

988 Crisis Jam – Ep 212 – April 09, 2025 – Chat Transcript

- 10:00:13 From Georgea Madeira : Welcome to the Crisis Jam 🌟
- 10:00:52 From Georgea Madeira : 💡 Got a hot topic in mind? A story we need to cover? 🔥 We want to hear from YOU! ✉️ Email us at: crisisjam@crisisnow.com
- 10:01:12 From Chris Roup, CRPT : Kevin!! Hello, my friend! So good to see you here and looking forward to hearing from you today.
- 10:01:30 From Georgea Madeira : 📺 We're LIVE every week! Frontlines of crisis care. Unfiltered convos. Real impact. 📺 Watch the livestream: 🖱️ talk.crisisnow.com/learningcommunity 📺 Or catch it on YouTube: 🖱️ youtube.com/@988CrisisJam
- 10:02:12 From Georgea Madeira : 📺 Stay in the loop with Crisis Jam! ✅ Sign up for updates 📺 Watch past episodes 📺 Access shared materials All at 🖱️ talk.crisisnow.com/learningcommunity
- 10:03:11 From Crisis Jam : Debate is next week! It's going to be a good one. Hope you're here. 😊
- 10:03:34 From Mindy Biondi : Reacted to "Debate is next week!..." with 👍
- 10:03:52 From Crisis Jam : And we're working on another debate in June focusing on youth services. More to come soon!
- 10:04:28 From Georgea Madeira : 📍 LIVE & ON LOCATION – June 4 We're heading to Columbus, Ohio! 📺 Featuring the brand-new Franklin County Crisis Care Center 📺 24/7 Urgent Care Family Resource Center Full Medical + Pharmacy Multiple Staff Respite Areas Don't miss this look inside the future of crisis care! 📺 Streaming live at: talk.crisisnow.com/learningcommunity
- 10:05:01 From Shaheen Saiyed : Reacted to "📍 LIVE & ON LOCATION..." with ❤️
- 10:05:28 From Georgea Madeira : 📖 Our Lived Experience Library It started with Darkness Visible...and grew with the voices of pioneer attempt survivors who showed us a way forward. From Unquiet Mind to Profiles in Hope—these stories are reshaping how we talk about suicide. 💡 Got a suggestion for a must-read? Email us: crisisjam@crisisnow.com
- 10:07:12 From Michele Bauman : Reacted to "Debate is next week!..." with 👍
- 10:07:48 From Georgea Madeira : 📖 LIVEXP LIBRARY FEATURE – This Week Guardian of the Golden Gate: Protecting the Line Between Hope and Despair by Kevin Briggs 📺 The true story of one man, hundreds of conversations, and lives saved on the Golden Gate Bridge. 🗣️ "It wasn't about saying the right thing—it was about showing up." Read now 🖱️ <https://a.co/d/fVyTWOx>
- 10:10:40 From Georgea Madeira : Latest Crisis News Michigan Invests \$56 Million in Crisis Stabilization The state of Michigan is investing \$56 million to launch 13 Crisis Stabilization Units (CSUs) across the state—a major step toward improving access to urgent mental health and substance use care. 🗣️ This initiative aims to reduce emergency room overcrowding, prevent unnecessary jail bookings, and provide quicker access to life-saving care. 🧠 The effort features leadership from Dr. Deb Pinals, a Crisis Jam regular and nationally recognized expert in crisis systems. 📍 Full story: WWMT article 📺 Join the conversation: youtube.com/@988CrisisJam

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- 10:11:02 From Paul Galdys : Well done team Michigan!
- 10:11:09 From Leigh Ann Fitzpatrick : Reacted to "Well done team Michi..." with ❤️
- 10:11:37 From Amanda Girard : Reacted to "Well done team Michi..." with ❤️
- 10:12:32 From Jill Smith : Reacted to "Well done team Michi..." with ❤️
- 10:17:23 From David Covington : Oh my goodness...
- 10:18:12 From David Covington : Not on the apron... at that tower, there isn't one. It was just a small pipe!
- 10:18:22 From Maame Bassaw : I wanted to hear Kevin's story because it reminded me of when I heard Kevin Hines's Story who survived his jump off the bridge. I wish this Kevin encountered the other Kevin when he was looking for a someone to just acknowledge him in the midst of crisis, tears, and despair. Just a sign that someone cared could have prevented that final decision to jump. Human beings can be very cold and in their own worlds when people are visibly in pain. This is powerful work. Thank you Kevin.
- 10:18:29 From Georgea Madeira : 🎬 Moving America's Soul on Suicide ⚡ Must-watch moment: Watch now 📺🎥 Full Film: youtu.be/33ydyqVAGb0 🎞️ Theatrical Cut: youtu.be/1SiDsiHjKXM
- 10:19:39 From David Covington : Reacted to "I wanted to hear Kev..." with ❤️
- 10:19:49 From David Covington : Authenticity
- 10:19:58 From Michele Bauman : Reacted to "Authenticity" with ❤️
- 10:20:04 From Heather Clark : Reacted to "I wanted to hear Kev..." with ❤️
- 10:20:30 From Leigh Ann Fitzpatrick : Reacted to "Authenticity" with ❤️
- 10:20:40 From Leigh Ann Fitzpatrick : Reacted to "I wanted to hear Kev..." with ❤️
- 10:20:50 From Georgea Madeira : Reacted to "Authenticity" with ❤️
- 10:25:03 From David Covington : Got Kevin to come out there... lol... she told him they had won a trip
- 10:25:04 From Stephanie Mitchell Hughes : I call this the intimate moment between life and death. Over the years I have stood there alone many times. There is no air, light, or noise. But, internally I am wrestling with the question: In this intimate moment do I choose life or death?
- 10:25:29 From David Covington : Kevin Berthia didn't know what it was till he was at the event! But, it was transformative
- 10:25:44 From David Covington : Reacted to "I call this the int..." with 🙌
- 10:25:51 From Shaheen Saiyed : Reacted to "I call this the int..." with 🙌

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- 10:25:55 From Shaheen Saiyed : Reacted to "I call this the int..." with ❤️
- 10:26:24 From David Covington : Thank you Stephanie so much... "no air, light, or noise."
- 10:26:42 From Stephanie Hepburn : Reacted to "I call this the int..." with ❤️
- 10:26:48 From Stephanie Pasternak : Reacted to "I call this the int..." with ❤️
- 10:27:04 From Michele Bauman : Reacted to "I call this the int..." with ❤️
- 10:28:01 From Stephanie Mitchell Hughes : Reacted to "Thank you Stephanie ..." with ❤️
- 10:28:08 From Meighan Haupt : Reacted to "I call this the int..." with ❤️
- 10:30:15 From Tenasha Hildebrand : Thank you for serving our community and for sharing your experiences.
- 10:30:21 From Leigh Ann Fitzpatrick : Reacted to "Thank you for servin..." with ❤️
- 10:30:41 From Shaheen Saiyed : Reacted to "Thank you for servin..." with ❤️
- 10:31:18 From David Covington : Reacted to "Thank you for servin..." with ❤️
- 10:31:58 From Crisis Jam : Golden Gate Bridge's anti-suicide nets have saved a lot of lives
<https://sfstandard.com/2024/08/17/golden-gate-bridge-anti-suicide-nets-work/>
- 10:32:05 From Susan Johnson : We need help getting barriers approved for the New River Gorge Bridge in West Virginia. We have high rates of suicide there and it's become the deadliest National Park in the United States due to the suicide numbers. It's encouraging to know there are solutions that may be possible for our region of the US as well
- 10:32:13 From David Covington : Reacted to "We need help getting..." with 🙌
- 10:32:25 From Meighan Haupt : Reacted to "We need help getting..." with ❤️
- 10:35:15 From Deb Pinals : important to acknowledge this as a significant risk mitigator but nets are not perfect in prevention. For families that have lost loved ones despite the barrier, this can be triggering- those 8 people last year, those 2 people this year. Still barriers are important as are all other ways we discuss to reduce risk!
- 10:35:31 From David Covington : Reacted to "important to acknowl..." with 🙌
- 10:36:23 From Kristen Ellis, LMFT - RI : Reacted to "important to acknowl..." with 🙌
- 10:36:49 From David Covington : "ministry of presence!" love that
- 10:36:55 From Leigh Ann Fitzpatrick : Reacted to ""ministry of presenc..." with ❤️
- 10:37:00 From Ellen Harwell : Reacted to ""ministry of presenc..." with ❤️
- 10:37:02 From Meighan Haupt : Reacted to ""ministry of presenc..." with ❤️

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- 10:37:11 From Susan Johnson : Reacted to ""ministry of presenc..." with ❤️
- 10:38:25 From David Covington : Tonja has been a person in uniform, and been approached in crisis by those in uniform!
- 10:39:09 From Janet Schnell : Reacted to "Tonja has been a per..." with 👍
- 10:39:50 From David Covington : ❤️
- 10:40:01 From Ellen Harwell : Reacted to "<3" with ❤️
- 10:40:50 From David Covington : "held onto him with his words"
- 10:41:02 From Leigh Ann Fitzpatrick : Reacted to ""held onto him with ..." with ❤️
- 10:41:04 From Leigh Ann Fitzpatrick : Reacted to "❤️" with ❤️
- 10:41:06 From Georgea Madeira : Reacted to ""held onto him with ..." with ❤️
- 10:42:04 From David Covington : Kevin Berthia described that he was in the act of jumping over the rail when the young Kevin Briggs rounded the corner and yelled... which led to him instinctively hooking his elbow on the rail and he found himself perched on that little pipe!
- 10:42:59 From Crisis Jam : "What if it was me..."
- 10:43:06 From David Covington : Reacted to ""What if it was me..." with 👍
- 10:46:06 From Maame Bassaw : There are officers I know that naturally have a compassionate and empathetic heart. Some end up switching sometimes to social worker or counseling. I've also seen vice versa of a MSW classmate that chose law enforcement. At the end of the day, it's a job. The uniform is not a skin. The hope is that anyone that wears the uniform will always anchor the humanity within them. A human, not an enforcement machine...
- 10:46:13 From Heather Clark : ❤️
- 10:46:16 From Stephanie Mitchell Hughes : Replying to ""What if it was me..." THIS!!
- 10:46:25 From Leigh Ann Fitzpatrick : Reacted to "There are officers I..." with 👍
- 10:46:31 From Michele Bauman : Reacted to "There are officers I..." with 👍
- 10:46:49 From Kristen Ellis, LMFT - RI : Reacted to ""What if it was me..." with 👍
- 10:47:35 From David Covington : Reacted to "There are officers I..." with 👍
- 10:47:38 From Stephanie Mitchell Hughes : Excellent.
- 10:48:11 From Heather Clark : Reacted to "There are officers I..." with ❤️
- 10:48:41 From PHILIP NEAL : Reacted to "There are officers I..." with 👍

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- 10:50:25 From Georgea Madeira : Mental Health Tech Expert Says AI Can Help People but Trust Must Come First <https://talk.crisisnow.com/mental-health-tech-expert-says-ai-can-help-people-but-trust-must-come-first/>
- 10:52:00 From Evonne Hawe : We have callers that sometimes think our staff are AI and they get even more escalated and upset, saying they called to talk to a person.
- 10:54:06 From Courtney Sheehan : I would also want to ensure AI models would not reinforce discrimination based on race, gender, sexuality etc, especially in today's social climate.
- 10:54:34 From David Covington : Welcome Stephanie and Shelley!
- 10:55:08 From Shelley Polanco : Reacted to "Welcome Stephanie an..." with 🙌
- 10:55:32 From Georgea Madeira : 📞 988 State Funding: Who's Leading the Way? This latest map highlights the growing momentum behind sustainable crisis care funding. 🟡 10 states with 988 fee legislation 🟢 5 states with recurring 988 appropriations ⚪ 8 states with pending fee bills 💵 Compare that to 911, which has a national monthly surcharge of \$1.00–\$2.00 988 fees? Just \$0.12–\$0.60/month.
- 10:55:45 From Georgea Madeira : See the full interactive map at: reimaginecrisis.org/map
- 10:57:23 From Shaheen Saiyed : Reacted to "I would also want to..." with 👍
- 10:57:38 From Kevin Briggs : Replying to "Kevin!! Hello, my fr..." Hi Chris, I saw you were on here. So great to see you. I hope all is well.
- 10:57:42 From Paul Galdys : Way to rally Maryland!
- 10:58:04 From PHILIP NEAL : 🙌
- 10:58:15 From Stephanie Hepburn : Reacted to "Way to rally Marylan..." with ❤️
- 10:58:28 From Crisis Jam : We've got a debate on May 14 on legislation for 988 fees mirroring the way 911 is funded by monthly surcharges
- 10:58:52 From Maame Bassaw : Technology is advancing at a faster rate and frighteningly within a territory that we've always dreaded that have been portrayed in literature and film. I think we have tapped into forbidden territory but it does not mean we have to navigate AI and become vigilantes in the Wild West it brings. It has its place but we just have to be smart and strategic about how to use it sensitively especially within healthcare settings and situations.
- 10:58:52 From Haley Helms : Reacted to "Technology is advanc..." with ❤️
- 10:58:54 From Haley Helms : Removed a ❤️ reaction from "Technology is advanc..."
- 10:59:04 From Haley Helms : Reacted to "We've got a debate o..." with ❤️