



Michigan's Approach to Crisis System Design

January 22, 2025



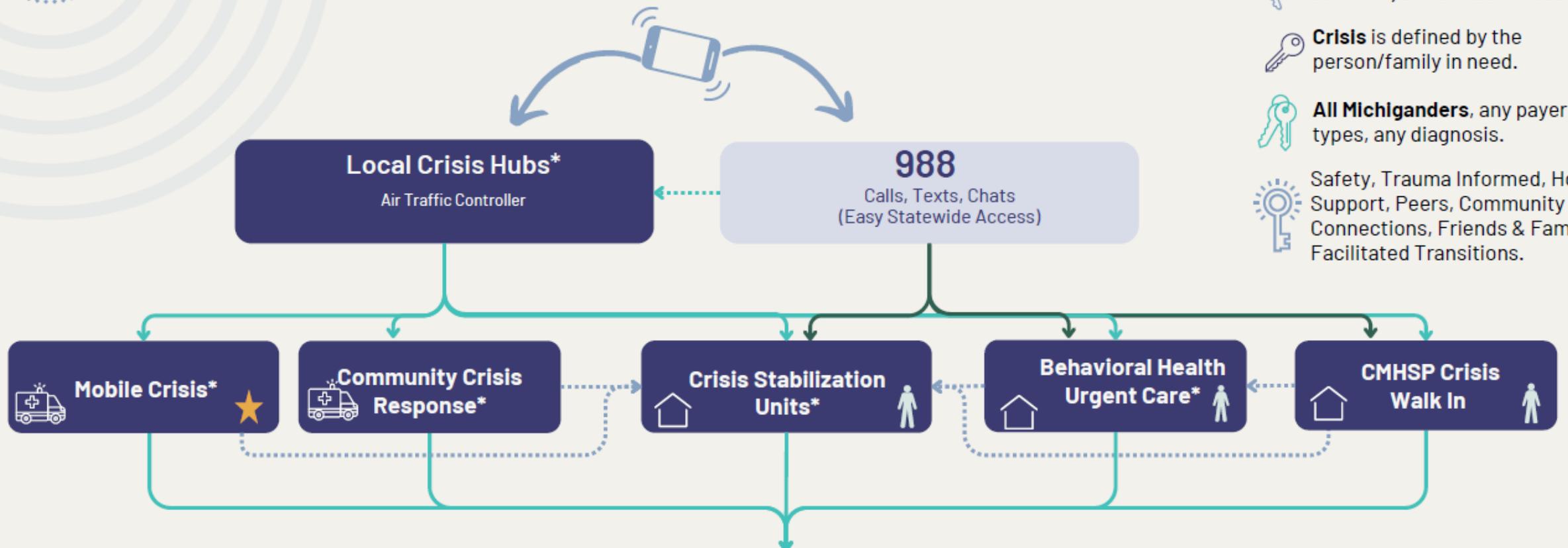


Michigan Crisis System Model

(Under Construction)

Key Elements

- Providers:** CMHSPs (direct or contract) & state Demo CCBHCs.
- Crisis** is defined by the person/family in need.
- All Michlganders**, any payer types, any diagnosis.
- Safety, Trauma Informed, Hope & Support, Peers, Community Connections, Friends & Family, Facilitated Transitions.



- Someone to Contact
- Safe Place to Be
- Someone to Respond
- Walk-In Access

Continued Crisis Stabilization Services
 (Pre-authorization required; varied process based on payer type)
 Continuing Intensive Crisis Stabilization Services (i.e. peer support, therapy, casemanagement, psych evaluation)
 Psychiatric Inpatient, Crisis Residential, Crisis Respite, Partial Hospitalization

Services In Dark Blue
 Emergency intervention services - no preauthorization required.

Best Practice for Youth and Families.

*Audio/telehealth may be allowed as part of the response.

An aerial photograph of a river flowing through a dense forest with vibrant autumn foliage in shades of orange, yellow, and red. The river features a series of small waterfalls and rapids. In the upper left corner, there is a dark blue rectangular box containing the text 'Foundational Components' in white.

Foundational Components

The following are foundational components for Michigan's successful infrastructure development:

- Supportive regulations: Michigan Mental Health code, state demonstration CCBHC requirements, Blue Cross Blue Shield benefit, MiKids Now lawsuit settlement (in process).
- Community Mental Health Service Programs are mandated by Michigan Mental Health Code to provide crisis services.
- Michigan has strong partnerships and internal and external workgroups creating alignment between crisis initiatives based on foundational requirements.

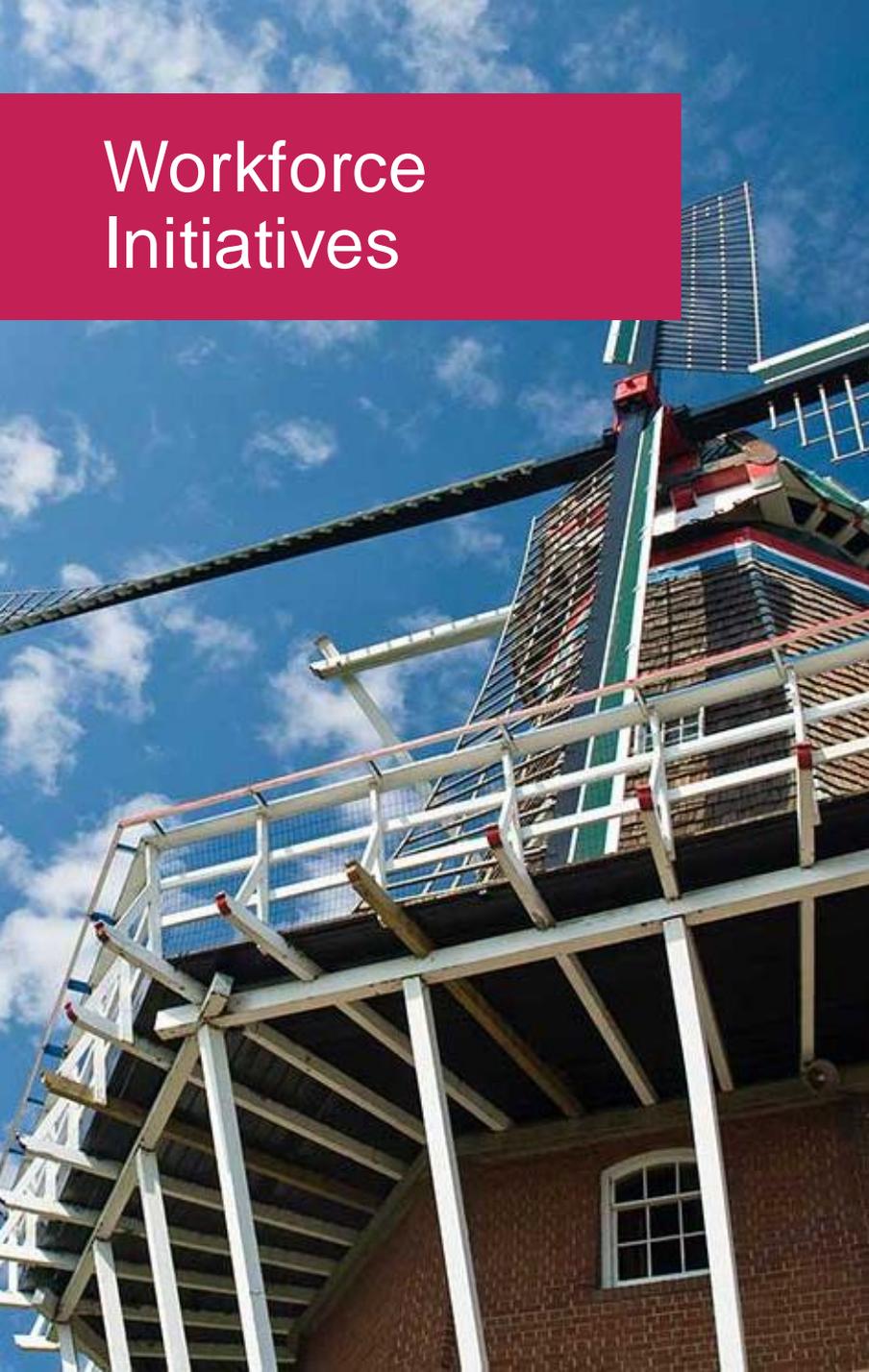
MDHHS Behavioral Health CRM

MDHHS behavioral health customer relationship management (CRM) provides the technical framework for Michigan's statewide 988 contact center.

It shares real time written referral information with both the person and the receiving agency; and is Michigan's 988 resource database.

It is also the data source for Michigan's crisis service directory (in development) which will be used by key stakeholders such as law enforcement, health professionals, and people in need.





Workforce Initiatives

- MDHHS is maximizing the number of people who can provide crisis services through offering specialized crisis training for degreed staff and separate crisis training for peers.
- Crisis program certifications permit staff to work across programs and top of their degree/licensure.

Diversified Funding



Michigan is developing a sustainable diversified funding model through alignment between funders.

The funding model will maximize diverse funding and fund service availability and service provision.

Funders:

- 82% of Michiganders currently live in a state demonstration CCBHC region.
- About 40% of Michiganders have Blue Cross/ Blue Shield.
- About 25% of Michiganders have Medicaid.
- Other funding such as mental health block grant and state general funds will be used to develop crisis infrastructure in rural areas.

Billing Codes: MDHHS and its partners are identifying a set of crisis billing codes promoting alignment between all payers.

Contact Information

Krista Hausermann, LMSW, CAADC

Section Manager, Crisis and Stabilization Services

Specialty Behavioral Health Bureau

Michigan Department of Health and Human Services

HausermannK@michigan.gov