ#/registration)

09:48:55 From Terrence Smithers (he, him) : Thanks to all the background workers who make Crisis Jam possible. Georgea, Kristen, Karen and many more, thank you, thank you, thank you, ❤️

09:48:56 From Raina Daniels : Replying to "Is there a resource ..." I know that Hayes Young did this work internally for the Unity Behavioral Health psychiatric ER program through Legacy Health in Oregon <https://www.linkedin.com/in/hayesyong/>

09:50:32 From Meighan Haupt : Thank you so much Stephanie!

09:50:35 From Georgea Madeira : Reacted to "Thanks to all the ba..." with 🗨️

09:51:23 From Angela Weeks (She/Her) : ❤️

09:51:34 From Lyndsay Smith : Reacted to "❤️🏳️‍🌈" with ❤️

09:51:50 From Jill Mays : CSR-TTAC March Newsletter  
<https://www.samhsa.gov/sites/default/files/csr-ttac-newsletter-march-2024.pdf>

09:51:58 From Georgea Madeira : Strong Talk Podcast <https://strongtalkpod.buzzsprout.com/>

09:52:13 From Jill Mays : HAVE A HIGHLIGHT ABOUT YOUR WORK IN CRISIS CARE? Contact us, and we will add your story to an upcoming CSR-TTAC newsletter! Email: [support@988crisisttac.org](mailto:support@988crisisttac.org)

09:52:33 From Angela Weeks (She/Her) : Love all the pink I am seeing! Keep it going beyond the call!

09:53:35 From Chris Roup, CRPT : Reacted to "Love all the pink I ..." with 👍

09:53:50 From Amy Cohen : Replying to "Love all the pink I ..." when folks compliment me on my shirt they are going to get an earful on what the shirt color means and why it is important today and everyday.

09:53:56 From Elliott Hinkle : Reacted to "Love all the pink I ..." with 🌸

09:53:58 From Chris Roup, CRPT : Reacted to "when folks complimen..." with ❤️

09:54:21 From Angela Weeks (She/Her) : Reacted to "when folks complimen..." with ❤️

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- 09:54:56 From Stephanie Hepburn : Here is the CrisisTalk interview with Angela Weeks — Family Support Is Critical for LGBTQ Youth Mental Health: <https://talk.crisisnow.com/family-support-for-lgbtq-youth/>
- 09:55:59 From Stephanie Hepburn : Reacted to "Thank you so much St..." with ❤️
- 09:56:02 From Stephanie Hepburn : Reacted to "❤️" with ❤️
- 09:56:09 From Stephanie Hepburn : Reacted to "Strong Talk Podcast ..." with ❤️
- 09:56:18 From Stephanie Hepburn : Reacted to "Love all the pink I ..." with ❤️
- 09:56:24 From Chris Roup, CRPT : Reacted to "Here is the CrisisTa..." with 👍
- 09:56:33 From Raina Daniels : Hi all! Wondering if Vibrant/988 dictates that a LGBTQ+ competency requirement be included in counselor screening & hiring (not just training)?
- 09:57:11 From Crisis Jam : go to gallery view
- 09:57:58 From Stephanie Hepburn : Great Strong Talk, Vic.
- 09:58:09 From Victor Armstrong : Reacted to "Great Strong Talk, V..." with ❤️
- 09:58:31 From julio abreu : Thanks for a great meeting. Happy Pink Day!
- 09:58:34 From Chris Roup, CRPT : Looking forward to that debate!
- 09:58:47 From Meighan Haupt : Thank you!
- 09:58:49 From Angela Weeks (She/Her) : Replying to "I have pink on, but ..." ProductDetails - Hope Inc. Stories
- 09:58:58 From Chris Roup, CRPT : Fantastic Crisis Jam today!
- 09:59:09 From Elliott Hinkle : Reacted to "ProductDetails - Hop..." with 🐼
- 09:59:24 From Angela Weeks (She/Her) : Thanks for having us! Another fun Crisis Jam!
- 09:59:39 From Elliott Hinkle : Glad to join you all today!