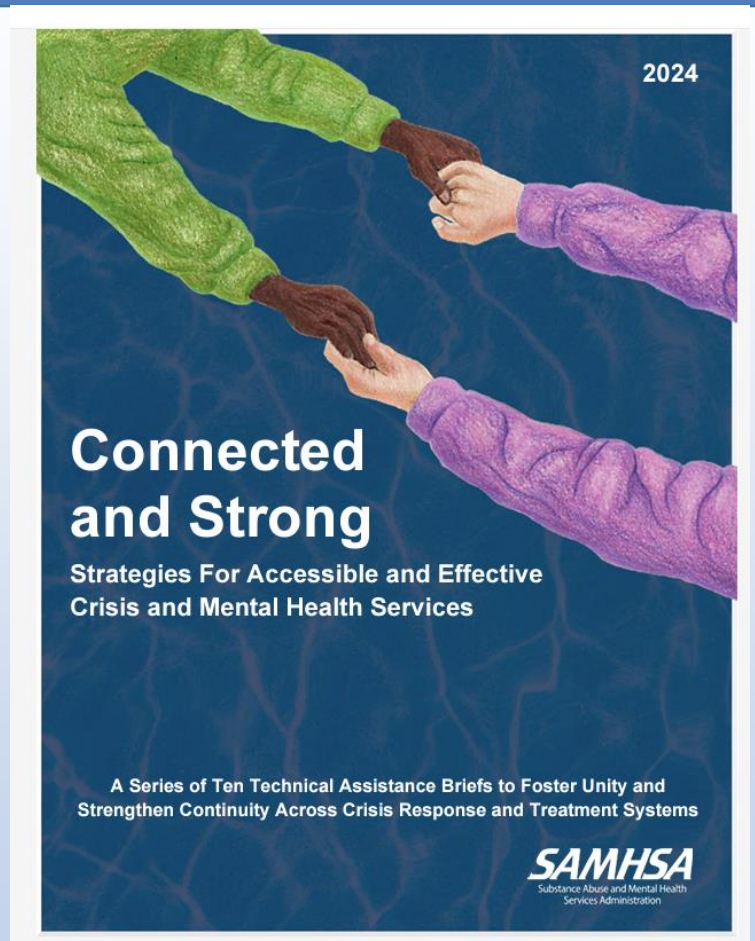
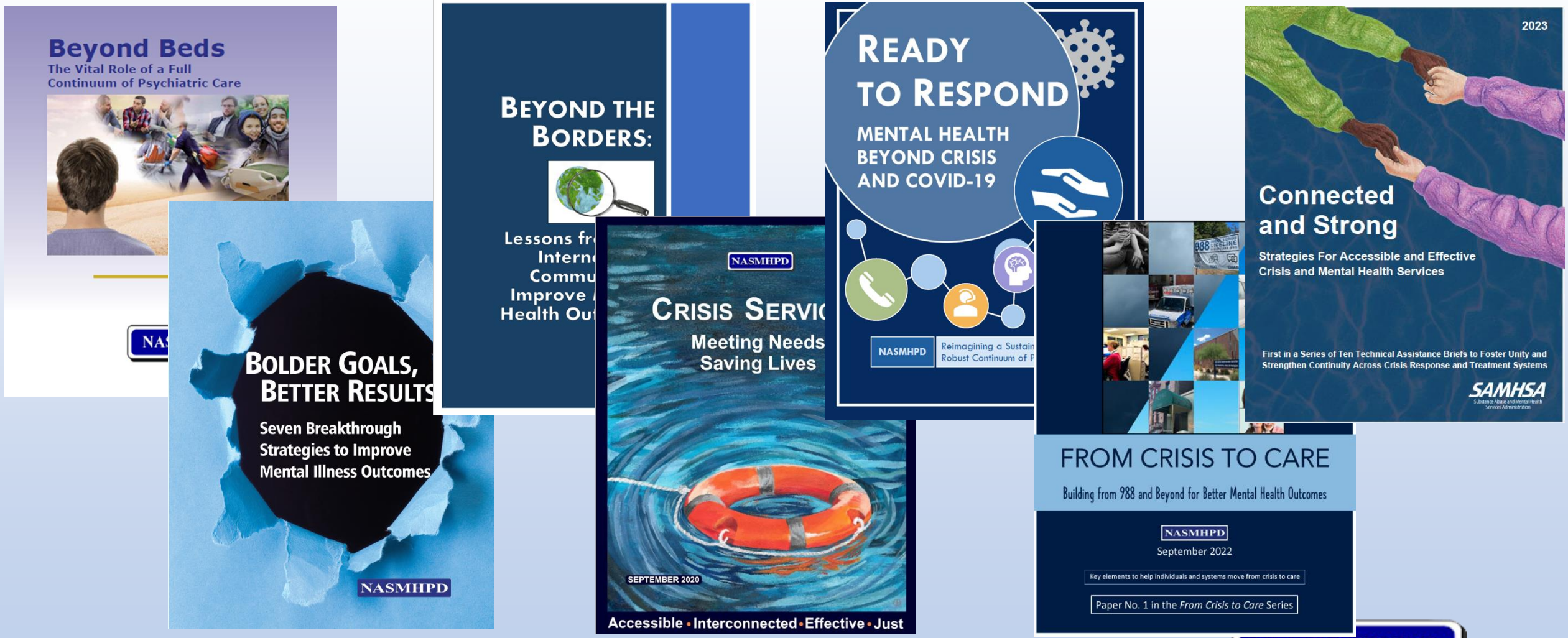
Connected and Strong

Released September 2024!



The Beyond Beds Series



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Highlights:

Table 1: Examples of Partner Organizations for Collaboration with the Behavioral Health Crisis System

- American Academy of Pediatrics (AAP)
- American Association of Poison Control Centers (AAPCC)
- American College of Emergency Physicians (ACEP)
- American Foundation for Suicide Prevention (AFSP)
- American Hospital Association (AHA)
- Association of Public-Safety Communications Officials (APCO)
- Bureau of Justice Assistance (BJA)
- CIT International: Crisis Intervention Team International Association (CIT)
- Council of State Governments (CSG)
- Emergency Medical Services for Children national program (EMSC)
- International Association of Chiefs of Police (IACP)
- International Association of Emergency Medical Services Chiefs (IAEMSC)
- National 911 Program Office, US Department of Transportation
- National Action Alliance for Suicide Prevention (NAASP)
- National Alliance on Mental Illness (NAMI)
- National Association of Black Law Enforcement Officers (NABLEO)
- National Association of Emergency Medical Technicians (NAEMT)
- National Association of Police Organizations (NAPO)
- National Association of State 911 Administrators (NASNA)
- National Association of State EMS Officials (NASEMSO)
- National Association of State Mental Health Program Directors (NASMHPD)
- National Co-Responder Consortium
- National Council for Mental Wellbeing (NCMW)
- National Emergency Medical Services Information System (NEMSIS)
- National Emergency Number Association (NENA)
- National EMS Management Association (NEMSMA)
- National Fire Protection Association (NFPA)
- Vibrant Emotional Health (VEH)

"Figure out 'what the win is' for the people you are working with—for example, showing cost savings made a huge difference in our efforts to get recognition and funding from the City of Houston. Knowing the win for them and connecting it to the work is a good way to build consensus."

—Jennifer Battle, MSW, Vice President, Community Access and Engagement, The Harris Center for Mental Health and Intellectual and Developmental Disabilities

Definitions

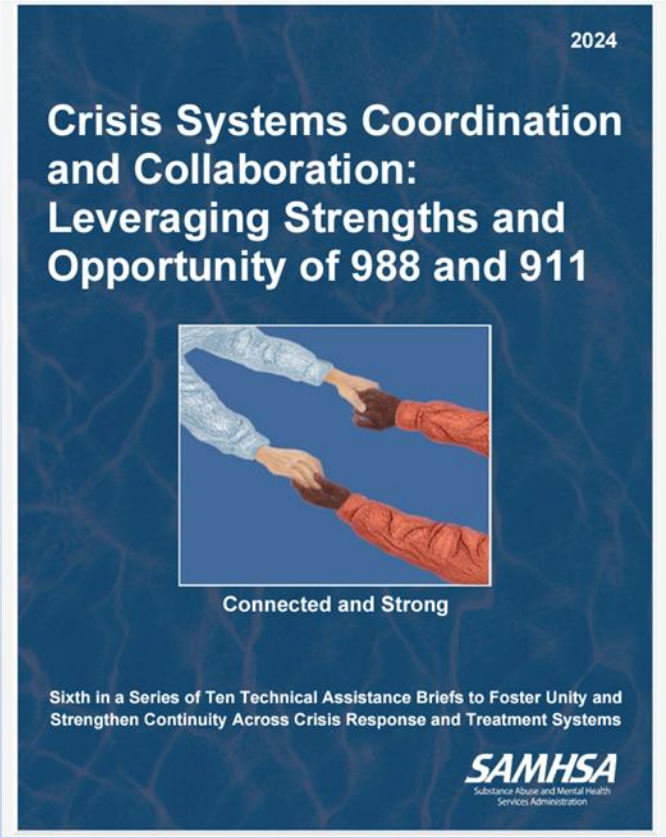
Coordination: organizing different elements in complex systems to enable them to work together effectively.

Collaboration: working with each other to produce or create something.

Integration: to bring together or incorporate parts into a whole.

Interconnectedness: the state of being connected with each other; mutually joined or related.

Interoperability: the ability of computer systems or software to exchange and make use of data information. A broader definition takes into account social, political, and organizational factors that impact system-to-system performance.



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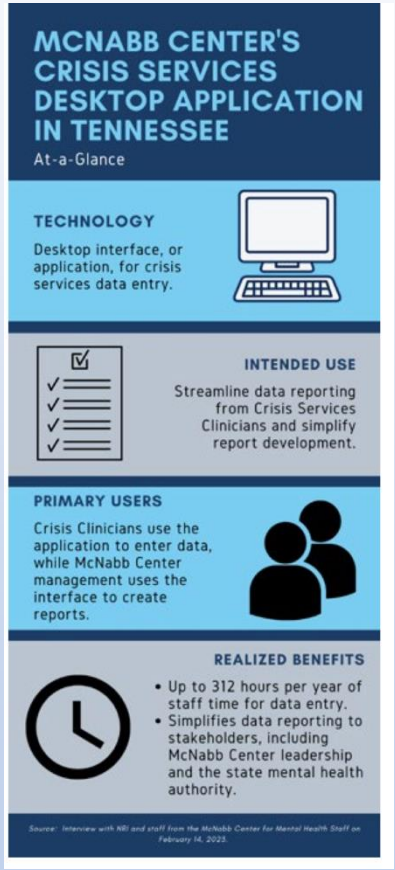

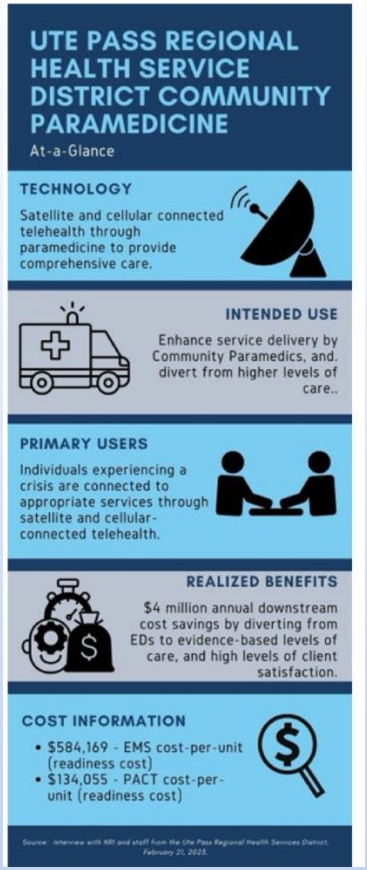

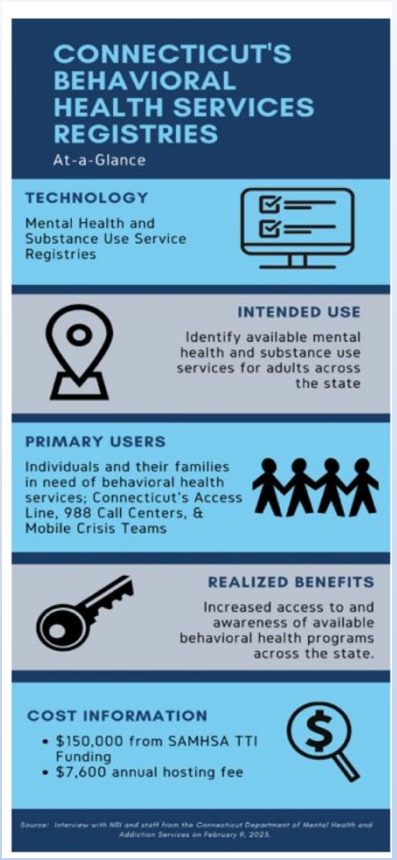

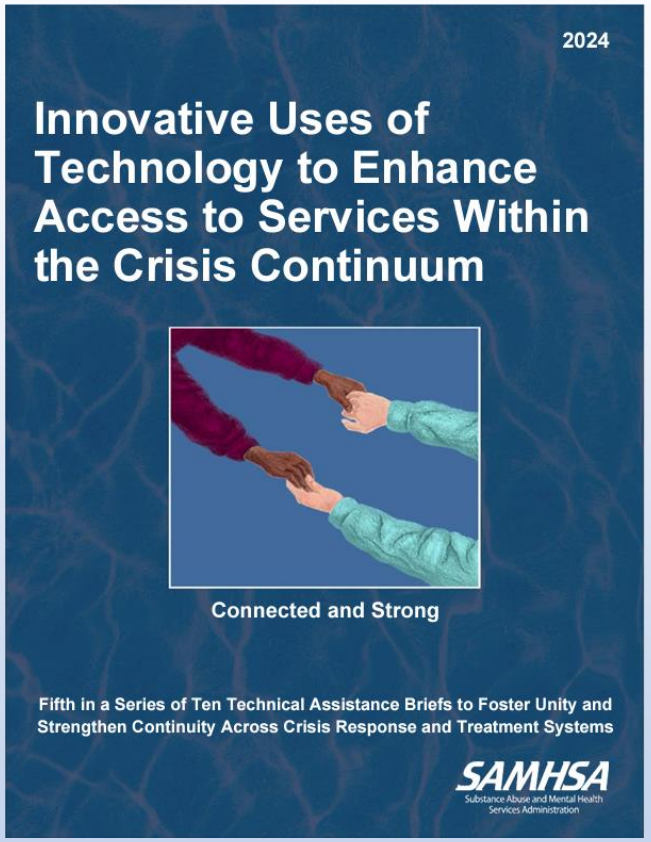

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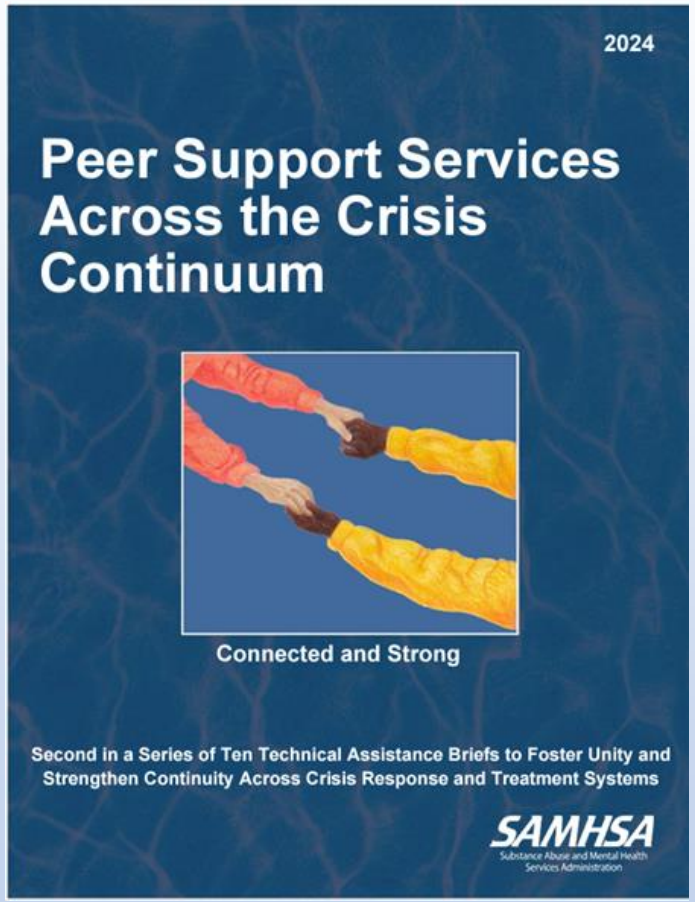

What peer support workers should do:

- Serve as a role model.
- Provide support during a crisis.
- Help with goal setting and wellness planning.
- Make connections with other services and supports.

What peer support workers should not do:

- Perform work that does not meaningfully contribute to care.
- Act as a sponsor, therapist, or clinician.
- Assess, diagnose, or treat an individual.
- Assimilate into other roles.

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