

988 Crisis Jam – Ep 219 – May 28, 2025 – Chat Transcript

09:00:09 From Marie Eddy : On Today's Episode Fireside Chat: From Beyond Beds to 988 We're diving into how crisis care has transformed—from hospital beds to a community-driven response powered by 988. Don't miss this conversation shaping the future of crisis response. #988CrisisJam #MentalHealthMatters #BeyondBeds #CrisisCare #988Lifeline

09:00:50 From Marie Eddy : Zoom Tip for Our Learning Community: Please keep yourself on mute unless you're speaking , and switch to Speaker View (top-right corner) to better follow the conversation. Don't forget to join the chat and reply to our Trivia Hotseat question! ✅

09:01:26 From Marie Eddy : ✨ New ASL Feature! You can now bring the ASL interpreter directly to your screen in Zoom! Just click the interpretation icon at the bottom of your screen to get started.

New ASL Feature! If you want to view the interpreters...

1) Join the Zoom meeting as usual.

2) Click "More" and "Interpretation"

3) You'll get your own interpreter box that you can adjust to suit your preference in size and location on your screen.

09:02:16 From Marie Eddy : Got a hot topic in mind? A story we need to cover? A breakthrough worth sharing? Help us grow the 988 Crisis Jam learning community! We've featured 543 unique voices across 216 episodes—and we're just getting started. If you know someone doing innovative work, have lived experience to share, or want to spotlight a challenge we need to tackle...Email us at: crisisjam@crisisnow.com Let's keep pushing the field forward—together. Your idea could be our next Crisis Jam episode #CrisisJam #988Lifeline #MentalHealthVoices #YourStoryMatters

09:02:35 From Marie Eddy : We're LIVE every week! Frontlines of crisis care. Unfiltered convos. Real impact. Watch the livestream: <https://talk.crisisnow.com/learningcommunity/>

Or catch it on YouTube: youtube.com/@988CrisisJam

#CrisisJam #988Lifeline #MentalHealthLive #TalkAboutIt

09:03:12 From Marie Eddy : <https://talk.crisisnow.com/learningcommunity/>

09:03:41 From Marie Eddy : Stay in the loop with Crisis Jam! ✅ Sign up for updates Watch past episodes Access shared materials All at <https://talk.crisisnow.com/learningcommunity/> #CrisisJam #988LearningCommunity #MentalHealthMatters #CrisisCare

09:03:54 From Marie Eddy : Crisis care is changing. We're talking about it—LIVE. Real stories. Big ideas. No filter. Weekly on the 988 Crisis Jam <https://talk.crisisnow.com/learningcommunity/> Watch now on YouTube: youtube.com/@988CrisisJam #CrisisJam #988Lifeline #MentalHealthMatters #RealTalk

09:05:21 From Marie Eddy : LIVE & ON LOCATION – June 4 We're heading to Columbus, Ohio! Featuring the brand-new Franklin County Crisis Care Center 24/7 Urgent Care Family Resource Center Full Medical + Pharmacy Multiple Staff Respite Areas Don't miss this look inside the future of crisis care!

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Streaming live at: <https://talk.crisisnow.com/learningcommunity/> #CrisisJam #LiveAndOnLocation #988Lifeline #FranklinCounty #CrisisCareRevolution

09:06:42 From Marie Eddy : Join the Collective Insight Dialogues on May 28 for an urgent conversation on the power of peer support in crisis, disaster, and trauma. Safety, Strength & Connection May 28 | 11am PT / 2pm ET | Zoom Featuring thought leaders with lived and professional expertise ✅ Free & open to the public – limited spots available! Register now: <https://shorturl.at/Gz6dN> or scan the QR code

09:06:44 From Marie Eddy : Let's explore what safety really means and how identity, culture, and belonging shape recovery. #PeerSupport #MentalHealthMatters #CrisisCare #LivedExperience #DisasterResponse #TraumaInformedCare #CollectiveInsight #988Lifeline #Palliance

09:07:07 From Eduardo Vega : Palliance Center Collective Insight Dialogues: Safety, Strength, and Connection: The Role of Peer Support in Crisis, Disaster, and Trauma. Wednesday May 28: 11am-12:30pm pacific; 1-2:30pm Central; 2-3:30pm Eastern. Conducted via Zoom. <https://us02web.zoom.us/join/Cgh3v0NcR2ScPpI97CqDdQ>

09:07:15 From Marie Eddy : <https://www.scilit.com/publications/7fead33a98985283ef43ae5e359ab1a0>

09:07:33 From David Covington : #impact

09:08:07 From Marie Eddy : <https://www.billboard.com/music/music-news/sheryl-crow-new-song-i-know-mental-health-awareness-month-1235979870/>
<https://www.billboard.com/lists/stars-mental-health-issues-struggles/shawn-mendes-mental-health/>
<https://open.spotify.com/track/7plYjGXxiWi6ctsro9cNOQ>

09:08:26 From Eduardo Vega : Replying to "Join the Collective ..." 😊

09:09:27 From Marie Eddy : It's time for a Crisis Jam Showdown! We're bringing the heat with our new trivia hotseat format — where policy meets personality. Step up and take a guess: What are the two words Dr. Murphy used? Drop your answer in the poll — let's see who earns the Crisis Jam crown this week.

09:10:37 From Marie Eddy : It's time for a Crisis Jam Showdown! We're bringing the heat with our new trivia hotseat format — where policy meets personality. Step up and take a guess

09:10:44 From Tenasha Hildebrand : 🤔

09:12:32 From Marie Eddy : Julia Holt-Lunstad <https://www.instagram.com/p/C-krRJ8u2Bm/>

09:15:26 From Howard Trachtman : FREE PEER SUPPORT OVER THE PHONE www.warmline.org hdt@warmline.org

09:16:49 From Paul Galdys : ❤️

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09:17:06 From Marie Eddy : Happening Now! Fireside Chat: From Beyond Beds to 988 We're diving into how crisis care has transformed—from hospital beds to a community-driven response powered by 988. Don't miss this conversation shaping the future of crisis response. #988CrisisJam #MentalHealthMatters #BeyondBeds #CrisisCare #988Lifeline

09:17:10 From Crisis Jam : A powerful moment at the Capitol briefing on crisis care featuring Arthur Kleinschmidt, Principal Deputy Assistant Secretary at SAMHSA. With support from the Huntsman Foundation and leadership from Set Free Indeed, the movement to build a more compassionate and effective behavioral health system is gaining momentum. #CrisisCare #988 #MentalHealthMatters #BehavioralHealthReform <https://www.facebook.com/share/v/18g2XezrMn/>

09:18:15 From Peter Brown : Everyone should take notice of results from the British NHS on assessment of suicide potential. Jack Rozel reported this to AAEP Here's what he said" Both the former Chief Coroner and the Health Services Safety Investigations Body (HSSIB) have raised concerns about risk prediction and stratification, and the National Institute for Health and Care Excellence (NICE) guidance Self-harm: assessment, management and preventing recurrence (NG225) emphasizes replacing risk prediction methods with a psychosocial approach.

Instead of stratification, practitioners are recommended to explore risks collaboratively, understand changeable safety factors, and co-produce safety plans. Risk is too variable to rely on static categories—it demands nuanced, relational care.

09:18:27 From Marcus Biswa, PA : Is this peer support over the phone statewide/worldwide?

09:22:15 From Crisis Jam : Got a burning question for Dr. Hepburn? Or a comment to add? Feel free to put it in the chat!

09:22:22 From Monica Luke : Hopefully the Crisis Jam is accelerating adoption compared to 911 (they didn't have the internet then :-)

09:22:37 From Jerry Hall : Reacted to "Hopefully the Crisis..." with ❤️

09:23:40 From Howard Trachtman : warmline.org is nationwide some warmlines take out of area calls

09:23:55 From John Draper : Reacted to "Join the Collective ..." with 👍

09:24:55 From John Draper : Reacted to "Everyone should take..." with 🙌

09:26:11 From Leo Petrilli : [Using symbolism]. Many have knots in our feelings. Those knots are responsible for alcoholism, addictions and inner turmoil. Loneliness/Isolation - fueled by with emotions. Braids are links that can be put together for Happiness and Wellbeing. 💚

09:33:07 From Keris Myrick : "Benevolent protection" Yes @Brian Hepburn and I think that in some ways that still happens both in hospital and in community settings especially for people living with diagnosis of Schizophrenia

09:34:44 From Eduardo Vega : Brian! How did your experience with hospitals fuel the project on reduction of seclusion and restraints?

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- 09:34:55 From Stephanie Hepburn : Reacted to "'Benevolent protecti..." with ❤️
- 09:35:48 From Eduardo Vega : Replying to "warmline.org is nati..." 🙌
- 09:36:21 From John Draper : Great presentation, Brian. There is growing pressure in some states to fund more psych inpatient beds at state-operated facilities (including \$30m in state funding in NY). What are your thoughts about this trend?
- 09:36:24 From Eduardo Vega : Reacted to "'Benevolent protecti..." with 👍
- 09:36:53 From Marcus Biswa, PA : Dr. Brian thanks for sharing your story. It reminds me of our community if there is grief in one family whole village feel the pain. But now coming here in US it is fading little by little. Community engagement is overtaken by virtual after COVID. Really got to be thoughtful how we can connect community.
- 09:37:23 From Marcus Biswa, PA : Wonderful presentation.
- 09:37:55 From Eduardo Vega : Palliance Center Collective Insight Dialogues: Safety, Strength, and Connection: The Role of Peer Support in Crisis, Disaster, and Trauma. Wednesday May 28: 11am-12:30pm pacific; 1-2:30pm Central; 2-3:30pm Eastern. Conducted via Zoom.
- 09:38:08 From Eduardo Vega : How to see you !✅ Free & open to the public – limited spots available! Register now: <https://shorturl.at/Gz6dN>
- 09:38:58 From Marcus Biswa, PA : Yes real joy,
- 09:39:33 From David Covington : #ChooseCommunity Brian! Braided strategies and ideas and support
- 09:40:54 From David Covington : Such vital work to create the environment for 988 we see today! THANK YOU NASMHPD!
- 09:40:59 From David Covington : "Catalytic shift!"
- 09:43:45 From David Covington : Wow. That might be the most incredible Round Table contribution in 219 episodes. So cool!
- 09:44:10 From John Draper : Reacted to "Palliance Center Col..." with ❤️
- 09:44:45 From John Draper : Reacted to "Wow. That might be t..." with ❤️
- 09:45:10 From Day Catalano : Reacted to "Wow. That might be t..." with ❤️
- 09:45:27 From Haley Helms : Reacted to "Wow. That might be t..." with 🎉
- 09:47:17 From Cierra Perea : Reacted to "Wow. That might be t..." with ❤️
- 09:47:21 From Marie Eddy : 35 states featured in Crisis Jam / Crisis Talk + Puerto Rico and Australia

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Alabama, Alaska, Arizona, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Kansas, Kentucky, Louisiana, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas, Utah, Virginia, Washington, Wyoming

09:47:33 From Crisis Jam : Note: We've added Kansas and Hawaii to our States Highlighted map. If your state isn't highlighted and you have an idea for a Crisis Jam, let me know!
crisisjam@crisisnow.com

09:47:46 From sonja burns : I think it is important to acknowledge that many people CANNOT access the higher level of care they need - and then most often end up in the carceral system/ inappropriate levels of care because we are not committed to connecting people to services that are appropriate to their true level of need.

09:48:11 From Shaheen Saiyed : Reacted to "I think it is import..." with 👍

09:48:17 From David Covington : Reacted to "I think it is import..." with 🙌

09:48:23 From Bobby Tanyer : I hear episode 200 was decent lol

09:48:34 From Jerry Hall : Reacted to "I think it is import..." with 👍

09:48:49 From Kristen Ellis, LMFT - RI : Reacted to "I hear episode 200 w..." with 😂

09:48:51 From David Covington : Replying to "I think it is import..." This is the heart of the vision of Crisis Jam... a time when people get care that feels like care to them... this is the road ahead Brian was talking about!

09:49:15 From Marie Eddy : Reacted to "I hear episode 200 w..." with 😂

09:49:39 From Haley Helms : Reacted to "I hear episode 200 w..." with ❤️

09:50:25 From Elizabeth Hancq : Reacted to "Wow. That might be t..." with ❤️

09:51:02 From Kristen Ellis, LMFT - RI : Replying to "I hear episode 200 w..."
<https://youtu.be/R7VKQ8f7c6s>

09:51:22 From Kristen Ellis, LMFT - RI : Replying to "I hear episode 200 w..." Watch it here! 📺

09:51:57 From Sarah Corcoran : Cole Releases Fiscal Year 2026 Markup Schedule | House Committee on Appropriations - Republicans (HOUSE)

09:52:44 From Marcus Biswa, PA : Where is the link for The Role of Peer Support in Crisis, Disaster, and Trauma. Wednesday May 28:

09:52:58 From Sarah Corcoran : Kaiser Family Foundation health summary of the reconciliation bill: Tracking the Medicaid Provisions in the 2025 Reconciliation Bill | KFF

09:53:57 From Sarah Corcoran : Text - H.R.3505 - 119th Congress (2025-2026): Barriers to Suicide Act of 2025 | Congress.gov | Library of Congress (text for bill Emily just described)

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09:54:10 From Marie Eddy : 988 the Song: Mom and Sons Turn Loss Into Life-Saving Song for People in Crisis

🎵 A mother and her sons unite in song to spread hope and awareness about mental health. Their heartfelt performance underscores the importance of reaching out during times of crisis. Remember, if you or someone you know is struggling, help is just a call or text away. Dial 988 for immediate support. See the article here: <https://talk.crisisnow.com/988-the-song-by-mom-and-sons/>

#988Lifeline #MentalHealthAwareness #YouAreNotAlone #EndTheStigma #FamilySupport

09:54:50 From David Covington : Thanks so much for joining us Rebecca!

09:56:00 From Marcus Biswa, PA : Thanks for sharing deep pain even.

09:56:12 From David Covington : Reacted to "Thanks for sharing d..." with ❤️

09:56:21 From Leo Petrilli : Reacted to "Thanks for sharing d..." with 💚

09:57:17 From Susan Johnson : Reacted to "Thanks for sharing d..." with ❤️

09:57:21 From Susan Johnson : Reacted to "Thanks so much for j..." with ❤️

09:57:59 From Marie Eddy : LIVE and ON LOCATION! Join us for a powerful new episode of 988 Crisis Jam — broadcasting directly from the Franklin County Crisis Care Center in Columbus, OH! EP 220 | Season 5 Coming June 4

09:58:35 From sonja burns : Reacted to "This is the heart of..." with 👍

09:58:57 From Marie Eddy : Thanks for your understanding as we make changes to keep our community safe!

09:59:10 From Darcy Lee : Congratulations, Rebecca and family! This is remarkably fresh and so important! Here's a link to "Three Numbers Away."
<https://youtu.be/nN0GXy4kjo0?si=yrMHDkB6dVzalqWA>

09:59:18 From Keris Myrick : If folks would like to use our (Inseparable) toolkit for preserving medicaid - feel free it is not branded
https://docs.google.com/document/d/1LiPr_qKbmeT0maqP5w9YsW0lZW4ic2nDA-gN9Yoztis/edit?usp=drivesdk

09:59:33 From Stephanie Hepburn : This is the son Rebecca wrote with her son.

09:59:41 From Stephanie Hepburn : *song

09:59:42 From Meighan Haupt : OK - it was Rebecca Howards song 😊

09:59:49 From Meighan Haupt : Beautiful!!!

10:00:01 From Crisis Jam : Three Numbers Away
<https://youtu.be/nN0GXy4kjo0?si=wskLXkkAEromYeyk>

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10:00:08 From Stephanie Hepburn : Reacted to "Beautiful!!!" with ❤️

10:00:10 From Elizabeth Hancq : Reacted to "Beautiful!!!" with ❤️

10:00:12 From Haley Helms : Reacted to "Beautiful!!!" with ❤️

10:00:46 From Meighan Haupt : Thank you, Rebecca to you and your sons for this incredible contribution

10:00:54 From Susan Robinson : Reacted to "Three Numbers Away h..." with 💜

10:01:18 From Kim Rozanitis : Beautiful, love this song. Thank you!

10:01:20 From Jerry Hall : Reacted to "Beautiful!!!" with ❤️

10:01:29 From Krisann Taylor - NV Medicaid : Reacted to "Three Numbers Away h..." with ❤️

10:01:32 From Meighan Haupt : Reacted to "Three Numbers Away h..." with 💜

10:01:36 From Meighan Haupt : Reacted to "Beautiful, love this..." with ❤️

10:01:36 From Kesha Bristow : Reacted to "Three Numbers Away h..." with 💜

10:01:49 From Leo Petrilli : Reacted to "Three Numbers Away h..." with 💚

10:01:51 From Stephanie Hepburn : Reacted to "Congratulations, Reb..." with ❤️

10:01:58 From Krisann Taylor - NV Medicaid : Reacted to "Three Numbers Away h..." with 💚

10:02:32 From Stephanie Hepburn : Reacted to "Three Numbers Away h..." with ❤️