

OVER

UNDER

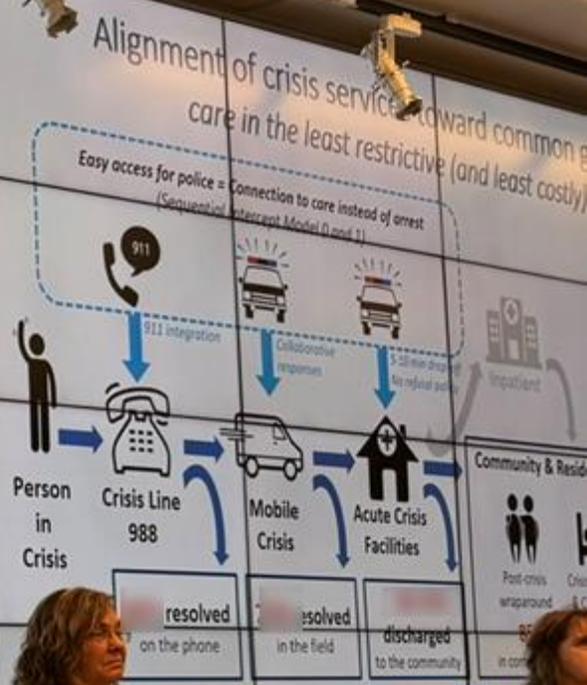


Alignment of crisis services toward common goals & values
 care in the least restrictive (and least costly) setting



← LEAST Restrictive = LEAST Costly

connections Balfour ME, Hahn Stephenson A, Behavioral Health Emergencies. <https://...>



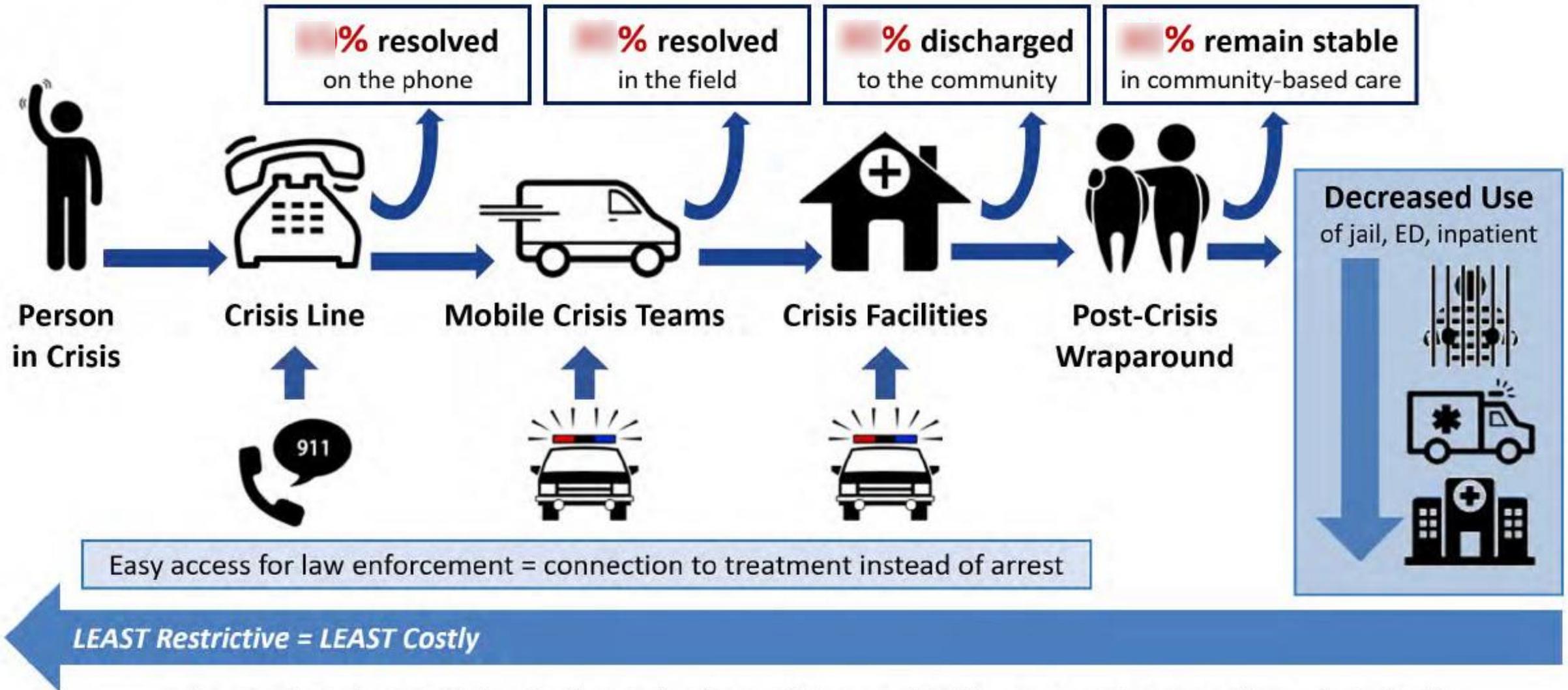
Community & Residential Care
 Post-crisis wraparound
 Crisis Residential
 Crisis Respite
 Community-based care >

Person in Crisis
 Crisis Line 988
 Mobile Crisis
 Acute Crisis Facilities
 Inpatient
 Post-crisis wraparound
 Crisis Residential
 Crisis Respite
 Community-based care >

Result:
 Decreased Use
 of jail, ER, hospital

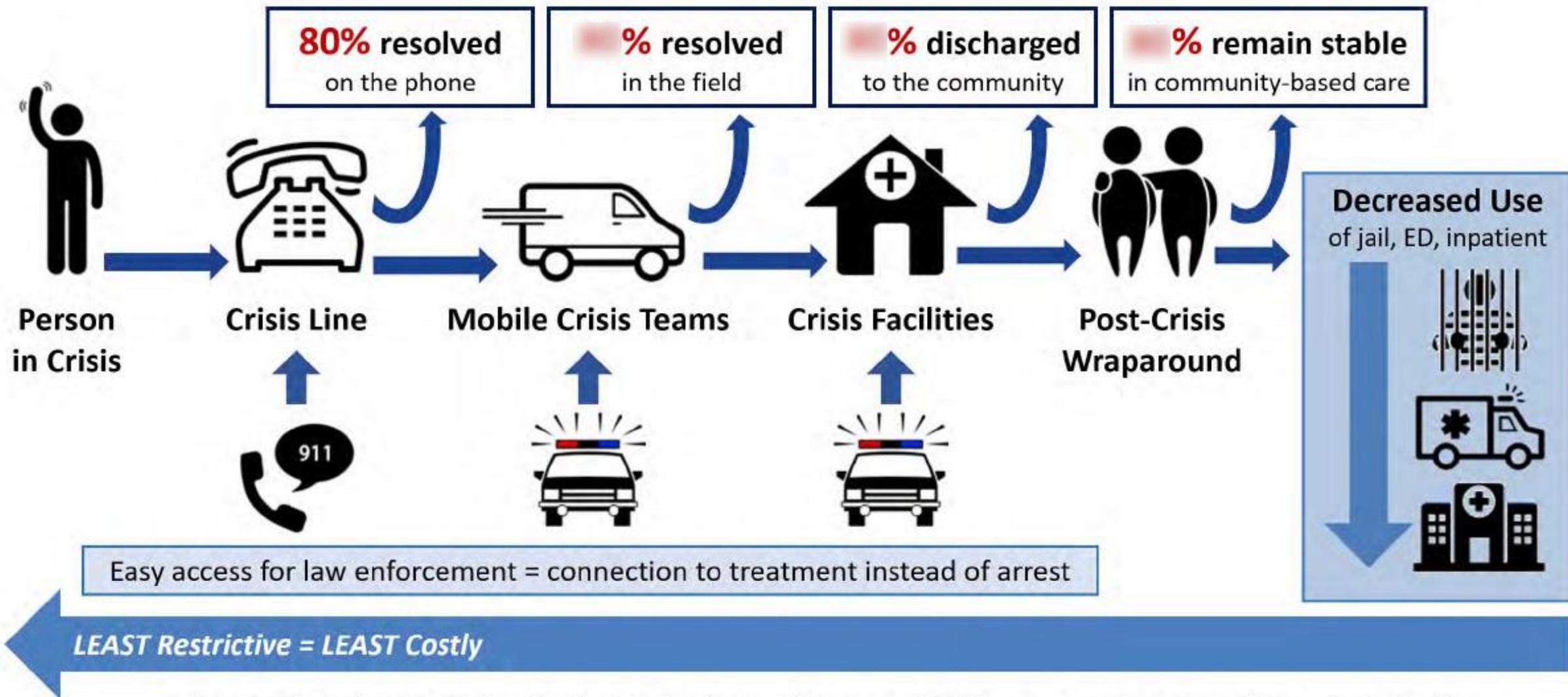
... = LEAST Costly

Crisis System: Alignment of services toward a common goal



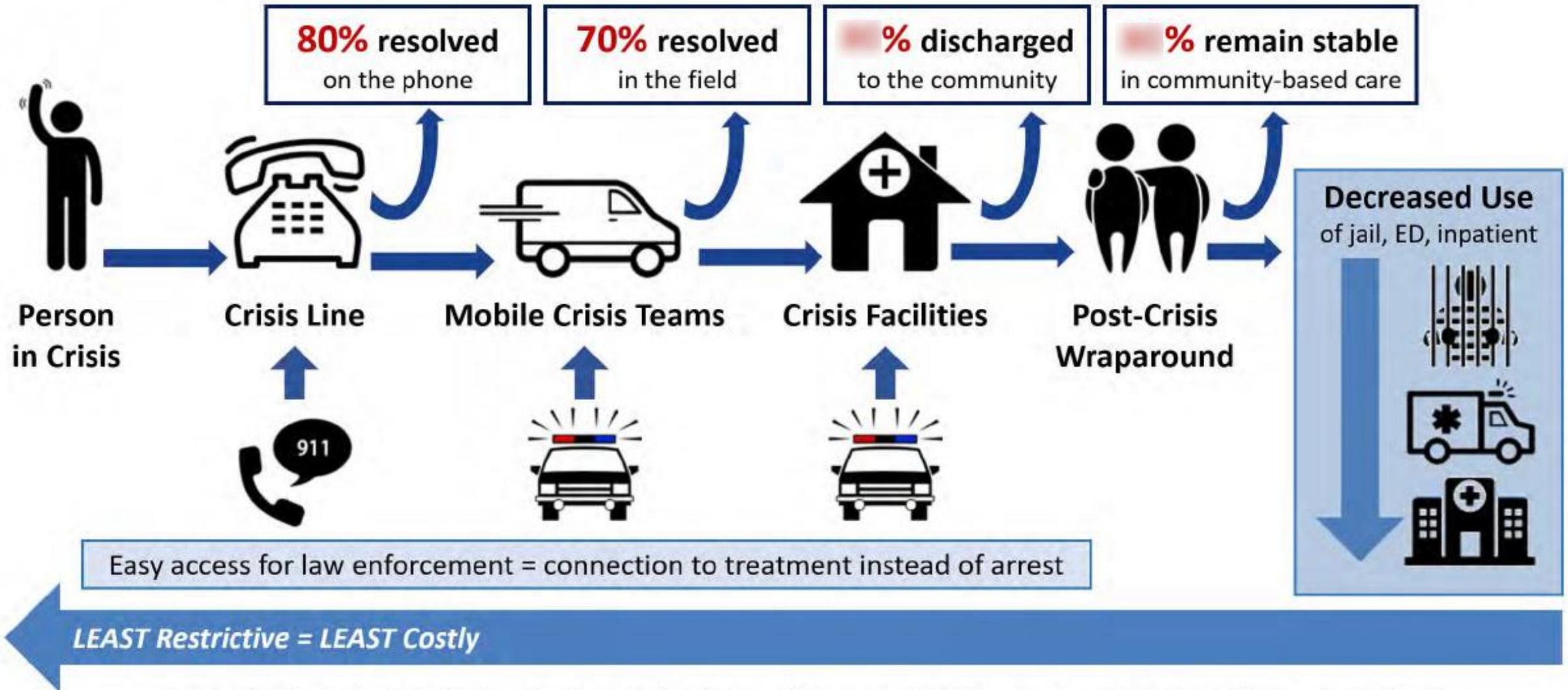
Balfour ME, Hahn Stephenson A, Winsky J, & Goldman ML (2020). *Cops, Clinicians, or Both? Collaborative Approaches to Responding to Behavioral Health Emergencies*. Alexandria, VA: National Association of State Mental Health Program Directors. <https://www.nasmhpd.org/sites/default/files/2020paper11.pdf>

Crisis System: Alignment of services toward a common goal



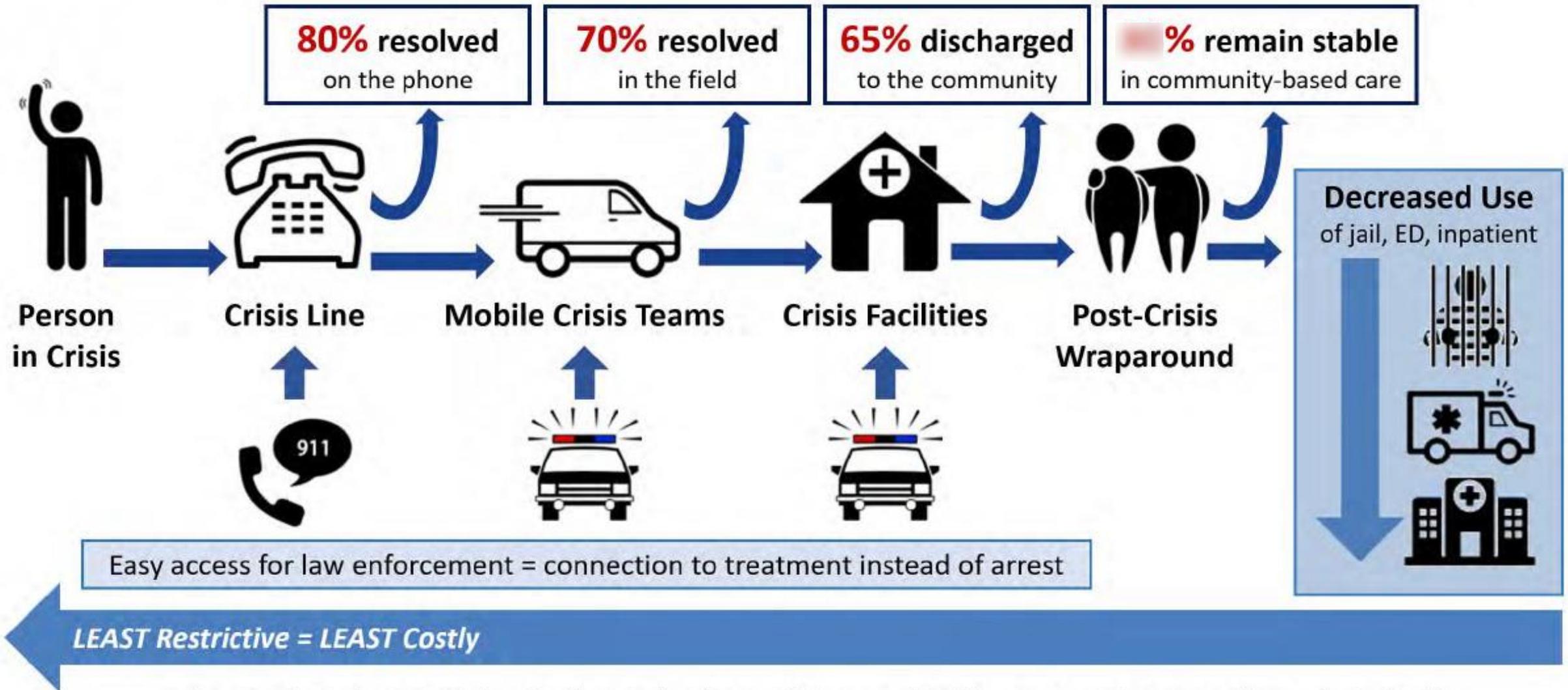
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Crisis System: Alignment of services toward a common goal



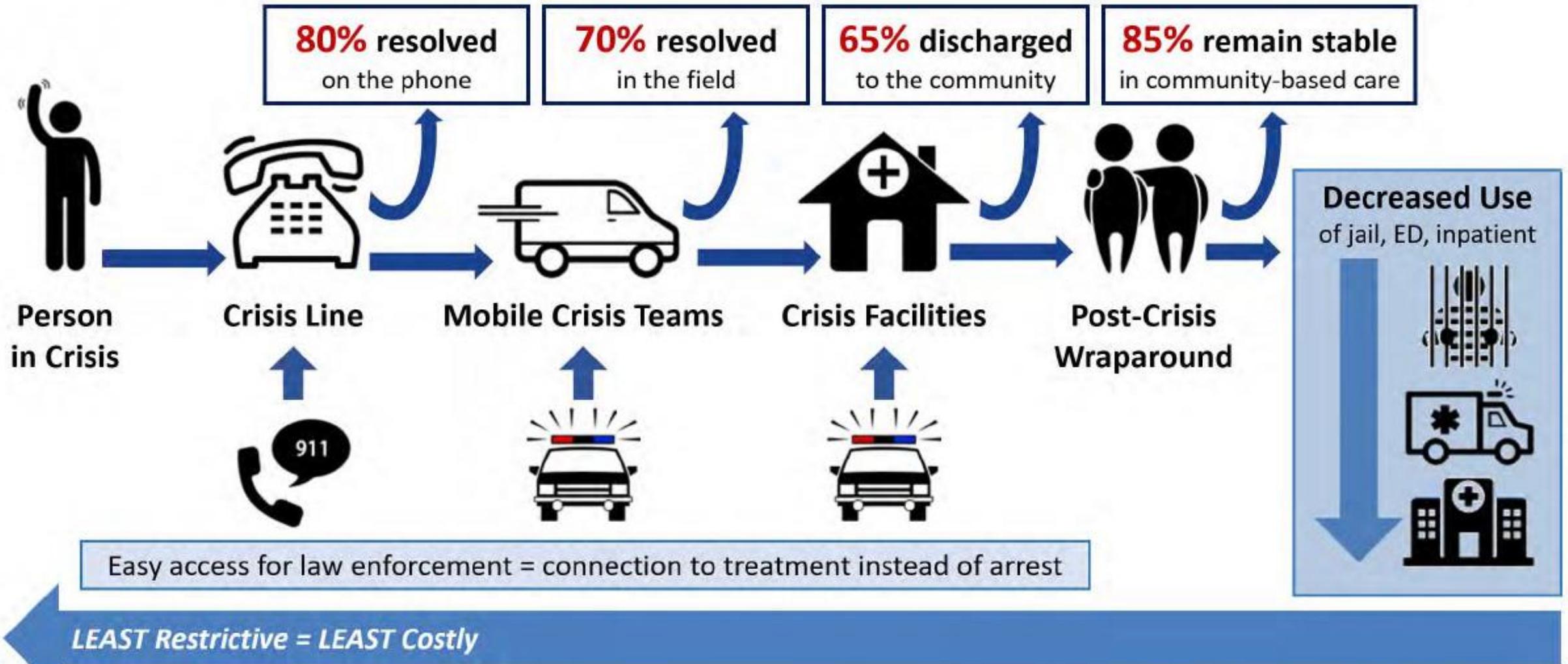
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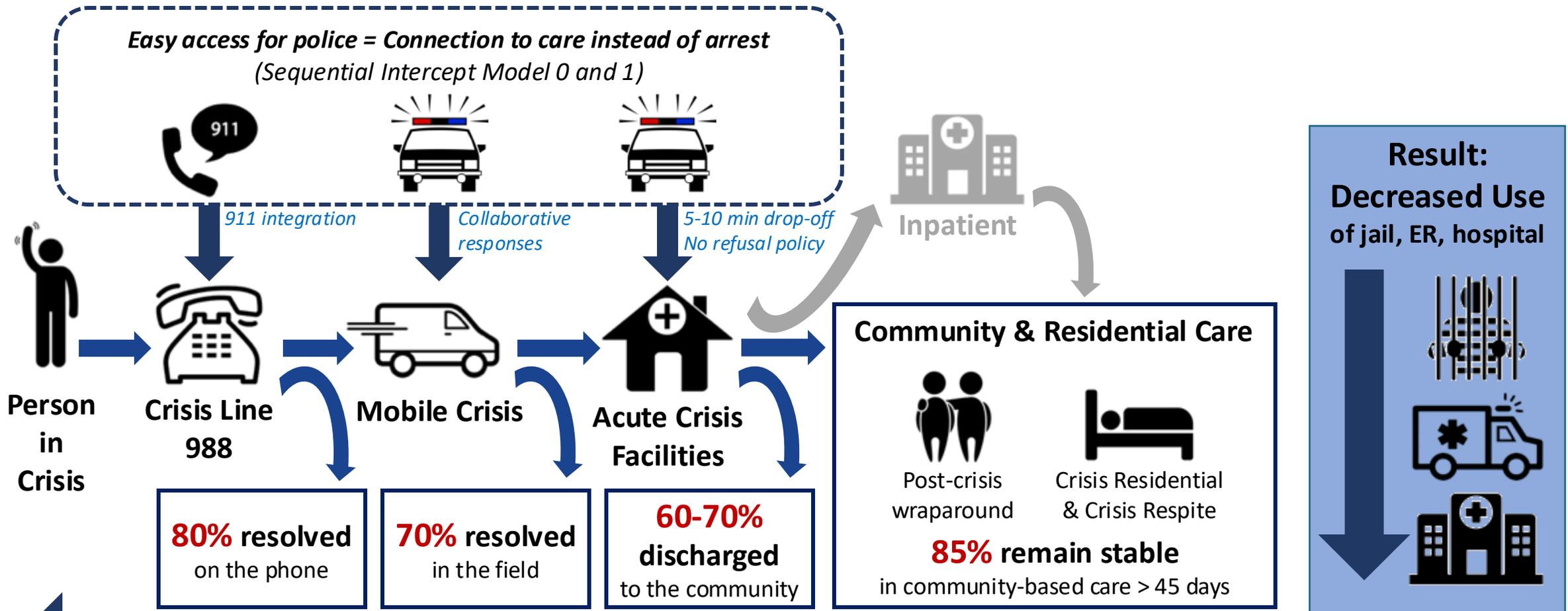
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A Coordinated Crisis System: Aligned towards common goal of care in the least-restrictive (and least-costly) setting



← LEAST Restrictive = LEAST Costly

Services are easily accessible with a no-wrong door culture across the continuum, e.g., walk-ins at crisis facilities, police or mobile drops-offs to crisis residential, etc.

Data courtesy Arizona Complete Health for the southern Arizona region FY2019