

As communities across California implement specialized mental health crisis response teams to replace traditional law enforcement-based responses, evaluators began collecting data to understand the effectiveness of these alternative approaches.

WHAT PERCENTAGE OF MENTAL HEALTH CRISIS CALLS CAN BE RESOLVED WITHOUT LEO INVOLVEMENT, WHEN HANDLED BY MCTS?



A: 20-30%

B: 40-50%

C: 80-90%

D: 95-100%

This high resolution rate is often attributed to the specialized training of mental health professionals, immediate clinical assessment, approaching situations from treatment perspectives, and their presence tends to be non-threatening to persons in crisis.

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