













988 Crisis Jam – Ep 167 – April 17, 2024 – Chat Transcript

- 09:00:53 From Georgea Madeira : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:01:26 From Georgea Madeira : Do you have an idea for a future Crisis Jam topic? Let us know! Submit it at <https://talk.crisisnow.com/submit/>
- 09:02:08 From Georgea Madeira : Maryland Lawmakers pass bill to permanently fund 988 hotline <https://www.wypr.org/wypr-news/2024-04-04/maryland-lawmakers-pass-bill-to-permanently-fund-988-hotline>
- 09:03:23 From Kevin's OtterPilot : Hi, I'm an AI assistant helping Kevin Fitts take notes for this meeting. Follow along the transcript here: https://otter.ai/u/hAYLfQiszW4GbvITMe16b66lJ_s?utm_source=va_chat_link_1
- 09:03:25 From Gayle's OtterPilot : Hi, I'm an AI assistant helping Gayle Porter take notes for this meeting. Follow along the transcript here: https://otter.ai/u/KIaJRNk10nSKpphDsY4u6h4a4OQ?utm_source=va_chat_link_1
- 09:04:18 From Georgea Madeira : Many 911 call centers are understaffed, and the job has gotten harder <https://www.npr.org/2024/04/05/1242310330/911-call-takers-police-alternative>
- 09:05:00 From Georgea Madeira : In crisis and on hold: How the 988 hotline revamped callers' experience <https://www.route-fifty.com/management/2024/04/crisis-and-hold-how-988-hotline-revamped-experience/395447/>
- 09:05:39 From Georgea Madeira : Register for Crisis Now III in Amsterdam at <https://talk.crisisnow.com/summit-2024/>
- ***Please note that if registering through the Global Leadership Exchange, you will see zero spots available. There are still openings when you register directly on the summit website.***
- 09:06:25 From Crisis Jam : Get ready, crisis jammers! time for the hotseat!
- 09:07:40 From Georgea Madeira : See the 2024 Counseling Compact map at <https://counselingcompact.org/map/>
- 09:08:02 From Chris Roup, CRPT : Oh my gosh! I did not know this, and yes I got it wrong!
- 09:08:03 From David Stanley : Oh so it's not that they won't, just hasn't been accepted yet
- 09:11:10 From Evonne Hawe : Is this counseling compact for Mental Health Counselors only? Does it include Licensed/Certified Addiction Counselors?
- 09:12:38 From Rachel Havekost : Reacted to "Is this counseling c..." with 
- 09:15:55 From Georgea Madeira : Map of Compact Member State <https://counselingcompact.org/map/>
- 09:19:11 From Tina Orwall : Washington state just passed the SW Compact bill this session too.
- 09:20:43 From Rachel Havekost : Reacted to "Washington state jus..." with 

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- 09:20:45 From Amanda Somdal : Reacted to "Washington state jus..." with 
- 09:21:32 From Ursula Whiteside : Reacted to "Washington state jus..." with 
- 09:22:10 From Tim Knettlar : Will these slides be available?
- 09:22:41 From Chris Roup, CRPT : Reacted to "Washington state jus..." with 
- 09:22:42 From Georgea Madeira : We will post these slides and other materials by tomorrow at <https://talk.crisisnow.com/learningcommunity/>
- 09:22:51 From Crisis Jam : We'll share materials from today on our website by tomorrow at <https://talk.crisisnow.com/learningcommunity/>
- 09:24:49 From Georgea Madeira : Counseling Compact Administration CounselingCompact.org
- 09:28:08 From Terrence Smithers : Reacted to "We'll share material..." with 
- 09:29:27 From Georgea Madeira : For more information about NBCC and the Compact! CounselingCompact.org NBCC.org
- 09:29:58 From David Stanley : Reacted to "Is this counseling c..." with 
- 09:30:03 From Robert Olson : Reacted to "Washington state jus..." with 
- 09:30:08 From David Stanley : Reacted to "Washington state jus..." with 
- 09:30:15 From David Stanley : Reacted to "We will post these s..." with 
- 09:30:18 From David Stanley : Reacted to "We'll share material..." with 
- 09:30:37 From Jessica Monahan Pollard : Here's the one for Psychology <https://psypact.org/>
- 09:31:01 From Linda Langford : Can you give examples of what services counselors can provide under a compact that they couldn't before? You said they have to reside in their home state. Does that mean that they can treat clients in other states?
- 09:32:18 From Leigh Ann Fitzpatrick : Reacted to "Can you give example..." with 
- 09:32:19 From Linda Langford : Replying to "Can you give example..." And if their client moves, the counselor can continue to treat?
- 09:32:55 From Megan Carlson : Replying to "Can you give example..." <https://counselingcompact.org/faq/>
- 09:34:29 From Jazlyn Gallego : Why do counselors often have to go a neighboring state rather than their own for certification?
- 09:44:31 From Crisis Jam : Thank you Jolie, Jake, and Joel for joining to talk about the consulting compact. It can make such a difference in improving continuity of care and access for underserved populations and rural areas.

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- 09:45:45 From John Palmieri : Saving Lives in America: 988 Quality and Services Plan
- 09:45:45 From Kristen Ellis, LMFT - RI : Reacted to " Saving Lives in Ame..." with 🤔
- 09:45:54 From Chris Roup, CRPT : Reacted to " Saving Lives in Ame..." with 👍
- 09:47:58 From Jamie Sellar : That is an incredible map! It is great to see that we are all pulling in the same direction to provide low barrier crisis access for anyone, anytime, anywhere.
- 09:48:25 From Chris Roup, CRPT : Reacted to "That is an incredibl..." with 👍
- 09:48:48 From Georgea Madeira : Reacted to "That is an incredibl..." with 🙌
- 09:49:07 From Ursula Whiteside : Reacted to "That is an incredibl..." with 🙌
- 09:49:27 From Kristen Ellis, LMFT - RI : Reacted to "That is an incredibl..." with 🙌
- 09:49:39 From Tina Orwall : Reacted to "That is an incredibl..." with ❤️
- 09:50:28 From Georgea Madeira : National Survey of Mobile Crisis Teams
<https://www.samhsa.gov/sites/default/files/national-mobile-crisis-survey-report-summary.pdf>
- 09:51:02 From Georgea Madeira : If you or someone you know wants to present at a future Data Corner on research, evaluation, or all things data, please email mgoldma1@uw.edu
- 09:52:04 From Jessica Monahan Pollard : Here are links to the resources about workforce
- 09:52:29 From Jessica Monahan Pollard : feel free to reach out jessica.pollard@nasmhpd.org
- 09:53:32 From Kevin's OtterPilot : Some key takeaways from the meeting include:
- The counseling compact allows licensed counselors to practice across state lines, improving access to care. 34 states have joined so far.
 - The compact benefits counselors through improved portability and reduced costs, and benefits consumers through increased access and continuity of care.
 - SAMHSA released a new plan outlining standards and roles for the 988 suicide and crisis lifeline.
 - Workforce challenges remain a priority issue, and initiatives like the counseling compact and telehealth can help address shortages and expand the reach of existing providers.
 - NASHVITD and SAMHSA provide resources to help states strengthen their behavioral health workforces.
 - A new report on mobile crisis teams was released with findings from a national survey.
 - Upcoming federal actions include ...
- See full summary -
https://otter.ai/u/hAYLfQiszW4GbvITMe16b66lJ_s?utm_source=va_chat&utm_content=wrapup_v1&tab=chat&message=9628812d-6107-4e99-a87d-508d7b98407b

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- 09:54:10 From Georgea Madeira : Rachel Havekost on Social Media and Destigmatizing Mental Health <https://talk.crisisnow.com/rachel-havekost-on-social-media-and-destigmatizing-mental-health/>
- 09:54:42 From Ursula Whiteside : Yay Rachel! So glad you are here. Thank you Stephanie for this profile.
- 09:54:54 From Chris Roup, CRPT : Reacted to "Yay Rachel! So glad ..." with ❤️
- 09:55:24 From Jazlyn Gallego : Reacted to "Yay Rachel! So glad ..." with ❤️
- 09:55:35 From Betsy Hammar : Reacted to "Yay Rachel! So glad ..." with ❤️
- 09:55:45 From Chris Roup, CRPT : Very grateful for Rachel!! ❤️
- 09:55:53 From Linda Langford : Reacted to "Yay Rachel! So glad ..." with ❤️
- 09:56:08 From Kristen Ellis, LMFT - RI : Reacted to "Yay Rachel! So glad ..." with ❤️
- 09:56:20 From Chris Roup, CRPT : YES!! Responsibly and ethically!
- 09:56:40 From Madonna Greer : Reacted to "That is an incredibl..." with 👍
- 09:57:41 From Haley Helms : Reacted to "Yay Rachel! So glad ..." with ❤️
- 09:58:24 From Rachel Havekost : Feel free to reach out to me and learn more at:
www.rachelhavekost.com www.instagram.com/rachel_havekost rachel.havekost@gmail.com
- 09:58:27 From Chris Roup, CRPT : Great to see you here, Rachel!
- 09:58:33 From Georgea Madeira : Reacted to "Feel free to reach o..." with ❤️
- 09:58:34 From Rachel Havekost : Reacted to "YES!! Responsibly an..." with 💜
- 09:58:37 From Rachel Havekost : Reacted to "Yay Rachel! So glad ..." with 💜
- 09:58:48 From Stephanie Hepburn : Reacted to "Yay Rachel! So glad ..." with ❤️
- 09:59:11 From Jake Jackson : Happy to answer questions: jake@kpmgroupdc.com
- 09:59:21 From Rachel Havekost : Reacted to "Great to see you her..." with 💜
- 09:59:26 From David Stanley : Thank you all! Keep up the great works!
- 09:59:27 From Rachel Havekost : Replying to "Great to see you her..." Thank you!