

## 988 Crisis Jam – Ep 173 – May 08, 2024 – Chat Transcript

- 09:03:08 From Georgea Madeira : Sign up for updates, see prior recordings, and check out materials shared at <https://talk.crisisnow.com/learningcommunity/>
- 09:03:21 From Kevin's OtterPilot : Hi, I'm an AI assistant helping Kevin Fitts take notes for this meeting. Follow along the transcript here:  
[https://otter.ai/u/eQjkNDQzcpYcnL5s7ZVe5aMEO0w?utm\\_source=va\\_chat\\_link\\_1](https://otter.ai/u/eQjkNDQzcpYcnL5s7ZVe5aMEO0w?utm_source=va_chat_link_1)
- 09:03:56 From Georgea Madeira : Do you have an idea for a future Crisis Jam topic? Let us know! Submit it at <https://talk.crisisnow.com/submit/>
- 09:04:37 From Georgea Madeira : Why LA County Wants To Follow Up After A Mental Health Crisis Call <https://laist.com/news/health/la-county-follow-up-mental-health-crisis-call>
- 09:05:20 From Georgea Madeira : Shaping Tomorrow: A Dialogue Series on the Future of Mental Health and Suicide Prevention with Dr. David Rudd. RSVP <https://bit.ly/DavidRuddDeloitte>
- 09:05:50 From Georgea Madeira : Please join the Bazelon Center for Mental Health Law for a SAMHSA-sponsored webinar, "Serving Our Communities: How People with Lived Experience Make Mental Health Crisis Services More Effective" on May 13, 12-1:30pm ET.  
[https://us06web.zoom.us/meeting/register/tZwsc-Curjkh9VuYc\\_E68Fev3DajlqbGWT2#/registration](https://us06web.zoom.us/meeting/register/tZwsc-Curjkh9VuYc_E68Fev3DajlqbGWT2#/registration)
- 09:06:06 From Georgea Madeira : NASMHPD & NRI are organizing as part of our work with SAMHSA on Crisis Services <https://mailchi.mp/e0d981921a70/save-the-date-state-peer-to-peer-learning-session?e=41bd89a14f>
- 09:06:42 From Georgea Madeira : CrisisCon24: Call For Presenters  
<https://www.crisiscon.org/present.html>
- 09:07:29 From Crisis Jam : Get ready and answer in the poll, Crisis Jammers!
- 09:09:21 From Georgea Madeira : National Suicide and the Black Church Conference  
<https://bit.ly/SOSAMemphis>  
<https://www.commercialappeal.com/story/news/health/2023/06/12/conference-on-suicide-in-the-black-community-aims-to-save-lives/70307605007/>  
<https://www.facebook.com/SuicideAndTheBlackChurchOfficial/>
- 09:10:41 From Crisis Jam : happy to have groups in the hotseat! Bring your team. :)
- 09:10:52 From Kristen Ellis, LMFT - RI : Reacted to "happy to have groups..." with 🏆
- 09:11:05 From Georgea Madeira : Reacted to "happy to have groups..." with 🏆
- 09:13:46 From Georgea Madeira : Congregational Recovery Outreach Program (CROP) & 988  
<https://www.youtube.com/watch?v=ngfGoSNwLkU>
- 09:16:39 From Sylvia Turner, MSPHI : CROP Website: [www.msphicrop.org](http://www.msphicrop.org)
- 09:20:04 From Leah Holmes-Bonilla : <https://www.triumphovertrauma.info/>
- 09:20:11 From Ava Kaufmann : Reacted to "https://www.triumpho..." with 🏆

## 988 Crisis Jam – Ep 173 – May 08, 2024 – Chat Transcript

- 09:25:33 From Martryce Roach : This is awesome!
- 09:25:37 From Jazlyn Gallego : Do you have any insight on how this program uniquely impacted youth or advice on how to best reach out to youth?
- 09:25:40 From Jazlyn Gallego : Thank you for sharing!
- 09:26:00 From Chris Roup, CRPT : Thank you for sharing more about this wonderful program and what you're learning from it!
- 09:26:03 From Stephanie Hepburn : Thank you!
- 09:27:12 From Sylvia Turner, MSPHI : Thank you all!
- 09:27:32 From Linda Langford : Reacted to "Thank you for sharin..." with ❤️
- 09:28:13 From Sylvia Turner, MSPHI : Yes, Jazlyn,
- 09:29:29 From Stephanie Hepburn : Great points, Dr. Sims.
- 09:29:34 From Laura Evans, Vibrant Emotional Health (she/her) : Reacted to "Great points, Dr. Si..." with 🙌
- 09:30:41 From Sylvia Turner, MSPHI : We have seen youth at specific churches seeking assistance with understanding their respective feelings and thoughts. Youth groups are having "RAP" sessions. The universal message from the youth is "We need adults to listen!"
- 09:31:10 From Chris Roup, CRPT : Reacted to "We have seen youth a..." with 🙌
- 09:31:15 From Dean Carson : Reacted to "We have seen youth a..." with 🙌
- 09:31:42 From Sylvia Turner, MSPHI : We (CROP) collaborates with behavioral and medical providers to assess and treat families.
- 09:31:52 From Linda Langford : Reacted to "Great points, Dr. Si..." with !
- 09:32:19 From Sylvia Turner, MSPHI : Thank you, Dr. Sims, for the comments and support of what is happening in MS.
- 09:32:36 From Jazlyn Gallego : Reacted to "We have seen youth a..." with ❤️
- 09:34:32 From Jazlyn Gallego : Thank you!!
- 09:35:04 From Sylvia Turner, MSPHI : Reacted to "Thank you!!" with 👍
- 09:37:46 From Kristen Ellis, LMFT - RI : The Listener was so good! 🎬
- 09:39:16 From Brian R. Sims, M.D. NASMHPD : Reacted to "The Listener was so ..." with 👍
- 09:41:58 From Monica Luke : Where might I find information on states who have implemented processes for call transfer from 911 to 988 and what criteria they might be using? I'm hoping there's something collated...

## 988 Crisis Jam – Ep 173 – May 08, 2024 – Chat Transcript

- 09:42:08 From Dean Carson : Reacted to "Where might I find i..." with 🙏
- 09:42:40 From Georgea Madeira : Slides and other materials from today's Crisis Jam will be available at <https://talk.crisisnow.com/learningcommunity/>
- 09:42:49 From Sylvia Turner, MSPHI : Reacted to "This is awesome!" with 👍
- 09:43:59 From John Palmieri : chrome-extension://efaidnbmnnnibpcajpcgiclfefindmkaj/  
<https://www.samhsa.gov/sites/default/files/saving-lives-american-988-quality-service-plan.pdf>
- 09:44:28 From John Palmieri : <https://www.fcc.gov/document/fcc-proposes-improvements-wireless-call-routing-988-lifeline-0#:~:text=FCC%20Proposes%20Improvements%20for%20Wireless%20Call%20Routing%20to%20988%20Lifeline,-Full%20Title%3A&text=The%20FCC%20continues%20the%20Commission's,calls%20to%20the%20988%20Lifeline.>
- 09:45:17 From Sylvia Turner, MSPHI : Yes!!! There is nothing new under the sun!
- 09:45:55 From Dean Carson : @John Palmieri does SAMHSA have any simple talking points for encouraging states and other partners to submit supportive comments of the FCC rules? / a cheat sheet for how to submit comments (not seeing on this link) <https://www.fcc.gov/document/fcc-proposes-improvements-wireless-call-routing-988-lifeline-0>
- 09:46:21 From Georgea Madeira : 988 Legislation <https://reimaginecrisis.org/map>
- 09:47:08 From John Palmieri : Hi Dean-Because that is in the realm of advocacy SAMHSA cannot provide comments here but I would encourage you to reach out to some of the partners on this call
- 09:47:21 From Dean Carson : Reacted to "Hi Dean-Because that..." with 👍
- 09:48:18 From Howard Trachtman : peer support over the phone [www.warmline.org](http://www.warmline.org)  
[hdt@mit.edu](mailto:hdt@mit.edu) 781 642 0368
- 09:48:32 From Stephanie Pasternak : Maine bill:  
<https://legislature.maine.gov/bills/getPDF.asp?paper=HP1420&item=23&snum=131>
- 09:48:34 From Sabrina Taylor : Replying to "Where might I find i..." I'm not sure something is collated, but I have collected some papers I can share. Send me an email at [Sabrina.taylor@phoenix.gov](mailto:Sabrina.taylor@phoenix.gov)  
911 is very local so you won't find statewide approaches in many places
- 09:49:36 From Georgea Madeira : Enhanced Medicaid Mobile Crisis Map  
<https://reimaginecrisis.org/mobilecrisis/>
- 09:49:51 From Georgea Madeira : Partnering with Faith Leaders to Address Opioid Crisis in Black Communities <https://talk.crisisnow.com/partnering-with-faith-leaders-to-address-opioid-crisis-in-black-communities/>

## 988 Crisis Jam – Ep 173 – May 08, 2024 – Chat Transcript

09:51:28 From Monica Luke : Replying to "Where might I find i..." Thanks Sabrina - yes, very local! But learning from others and having a place where the many approaches are available for that would be awesome

09:52:36 From Jeffrey Arlt : Reacted to "Partnering with Fait..." with 🗨️

09:52:37 From Jeffrey Arlt : Removed a 🗨️ reaction from "Partnering with Fait..."

09:52:57 From Jeffrey Arlt : Reacted to "Partnering with Fait..." with 👍

09:53:09 From Sabrina Taylor : Replying to "Where might I find i..." Happy to share what I have collected, how we do it here in Phoenix AZ, and connect you with some people working nationally like Vera Institute. Nice to meet you!

09:53:28 From Kevin's OtterPilot : Some key takeaways from the meeting context provided:

- The Congregational Recovery Outreach Program (CROP) in Mississippi is working to reduce mental health and substance use disparities in communities of color by partnering with faith-based organizations. They provide training to church leaders and connect people to resources.
- CROP has seen success in Hinds County, MS so far through outreach events, referrals to treatment, and reducing stigma. They are looking to expand statewide.
- Updates were provided on recent legislation and funding for crisis services in several states like Maine, New York, and legislation requiring colleges to promote 988 resources.
- Faith leaders can play an important role in addressing mental health and substance use issues, but more work is needed to reduce stigma around substance use specifically. Progr...

See full summary -

[https://otter.ai/u/eQjkNDQzcpYcnL5s7ZVe5aME00w?utm\\_source=va\\_chat&utm\\_content=wrapup\\_v1&tab=chat&message=16d6cec2-74d5-4581-b7a8-b2f48e453d02](https://otter.ai/u/eQjkNDQzcpYcnL5s7ZVe5aME00w?utm_source=va_chat&utm_content=wrapup_v1&tab=chat&message=16d6cec2-74d5-4581-b7a8-b2f48e453d02)

09:54:38 From Jerry Hall CivicMapping.com : Reacted to "Where might I find i..." with 🙌

09:54:48 From Megan Carlson : Replying to "Where might I find i..." At the grantee conference, either the Bureau of Justice Assistance or the Law Enforcement Mental Health Collaboration Center is in the process of developing a Fact Sheet on Diversion and a 988 module. Sorry I can't remember which entity or if there was a timeline.

09:54:49 From Georgea Madeira : Strong Talk Podcast <https://strongtalkpod.buzzsprout.com/>

09:55:03 From Sylvia Turner, MSPHI : Thank you for sharing Dr. Hankerson's article. It is not only timely, it is factual.

09:55:08 From Crisis Jam : It doesn't appear Vic is in. He may have problems joining from a conference.

09:55:30 From Stephanie Hepburn : It would be cool to hear next steps for CROP

09:56:19 From Monica Luke : Reacted to "At the grantee confe..." with 👍

## 988 Crisis Jam – Ep 173 – May 08, 2024 – Chat Transcript

- 09:57:46 From Georgea Madeira : Thanks for sharing, Stephanie!
- 09:57:54 From Stephanie Hepburn : Thanks, Stephanie!
- 09:58:23 From Sylvia Turner, MSPHI : Stephanie, we are meeting today to discuss next steps for CROP. From our recent summit, we have seven churches and/or faith-based organizations to replicate CROP in their organizations. We will be happy to follow-up with those CROP updates.
- 09:58:34 From Stephanie Hepburn : Reacted to "Stephanie, we are me..." with ❤️
- 09:59:27 From Jerry Hall CivicMapping.com : I too am very interested if there is developed policy guiding or regulating if and how data may (or not) be proactively shared with local law enforcement - even if they have not had any involvement in mobile crisis response calls.
- 09:59:41 From Stephanie Hepburn : Replying to "Stephanie, we are me..." That's great! I would be eager to hear about it.
- 09:59:52 From Monica Luke : Thank you, Laura for lifting up my question. I look forward to the report from SAMHSA
- 10:00:12 From Stephanie Mitchell Hughes : Reacted to "Stephanie, we are me..." with ❤️
- 10:00:25 From Sylvia Turner, MSPHI : Stephanie Hughes, CROP/MS would like to talk with you. My email address is: [sturner@msphi.org](mailto:sturner@msphi.org)
- 10:00:42 From Evonne Hawe : 988 in South Dakota has been active in partnering with 911 PSAPS, even having some MOU's in place with some of them so we have a good continuum of care.
- 10:00:45 From Jeffrey Arlt : Thank you
- 10:00:49 From Mary Seitz : thank you